# LARRY D. GURLEY, M.D. Physician & Surgeon

615-284-1500 Fax 615-432-2007

Appointment Reminder Letter
Dear,
This is to remind you of your appointment on  Arriving 15 minutes prior to your appointment time is recommended. Please allow additional time for parking in the garage.
***Attached is an information packet. Please fill out <u>all pages completely</u> and
bring them with you to your appointment. Incomplete information
will delay your appointment time.  PLEASE READ & SIGN ALL PAGES PRIOR TO THE DATE OF
YOUR APPOINTMENT, PLEASE REMEMBER TO BRING THEM
WITH YOU.
***It is important that you bring your insurance card and drivers license/photo
<u>ID for photocopying</u> . We need to keep a current copy in your chart. All co-pays are to be paid on date of service.
Thank you for allowing us to provide you with your gynecological care. We look forward to seeing you. If you are unable to keep the scheduled appointment, please call the office as soon as possible.
Sincerely,
Dr. Larry D. Gurley & Staff

300 20th Avenue North Suite 102 Nashville, TN 37203

www.gyncenter.com

# PATIENT INFORMATION

PATIENT FULL NAME (INC	CLUDE MAIDEN NAME)			
ADDRESS	CITY	COUNTY	STATE	ZIP CODE
HOME PHONE	CELL PHONE	WORK PHOI	NE (OK TO CALL ?)	YES / NO
( )-	( )-	(	)-	
E-MAIL ADDRESS	IS IT	OK TO E-MAIL FUTURE NEV	VSLETTERS TO YOU?	YES / NO
SOCIAL SECURITY #	DRIVERS LICENSE#	[	DATE OF BIRTH	AGE
OCCUPATION	MARITAL STATUS	(CIRCLE) SINGLE WID	OWED MARRIED	DIVORCED
EMPLOYER NAME AND ADI	DRESS			
WHOM MAY WE THANK FO		IUMBER TO REACH YOU: I I WE LEAVE A DETAILED MI	· ·	
SPOUSE OR PARENT				
SPOUSE/PARENT NAME		RELATIONSHIP		
ADDRESS	СІТҮ	ST.	ATE ZI	P CODE
EMPLOYER NAME AND ADI	DRESS		SPOUSE DAT	E OF BIRTH
HOME PHONE	WOR	K PHONE.		
( )	(	)		
OCCUPATION			SOCIAL SEC	CURITY NO.
I authorize the release of any medical information necessary to process my claim. I also authorize payment of benefits to Larry D. Gurley, M.D.  As a courtesy we file your insurance claim for you. All health plans are not the same and do not cover the same services. In the event your health plan determines a service to be not covered, you will be responsible for the complete charge. Payment is due upon receipt of a statement from our office. If it becomes necessary to send my account to collections, I will be responsible for all collection, attorney and court costs. I understand that this authorization remains in effect as long as I, or my dependent, remain a patient. I have read and understand the policy of this practice and I agree to be bound by its terms.				
SIGNED:		DATE:		

Medication Sheet		
NAME:	D.O.B.:	
TODAY'S DATE		
When we prescribe, may we use generic	s for you when possible? Yes No	
Current Pharmacy Name	Pharmacy Phone	
Mail Order Pharmacy Name		
Current Primary Care Doctor Name		-
May we leave a detailed message about	your test results on your answering machine	? Yes No
At which Phone number may we leave re	esults?	
MEDICATIONS:	DOSAGE:	PRESCRIBING PHYSICIAN:
	<del></del>	
	<del></del>	
	<del></del>	
MEDICATION ALLERGIES:		
Check here if no allergies		
		POST-IT NOTE

