Italian Delights

TOURS

8-Day Italian and Swiss Alps Walking Tour - Lake Como, the Bernina Express, & a host of Alpine Scenic Delights!

DATE

2026 April 29th to May 6th

2027 May 12th to 19th

PRIVATE /TAILORED TOURS OF GROUPS OF 6 OR MORE AVAILABLE

Lombardy Delights Pty Ltd. (Trading as Italian Delights Tours) ABN – 82 886 161 696
www.italiandelights.com.au EMAIL: info@italiandelights.com.au
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Postal Address: PO Box 95 Bentleigh, VIC 3204.

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TOURS

8-Day Italian and Swiss Alps Walking Tour - Lake Como, the Bernina Express, & a host of Alpine Scenic Delights!

TOUR PRICE - AUD $ 5,410.00 p/p twin share (single supplement AUD $690)

Prepare yourselves for a walking tour like no other! Every day is filled with beauty and wonder as we walk the foothills of the Italian and Swiss Alps. Walk alongside centuries-old vineyards and unwind in thermal waters dating back to Roman times. Ride the Bernina Express to St Moritz, passing by stunning glacier-covered mountains. Enjoy a leisurely day on beautiful Lake Como and experience the 'heroic' viticulture of the Valtellina vineyards. Savour the taste and excellence of Valtellina wines while ending your days with mouth-watering regional Italian cuisine. Join us on this magical journey of discovery in one of the most beautiful parts of the world!

TOUR HIGHLIGHTS:

Lake Como - Bernina Express (Trenino Rosso) - Ancient Thermal Springs of Bormio - Walking the 'heroic' terraced vineyards - Walking Alpine tracks - Sampling the unique local cuisine and DOCG wines- Staying in a 4-Star newly renovated 1500's Residence and Italy's First Eco Mobility Hotel

INCLUSIONS:

7 Breakfasts – 3 lunches - 3 Dinners - 1 Aperitivo (inc. wine tasting and cellar tour) - All train and shuttle transportation within tour

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ITINERARY

PROVIDED MEALS LEGEND
B-BREAKFAST L-LUNCH D-DINNER

Day One – (Arrival Day and La Valtellina - Apple orchards, vineyards, and mountains as far as the eye can see!)

Arrival: Pick up location - Tirano Train Station D

Upon arrival, you'll have time to settle into the first Eco Mobility Hotel in Italy, where you will call 'home' for the next 7 nights. The hotel is a beautifully restored residence from the 1500s. In the early evening, we explore the picturesque Tirano township and later dine at a local restaurant where you will start your journey through the regional "mountain cuisine", which includes creamy cheeses, Bresaola, a buckwheat pasta dish called Pizzoccheri Della Valtellina, all washed down with the local Chiavennasca-based wines (the local wine made from the Nebbiolo grape, which is also used to make Barolo in Piedmont's Langhe region).

Day Two – (Switzerland - A walk in the verdant Valley of Poschiavo and Lake Poschiavo, alongside the last stage of the Bernina Express)

Switzerland – Poschiavo – Lake Poschiavo Walk – Bernina Express train ride – Walk 12km downhill/flat. B D

Our day begins with a stunning train ride along the lower part of the Bernina Express route into Switzerland. We start our walk at the charming village of Poschiavo, with its stately villas, and beautiful old houses. From here we walk part of the last stage of the Bernina Express route, which offers stunning panoramic views. As you hike, you'll encounter the crystal-clear waters of Lake Poschiavo which is surrounded by majestic mountains. The well-marked path around the lake provides a picturesque route for our adventure. Today we picnic alongside Lake Poschiavo, surrounded by the Swiss Alps. In the evening, we enjoy a provided dinner together in the 'old town' of Tirano.

Day Three – (Lake Como and the Majesty of Italy's most beautiful lake!)
Lake Como – Varenna – Bellagio (No Walk Day) B

Today we visit Lake Como, one of the most beautiful lakes in Europe and a place described by the poet Percy Shelley, as "surpassing in beauty everything

The 8 Day Italian and Swiss Alps Delights Walking Tour Costs $AUD 5,410.00 ($AUD 690 Single Supplement) and includes:

- ✓ An 8 Day stay
- ✓ 7 nights accommodation - Twin Share or Double
- ✓ 7 Breakfasts
- ✓ 3 evening meals and 3 lunches
- ✓ 1 Aperitivo Wine tasting & Cellar Tour
- ✓ Bernina Express/Poschiavo train Tickets
- ✓ Return train tickets from Tirano to Varenna & Lake Como Ferry Ticket

(See Terms and Conditions section at rear for list of tour exclusions)

Italian Delights TOURS

8-Day Italian and Swiss Alps Walking Tour - Lake Como, the Bernina Express, & a host of Alpine Scenic Delights!

