

RETRACTABLE AWNING

USE AND CARE GUIDE



Congratulations on your new motorized awning! Taking care of your awning is essential to ensuring its longevity and your continued enjoyment. By following these simple care guidelines, you can make the most of your awning and protect it from potential wear and tear.

Questions or concerns? Please reach out to:



Please refer to the Sunbrella® Shade Fabrics Care and Cleaning guide for additional information.

Hose off your awning fabric with clean water monthly.

This is a simple yet effective way to prevent dirt from deeply embedding in the fabric. It's also recommended to thoroughly clean with a gentle soap like Dawn Dish Soap or Simple Green and water once a year. You can use a water hose or a pressure washer but be sure to avoid using a concentrated or high-pressure tip. When cleaning, remember to be gentle and avoid directing the water towards the motor.

Buy some extra batteries.

Check with your installer to see what type of batteries are used in the remote. It's always good to keep some extras on hand in case the battery in your remote dies, so you can easily replace them and keep your awning working smoothly.

Remember to close your awning when it's not in use.

Always check the awning before leaving the property or home. Sometimes, if several people have access to it, someone might forget to bring it back in after using it. This could leave it vulnerable to weather or wind damage.

Avoid using the awning for rain protection.

Awnings are designed for providing shade and are not built to handle the weight of water, which could cause damage and unnecessary repair costs.

Don't forget to take off the valance at the end of the season and put it back on in the spring (for those located in Northern US climates).

Doing this will help extend the life of the valance by protecting it from harsh weather conditions in your area.

Remember not to adjust the pitch of your awning when it is fully extended or retracted.

Follow these instructions when adjusting the slope:

- It's crucial not to adjust the slope by more than 40 degrees from its factory setting.
- Refrain from extending the awning out more than 3-4 feet when adjusting the slope.
- After adjusting the slope, extend the awning out to the desired projection.
- If you need to adjust the slope with the awning fully extended, make sure to have a second person, lift the front bar to take the weight off the arm being adjusted.

If the power fails with the awning extended, you can manually retract it.

Every unit comes with a manual override on the motor, so you can still operate it if there's a power outage. Just use the hand crank that comes with the awning. One thing to keep in mind is that if you use the manual override while the motor is still powered to an electrical source, the unit might forget its inner and outer limits, which could result in a service call to correct.

Remember to keep the remote that operates the unit(s) in a safe, dry place.

Storing it outside could lead to damage from the elements, which might prevent you from using the awning.

Refrain from leaving the awning out during high winds or inclement weather as this may cause damage.

We offer a wind sensor option to provide you with added peace of mind and help ensure your safety during sudden weather changes. It's important to note that while the wind sensor is helpful, it is not foolproof. You are responsible for ensuring the unit is not left unattended during high winds or bad weather. Please remember that our awnings are designed to handle winds up to 25 MPH. To ensure their safety and longevity, it is important to close them before wind gusts reach 30+ MPH.

Disclaimer: The info above is a guideline for standard procedures, care, and use of an awning. If you have any more questions or concerns, feel free to reach out to your dealer