



VOLUNTEER SURVEY

*Thank you for serving with us at Georgia Baptist Children's Homes and Family Ministries!
Your time, heart, and hard work make a difference. We'd love your feedback to help us
improve the volunteer experience for you and others in the future.*

1. How did you hear about us?

- ☐ social media
- ☐ from a friend/family/church
- ☐ other - _____

2. Did someone follow up with you in a timely and helpful way after you first reached out about volunteering?

- ☐ Yes, very timely and helpful
- ☐ Somewhat, but I had questions
- ☐ No, I didn't receive a timely or clear response

3. Did you feel like you had enough information about your project before you arrived?

- ☐ Yes, I felt well-informed and prepared
- ☐ Mostly, but a few things were unclear
- ☐ No, I would have liked more information ahead of time

4. Were you provided with the tools, supplies, or materials needed to complete your project?

- ☐ Yes, everything was ready and available
- ☐ Mostly, but something was missing
- ☐ No, we didn't have what we needed

5. Did you feel supported by staff while you were on campus?

- ☐ Yes, there was someone available to help
- ☐ Somewhat, but support could have been more present
- ☐ No, we didn't feel supported

6. How would you rate your overall experience volunteering with us?

- ☐ ★★★★★ Excellent
- ☐ ★★★★☆ Good
- ☐ ★★★☆☆ Fair
- ☐ ★★☆☆☆ Needs improvement
- ☐ ★☆☆☆☆ Poor

7. Is there anything we could do to make your next volunteer experience even better?

8. Any other comments you'd like to share with us?