ITINERARY (CONT.)

I have ever seen hitherto". Amongst the famous people to grace the shores of the lake, both past and present, are George Clooney, Gianni Versace, and Pliny the Younger in the first century AD! Our day begins with a train ride to Varenna, and is spent in the central section of the lake in the towns of Varenna and Bellagio, where, after your ferry crossing from Varenna to Bellagio, you can enjoy lunch in one of the many eateries in Bellagio beside the Lake.

Day Four – (Walk amongst the 'heroic' viticulture of the Valtellina and step back in time with a memorable lunch!)

Rhaetian terraced vineyards – lunch at a beautifully restored former Contrada – Walk 8 km Undulating (steep ascents and descents). B L

Walking amongst the terraced vineyards of the lower slopes of the Valtellina, you will greatly appreciate the hard work that goes into caring for this land. With stone terraces, vineyards, and apple orchards it is a delightful and deserving walk that will help build up a great appetite for our memorable lunch! For lunch today we step back into a time when peasants lived a hard life along these steep slopes. This former abandoned farmhouse (Contrada) has been beautifully restored and it's now a renowned restaurant and hotel. After lunch, we walk back to enjoy a free afternoon/evening exploring Tirano.

Day Five – Tirano to St Moritz - Stunning scenery along the Bernina Express line on the Trenino Rosso

Bernina Express Railway (UNESCO World Heritage Listed) – St Moritz, Switzerland – Tirano (No Walk Day) B D

Today is a very special day indeed, so don't forget your passports and cameras. This morning you will depart from Tirano on the UNESCO World Heritage-listed Bernina Express railway for a day out in the Swiss Alps! Enjoy the magnificent views of the mountains as the train meanders through a multitude of valleys and passes and climbs up to a height of 2252 meters above sea level! This special train ride is one of the most spectacular railway journeys in the world. Spend a couple of hours in St Moritz enjoying the lakeside ambience that this classic Swiss mountain resort has to offer. Then get your cameras ready again as you take the train journey back to Tirano. Dinner is at a local restaurant where you can discuss the day's adventures over a good glass of wine and delicious regional food. On your return from St Moritz, we will gather together to enjoy a pizza at one of our favourite pizzerias in Tirano.

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ITINERARY (CONT.)

Day Six – (Walk in the Larch Forest of the Alpine Mountains and relax with a spa experience dating back 1000 years)

Beautiful Bormio alpine forest walk – Optional Spa visit to Bagni Vecchi - Walk - 21km with slight ascent/descent B L

Today we visit the charming Alpine town of Bormio, located at the beginning of the breathtaking Stelvio Pass. Our walk meanders along a paved path that follows the Adda and Viola Bormina rivers. The sounds of running water, bird calls, cowbells, and the odd marmot whistle make it a fun and relaxing walk. This path takes us through Alpine forests, that include Larch, Ash, Firs, Pines, Hazelnut trees, and a myriad of wildflowers. We pause to picnic along the way and take in the majesty of the mountains around us. Bormio is famous for its 9 natural thermal springs, which makes it the largest thermal spring centre in the Alps and a destination for visitors from all over Europe since 500 AD. In the afternoon you can enjoy an extraordinary rejuvenating experience at the QC Terme Bagni Vecchi Spa (Optional). Bagni Vecchi has a history spanning more than two thousand years, from the Roman baths to the centuries-old caves leading to one of the thousand-year-old springs, to the panoramic swimming pool. Take your time and enjoy the blissful atmosphere!

Day Seven – (Walk the Valtellina Valley Floor – Dine at the foothills of the Mortirolo Pass – Wine tasting, cellar visit and Aperitivi farewell meal)

Tirano – Tovo Sant Agata – Aperitivi – 19km flat walk. B L & Farewell Aperitivi, cellar visit & wine tasting.

Today we take a walk along the Valtellina valley. Following the Adda River, we are surrounded by terraced vineyards and apple orchards. We head to a little town that sits at the bottom of Mount Mortirolo. Mount Mortirolo is well known for the Mortirolo Pass which is a demanding climb in professional road bicycle racing, having been used in the Giro d'Italia stage race many times. Lunch is a tasty traditional fare with local wine and a friendly atmosphere. We walk off lunch back into Tirano where you will have time to relax before our final meal. For our farewell meal together, we visit an Enoteca to enjoy Aperitivi with a wine tasting and cellar visit.

