

# Access Statement

## INTRODUCTION

We are a touring site catering for tents, caravans and motorhomes and we also have a Yurt called Gaia's Hideaway and cottage, Gaia Lodge. All of our caravan site pitches are generously sized and are suitable for guests with access requirements. The caravan/Motorhome super-pitches are hard standing and grass and have 16A electric, water and a grey waste drain. We have a wheelchair accessible wet-room with toilet, washing facilities and grab-rails. We have a wheelchair accessible kitchen area with a washing machine and dryer and a washing up sink outside which will allow a wheelchair underneath. There is also a wheelchair accessible 4.5-acre meadow in and around which paths are mown. This is accessible when the ground is dry so for most part of the spring and summer. Our generously sized pitches are suitable for especially adapted large motorhomes (34' length is acceptable). Our cottage and yurt are not accessible due to the narrow width of the doorways.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01298 687273 or email [info@upperhurstfarm.com](mailto:info@upperhurstfarm.com)

## PRE-ARRIVAL

An accessible taxi can be booked in advance, call 01332 757575 or see <https://citytaxi.com/contact-us/derby/>

The No 442 buses run between Buxton, Hulme End (0.7 mile) and Ashbourne approx. every 2 hours. For timetable details see <https://www.highpeakbuses.com/bus-services/442/>

There is also the X71 service which runs between Sheffield, Chesterfield, various stops in Derbyshire, via Hulme End and through to Alton Towers. See the timetable here: <https://irp-cdn.multiscreensite.com/8ad37f44/files/uploaded/X71%20%281%29.pdf>

The nearest bus stop, is outside The Manifold Inn at Hulme End (0.7mile). It is likely that if the direction of the bus is towards Hartington the driver will drop you off at the end of the turn off for Beresford Dale taking you up the hill which is halfway to the site. There isn't a bus shelter here. A further bus stop is in Hartington (2 mile from site) which has a shelter and seating.

For more information on accessibility in Derbyshire please see

<http://www.accessiblederbyshire.org/things-to-do/>

## MOORLANDS CONNECT BUS SERVICE

Moorlands connect is a great way to get out and about, to go to see friends or relatives in other villages without using your car. You can use it to go to the doctor's surgery in Hartington or just out for a pub lunch. There is a 'Dial a Ride' service to take you from your home to your destination or as close as possible. Alternatively, you can just hop on



the timetabled service that is scheduled to make regular trips at fixed times into Ashbourne, Buxton and Leek without booking.

The 2 buses are accessible and able to accommodate passengers in wheelchairs. The buses also have room for bikes, so you can cycle to a destination and book the bus to bring you back so you don't always have to do a round trip. For more information click here: <https://www.staffordshire.gov.uk/Transport/buses/Dial-a-ride/connect/MoorlandsConnect.aspx>

The country lane outside the site is tarmac and all of the country lanes and roads around here are tarmac without curbs.

## EQUIPMENT FOR HIRE

Local companies supply equipment for sale and hire: The British Red Cross in Buxton (10 miles) provide short term loans of mobility aids including wheelchairs, commodes, walking sticks and frames. 43 High St Buxton SK17 6HA 01298 73411

Shopmobility in Chesterfield (25mins) 1 New Beetwell St S40 1QR 01246 559328

## CAR PARKING AND ARRIVAL

Access to the site is good (no barrier), from a tarmac country lane and there is wheelchair access into the reception. There is a buzzer on reception which will alert the wardens whether they are in reception or elsewhere on site. Cars, caravans and motorhomes can pull in and park on the road in front of the 'Arrivals please park here' sign where the road is very wide and is about 25m from reception.

The driveways within the site are surfaced stone and level.

Access to the toilet/shower block is ramped to allow wheelchair access.

The caravan site is lit with low-level lamps at night and the entrance to Reception and the toilet/shower block is well lit.

If no one is present at Reception at any time there will be a notice explaining where to go.

## RECEPTION

There are no steps into the reception area and the door is 1.0m wide with seating available on request.

