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Plan Benefits BlueCard® PPO



Value AHP Plan BlueCard® PPO Group #58920

Effective January 1, 2026



Prescription Drugs: PreferredONE Network

PreferredONE Network Facts:

- 55,000 major national and regional pharmacy chains, retailers and grocers, and independent pharmacies
 participate in the PreferredONE Retail Network. This includes many national pharmacies you may
 already be using.
- 45,000 major national and regional pharmacy chains, retailers and grocers, and independent pharmacies
 participate in the PreferredONE Extended Supply Network (ESN). This includes many national
 pharmacies you may already be using.
- Generally, PreferredONE Retail Network pharmacies can fill up to a 30-day supply of retail drugs while PreferredONE ESN Network pharmacies can fill up to a 90-day supply of certain medications (prescription must be written for up to a 90-day supply). Refer to your benefit booklet for the specific day supply permitted by your benefit plan. Since the type of pharmacy differs within the PreferredONE Network, be sure to check your specific pharmacy.
- If you do not use a PreferredONE Network pharmacy, you may be responsible for the full cost of your prescription medication. Benefits may not be provided for out-of-network pharmacies.
- To maximize your pharmacy benefits, you will need to transfer all your prescriptions to a PreferredONE Network pharmacy.

Find a PreferredONE Network Pharmacy

You can locate all of the participating pharmacies in your area at **AlabamaBlue.com/pharmacy**. Click on "Find a Pharmacy by Name or Location" located under Find a Pharmacy. When searching for a participating pharmacy, make sure either "PreferredONE Retail Network" or "PreferredONE ESN Network" is listed under "Network Participation" located to the right of the pharmacy address.

Effective January 1, 2026 BlueCard® PPO

BlueCard® PPO				
BENEFIT	IN-NETWORK	OUT-OF-NETWORK		
Benefit payments are based on the amount	of the provider's charge that Blue Cross and/or	Blue Shield plans recognize for payment of		
benefits. The allowed amount may vary depending upon the type provider and where services are received. SUMMARY OF COST SHARING PROVISIONS				
(Includes Mental Health Disorders and Substance Abuse)				
`	of-pocket maximums will be calculated in acco	,		
Calendar Year Deductible	\$1,500 individual; \$3,000 family	\$2,000 individual; \$4,000 family		
The in-network and out-of-network calendar year deductibles are separate and do not apply to each other				
Calendar Year Out-of-Pocket Maximum	\$7,500 individual; \$15,000 family	There is no out-of-pocket maximum for		
All deductibles, copays and coinsurance for in- network services and out-of-network mental health disorders and substance abuse emergency services apply to the out-of-pocket maximum including prescription drugs	After you reach your Calendar Year Out-of-Pocket Maximum, applicable expenses for you will be covered at 100% of the allowed amount for remainder of calendar year	out-of-network services.		
INPAT	IENT HOSPITAL AND PHYSICIAN BEN	NEFITS		
	Mental Health Disorders and Substan			
Precertification is required for inpatient ad	missions (except medical emergency services, jencies. Generally, if precertification is not obta 2342 (toll-free) for precertification.	maternity and as required by Federal law);		
Inpatient Hospital	Covered at 100% of the allowed amount,	Covered at 50% of the allowed amount,		
	after \$350 daily hospital copay days 1-6 for each admission	subject to \$1,200 per admission deductible		
	each admission	Note: In Alabama, available only for medical emergency services and accidental injury		
Inpatient Physician Visits and Consultations	Covered at 100% of the allowed amount, subject to calendar year deductible	Covered at 50% of the allowed amount, subject to the calendar year deductible		
	Mental Health Disorders and Substance Abuse Services covered at 100% of the allowed amount, no copay or deductible	Mental Health Disorders and Substance Abuse Services covered at 50% of the allowed amount, no copay or deductible		
		allowed amount, no copay of deductible		
(Includes	OUTPATIENT HOSPITAL BENEFITS	on Abusa)		
,	Mental Health Disorders and Substan nt hospital benefits. Precertification is also rec	,		
visit Alabam If prec	aBlue.com/ProviderAdministeredPrecertificat ertification is not obtained, no benefits are ava	ionDrugList. ailable.		
Outpatient Surgery (Including Ambulatory Surgical Centers)	Covered at 100% of the allowed amount, after \$350 hospital copay	Covered at 50% of the allowed amount, subject to calendar year deductible		
		In Alabama, not covered		
Emergency Room (Medical Emergency)	Covered at 100% of the allowed amount, after \$350 hospital copay	Covered at 100% of the allowed amount after \$350 hospital copay		
Emergency Room (Accident)	Covered at 100% of the allowed amount, after \$350 hospital copay	Covered at 100% of the allowed amount after \$350 hospital copay		
Emergency Room (Physician)	Covered at 100% of the allowed amount, after \$60 physician copay	Covered at 100% of the allowed amount after \$60 physician copay		
Outpatient Diagnostic Lab, Pathology & X-ray	Covered at 100% of the allowed amount, after \$350 hospital copay	Covered at 50% of the allowed amount, subject to calendar year deductible		
		In Alabama, not covered		

