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Plan Benefits BlueCard® PPO



Competitor AHP Plan BlueCard® PPO Group #97720

Effective January 1, 2026



Prescription Drugs: PreferredONE Network

PreferredONE Network Facts:

- 55,000 major national and regional pharmacy chains, retailers and grocers, and independent pharmacies
 participate in the PreferredONE Retail Network. This includes many national pharmacies you may
 already be using.
- 45,000 major national and regional pharmacy chains, retailers and grocers, and independent pharmacies
 participate in the PreferredONE Extended Supply Network (ESN). This includes many national
 pharmacies you may already be using.
- Generally, PreferredONE Retail Network pharmacies can fill up to a 30-day supply of retail drugs while PreferredONE ESN Network pharmacies can fill up to a 90-day supply of certain medications (prescription must be written for up to a 90-day supply). Refer to your benefit booklet for the specific day supply permitted by your benefit plan. Since the type of pharmacy differs within the PreferredONE Network, be sure to check your specific pharmacy.
- If you do not use a PreferredONE Network pharmacy, you may be responsible for the full cost of your prescription medication. Benefits may not be provided for out-of-network pharmacies.
- To maximize your pharmacy benefits, you will need to transfer all your prescriptions to a PreferredONE Network pharmacy.

Find a PreferredONE Network Pharmacy

You can locate all of the participating pharmacies in your area at **AlabamaBlue.com/pharmacy**. Click on "Find a Pharmacy by Name or Location" located under Find a Pharmacy. When searching for a participating pharmacy, make sure either "PreferredONE Retail Network" or "PreferredONE ESN Network" is listed under "Network Participation" located to the right of the pharmacy address.

Effective January 1, 2026 BlueCard® PPO

	BlueCard® PPO		
BENEFIT	IN-NETWORK	OUT-OF-NETWORK	
Benefit payments are based on the amount	of the provider's charge that Blue Cross and/or may vary depending upon the type provider and	Blue Shield plans recognize for payment of	
	MMARY OF COST SHARING PROVISION		
	Mental Health Disorders and Substant- of-pocket maximums will be calculated in acco	,	
Calendar Year Deductible	\$750 individual; \$1,500 family	папсе with аррисавте гечетагтам.	
Calendar Year Out-of-Pocket Maximum	\$7,000 individual; \$14,000 family		
	In-Network Services: Deductibles, copays and coinsurance apply to the out-of-pocket maximum, including prescription drugs.		
	Out-of-Network Services: Deductibles, copays and coinsurance apply to the out-of-pocket maximum.		
	After you reach Calendar Year Out-of-Pocket Maximum, applicable expenses covered at 100% of the allowed amount		
INPAT	IENT HOSPITAL AND PHYSICIAN BEN	IEFITS	
	Mental Health Disorders and Substan		
	Imissions (except medical emergency services, gencies. Generally, if precertification is not obta 2342 (toll-free) for precertification.		
Inpatient Hospital	Covered at 100% of the allowed amount,	Covered at 80% of the allowed amount,	
	after \$250 daily hospital copay days 1-6 for	subject to \$1,000 per admission deductible	
	each admission	Note: In Alabama, available only for medical	
		emergency services and accidental injury	
Inpatient Physician Visits and	Covered at 100% of the allowed amount,	Covered at 50% of the allowed amount,	
Consultations	subject to calendar year deductible	subject to calendar year deductible	
	Mental Health Disorders and Substance	Mental Health Disorders and Substance	
	Abuse Services covered at 100% of the	Abuse Services covered at 80% of the	
	allowed amount, no copay or deductible	allowed amount, no copay or deductible	
	OUTPATIENT HOSPITAL BENEFITS	, , , , , , , , , , , , , , , , , , ,	
(Includes	Mental Health Disorders and Substan	ce Abuse)	
Precertification is required for some outpatie visit Alaban	nt hospital benefits. Precertification is also rec naBlue.com/ProviderAdministeredPrecertificati ertification is not obtained, no benefits are ava	quired for some provider-administered drugs; ionDrugList.	
Outpatient Surgery (Including	Covered at 100% of the allowed amount,	Covered at 80% of the allowed amount,	
Ambulatory Surgical Centers)	after \$250 hospital copay	subject to calendar year deductible	
		L. Alabama	
Emergency Poem (Medical Emergency)	Covered at 100% of the allowed amount,	In Alabama, not covered Covered at 100% of the allowed amount,	
Emergency Room (Medical Emergency)	after \$250 hospital copay	after \$250 hospital copay	
Emergency Room (Accident)	Covered at 100% of the allowed amount,	Covered at 100% of the allowed amount,	
	after \$250 hospital copay	after \$250 hospital copay	
Emergency Room (Physician)	Covered at 100% of the allowed amount, after \$50 physician copay	Covered at 100% of the allowed amount, after \$50 physician copay	
Outpatient Diagnostic Lab, Pathology &	Covered at 100% of the allowed amount,	Covered at 80% of the allowed amount,	
X-ray	after \$250 hospital copay	subject to calendar year deductible	
Laboratory testing performed in the physician's office, but sent to an outpatient hospital for processing subject to hospital copay		In Alabama, not covered	
 Covered routine mammograms not subject to hospital copay 			
Chemotherapy, Dialysis, IV Therapy &	Covered at 100% of the allowed amount,	Covered at 80% of the allowed amount,	
Radiation Therapy	no copay or deductible	subject to calendar year deductible	
		In Alabama nat account	
-		In Alabama, not covered	