Date:			NAME_		
Please list your con	cerns today:		DOB:		Marital status:
•	•		Last:		
1)			Bone D	ensity	Colonoscopy
,				ogram	
2)					<del></del>
2/					
If you were referred for	or consultation by another doctor, please	fill in	Family H	listory,If yes, s	state relationship
doctor's name	or consultation by another doctor, please	1111 111	Yes / No	Breast Cance	r
Your Age?	Number of children	_	Yes / No	Ovarian Canc	er
Last Monetrual Dari	iodLast Pap				prior to age 60
Method used to preve	ent pregnancy:east1 ape	-	Yes / No	Osteoporosis_	ather fathers hardware and later
Do you have a proble	em now with any of the following?	_	Yes / No	Diabetes in m	other, father, brothers, or sisters
	ore often than every 24 days		Yes / No	Colon Cancer	
	at last more than 7 days		Yes / No	Other disease	·
	v (clots, staining clothes or sheets)		V 0	D	- Park I Patana (Alasta and that and A
Ves / No Disading be	tuces scaling ciotiles of sileets)				edical History (circle any that apply)
Yes / No Bieeding be	etween periods				od pressure / Heart Disease
Yes / No Botnersome	e menstrual pain		Lung dise	ease / Blood cl	lots in legs or lungs
Yes / No Pain With In	tercourse				
Yes / No Pelvic Pain	Hor intercourse			Review	of Systems (Office use:for positives, see PCP 🖪
	ter intercourse				
Yes / No Sexual con-				any SYMPTOI	MS that apply to you:
	emotional abuse		Gen:		change/fatigue
	se, assault, or rape		Eye:	visual change	es/eye pain
Menopausal sympto			ENT:	hearing chan	nge/earache/sinus/nosebleed/sore throat
Yes / No Hot flashes					
Yes / No Vaginal dry			Resp:		hing/persistent cough/bloody cough
Yes / No Sleeping pr					uberculosis
Yes / No Mood swing			CV:	chest pain/irr	egular heartbeat/murmur/transfusion
Yes / No Other					
			GI:	nausea/vomi	ting/diarrhea/constipation/indigestion
If you are having pa	in, please complete the following ques	stions:			/rectal bleeding or tarry stools
	ated?				
When did it start?			GU:	pain or bleed	ling with urination/urinary infection
Circle type(s) sha	arp dull ache burns twinge cramp			Kidney stone	es/excessive nighttime urination
other	r				der control/ DES Exposure
Score your pain:					'
0 1 2	3 4 5 6 7 8 9	10	MS:	back pain/joi	nt pain/swelling of hands or feet
	moderate severe		Neuro:		troke/dizziness/numbness
How often is your pai	n?		Psy:	anxiety/depre	ession/insomnia/addictions
Does your pain move	to other areas?		Endo:		ems/diabetes
What increases the p	ain?		Hemo:		bleeding/phlebitis or blood clots in your
or decreases the pair	1?		1101110.		blooding/prinobitio of blood clote iii your
What do you think is	causing your pain?		Skin:		/unusual moles
,	3, 1		lmm:		onal allergies
				aou ina,ooao	onal anorgioo
Breast cancer risk (	(complete if you are 35 or over)		Breast:	pain/ lump/di	scharge/fibrocystic/breast cancer
Age wher	n you had first menstrual period			p	
	n you had your first live birth		Cigarette	s? Y/N numl	ber of cigarettes per day
Number of	of persons who have had breast cancer		Alcohol ?	Y/N Num	ber of drinks per day
	nmediate family(mom, sister, daughter)		Drugs?		bor of drinks per day
	had breast biopsies? How many?		Diugs:	1 / IN	
	iopsy show atypical cells?		Any othe	r information	that will help us in our evaluation:
Your rac			Any out	i illioilliation	that will help us in our evaluation.
	-				
List any surgery or h	nospitalizations:				
,					
			Dationt C	ianaturo	
			ralletti S	igilatul <del>e</del>	
			Clinician	DOS rovi	iewed and all negative except as noted above.
000	I st. Br. tt. tt				· · · · · · · · · · · · · · · · · · ·
Office use only	□Estrog. Def. at incr. risk osteop. □ Review. □	no change, or	see below	New Patient	HistoryLarry D. Gurley, M.D Rev Jan 2009

#### **HIPAA & Your Privacy Rights**

We strongly believe in doing everything we possibly can to safeguard the privacy and security of your health information and records. As a result, we have made some changes in our office management procedures to make sure we follow the Health Information Portability and Accountability Act (HIPAA). Passed into law in 1996, HIPAA sets federal standards for the privacy and, security of patient information for all healthcare providers, plans, insurance companies and anyone they do business with. HIPAA gives you additional rights regarding control and use of your health information, meaning **you have more access and control than ever.** Please take a few minutes to review these new rights. We're happy to answer any questions you may have.