Day Eight – (Farewell day) B

Today we bid a fond farewell to the captivating Valtellina, as you set off on your next destination or return flight home (Drop off Tirano Station).

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Italian Delights TOURS

Italy's First Eco Mobility Hotel

La Curt di Clement is an ancient residence from the 1500s in the historic center of Tirano. Completely renovated in 2020, the 3-storey structure offers modern, eco-friendly living surrounded by the echoes of the past. It is the first eco mobility hotel in the country.

The hotel embraces sustainable and eco-friendly travel, encouraging guests to explore the beautiful Valtellina region using gentle and environmentally conscious modes of transportation. The accommodation offers rooms with a desk, flat-screen TV, and private bathrooms.

Their Mission is to preserve Valtellina's natural beauty for future generations by making environmentally responsible choices every day.

Guest Testimonials

Everything was so well organised and the hosts ensured we maximised our Italian experience by taking us to a variety of destinations and restaurants. The walks were beautiful and showed different aspects of the countryside, including farmland, forests, and vineyards. The food was amazing and slightly different at each place we visited. All the Italian hosts were friendly and welcoming and our tour hosts were very knowledgeable about the area and its rich history. Cathy and Tom, Canberra, AUS.

Only one word to describe this fabulous small group walking and tasting tour - Supercalifragilisticexpialidocious! The tour provided the right balance between group activities and private time. Great varied walking along country roads and through green forests. Wonderful scenery, lots of conviviality, well organized, and good company. The local food and wine were amazing, certainly, nothing we could have organized ourselves. Jim and Lynette are gracious hosts, generous, informed, and helpful to non-Italian speakers. I would highly recommend this tour which provides an in-depth experience of regional Lombardy. Jo, Cape Paterson, AUS.

"I can absolutely recommend Italian Delights tours! Every day of our tour was different, fun and interesting with full days exploring hidden delights. Sue , Sydney, AUS.

"Our Italian Delights tour was a great opportunity to have an "inside" look into local Italian life and really explore Italy. The tour was intimate, and the hosts were very caring, attentive, punctual and knowledgeable. They always went the extra mile to ensure that our tour was memorable. Great driving too!" Anthony - Canberra, AUS.

For my first experience as a single traveller in Europe your tour provided everything and more than my expectations. Locations- absolute delightful tour guide! -The weather (perfect), accommodation - and lengths of travel and free time were well planned. I have expressed to all my family and friends my recommendation for Italian Delights. Rosie, Vic, AUS.

A fantastic tour with Jim and Lynette in Italy. The walks with Lynette were beautiful, the food was superb, Jim's support in the van was invaluable. We really enjoyed the variety of locations, the walking, the food and the aperitivos. Lynette also created an amazing photo album of our experience. I'd recommend joining Jim and Lynette on one of their tours! Jane, Cape Paterson, AUS.

.Jim and Lynette were excellent hosts for our Walks and Wonders tour (beginning 30 April 2024). We felt part of a family as we were introduced to regional foods and great hospitality in local establishments we would never have found on our own. The walks were thoughtfully organised with ample flexibility to accommodate variable weather and our walkers' interests. We highly commend this as a fun and relaxing holiday which engaged us with the warmth of the people of this part of Italy. Peter and Marion, Canberra, AUS.

I would recommend Italian Delights Tours to anyone wanting to see the other parts of Italy unspoiled by tourists. Perfect! Leonie, Melbourne, AUS.

Italian Delights
TOURS

Owners of Italian Delights Tours

Jim and Lynette Romagnesi

Jim and Lynette Romagnesi are passionate travellers, and both have proud Italian backgrounds. They have an extremely close affinity with Italy, after having lived there with their children for 2 years from 2005. Put simply Lynette and Jim love all things Italian! They have developed Italian Delights tours over the past 18 years or so, based on their sound knowledge of what intrepid small group mature-aged travellers (both singles and couples) are looking for in their guided Italian experiences. At the top of Jim and Lynette's priority list for prospective guests is ensuring that their small group tours are exactly that - genuine small group tours! Italian Delights Tours have a maximum group size of 12 guests. Within a small group guests are able to blend into local life better and as a result really feel immersed in the Italian life and culture. Also and most importantly, in our small groups guests are very well looked after from the first point of contact to our final goodbye. All guests really need to do whilst on tour is relax and enjoy their experiences!

