

Welcome to Benny's Backyard

New Parent Quick Guide

We're so happy to welcome you and your pup to **Benny's Backyard** — a place built around **happy play, cozy rest, and stress-free care.**

Here's everything you need to know to get started.

Our Philosophy

- **Stress-free, social environment**
- Supervised **group play is the heart of our daycare**
- **Cage-free approach, with suites and crates used only for rest, meals, breaks, and boarding**
- Dogs spend most of the day playing, exploring, and socializing

Because of this, all dogs **must** be **friendly, social, and comfortable in a group setting.**

Before Your First Visit

- Complete **enrollment paperwork**
 - Schedule and pass a **daycare evaluation**
 - Provide **proof of vaccinations:**
 - Rabies
 - Bordetella
 - DHPP
 - Provide proof of a **fecal exam within the last 12 months**
 - Dogs over **6 months must be spayed or neutered**
 - Puppies must be **at least 12 weeks old**
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Booking & Scheduling

- **Booking is required** (no drop-ins)
- **Daycare hours:** 7:00 AM – 6:30 PM (Weekdays), 8:00 AM - 5:00 PM (Weekends)
- Drop-off and pick-up during **designated lobby hours**
👉 Please check our current schedule
- **24-hour cancellation notice required**
- Before boarding, your pup must complete a daycare visit

- Late cancellations or no-shows: **\$30 fee**

Boarding peak day policy

Peak Day Policy

To ensure availability during our busiest times, the following applies:

- A \$7/night peak rate will be added during high-demand periods
- A 2-night minimum stay is required for peak dates

2026 Peak Periods Include:

- **MLK Weekend:** Jan 16 – Jan 19
- **Winter Break:** Feb 13 – Feb 22
- **Spring Break:** Apr 3 – Apr 19
- **Memorial Day Weekend:** May 22 – May 26
- **Summer Season:** Jun 26 – Aug 30
- **Labor Day Weekend:** Sep 4 – Sep 7
- **Thanksgiving Holiday:** Nov 24 – Nov 29
- **Holiday / End of Year Stay:** Dec 23 – Jan 3, 2027

We recommend booking early during these times to make sure your pup has their spot for **Happy Days & Cozy Nights** ✨

Holiday Hours & Closures

To give our team a little time with their families, we adjust hours on a few special days:

- **Thanksgiving Day:** Closed (no daycare)
 - **Christmas Day:** Closed (no daycare)
 - **New Year's Day:** Boarding pick-up available in the afternoon
 - **Christmas Eve:** Morning drop-off & pick-up only
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What to Bring

- Food (if your dog eats during the day)
 - Labeled container with feeding instructions
 - Any comfort item your dog may need for boarding (optional)
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During the Day

- Dogs enjoy **structured, supervised group play**
 - Rest breaks are built in to avoid overstimulation
 - Puppies under 6 months receive **extra breaks**
 - Suites and crates are used intentionally to support calm rest
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Safety & Comfort

- Nails must be **trimmed** for safe play
 - Dogs must have **no history of aggression**
 - If a dog shows signs of stress, anxiety, or unsafe behavior, we may call for **early pick-up** — always in your dog's best interest
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Our Promise to You

We treat every dog like family.

Our team is trained to recognize each pup's needs, ensuring a **balanced day of play, rest, and love**.

If you ever have questions, concerns, or updates about your dog, we're always here.

Welcome to **Benny's Backyard** — where **Happy Days & Cozy Nights** begin 🐾

Emma & Francisco