#### **Control Over Your Health Information**

All healthcare providers (and health plans) are now required to give you a written explanation of how they use and disclose your personal health information before they can treat you. This way, you can decide if a provider is doing everything they should to protect your privacy before you choose them as your caregiver.

We must, by law, post a Notice of Privacy Practices, which outlines how we secure the privacy of patient information, in a place where you can easily see it.

We must get your signature for non-routine uses and disclosures of your information. A non-routine use is any situation not directly related to treatment, payment or operations. For example, if your child is going to summer camp and the camp needs a medical history, you will be asked to authorize us to release it before we can send the information. You have the right to say no, and you don't have to tell anyone why.

Authorizations of non-routine information are one-time-only, case by case, for the use defined by you.

#### Access To Your Health Information

You can get copies of your medical records simply by asking for them. Healthcare providers are required to get you a copy of your records within 60 days of your request. There may be a cost for this service.

Providers also must give you a history of non-routine disclosures if you ask for it. All you need to do is ask for the record and it is provided to you - no justification is needed.

You can also amend your medical records. You cannot change the existing record, but you can add notes or comment on any procedures, treatments, payments or operations.

The provider then has the right to respond to your amendment. This way, you can be sure your records reflect your side of the story about treatment and payment issues.

# Patient Recourse If Privacy Protections Are Violated

Every healthcare provider must also inform you of grievance procedures. If your privacy is violated, **report the incident to our Privacy Officer immediately.** You also have the right to report any violation to the Department of Health and Human Services, Office of Civil Rights, 200 Independence Avenue, S.W., Washington, D.C. 20201.

If you decide to file a grievance either with us or with the Department of Health and Human Services, we are not allowed to discriminate or retaliate against you in any way.

Aside from these new rights to access and control of your medical information under HIPAA, there are also clear limits on all healthcare providers regarding how they disclose medical information. Here are some of the key aspects of these boundaries:

**Providers must ensure that health information is not used for non-health purposes**. Health information (covered by the privacy roles) generally may not be used for purposes not related to health care - such as disclosures to employers to make personnel decisions, or to financial institutions - without your explicit authorization.

#### There are clear, strong protections against using health information for marketing.

The privacy rules set new definitions, restrictions and limits on the use of patient information for certain marketing purposes. Providers must get your specific authorization before sending you any materials other than those related to treatment.

**Use only the minimum amount of information necessary**. In general, uses or disclosures of information will be limited to the minimum necessary. This does not apply to disclosure of records for treatment purposes, because physicians, specialists and other providers may need access to the full record to provide quality care.

#### Exceptions

There are situations where healthcare providers may not have to follow these privacy rules. They include: emergency circumstances; identification of a body or the cause of death; public health needs; judicial and administrative proceedings; limited law enforcement activities; and activities related to national defense and security.

We understand your right to have your medical information kept confidential. Our *compliance* with the Health Information Portability and Accountability Act is one example of our advocacy and leadership on issues of patient's rights and privacy of information. We encourage you to ask questions and look forward to working together to improve the quality of your healthcare experience.

### **DIRECTIONS TO OUR OFFICE**

Take I-40 to Church Street, exit 209. Turn on Church Street, traveling west.

Turn right on 20th Avenue North (St. Thomas Midtown will be on your left). Our building (20th Avenue Medical Office Building) will be on your right, at the corner of 20th and State Street.

For parking, turn right on State Street and the entrance to the parking garage will be on your left. There is a crosswalk from the parking garage to our building. It is located on the 2<sup>nd</sup> floor of the garage, but becomes the 1<sup>st</sup> floor of the medical building. You will pass a food court on your right and our office (Suite 102) will be the first office on the left.

