## **Welcome Home — New Residents at Northern Management**

#### Your New Home, Backed by Service That Feels Like Home.

At Northern Management, we know moving into a new apartment is more than just getting keys—it's finding a place where you feel supported, cared for, and connected. That's why we've built a resident-first experience that makes settling in simple and stress-free.

Whether you're here for a year or many more, we're here to help you enjoy every moment in your new home.

### **New Resident Resources & Essentials**

Everything you need to know as a Northern Management resident—all in one place.

### **Resident Portal Login**

Pay rent, submit maintenance requests, and stay connected to your property team 24/7 through our online resident portal.

[Login to Your Resident Portal]

#### **Maintenance Requests**

Need something fixed? We're on it. Submit your maintenance requests anytime, and our team will take care of it during office hours (Monday-Friday, 9 AM to 5 PM).

[Submit a Maintenance Request]

### Pay Rent Online — Fast, Easy, Secure

Skip the checks and stamps. Pay your rent online anytime, anywhere. You can even set up automatic payments for peace of mind.

#### **Benefits of Online Rent Payment:**

- Pay 24/7 from your phone, tablet, or computer
- Schedule automatic payments
- Receive reminders before due dates

• Review your payment history with ease

[Set Up Online Rent Payment]

# What to Expect from Northern Management

We believe apartment living should be simple, comfortable, and hassle-free. Here's what you can expect as a Northern Management resident:

#### **Well-Maintained Properties**

From regular maintenance to thoughtful renovations, we keep your home looking and feeling its best.

### **Responsive Support**

Questions? Concerns? Our property managers and maintenance teams are just a call or click away.

### **Transparent Communication**

We keep you informed with clear policies, timely updates, and an open-door approach.

### **Community-Focused Living**

Our communities are designed to provide a welcoming atmosphere, whether you're living solo or with family.

### **Resident Handbook & Guidelines**

Everything you need to know about your lease terms, community rules, and resident responsibilities is outlined in our Resident Handbook.

[Download Resident Handbook PDF]

# **Subleasing & Moving Guide**

Life changes. If you ever need to sublease your apartment or understand your lease obligations, we're here to guide you through it.

- [Subleasing Guide PDF]
- [Lease Assignment Request Form]

### **Need Assistance? Contact Us!**

Our team is here to help with any questions or support you may need.

Northern Management Office 1725 West St. Germain, St. Cloud, MN 56301 320-267-4881 | 320-761-1111 nmimgmt58@gmail.com

## **Helpful Local Resources**

If you need financial assistance or support services, the following organizations can help:

- **Tri-Cap** 320-251-1612
- Stearns County Social Services 320-656-6000
- Caritas Family Services 320-252-4121

# **Welcome to the Northern Management Family**

We're excited to have you as part of our community. From your first day to your last, we're committed to providing you with a home that's comfortable, convenient, and cared for.