The floor surface is smooth and the area is evenly and well-lit with overhead lighting.

There is access for one wheelchair in the reception area.



## TOURING FACILITIES

We have a couple of grassy pitches for tents with electric that are very close to the toilet/shower block and are very flat. Priority for booking these will always be given to people with special requirements.

We have 25 touring super pitches that are suitable for caravans and specially adapted (up to 34') motorhomes. The super pitches are hard-standing and grass so there is ample room for caravan or motorhome, car and awning. Some of these are very close to the toilet/shower block and are very flat. Priority for booking these will always be given to people with special requirements.

Adaptors are available to hire to take a domestic plug to a hook-up plug.

Please request when booking if you prefer a flat pitch and/or you prefer to be close to the toilet/shower block or other. We are almost always able to accommodate needs & requirements.

The chemical disposal, recycling & fire-points are within 50m of most of the pitches.

## TOILET & WASHING FACILITIES

There is one toilet/shower block with ramped access onto the patio and then a 2" threshold into the toilet/shower block through double doors that open to a maximum width of 1.8m. All floor areas are tiled with a slight texture to avoid slipping.

We have 3 toilets and showers in the Ladies and 2 toilets, 1 urinal and 3 showers in the Gents. One each of the toilets in the Ladies and Gents is a little wider than the others.

We have a unisex level entry wet-room, toilet and washbasin with grab-rails. We have Radar NKS keys that are available for hire (small deposit required) at reception.

The door width is 925mm and there are horizontal grab rails either side of the toilet (50cm height of toilet). There is also a vertical grab-rail on the right side of the toilet. The washbasin has vertical grab-rails each side and there is a special seat with handles and back support available for use in the shower. There is also a horizontal grab rail on the inside of the door.

A red alarm cord is fitted inside the wet-room/toilet and the area is well lit with sensed lighting (LED).

The washbasin has a lever mixer tap.

## LAUNDERETTE



The door opening is 850mm wide and there is a 2" threshold into the Launderette/kitchen area. The floor surface is level and tiled. There is a 1500mm turning circle allowing good access.

There is one front loading washing machine and one front loading dryer

The area is well lit with sensed lighting.

There are two washbasins and drainers at 950mm height but these presently do not have space underneath for knees. However, we do now have a washbasin and drainer outside under a canopy which is accessible by a wheelchair user and there is room for the wheelchair to push underneath.

## GROUNDS AND GARDEN

The pitching area is about 2.5 acres in total with indigenous hedgerows around the perimeter. The whole site is on a gentle slope but there are several pitches that are flat.

There is a loop-road around the whole of the site that is about 4m wide, is slightly sloping and is surfaced with asphalt and stone.

There is a 4.5-acre field to the left of the entrance in that is used for recreation. Many wide paths are mown in this field and there is a large area mown for children to play. When the ground is hard (most of the season) there is level and good accessibility for wheelchairs

## INJURIES AND ACCIDENTS

The nearest minor injuries unit is in Buxton (10 miles) at The Cottage Hospital, London Rd, SK17 9NJ and the local Doctors Surgery is in Hartington (2 miles) Tel 01298 84315. For minor injuries outside of the times 8am to 10pm and other accidents contact Chesterfield Royal Hospital, Chesterfield, Calow S44 5BL. Tel 01246 277271.

## ADDITIONAL INFORMATION

We welcome trained assistance dogs. Please inform us if you are accompanied by an assistance dog and we will place water bowls outside reception and the toilet/shower block.

Internet/WiFi is available close to the toilet/shower block and is free.

We can offer a list of nearby attractions & their access statements on request.

The recycling area has various signs denoting where to recycle and all of these are in large font on pastel colored background with symbols.

There is a notice in the foyer of the toilet/shower block detailing evacuation procedure in the event of a fire.



A mobility scooter or battery powered wheelchair can be charged close to the Reception.

## FUTURE PLANS

We are planning to join the National Accessible scheme to gain a rating for those people with limited mobility and hearing and visual impairments.