If you are traveling on I-24 Eastbound or I-65 Southbound (before I-24 / I-65 merge):

- 1) Follow signs to I-65 South.
- 2) Exit at Charlotte Pike exit 209.
- 3) Turn right at the bottom of the exit ramp. (See below for directions from Charlotte.)

#### If you are traveling on I-65 Northbound or I-24 Westbound:

- 1) Follow signs to I-40 West.
- 2) Exit at Church Street/Charlotte Pike exit 209)

#### If you are traveling on I-40 Eastbound:

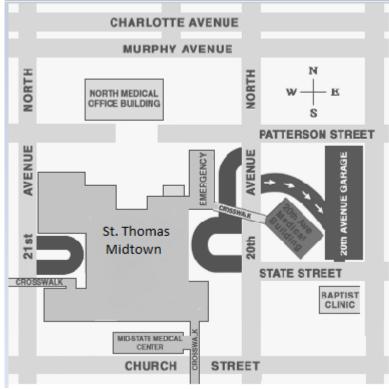
- 1) Exit at Charlotte Pike exit 209.
- 2) Turn right at the bottom of the exit ramp. (See below for directions from Charlotte.)

#### **Directions from Charlotte Pike exit:**

- 1) Proceed five blocks west away from town.
- 2) Turn left onto 19th Avenue North.
- 3) The 2<sup>nd</sup> 4-way stop is State Street. Turn right & enter the parking garage on the right.

Our building is conveniently located between Church Street & Charlotte Avenue. If you are coming from West End Avenue, you will turn on 20th Avenue North @ Amerigo's Restaurant. After you cross over Church Street, follow the above directions.

#### WE NOW OFFER FREE VALET PARKING AT THE GROUND LEVEL ENTRANCE OF OUR BUILDING



<sup>\*</sup>St. Thomas Midtown previously Baptist

#### FINANCIAL POLICY

Our office accepts cash, check, debit cards, MasterCard, Visa, American Express, Discover and Care Credit.

All co-pays are due at time of service. These will be collected at the check-in window. If it has been determined that your deductible has not been satisfied, you may be asked to make a payment towards that at the time of service.

After your insurance has paid, you will be billed for any co-insurance that has been determined by your insurance company as your responsibility. These balances are due upon receipt of statement.

We review past due accounts frequently and at every statement cycle. Your communication and involvement to ensure your balance is paid timely is important to us. It is imperative that you maintain communications and fulfill your financial agreement and arrangements to keep your account active and in good standing.

If your account becomes sixty (60) days past due, further steps to collect this debt may be taken. If you fail to pay on time and we refer your account(s) to a third party for collection, a collection fee will be assessed and will be due at the time of the referral to the third party. The fee will be calculated at the maximum percentage permitted by applicable law, not to exceed 18 %. In addition, we reserve the right to deny future non-emergency treatment for any and all debtor-related unpaid account balances.

I grant permission and consent to Advanced Health and it agents, assignees, and contractors (which may include third party debt collectors for past due obligations): (1) to contact me by phone at any number associated with me, if provided by me or another person on my behalf, (2) to leave messages for me and include in any such messages amounts owed by me, (3) to send me text messages or emails using any email address I provided or any phone number associated with me, if provided by me or another person on my behalf and (4) to use prerecorded/artificial voice messages and /or automated telephone dialing system (an auto dialer) as defined by the Telephone Consumer Protection Act in connection with any communications made to me as provided herein or any related scheduled services and my account. I understand that my refusal to provide the consent described in this paragraph will not affect, directly or indirectly, my right to receive healthcare services.

Returned checks will be assessed a \$30.00 service charge. All returned checks and fees, must be paid by cashiers check, money order, cash or credit card within 10 days.

There is an \$8.00 charge for any form presented to us that requires completion by the physician or staff. This is due when the form is turned in. There is a \$30 minimum charge for medical record copies. If records are in our offsite storage facility, the minimum cost will be \$35 for retrieval fees plus copying and mailing records.

