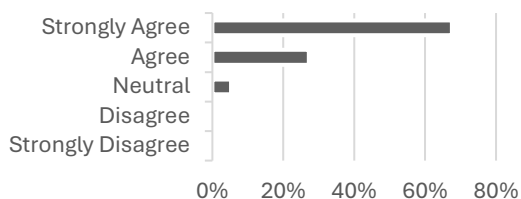
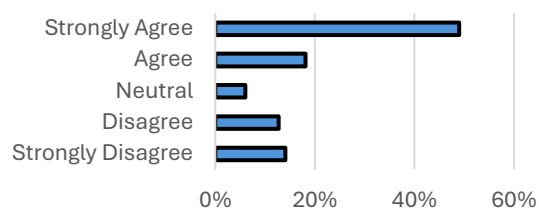




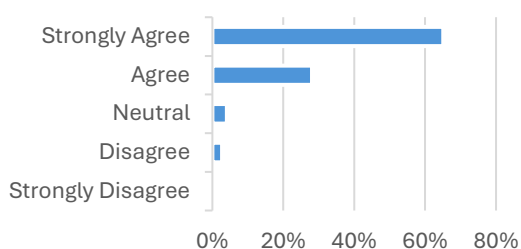
It's important that there is choice in retirement village housing



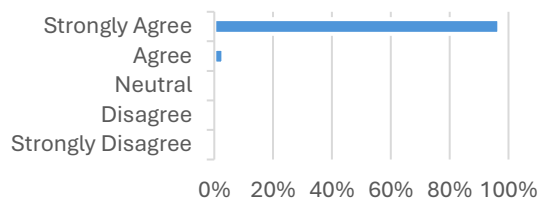
Repayment of capital should be paid between 9-12 months or earlier if sold



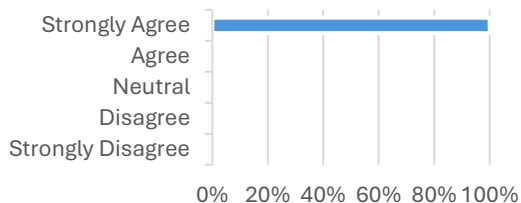
Interest should be paid on residents' capital within 3-6 months



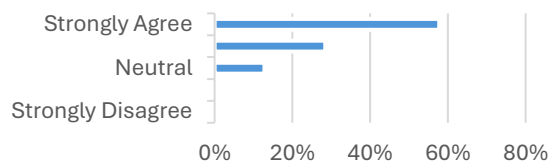
Need clarity for ownership of chattels and fixtures and responsibility for repair and replacement



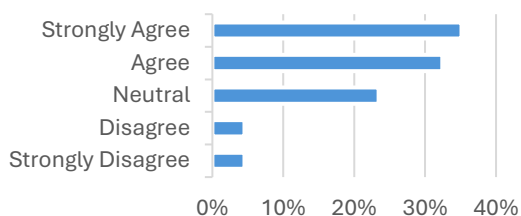
A fair and independent complaints scheme



There should be a standardised Occupation Rights Agreement



New obligations on village operators should not be retrospective



Another voice for village residents in the form of the Retirement Villages' Residents' Council is useful