BENEFIT	IN-NETWORK	OUT-OF-NETWORK			
Chemotherapy, Dialysis, IV Therapy & Radiation Therapy	Covered at 100% of the allowed amount, no copay or deductible	Covered at 50% of the allowed amount, subject to calendar year deductible			
		In Alabama, not covered			
Intensive Outpatient Services and Partial Hospitalization for Mental Health Disorders and Substance Abuse	Covered at 100% of the allowed amount, after \$60 per day hospital copay	Covered at 50% of the allowed amount, subject to calendar year deductible			
Services		In Alabama, not covered			
	PHYSICIAN BENEFITS				
•	(Includes Mental Health Disorders and Substance Abuse) Precertification is required for some physician benefits. Precertification is also required for some provider-administered drugs; visit				
Alabamal If pred	Blue.com/ProviderAdministeredPrecertification ertification is not obtained, no benefits are ava	DrugList. ilable.			
Office Visits and Consultations-Primary Care Physician	Covered at 100% of the allowed amount, after \$40 primary care physician copay	Covered at 50% of the allowed amount, subject to calendar year deductible			
Office Visits and Consultations- Specialist	Covered at 100% of the allowed amount, after \$60 specialist physician copay	Covered at 50% of the allowed amount, subject to calendar year deductible			
Telephone and Online Video Consultations Program – Medical	Covered at 100% of the allowed amount, after \$10 payment per consultation	Not Covered			
To enroll in the Telephone and Online Video Consultations Program, go to AlabamaBlue.com/Teleconsultation or call 1-800-997-6196.					
Telephone and online video consultations are available to diagnose, treat and prescribe medication (when necessary) for certain medical issues.					
Telephone and Online Video Consultations Program – Behavioral Health	Covered at 100% of the allowed amount, after \$10 payment per consultation	Not Covered			
To enroll in the Telephone and Online Video Consultations Program, go to					
AlabamaBlue.com/Teleconsultation or call 1-800-997-6196.					
Telephone and online video consultations are available to diagnose, treat and prescribe medication (when necessary) for certain behavioral health issues.					
Surgery & Anesthesia	Covered at 100% of the allowed amount, subject to calendar year deductible	Covered at 50% of the allowed amount, subject to calendar year deductible			
Second Surgical Opinions	Covered at 100% of the allowed amount, after \$60 physician copay	Covered at 50% of the allowed amount, subject to calendar year deductible			
Diagnostic X-ray	Covered at 100% of the allowed amount after \$10 copay per procedure	Covered at 50% of the allowed amount subject to calendar year deductible			
CAT Scan, MRI, PET/SPECT, ERCP, angiography/arteriography, cardiac cath/arteriography, UGI endoscopy, muga-gated cardiac scan & colonoscopy	Covered at 100% of the allowed amount after \$350 copay per procedure	Covered at 50% of the allowed amount subject to calendar year deductible			
Chemotherapy, Diagnostic Lab, Dialysis, IV Therapy, Pathology, Radiation Therapy & X-ray	Covered at 100% of the allowed amount, no copay or deductible	Covered at 50% of the allowed amount, subject to calendar year deductible			
Maternity Care	Covered at 100% of the allowed amount, subject to calendar year deductible	Covered at 50% of the allowed amount, subject to calendar year deductible			
Applied Behavioral Analysis (ABA) Therapy Limited to ages 0-18, for autism spectrum	Covered at 100% of the allowed amount, after \$40 copay	Covered at 50% of the allowed amount, subject to calendar year deductible			
disorders					