We want you to be aware that our surgery center, Gurley Surgery Center, is wholly owned by Dr. Gurley. No other physician or business has ownership in our surgery center.

If you fail to keep an appointment, or give at least 24 hour notice of cancellation, you are subject to a \$50 charge, \$75 if appointment was for ultrasound and \$250 if appointment was in our surgery center.

I have read and fully understand the information on tr	nis form.
Patient Signature	Date

#### AMBULATORY SURGERY CENTER

#### PATIENT RIGHTS AND RESPONSIBILITIES

#### Patient's have:

- 1. The right to quality care and treatment given with respect, consideration and dignity.
- 2. The right to appropriate privacy.
- 3. The right to the privacy of information regarding patient's diagnosis, treatment options, communication, and the potential outcomes of the treatment as well as access to information contained in his/her medical record.
- 4. The right to participate in decisions concerning care and treatment.
- 5. The right to know the physician performing his/her procedure may have financial interest or ownership in this ASC.
- 6. The right to be informed of patient responsibilities, conduct, and ASC rules affecting the patient's treatment.
- 7. The right to knowledge of services provided at this facility.
- 8. The right to discharge instructions, including information about after hours' care.
- 9. The right to detailed information regarding service fees and all charges.
- 10. The right to refuse participation in experimental research.
- 11. The right to receive the policy on advance directives, and living wills in the facility and to be given information upon request.
- 12. The right to receive information on this ASC's non participation in advanced directives.
- 13. The right to knowledge of the medical staff credentialing process, upon request.
- 14. The right to know the names of those treating the patient.
- 15. The right to truthful marketing or advertising utilized by the facility.
- 16. The right to be informed if the physician does not carry malpractice insurance.
- 17. The right to address a grievance.
- 18. The right to refuse a treatment, as permitted by law. One can refuse treatment and still receive alternate care.
- 19. The right to be fully informed regarding one's condition.
- 20. The right to understand and sign an Informed Consent form before receiving care.
- 21. The right to appropriate assessment and management of pain.
- 22. The right to continuity of care. If overnight care is required, staff will arrange for transportation of a patient to the transfer hospital.
- 23. The right to respectful, safe care and treatment free from seclusion, restraints, abuse and harassment.
- 24. The right to have a family member notified of his/her admission as-well as notification of his/her personal physician, if requested by the patient.
- 25. The right to leave the facility against the advice of his/her physician.
- 26. The right to express spiritual and cultural beliefs.

#### **Patient Responsibilities**

- 1. The patient is responsible for providing accurate/complete information related to his/her health; reporting perceived risks in his/her care, and for reporting unexpected changes in his/her health.
- 2. The patient and family are responsible for asking questions when they do not understand, what a staff member has told them about the patient's care or expectations of what they are to do.
- 3. The patient is responsible for following the treatment plan established by his/her physician, including the instructions of nurses and other health professionals as they carry out the physician's orders.
- 4. The patient is responsible for notifying the ASC office when unable to keep a scheduled appointment.
- 5. The patient is responsible for providing his/her healthcare insurance information, and assuring the financial obligations of

his/her care are fulfilled as promptly as possible.

- 6. The patient is responsible for the consequences if he/she refuses treatment or fails to follow the practitioner's instructions.
- 7. The patient is responsible for being respectful and considerate of other patients and organizational personnel.

These rights and responsibilities outline the basic concepts of service here at the Ambulatory Surgery Center. If you believe, at any time, our staff has not met one or more of the statements during your care here, please ask to speak to the Medical Director or Nurse Manager. We will make very attempt to understand your complaint/concern. We will correct the issue you have if it is within our control, and you will receive a written response.

