



PARTY RULES OF ATTENDANCE AND PLAY

All parents or guardians must be aware of the following for their visit to a party at World of their Own:

1) All children must be accompanied by a responsible adult (over the age of 18), who must remain within the venue at all times. If a parent would prefer to leave the venue for the duration of the party, they must gain permission of the parent of the birthday child and agree that they will take parental responsibility in their absence. World of their Own does not accept responsibility for the supervision of children.

2) Siblings - This is a private pre-booked event and **siblings of party guests will not be permitted entry unless they have a place at the party** (excluding babes-in-arms). We advise any parents or guardians planning to stay for the duration of the party to arrange alternative childcare for siblings, as there will not be the option to pay for additional children on arrival and we do not have a separate waiting area.

Alternatively, please liaise with the party organiser who may consider adding them as a guest if you do not have childcare.

If you have no option but to bring a sibling, we ask that you wait with them at Indulge Café at The Zone, which is just a two-minute walk from the venue.

3) Dietary requirements - Please inform the party organiser (parent of the birthday child) at least 7 days prior to the party if your child has any **food allergies or dietary requirements**. We are happy to provide a suitable alternative but cannot always accommodate such requests on the day of the party.

4) SEN and neurodiversity - If your child is **neurodivergent or has Special Educational or physical needs**, please let the party organiser know in advance. This allows us to make our team aware and ensure that you and your child feel comfortable and supported when you arrive.

5) Parent/Guardian Attendance - World of Their Own has a limited capacity, so to ensure we can safely accommodate everyone, only **one parent or guardian per child** is allocated to stay for the duration of the party.

An exception will be made for children with **special educational, sensory or physical needs**, where additional adult support may be required.

If guest numbers are low, we may be able to offer some flexibility. However, if you would like your child to be accompanied by more than one adult, please **speak to the party organiser before arrival** so this can be agreed with us in advance.

6) Food and drink - In accordance with Natasha's Law and our food safety requirements, **we do not permit any food or drink to be brought onto the premises**. An exception is only made with prior

agreement from the management if a child has complex dietary needs, and for food and drink for babies under 1 year.

Any birthday cake, cupcakes or celebration cakes brought onto the premises must either:

- be shop-bought and remain in its original packaging with the allergen/ingredients information clearly displayed; or
- have been made by a registered professional and be accompanied by an allergen information sheet.

Homemade cakes are not permitted.

The coffee shack will be open for you to enjoy and offers a range of hot and cold drinks, traybakes and snacks.

No food or drinks are allowed to be consumed on the grass in the Play Town area and must be confined to the designated dining area. Drinks from the Cowgirl Saloon can only be consumed in the saloon area and cannot be taken into any of the play houses.

7) Our Wild West Play Town is only suitable for children who are **under 4 ft in height and/or age 9 years or under**. Adults are permitted within the play houses if they wish, but we kindly ask that this is only if a child needs support.

8) One of our top priorities is to keep our Play Town clean and hygienic, so **all children must remove their shoes** on arrival and **must wear socks at all times**.

Adults will also be asked to remove their shoes if they wish to venture onto the grass in the Play Town or inside the play structures. For comfort, clean soled slippers may be worn if preferred.

9) **Jewellery, accessories and toys** brought from home, must be left with the responsible adult. Spectacles should only be worn if used with a retainer and shatter proof lenses.

10) To minimise any risk of personal injury, children are advised to **wear long trousers/tights and long sleeved shirts in the Play Town**. Clothes with ties, loops, ropes and cords should not be worn in the Play Town.

11) **No sharp objects** are permitted in the Play Town.

12) For their safety, we ask that you ensure your children **do not climb the exterior frames** of the play houses.

13) The **chewing of gum** by both parents and children is strictly **prohibited**.

14) It is **forbidden to smoke, vape or play with fire** anywhere within the venue.

15) **Children who are unwell must not attend the party**. If they have recently been unwell, they must have not vomited or had a temperature for at least 48 hours. Children who become unwell in the Play Town must leave the venue immediately

16) **Fighting, bullying, abusive, aggressive, or any type of behaviour deemed to be unsuitable** towards World of their Own staff or other members of the public, from either children or adults, will **not be tolerated** under any circumstances.

17) **Please report any behavioural concerns to a member of staff.** Don't attempt to intervene yourself.

18) **Please report all accidents to a member of staff** to ensure that we can provide any necessary assistance and minimise the potential of reoccurrence. These will be logged and are an important part of ongoing safety audits.

19) **Please report any damage** to World of their Own property to a member of staff.

20) After using the toilet, **children must wash their hands** before returning to the Play Town or eating areas.

21) Nappy changing and the use of potties etc. **must be conducted in the toilet and baby change facilities** and not in the Play Town. Please ensure all nappies are placed in the correct bin provided.

22) We suggest that you **leave all valuables at home**. We cannot accept liability for any loss or theft that may occur in the building or from the car park.

23) **Photography and filming** - From time to time, our team may take photographs or short video clips during parties for promotional purposes, including use on our website and social media channels. We will only publish these images after seeking the appropriate consent by their parent or legal guardian. Please let us know in advance if you do not wish your child to be photographed or filmed.

Parents and guardians are welcome to take photographs of their own child during the party. However, we ask that they respect the privacy of other children and families. Images or videos featuring other children should not be shared on social media or other public platforms without the appropriate permission.

24) When you arrive, **please park in the car park directly in front of the venue** where there are 10 parking spaces. If this is full, there are parking spaces immediately before the car park on the left hand side of the road, or you can proceed 100 yards along Fourth Avenue to the main car park on the right-hand side opposite 'The Zone'.

25) Parents / guardians must:

- Accept full responsibility to supervise their children at all times.
- Observe their children to ensure that they are capable of using the Play Town safely.
- Explain these rules of play to the children and monitor their behaviour.

Management reserve the right to refuse entry.

Be aware that the Wild West role play village is not a "soft play" experience and as such there are wooden structures and hard props.

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