BENEFIT	IN-NETWORK	OUT-OF-NETWORK
Intensive Outpatient Services and Partial Hospitalization for Mental Health	Covered at 100% of the allowed amount, after \$50 hospital copay	Covered at 80% of the allowed amount, subject to calendar year deductible
Disorders and Substance Abuse Services		In Alabama, not covered
	PHYSICIAN BENEFITS	
(Includes	Mental Health Disorders and Substar	nce Abuse)
Alabamal	cian benefits. Precertification is also required Blue.com/ProviderAdministeredPrecertificatio certification is not obtained, no benefits are av	onDrugList.
Office Visits and Consultations-Primary Care Physician	Covered at 100% of the allowed amount, after \$40 primary care physician copay	Covered at 50% of the allowed amount, subject to calendar year deductible
Office Visits and Consultations- Specialist	Covered at 100% of the allowed amount, after \$50 specialist physician copay	Covered at 50% of the allowed amount, subject to calendar year deductible
Telephone and Online Video Consultations Program – Medical	Covered at 100% of the allowed amount, after \$10 payment per consultation	Not Covered
To enroll in the Telephone and Online Video Consultations Program, go to		
AlabamaBlue.com/Teleconsultation or call 1-800-997-6196.		
Telephone and online video consultations are available to diagnose, treat and prescribe medication (when necessary) for certain medical issues.		
Telephone and Online Video Consultations Program – Behavioral Health	Covered at 100% of the allowed amount, after \$10 payment per consultation	Not Covered
To enroll in the Telephone and Online Video Consultations Program, go to <u>AlabamaBlue.com/Teleconsultation</u> or call 1-800-997-6196.		
Telephone and online video consultations are available to diagnose, treat and prescribe medication (when necessary) for certain behavioral health issues.		
Surgery & Anesthesia	Covered at 100% of the allowed amount, subject to calendar year deductible	Covered at 50% of the allowed amount, subject to calendar year deductible
Second Surgical Opinions	Covered at 100% of the allowed amount, after \$50 physician copay	Covered at 50% of the allowed amount, subject to calendar year deductible
Maternity Care	Covered at 100% of the allowed amount, subject to calendar year deductible	Covered at 50% of the allowed amount, subject to calendar year deductible
Diagnostic X-ray	Covered at 100% of the allowed amount, after \$10 copay per procedure	Covered at 50% of the allowed amount, subject to calendar year deductible
Angiography/Arteriography, Cardiac cath/Arteriography, CAT Scan, ERCP, MRI, Muga-gated cardiac scan, PET/SPECT & UGI endoscopy	Covered at 100% of the allowed amount, after \$100 copay per procedure	Covered at 50% of the allowed amount, subject to calendar year deductible
Chemotherapy, Diagnostic Lab, Dialysis, Pathology & Radiation Therapy	Covered at 100% of the allowed amount, no copay or deductible	Covered at 50% of the allowed amount, subject to calendar year deductible
Applied Behavioral Analysis (ABA) Therapy Limited to ages 0-18, for autism spectrum disorders	Covered at 100% of the allowed amount, after \$40 copay TELEHEALTH SERVICES	Covered at 50% of the allowed amount, subject to calendar year deductible