BENEFIT IN-NETWORK OUT-OF-NETWORK TELEHEALTH SERVICES Benefits are provided for Telehealth Services subject to applicable cost-sharing for in-network and out-of-network services, when services rendered are performed within the scope of the health care providers license and deemed medically necessary. PREVENTIVE CARE BENEFITS **Routine Immunizations and Preventive** Covered at 100% of the allowed amount, Not Covered no copay or deductible; in addition to the Services standard, the following are covered: See AlabamaBlue.com/ PreventiveServices and Lipid panel (one per year) AlabamaBlue.com/ • Urinalysis (one per year) SourceRxACAPreventiveDrugList Complete CBC (one per year) for listing of specific drugs, immunizations and preventive services or call our Customer Service Department for a printed copy Certain immunizations may also be • obtained through the Pharmacy Vaccine Network. See AlabamaBlue.com/Vaccine NetworkDrugList for more information Note: In some cases, office visit copays or facility copays may apply. Blue Cross and Blue Shield of Alabama will process these claims as required by Section 1557 of the Affordable Care Act. PRESCRIPTION DRUG BENEFITS (Includes Mental Health Disorders and Substance Abuse) Precertification is required for some drugs; if precertification is not obtained, no benefits are available. **Retail Prescription Prepaid Benefits** Covered at 100% of the allowed amount. Not Covered subject to the following copays or Locate a **PreferredONE** Retail Network coinsurance: pharmacy at AlabamaBlue.com/ PreferredONERetailPharmacyLocator Tier 1 drugs: (Walgreens Anchor) \$15 copay per prescription Maintenance and Non-Maintenance drugs up to a 30-day supply Tier 2 drugs: Specialty drugs may be purchased up to a \$60 copay per prescription 30-day supply Tier 3 drugs: The only in-network pharmacy for some Tier \$100 copay per prescription 4 (specialty) drugs is the **Pharmacy Select** Network; visit AlabamaBlue.com/ SelfAdminsteredSpecialtyDrugList for a Tier 4 (specialty) drugs: list of these specialty drugs 50% of the allowed amount View the SourceRx 1.0 (Up to 4 Tier) drug Covered Insulin Products \$99 maximum lists that apply to the plan at AlabamaBlue.com/Source cost share per 30-day supply Rx1DrugList4T View the maintenance drug list that applies to the plan at AlabamaBlue.com/Maintenance **DruaList** Locate a PreferredONE Network (Walgreens Anchor) pharmacy at AlabamaBlue.com/PreferredOneRetail **PharmacyLocator** Some copays combined for diabetic

supplies

BENEFIT	IN-NETWORK	OUT-OF-NETWORK
Extended Supply Prescription Prepaid Benefits	Covered at 100% of the allowed amount, subject to the following copays	Not covered
The extended supply pharmacy network for the plan is the PreferredONE ESN Network	Tier 1 drugs: \$15 copay per prescription	
Locate a PreferredONE ESN Network Pharmacy at AlabamaBlue.com/PreferredOneESN PharmacyLocator Maintenance and non-maintenance can be purchased through this extended supply pharmacy service — up to a 90-day supply with a copay for each 30-day supply View the SourceRx 1.0 drug lists and maintenance drug lists that apply to the plan at AlabamaBlue.com/SourceRx1DrugList4T	Tier 2 drugs: \$60 copay per prescription Tier 3 drugs: \$100 copay per prescription Tier 4 (specialty) drugs: Not covered Covered Insulin Products \$99 maximum cost share per 30-day supply	
 View the maintenance drug list that applies to the plan at AlabamaBlue.com/Maintenance DrugList Tier 4 (specialty) drugs are not available through this extended supply pharmacy service 		
Select Generic Specialty and Biosimilar drugs	100% of the allowed amount, no copay or deductible	Not covered
Generic specialty and biosimilar drugs can be dispensed for up to a 30-day supply. The only in-network pharmacy for some generic specialty and biosimilar drugs is the Pharmacy Select Network.		
View the Select Generic Specialty and Biosimilar Drug List that applies to the plan at AlabamaBlue.com/SelectGeneric SpecialtyandBiosimilarDrugList.		
Generic specialty and biosimilar drugs are not available through the Home Delivery Network.		
Mail Order Pharmacy Benefits Up to a 90-day supply with one copay	Covered at 100% of the allowed amount, subject to the following copays	Not Covered
 Mail Order Drugs are available through Home Delivery Network (Enroll online at AlabamaBlue.com/HomeDelivery Network or call 1-855-793-5326) 	Tier 1 drugs: \$37.50 copay per prescription Tier 2 drugs:	
 Maintenance drugs can be purchased through this mail order pharmacy 	\$150 copay per prescription	
 View the SourceRx 1.0 (Up to 4 Tier) drug lists that apply to the plan at AlabamaBlue.com/ SourceRx1DrugList4T 	Tier 3 drugs: \$250 copay per prescription Tier 4 (specialty) drugs: Not covered	
 View the maintenance drug list that applies to the plan at AlabamaBlue.com/Maintenance DrugList 	Covered Insulin Products \$99 maximum cost share per 30-day supply	
 Tier 4 (specialty) drugs are not available through mail order 		
 Note: if you have less than a 90-day supply, you will pay the same copay as a 90-day supply when using this mail order program 		