Italian Delights Tours provide guests with a genuine, intimate and informal experience of Italy, covering its culture, food, wine, and stunning natural and man made landscapes. All accommodation and eateries are handpicked by Jim and Lynette and are nearly all family-run small businesses, where the proprietors take pride in their work, because their business is often a legacy that has been passed down over numerous generations. There is no packing and unpacking of bags every day, or even every second day. All of the stays on all tours are three nights or longer. There are very few early morning starts and we tend to take guests out to provided lunches, hence late evenings are rare on our tours also. Italian Delights Tours aren't like the usual tours where guests march around following the guide with the coloured flag at every stop they make. Our experiences allow guests to explore hidden places in their own time, and importantly also at their pace. We have developed itineraries for independent exploration of towns, and we offer optional guided tours on certain days of the tours for those seeking more detailed information about some of the fascinating places that we visit.

REGISTRATION FORM

I/We would like to participate in the Italian Delights Tour(s) below (Please insert both the name and date of the tour(s) you are interested in participating in below. For commencement dates please see front page of this brochure or our web site)
Tour Name(s):

Tour Start Date(s):

Please acknowledge that you have read and accepted the terms and conditions of our tours (found earlier in this document and at (https://www.italiandelights.com.au/terms-and-conditions-for-our-italian-) by signing the acceptance below (one person can sign on behalf of all passengers listed in the guests details section. Dated / / .
*Payment details will be forwarded to guests upon receipt of this completed and signed registration form. Please Email completed forms to info@italiandelights.com.au , or post a printed copy to PO Box 95, Bentleigh, VIC 3204. Please note that due to the very small group sizes on our tours, allocations will be given to early bookings and deposits received.

GUEST DETAILS

GUEST ONE: GUEST TWO:

Title: Mr/Mrs/Ms/Miss/Dr,Other ....
Surname: ....
Given Names: ....
Date of Birth: ....
Special Dietary Requirements ....
Address No. Street .....
Suburb: .....
State: ..... Postcode .....

Phone: B/H ..... A/H .....
Mobile: .....
Email: .....
(Please print Clearly)

Emergency Contact Person: .....
Phone Contact: B/H ..... A/H
.....
Are you celebrating Anything special during the tour? .....

Where did you find out about us? .....

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Italian Delights' Tours Terms and Conditions

EXCLUSIONS FROM ALL TOURS

Airfares
-Everything mentioned in specific tour itineraries as being an option/optional/excluded.
-Items of personal nature, phone calls, passport and Visas (if applicable), laundry or tips.
-Personal transport, excess baggage, security and government taxes, travel insurance.
-Meals not specifically mentioned in itinerary or which are referred to as "free lunches or dinners".
-Entry fees to all places either mentioned or not mentioned in itinerary.
-Optional excursions or activities that may be offered which are not included in the tour price.
-All personal expenditure

GROUP SIZES, PRICES, DEPOSITS, AND PAYMENTS
Maximum group size 7 guests. This ensures that your comfort and enjoyment are our top priority. Tours and Tour Prices/Tariffs are subject to change.
These terms and conditions may also be revised by Italian Delights Tours from time to time. If you have booked on a tour with us we will notify you by email of the updated terms and conditions and we will publish the updated terms and conditions on our website.
ADVERTISED TOURS
Prices shown are per person, double occupancy. The deposit is 10% of the total tour costs, or as listed on the tour registration form. This deposit is required before a booking can be confirmed by us. Payment instructions will be sent after we have received the Booking Confirmation and Guest Details form. No booking will be reserved until the prescribed deposit is received. Balance of the payment will be due 3 calendar months prior to the commencement date of the first tour date booked (30 days after Booking Confirmation Date if the date of the tour you are hoping to participate in is less than 90 days after the Booking Confirmation Date, and upon booking if tour commences within 30 days of booking date). Payment instructions will be sent to you after we have received your Booking Confirmation and Guest Details form. After your deposit has been received, we will send you an invoice with the due date for the balance of payment. Should your final payment fail to reach us by the date specified on your invoice, we reserve the right to cancel your booking without refund.
PRIVATE TOURS
Italian Delights Tours reserves the right to develop specific Payment Terms and Conditions for each individual private tour. Private tour guests will be made aware of these specific conditions prior to paying their deposits. Prices for our Private Tours are always dependent upon the number of guests on tour. If guests in a private group withdraw from a tour at any stage prior to making their full payment, Italian Delights Tours reserves the right to increase the per person price of the tour for all remaining group members, to reflect the additional costs associated with conducting a tour with a smaller group than was initially agreed upon.
CANCELLATIONS AND TOUR CREDITS
CANCELLATION BY YOU
If you cancel your tour reservation for any reason at any stage, your deposit is non-refundable. If cancelling more than 60 days before the tour starting date 60% of your total tour cost will be refundable.
If cancelling more than 30 days, but less than 60 days before the tour starting date, 50% of your total tour cost is refundable for physician documented emergency medical reasons or for police documented cases of accident, flood, fire, or crime. If cancelling less than 30 days from the tour start date, a cancellation fee equal to 100% of the tour cost will apply. We do not provide refunds for: non-medical personal problems; air carrier delays or cancellations; inability to obtain passports; business problems or emergencies; etc.
You are required to purchase your own travel insurance to cover cancellation coverage, airline tickets, trip delay, lost luggage, or any potential medical expenses.
If you cancel your tour reservation but wish to put any amounts paid towards a later tour, you will be offered a Tour Credit provided a minimum of 3 months' notice of the cancellation has been provided (for rebooking, see 'TOUR CREDITS' section below).
CANCELLATION BY US
Italian Delights Tours reserves the right to cancel tours at any time for any reason such as lack of guest numbers or a Force Majeure Event.
If we cancel your tour, you can choose to:

