

How High-Performing Organizations Retain Talent in 2026

THE RETENTION GAP

Organization Investments

1. Recruitment Technology
2. Employee Branding
3. Comp Benchmarking
4. Workplace Analytics

Root Cause of Turnover

1. System Failure
2. Unclear Expectations
3. Stakeholder Misalignment
4. Manager Ambiguity

Retention is **not** a downstream HR responsibility.

It is a **leadership system** designed upstream, reinforced daily, and collectively owned.

IMPACT

40%

of employees leave their job within **1 year**

31%

of employees leave their job within **6 months**

\$2.0T

lost in productivity due to employee **disengagement**

THE RETENTION STRATEGY FRAMEWORK

1. Intentional Recruitment

Controls: Strategic Role Alignment

- Define success before candidate evaluation
- Align stakeholders on priorities & tradeoffs
- Confirm readiness to support the role
- Communicate pace, ambiguity & decision context

Rationale: Misalignment at hiring compounds quickly and drives early disengagement.

2. Onboarding Direction

Controls: Role Clarity

- Establish role direction, not orientation
- Define priorities, authority, and success
- Reinforce alignment via structured meetings
- Position the role within broader objectives

Rationale: Direction accelerates contribution and stabilizes early engagement.

3. Leadership Clarity

Controls: Execution Priorities Trust

- Set clear expectations for people leadership
- Reinforce performance through ongoing feedback and correction
- Make decision logic and constraints explicit
- Correct misalignment before it compounds

Rationale: Clarity keeps teams focused on execution, not interpretation.

4. Role Evolution

Controls: Sustained Role Alignment

- Acknowledge role shifts explicitly
- Reprioritize as scope expands
- Reset success metrics as expectations change
- Scale support with responsibility

Rationale: Unaligned role evolution is a leading cause of disengagement.

Retention is not a downstream outcome.

It reflects leadership decisions made before performance concerns surface.

When those decisions are aligned, retention stabilizes and execution follows.