

## TERMS AND CONDITIONS

I/We accept this quotation as outlined above/attached. I /We have checked and confirm the details on this quote to be correct, and request that Allabout Blinds provide the services referred to in this estimate, subject to and in accordance with the standard terms and conditions. Any additional charges within an event will be invoiced accordingly.

**I/We hereby agree to the services contained in the agreement to be carried out by Allabout Blinds and agree to the following terms and conditions.**

Allabout Blinds considers this quotation as confidential information.

- This quotation is valid for 30 days from date shown on quote, unless agreed otherwise by Allabout Blinds. It is the customer responsibility to check the quote thoroughly, once the quote is accepted and ordered, any changes that may incur any extra cost will be at the customers expense. On your instructions to proceed, this quotation becomes your order and is a binding contract between the parties.
- A deposit of 50% of the quoted price is required before any manufacturing/ordering to commence. Payment in full is required on the day of installation. Allabout Blinds reserves the right to charge interest at current overdraft interest rates for any account exceeding normal term limits. The customer agrees to pay fees and charges incurred in recovery of any outstanding debts on acceptance of this quotation.
- Allabout Blinds warrants to rectify, repair, or replace any defects in materials or workmanship relating to the frame and its mechanisms on all custom-made window furnishings installed by Allabout Blinds. For supply-only products not installed by Allabout Blinds, any damage to the material, mechanisms, or any other issues caused by incorrect handling or installation will void any warranty., subject to the following terms: Proof of purchase must be provided to validate any warranty claims
  - Warranty Periods: (Both periods begin from the date of supply/installation.)
  - Five (5) years for privately owned and occupied residential and commercial properties.
  - One (1) year for rented or leased residential and commercial properties.
  - One (1) year for installation.
  - Three (3) months for maintenance.
- This warranty does not cover: Rips, wear, pilling, creasing, or fading of fabric. Surface scratches, dents, chips, marks, or accidental breakages damage due to misuse, improper cleaning, or normal wear and tear. Damage incurred during handling or transportation by the customer or their contractor. Products used outside of their intended purpose.
- Any window furnishings that require warranty repairs must be clean and fit for handling by the service staff. Customers must have the item cleaned if soiled or unfit for handling before inspection or removal for repair.
- When an installation technician attends a scheduled appointment and cannot gain access to the property due to the client/tenant not being present, a service fee of \$120 will be charged. Prices quoted are for installation during normal business hours Monday to Friday 8.30am to 4.30pm. Other times outside normal business hours will incur out of hours surcharges.
- It is the clients/tenant responsibility to make sure that the installation technician can gain clear access to all windows that require installation or maintenance. If the technician has to spend time trying to gain access, move furniture, clear spaces, a service fee of \$120 per hour/per person will be charged. should the Client alter its installation or delivery requirements prior to, during or after installation or delivery, the Client is liable for all extra costs of the Suppliers employees and cartage;
- All blinds are measured 'square'. No responsibility can be accepted for 'out of square' existing conditions.
- This order cannot be altered without the consent of Allabout Blinds and then only upon such conditions as handed down by Allabout Blinds.
- Title of goods is not passed from Allabout blinds to the customer until payment is received in full.
- Colours and weaves may vary slightly from samples provided.
- Whilst every endeavour will be made to meet supply dates, no responsibility will be accepted for delays or occurrences outside our control.
- Where installation occurs through existing wall tiles or plastered walls, all care will be taken but no responsibility will be accepted for any damage that may occur.
- Once goods have been installed, any monies outstanding remain payable to Allabout Blinds in the event of theft.
- All outdoor fabric awnings are designed for shade and privacy purposes only. These products are not classified as cyclone-rated unless expressly stated otherwise. They have operational limitations and must be fully retracted in windy or stormy weather DO NOT expose the product to extreme conditions. Allabout Blinds accepts no liability and any warranty will be void if the awnings have not been retracted in accordance with these instructions.