- receive a Tour Credit towards rebooking on another tour; or
- receive a full refund.

However, if we have had to cancel your tour due to a Force Majeure Event, your refund will be less any costs we are unable to recover.
TOUR CREDITS
If you receive a Tour Credit, you will be able to transfer the Tour Credit towards another tour conducted by Italian Delights Tours in the following 14 months from the start date of your original tour, provided the rebooked tour is a Confirmed Departure.
Please note that all tour prices are subject to a fluctuating AUD/EUR exchange rate, which may cause increases to the tour costs for the rebooked tour. If the rebooked tour is a more expensive tour, guests will need to pay the difference in price between the Tour Credit and the price of the rebooked tour.
If you decide to cancel your booking rather than use your Tour Credits towards another tour, standard cancellation fees (as set out in the 'CANCELLATION BY YOU' section) will apply.
IMPORTANT ARRIVALS/DEPARTURES INFORMATION
It is your responsibility to take note and enquire with us about the time we arrive at our arrival (pick up) and departure (drop off) points, prior to the beginning / after the end of our tours. This should be done prior to you making any flight or train bookings so that it is clearly understood that the arrangements will fit in with our times. Your train should arrive at least half an hour prior to the designated pick up time, and your flight should arrive at least two hours prior to the pick-up time. Upon your departure from the tour your train should leave no less than an hour after our intended arrival, and your international flight should leave no less than 3 hours after our arrival times (2 hours for Italian domestic flights and Europe-bound flights).

Italian Delights' Tours Terms and Conditions (Cont.)

