



QUALITY POLICY

Brandons is dedicated to understanding and fulfilling our customers' expectations and, whenever possible, surpassing them through continuously enhancing our processes. We are committed to providing products and services that meet the agreed-upon specifications in terms of details and price.

The Director, Management and Staff are responsible for the quality of products and services supplied through adherence to the Quality Management system, seeking improvement through constant review, and suppliers and sub-contractors are encouraged to cooperate. Brandons is committed to continuously challenging ourselves to improve the quality management system to guarantee product safety, prevent incidents, and eliminate defects by reviewing quality objectives and results by:

- Being committed to continuously improving our business practices.
- Monitoring and improving our Quality Management System through effective communication and consultation.
- Maintain productive, effective, and safe work from all our employees and contractors to provide conforming products and services.
- Have **First Choice Contractor** status with our customers by constantly providing a safe and fully compliant end product.
- Expect commitment from all our staff and contractors to focus on customer service.



Paul Felgate
Managing Director

13/1/25.

Dated