BENEFIT	IN-NETWORK	OUT-OF-NETWORK		
	NEFITS FOR OTHER COVERED SERVI			
(Includes Mental Health Disorders and Substance Abuse)				
Precertification is required for some other covered services; please see your benefit booklet. Precertification is also required for some provider-administered drugs; visit AlabamaBlue.com/ProviderAdministeredPrecertificationDrugList. If precertification is not obtained, no benefits are available.				
Allergy Testing & Treatment	Covered at 80% of the allowed amount, subject to calendar year deductible	Covered at 50% of the allowed amount, subject to calendar year deductible		
Ambulance Service	Covered at 80% of the allowed amount, subject to calendar year deductible	Covered at 80% of the allowed amount, subject to in-network calendar year deductible		
Participating Chiropractic Services	Covered at 80% of the allowed amount, subject to calendar year deductible	Covered at 50% of the allowed amount, subject to calendar year deductible		
Limited to a 15 visit maximum per member per calendar year	,	In Alabama, not covered		
Durable Medical Equipment (DME)	Covered at 80% of the allowed amount, subject to calendar year deductible	Covered at 50% of the allowed amount, subject to calendar year deductible		
Rehabilitative Occupational, Speech and Physical Therapy	Covered at 80% of the allowed amount, subject to calendar year deductible	Covered at 50% of the allowed amount, subject to calendar year deductible		
Occupational, physical and speech therapy limited to combined maximum of 30 visits per member per calendar year				
Habilitative Occupational, Speech and Physical Therapy	Covered at 80% of the allowed amount, subject to calendar year deductible	Covered at 50% of the allowed amount, subject to calendar year deductible		
Occupational, physical and speech therapy limited to combined maximum of 30 visits per member per calendar year				
Occupational, Physical and Speech Therapy for Autism Spectrum Disorders ages 0-18	Covered at 80% of the allowed amount subject to calendar year deductible	Covered at 50% of the allowed amount subject to calendar year deductible		
Home Health and Hospice	Covered at 100% of the allowed amount subject to calendar year deductible	Covered at 50% of the allowed amount, subject to calendar year deductible		
		In Alabama, not covered		
Home Infusion Services	Covered at 100% of the allowed amount subject to calendar year deductible	Covered at 50% of the allowed amount, subject to calendar year deductible		
		In Alabama, not covered		
Medical Nutrition Therapy For Adults and Children, 6 hours per member per calendar year	Covered at 100% of the allowed amount, after \$40 copay	Covered at 50% of the allowed amount, subject to calendar year deductible		
	HEALTH MANAGEMENT BENEFITS			
(Includes	Mental Health Disorders and Substan	,		
Individual Case Management	Coordinates care in event of catastrophic or lengthy illness or injury. For more information, please call 1-800-821-7231.			
Chronic Condition Management	Coordinates care for chronic conditions such as asthma, diabetes, coronary artery disease, congestive heart failure and chronic obstructive pulmonary disease and other specialized conditions.			
Baby Yourself®	A maternity program; For more information, please call 1-800-222-4379. You can also enroll online at AlabamaBlue.com/BabyYourself.			
Air Medical Transport	Air medical transportation service to a network hospital near home if hospitalized while traveling more than 150 miles from home; to arrange transportation, call AirMed at 1-877-872-8624.			
Contraceptive Management	Covers prescription contraceptives, which include: birth control pills, injectables, diaphragms, IUDs and other non-experimental FDA approved contraceptives; subject to applicable deductibles, copays and coinsurance.			