LUGGAGE
Guests are allowed one medium-sized suitcase and one small carry-on bag per person. If you exceed this limit there may not be space in the vehicle(s) to transport your excess luggage and it will be at your own expense to have it transported throughout the tour. We suggest that you bring a day pack for carrying water, guidebooks, jacket, rain gear, etc.
HOW PHYSICALLY FIT DO YOU HAVE TO BE?
ESCORTED SMALL GROUP TOURS
Our escorted tours are not athletic events. To comfortably complete them you should be able to do some moderate walks over hills and be able to climb a number of stairs. We will also be doing a lot of walking in the towns we visit. If you are planning an escorted tour with us it wouldn't hurt to prepare yourself by starting a moderate walking program at least 2 months before the tour.
WALKING TOURS
Our walking tours are suitable for any active person, but there is no question that your enjoyment of the holiday will be hugely increased by some pre-trip preparation. Preparing yourself well will help ensure that you won't be distracted by physical or mental fatigue, and the risks of repetitive strains and injuries will also be greatly reduced.
Our Suggestions:
Go Walking - It seems obvious but to do some walks of similar length to those you will be doing on the tour, in the weeks leading up to it, is a big advantage. Build up gradually, so that you start with shorter ones and work up to longer distances.
Wear in your walking shoes - One of the biggest mistakes you can make is to arrive on the tour with a brand-new pair of boots. Wear them in! Your feet are of utmost importance, so make sure you have professional advice about fitting your walking boots and buy good quality socks which wick away moisture. If necessary, wear two pairs of socks to reduce the risk of blistering and do a bit of toe-nail management too!
Aerobic Exercise - Not everyone is a gym member but any exercise which helps to build cardio strength is an advantage, such as cycling, swimming, squash or football. Think of a few simple lifestyle changes like using steps instead of the lift or escalators and walk up and down the stairs a few extra times each day.
Mix up the Terrain - Even though most of our walks are on quiet country paved roads, when you're out walking practise on different terrain if possible, and don't limit your preparation to hiking on pavements and flat tracks or trails. Including some steeper ascents and descents will start to build strength and stony or rocky surfaces will give your knees and ankles some practice and help to improve your balance. Practise with your day pack also. You will only be carrying a small day pack, but your neck and shoulders can feel stiff if those muscles are not accustomed to this activity. Once again build up gradually and start light, adding extra weight to the pack as you gain in strength.
Water and snacks - In your training preparation for our walking tours remeber water and hydration when walking and fuel up on nutrient-rich snacks such as nuts, dried fruits, oat bars or plain chocolate. We will be carrying spare snacks for the group on our walks, and we also remind guests to fill up with water at every opportunity.
Health niggles - If you are aware of any strains or pains during your preparation period it is sensible to see a physiotherapist before you leave home, as early intervention is the key to getting better. They can assess your posture and movement and give specific activities to meet your needs.
SPECIAL REQUIREMENTS
Please advise us of any special requirements such as Special Meals, Medical Requirements etc, as soon as possible.
If you get motion sickness easily, it is advisable to bring with you motion sickness pills, as we will be travelling along hilly and mountainous roads at times.
LIMITATION OF LIABILITY
To the maximum extent permitted by law (including the Australian Consumer Law), we will not be liable for any loss (whether direct, indirect or consequential), delay or deferment, or death, injury, or damage to any person or property arising from a Force Majeure Event or due to an act or omission of any person (whether negligent or otherwise), including third party providers over whom we have no direct control.
Where an applicable law provides that our liability cannot be excluded (including the consumer guarantees under the Australian Consumer Law) our liability is limited to the remedies required of us under the applicable law.
PERMISSION FOR PHOTOS AND VIDEOS OF GUESTS
You agree that our Tour Directors or Representatives may take photographs and films of you while you are on holiday and that these may be used in our Group brochures and/or advertising or publicity material without obtaining any further consent or payment in respect of such photographs and/or films.
GUEST CONDUCT
Italian Delights Tours reserves the right to accept, reject, or not retain any person as a guest whose condition or general deportment impedes the operation of the tour or, in the opinion of the tour manager, affects the rights and enjoyment of other guests. A guest not retained on tour shall have no cause for complaint or refund and shall bear any and all extra expenses that ensue.
Each guest indemnifies and holds harmless Italian Delights Tours from any claim, cost, demand, liability or damage (including legal costs, professional costs and other expenses on an indemnity basis) incurred by Italian Delights Tours arising out of or in connection with (but not limited to):
a. any breach of these terms and conditions by the guest;
b. any breach of the terms and conditions of any third party providers to Italian Delights Tours; or
c. any injury, death, damage or loss sustained due to any act or omission of the guest.

Italian Delights' Tours Terms and Conditions (Cont.)

TOUR CHANGES

All information contained in this document is, to the best of our knowledge, correct. However, we reserve the right to make changes in accommodations, group composition, visits, and itineraries at any time, should it become necessary or desirable. Delays or itinerary changes caused by a Force Majeure Event are beyond our control and we are not obliged to pay guests compensation.

DEFINITIONS

"Australian Consumer Law" means the uniform consumer protection law set out in Schedule 2 of the Competition and Consumer Act 2010 (Cth).

"Confirmed Departure" means a tour departure that has been confirmed by Italian Delights Tours at its discretion, subject to confirmation of guest numbers.

"guest", "you" and "your" means guests who have booked a tour with Italian Delights Tours.

"Force Majeure Event" means anything affecting a party outside of that party's reasonable control, including but not limited to fire, storm or other extreme weather event, flood, earthquake, epidemic, war, invasion, terrorism,civil commotion, blockade or embargo, labour dispute, labour shortage, failure or delay in transportation or supply, or any law, order, proclamation, regulation, ordinance, demand, requisition or requirement or any other act of any government authority.

"Italian Delights Tours", "we" or "us" means Lombardy Delights Pty Ltd (ACN 122 218 400) in its own capacity and as trustee for the Lombardy Delights Trust (trading as Italian Delights Tours), and its officers, employees, agents and contractors.

"Tour Credit" means an amount of credit equal to the dollar ($) value of the amount you have paid to Italian Delights Tours.

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