



## Bulletin No. 2021032A

DATE: October 31, 2025

TO: Authorized ANSUL® Distributors

FROM: Product Management, Portables

SUBJECT: K-GUARD Class-K Fire Extinguisher Safety Notice

## **FINAL NOTICE**

## **WARNING**

## **IMPORTANT SAFETY NOTICE**

If you own, sell or service ANSUL® K-GUARD Fire Extinguisher, please read and follow the instructions of this BULLETIN

FAILURE TO READ AND FOLLOW THE INFORMATION IN THIS BULLETIN INCREASES THE RISK THAT AN ANSUL K-GUARD FIRE EXTINGUISHER COULD FAIL TO DISCHARGE IN A FIRE SITUATION.

We would like to remind you of an important safety notice issued by Johnson Controls regarding the ANSUL K-GUARD Model K01-3 fire extinguishers, which was originally issued on September 30, 2021. This notice addresses a possible manufacturing issue affecting extinguishers with part numbers **434909** and **439654**, produced between **April 2013** and **July 2020**. Reports have indicated that some units may not discharge properly due to corrosion found in the nozzle and valve, which can negatively impact fire-fighting effectiveness.

Importantly, the last affected product was manufactured in July 2020. According to NFPA 10, fire extinguishers must undergo a five-year teardown, which means all affected units currently in the field have been or are now due for service. This presents a timely and critical opportunity to address the safety issue during scheduled maintenance.

As an Authorized ANSUL distributor and business partner, your prompt response and full participation in this field replacement program are critical. To facilitate compliance, kindly review the original safety notice [Bulletin No. 2021032] which includes details on how to request replacement valves at no charge. Additionally, an affidavit must be completed and submitted to receive compensation, in the form of an account credit, for each valve replaced. The affidavit is also used to track the serial numbers of each extinguisher that has been remediated. Click here for Affidavit.

Please ensure that this information is shared with your service personnel and work collaboratively to develop a plan to service affected units by December 31, 2025. This plan should include:

- · Identifying and replacing valves on affected units in the field.
- Utilizing replacement valves provided by JCI.
- Completing the affidavit to secure the corresponding credit for replacements.

For any questions or further clarification regarding this notice, please reach out to the Warranty team at kguard@jci.com.

Thank you for your attention to this important matter and for your continued support and cooperation.

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