BENEFIT IN-NETWORK OUT-OF-NETWORK

Useful Information to Maximize Benefits

- To maximize your benefits, always use in-network providers for services covered by your health benefit plan. To find in-network providers, check a provider directory, provider finder website (AlabamaBlue.com) or call 1-800-810-BLUE (2583).
- In-network hospitals, physicians and other healthcare providers have a contract with a Blue Cross and/or Blue Shield Plan for furnishing healthcare services at a reduced price (examples: BlueCard® PPO, PMD). In-network pharmacies are pharmacies that participate with Blue Cross and Blue Shield of Alabama or its Pharmacy Benefit Manager(s).
- In Alabama, in-network services provided by mental health disorders and substance abuse professionals are available through the Blue Choice Behavioral Health Network. Sometimes an in-network provider may furnish a service to you that is not covered under the contract between the provider and a Blue Cross and/or Blue Shield Plan. When this happens, benefits may be denied or reduced. Please refer to your benefit booklet for the type of provider network that we determine to be an in-network provider for a particular service or supply.
- Out-of-network providers generally do not contract with Blue Cross and/or Blue Shield Plans. If you use out-of-network providers, you may be
 responsible for filing your own claims and paying the difference between the provider's charge and the allowed amount. The allowed amount may be
 based on the negotiated rate payable to in-network providers in the same area, the average charge for care in the area or in accordance with
 applicable Federal law.
- Please be aware that providers/specialists may be listed in a PPO directory or provider finder website, but not covered under this benefit plan. Please
 check your benefit booklet for more detailed coverage information.
- Bariatric Surgery, Gastric Restrictive procedures and complications arising from these procedures are not covered under this plan. Please see your benefit booklet for more detail and for a complete listing of all plan exclusions.
- Please refer to your benefit book or contact Blue Cross directly about coverage for your hospital charges and other related medical services. Approval
 for air medical transportation does not mean that hospitalization and other medical expenses will be covered. All coverage determinations for medical
 benefits are subject to the terms, conditions, limitations and exclusions of the health plan. Air medical transportation services are provided through a
 contract with AirMed International, LLC, an independent company that does not provide Blue Cross and Blue Shield of Alabama products. Blue Cross
 is not responsible for any mistakes, errors or omissions that AirMed, its employees or staff members make. Air medical transportation services
 terminate if coverage by your health plan ends.

This is not a contract, benefit booklet or Summary Plan Description. Benefits are subject to the terms, limitations and conditions of the group contract (including your benefit booklet). Check your benefit booklet for more detailed coverage information. Please visit our website, AlabamaBlue.com.

Notice of Nondiscrimination

Discrimination is Against the Law

Blue Cross and Blue Shield of Alabama, an independent licensee of the Blue Cross and Blue Shield Association, complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described in 45 CFR § 92.101(a)(2)). We do not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Blue Cross and Blue Shield of Alabama:

- Provides reasonable modifications and free appropriate auxiliary aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language assistance services to people whose primary language is not English, such as qualified interpreters and information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact our 1557 Compliance Coordinator. If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail, fax, or email at: Blue Cross and Blue Shield of Alabama, Compliance Office, 450 Riverchase Parkway East, Birmingham, Alabama 35244, Attn: 1557 Compliance Coordinator,

1-855-216-3144, 711 (TTY),1-205-220-2984 (fax), 1557Grievance@bcbsal.org (email). If you need help filing a grievance, our 1557 Compliance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.isf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

English: ATTENTION: Free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 1-855-216-3144 (TTY: 711) or call Customer Service ي

انتباه: إذا كنت تتحدث العربية، تتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر أيضًا المساعدات والخدمات الإضافية المناسبة لتوفير المعلومات بتبسيقات يسهل Arabic: الوصول إليها مجانًا. اتصل بالرقم 3144-216-855-1 (الهاتف النصي: 711) أو الاتصال بخدمة العمالة.