#### PATIENT COMPLAINT OR GRIEVANCE

Patient complaints or grievances may be filed through the facility administrator:

Gurley Surgery Center Attn: Facility Administrator 300 20th Ave N., Suite 102 Nashville, TN. 37203 615 284-1500 ldgmd@bellsouth.net

or with the State of Tennessee Office of Investigations:

TN. Department of Health Office of Investigation 665 Mainstream Drive 2<sup>nd</sup> Floor, Suite 201 Nashville, TN. 37243 615 741-8485 1 800 852-2187

All Medicare beneficiaries may also file a complaint or grievance with the Medicare Beneficiary Ombudsmen at www.cms.hhs.gov/center/ombudsman.asp

I have read and fully understand the information on this form.	
Signature	Date
Witness	Date

# LARRY D. GURLEY, M.D.

 $\begin{array}{cccc} 300\ 20^{th}\ Avenue\ North & Suite\ 102 & Nashville, TN\ 37203 \\ 615-284-1500 & Fax\ 615-284-1501 \end{array}$ 

Physician to provide records:	Phone or Fax #
Patient name:	
Social Security #	DOB
Address:	
City, State, Zip:	
Release these records: 1.Only records generated by this facility (not inc 2.Only some portion of records maintained at fa 3.All medical records at this facility	
	ONS OF YOUR RECORDS RELEASED, PLEASE AND INITIAL THE BOXES FOR INFORMATION YOU DO YOUR RECORDS WILL BE RELEASED.
**I authorize the health care provider to release or individual named on this request with the	ease the information specified to the organization, agency EXCEPTION of:
<u>Initials</u>	<u>Initials</u>
Substance abuse, if any	AIDS/HIV, if any
Psychological or psychiatric conditions	s, if any
Other (Please specify)	
and that unless an earlier date is specified it below.	understand that I may revoke this authorization at any time will automatically expire 12 months after the date affixed
Use of copies- A copy of this authorization r	may be utilized with the same effectiveness as an original.
Patient name (print):	Person authorized to sign for patient (print):
Patients signature	Signature
Date	Relationship

<sup>\*</sup>copying fees may be charged

# Notification for Lab Results, Appointments, and Reminders

**Lab results are relayed via our patient portal**. Please provide your email address for initial set-up. This method allows us to notify our patients in a timely manner.

Email:			
	You will receive an email to access the po If you do not receive an email, please che works or Healow. These are secure sites it	ck your Junk mail. It wou	lownload, just click on the link. Id have either Dr Gurley's name, e-clinical
If you	prefer not to be notified by any of the list	ed methods, please check	"Do not use" by the method.
	Cell phone text message		Do not use
	Cell phone or voice message		Do not use
	Home phone or voice message		Do not use
	Work phone or voice message		Do not use
		relationship:	
		relationship:	
You ma	ay change any of the above at any time by co	ontacting the office with ye	our new preferences. Thank you.
Name_		Date of I	Birth
Signati	ure		Date

PATIENT FULL NAME	PATIENT DOB
E-MAIL ADDRESS	
SPOUSE NAME (if applicable)	SPOUSE DOB
EMERGENCY CONTACT	
NAME (complete if different from above) RELATIONSHIP ADDRESS	
PHONE	
In order to be compliant with US Standards for electronic	onic Medical Records, we are required to
collect the following information. It has nothing to do mandatory that we collect and report this data.	
Please check the information that best describes	you;
Hispanic or Latino Not Hispanic or Latino	
Refuse to Report	
Also please check below;	
American Indian or Alaska Native Asian	
Black or African American	
Hispanic	
Native Hawaiian or other Pacific Islander	
White	
Other Race	
Refuse to Report Preferred Language	
Treterreu Zunguuge	
Pharmacy name, number and/or address	
2 <sup>nd</sup> Pharmacy (including Mail Order)	
What medications would go to your 2 <sup>nd</sup> Pharmacy	7?
I authorize Dr Gurley to access my pharmacy history	
I authorize the release of any medical information necessary to	
benefits to Larry D. Gurley, M.D. As a courtesy we file your insur and do not cover the same services. In the event your health pla	
responsible for the complete charges. Payment is due upon rece	
necessary to send my account to collections, I will be responsible	
understand that this authorization remains in effect as long as I, understand the policy of this practice and agree to be bound by	
Signed	Data
Signed:	Date: