

## **Privacy Policy**

**OSA GROUP LLC** (“we”, “our”, or “us”) are committed to protecting your privacy. This Privacy Policy describes how we collect, use, disclose, and protect your information when you visit our website, **www.osamgmt.com** (“Website”), or interact with us in any other manner.

### **Information We Collect**

We may collect the following types of information from you:

**Personal Information:** When you contact us through our Website, phone, or email, we may collect personal information that you provide, including your full name, phone number, email address, and mailing address.

**Automatically Collected Information:** When you visit our Website, we may automatically collect certain information about your device and usage, including IP address, browser type, operating system, referring URLs, and pages viewed.

### **How We Use Your Information**

We use the information we collect for the following purposes:

**To Communicate with You:** We use your contact information to respond to your inquiries, provide legal services, send administrative information, and keep you informed about your case or our services.

**Marketing and Promotional Communications:** With your consent, we may use your information to send you updates, newsletters, or marketing communications via email, phone, or text message. You can opt out of receiving these communications at any time by following the instructions provided in the communication or contacting us directly.

**Legal Compliance:** We may use your information to comply with applicable laws, regulations, or legal obligations, including responding to subpoenas, court orders, or legal requests.

### **Consent to Receive Text Messages**

You are not required to consent to receiving text messages from **OSA GROUP LLC**. By providing your phone number and opting in, you consent to receive text messages from **OSA GROUP LLC** regarding your inquiry, our services, or related legal matters. Message and data rates may apply. You can opt out of receiving text messages at any time by replying “STOP” to any text message you receive from us. Please note that opting out may limit our ability to communicate with you regarding your case or services.

## **Information Sharing and Disclosure**

**We do not sell or rent your personal information to third parties. We do not sell, rent, release, or transfer your SMS consent or phone number to any third party for any third party marketing purposes.** We may share your information in the following circumstances:

**Service Providers:** We may share your information with our service providers who perform services on our behalf, such as marketing, customer services, or technical support. These service providers are contractually obligated to protect your information and use it only for services they provide.

**Legal Requirements:** We may disclose your information if required by law, regulation, or legal process, or if we believe disclosure is necessary to protect our rights, property, or the safety of our users or others.

## **Data Security**

We implement reasonable security measures to protect your personal information from unauthorized access, use, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

## **Your Rights and Choices**

**Opting Out:** You may opt out of receiving marketing communications from us by following the instructions in those communications or contacting us directly. If you opt out, we may still send you non-promotional communications related to your legal services or our ongoing business relationship.

**Access and Update Information:** You have the right to access, update, or correct your personal information. To do so, please contact us using the information provided below.

## **Third-Party Websites**

Our Website may contain links to third-party websites. We are not responsible for the privacy practices or content of these third-party sites. We encourage you to review the privacy policies of any third-party websites you visit.

## **Children's Privacy**

Our website is not intended for children under the age of 13. We do not knowingly collect personal information from children under 13. If we become aware that we have inadvertently collected personal information from a child under 13, we will take steps to delete such information.

## **Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "Last Updated" date. We encourage you to review this Privacy Policy periodically for any updates.

## **Terms & Conditions**

### **1. Introduction**

Welcome to **OSA GROUP LLC** . By accessing or using our services, including receiving SMS communications, you agree to comply with and be bound by these Terms and Conditions. If you do not agree with these terms, please do not engage with our services.

### **2. Consent for SMS Communication**

By providing your consent to receive SMS communications, you acknowledge and agree to receive text messages from **OSA ROUP LLC** at the phone number you provide. Information obtained as part of the SMS consent process will not be shared with third parties.

### **3. Types of SMS Communications**

If you have consented to receive text messages, you may receive SMS communications related to the following:

**(Type of SMS they will be sending)**

*Example:*

**Account Notifications** - We will be sending appointment reminders

### **4. Standard Messaging Disclosures**

*Message Frequency: Frequency of messages may vary depending on your interactions with us.*

*Standard messaging rates will be charged by your mobile service provider.*

*You can opt-out of receiving SMS messages at any time by texting "STOP" to the number from which you received the message.*

For assistance, text "HELP" or visit our Privacy Policy at **(Privacy Policy Link)**