Chinese: 请注意:如果您说普通话,我们可免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务,以易读格式向 您提供信息。请拨打 1-855-216-3144 (TTY 用户请拨 711) 或致电客户服务部。

French: À NOTER: Si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et des services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 1 855 216 3144 (TTY: 711) ou contactez le service client.

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenzdienste zur Verfügung. Geeignete Hilfsmittel und Dienstleistungen zur Bereitstellung von Informationen in zugänglichen Formaten sind ebenfalls kostenlos erhältlich. Rufen Sie +1 855 216 3144 (Durchwahl: 711) oder den Kundendienst an.

Gujarati: ધ્યાન આપો: જો તમે ગુજરાતી બોલો છો, તો તમારા માટે નિઃશુલ્ક ભાષા સહ્યય સેવાઓ ઉપલબ્ધ છે. સુલભ્ ફોર્મેટમાં માહિતી પ્રદાન કરવા માટેની યોગ્ય સહ્યય અને સેવાઓ પણ વિના મૂલ્યે ઉપલબ્ધ છે. 1-855-216-3144 (TTY: 711) પર અથવા ગ્રાહક સેવા પર ક્રૉલ કરો.

Hindi: ध्यान दें: अगर आप हिन्दी बोलते हैं, तो आपके लिए निःश्लक भाषा सहायता सेवाएँ उपलब्ध हैं। आसान प्रारूप में सूचना उपलब्ध कराने के लिए उपयुक्त सहायक साधन और सेवाएँ भी निःशुल्क उपलब्ध हैं। 1-855-216 3144 (TTY: 711) पर कॉल करें या ग्राहक सेवा को कॉल करें।

Japanese: ご案内: 日本語を話される方には、無料の言語アシスタントサービスをご用意しております。アクセシブルな形式で情報を提供するため

ຫຼື ໂທຫາຝ່າຍບໍລິການລຸກຄ້າ.

Portuguese: ATENÇÃO: Se você falar português, serviços gratuitos de assistência linguística estão disponíveis para você. Também estão disponíveis gratuitamente ajudas e serviços auxiliares adequados para fornecer informações em formatos acessíveis. Lique para 1-855-216-3144 (TTY: 711) ou ligue para o Atendimento ao Cliente.

Russian: ВНИМАНИЕ. Если ваш язык русский язык, к вашим услугам бесплатная языковая помощь. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 1-855-216-3144 (ТТҮ: 711) или обратитесь в службу поддержки клиентов.

Spanish: ATENCIÓN: Si usted habla español, hay disponibles servicios gratuitos de asistencia lingüística. También hay disponibles, de forma gratuita, ayudas y servicios auxiliares adecuados para dar información en formatos accesibles. Llame al 1-855-216-3144 (TTY: 711) o llame a Servicio al cliente.

Tagalog: ATTENTION: Kung nagsasalita ka ng Tagalog, available sa iyo ang mga libreng serbisyo sa tulong sa wika. Available rin ang naaangkop na mga pantulong na tulong at serbisyo nang walang bayad para magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 1-855-216-3144 (TTY: 711) o tumawag sa Serbisyo sa Customer.

Turkish: DİKKAT Konuşmanız durumunda Türkçe, ücretsiz dil yardımı hizmetlerinden yararlanabilirsiniz. Erişilebilir formatlarda bilgi sağlamak için uygun yardımcı araçlar ve hizmetler de ücretsiz olarak sunulmaktadır. 1-855-216-3144 (TTY: 711) nolu telefonu veya Müşteri Hizmetlerini arayın.

Vietnamese: CHÚ Ý: Nếu quý vi nói tiếng việt thì dịch vu hỗ trở ngôn ngữ miễn phí có sẵn cho quý vi. Chúng tôi cũng có các hỗ trở và dịch vụ phụ trợ miễn phí phù hợp để cung cấp thông tin ở định dạng dễ tiếp cận. Vui lòng gọi số 1-855-216-3144 (TTY: 711) hoặc gọi Dịch Vu Khách Hàng.