Benefits are provided for Telehealth Services subject to applicable cost-sharing for in-network and out-of-network services, when services rendered are performed within the scope of the health care providers license and deemed medically necessary.

BENEFIT	IN-NETWORK	OUT-OF-NETWORK
	PREVENTIVE CARE BENEFITS	
Routine Immunizations and Preventive Services See AlabamaBlue.com/ PreventiveServices and AlabamaBlue.com/ SourceRxACAPreventiveDrugList for listing of specific drugs, immunizations and preventive services or call our Customer Service Department for a printed copy Certain immunizations may also be obtained through the Pharmacy Vaccine Network. See AlabamaBlue.com/VaccineNetwork DrugList for more information	Covered at 100% of the allowed amount, no copay or deductible; in addition to the standard, the following are covered: Lipid panel (one per year) Urinalysis (one per year) Complete CBC (one per year)	Not Covered
ote: In some cases, office visit copays or facility ection 1557 of the Affordable Care Act.	copays may apply. Blue Cross and Blue Shield of A	Alabama will process these claims as required b
	PRESCRIPTION DRUG BENEFITS udes Mental Health Disorders and Substance Alfor some drugs; if precertification is not obtained.	
Retail Prescription Prepaid Benefits Locate a PreferredONE Retail Network pharmacy at AlabamaBlue.com/ PreferredONERetailPharmacyLocator (Walgreens Anchor)	Covered at 100% of the allowed amount after the following copays or coinsurance: Tier 1 Drugs: \$15 copay per prescription	Not Covered
Maintenance and Non-Maintenance drugs up to a 30-day supply	Tier 2 Drugs: \$50 copay per prescription	
Specialty drugs may be purchased up to a 30-day supply	Tier 3 Drugs: \$75 copay per prescription	
The only in-network pharmacy for some Tier 4 (specialty) drugs is the Pharmacy Select Network ; visit AlabamaBlue.com/ SelfAdminsteredSpecialtyDrugList for a list of these specialty drugs.	Tier 4 (Specialty) Drugs: 50% of the allowed amount per prescription	

Covered Insulin Products \$99 maximum

cost share per 30-day supply

list of these specialty drugs

AlabamaBlue.com/Source Rx1DrugList4T

DrugList

supplies

View the **SourceRx 1.0 (Up to 4 Tier)** drug lists that apply to the plan at

View the maintenance drug list that applies to the plan at

Locate a PreferredONE Network (Walgreens Anchor) pharmacy at AlabamaBlue.com/PreferredOneRetail PharmacyLocator

Some copays combined for diabetic

AlabamaBlue.com/Maintenance

BENEFIT	IN-NETWORK	OUT-OF-NETWORK
Extended Supply Prescription Prepaid Benefits The extended supply pharmacy network for the plan is the PreferredONE ESN Network	Covered at 100% of the allowed amount after the following copays: Tier 1 Drugs: \$15 copay per prescription	Not covered
Locate a PreferredONE ESN Network Pharmacy at AlabamaBlue.com/PreferredOneESN PharmacyLocator	Tier 2 Drugs: \$50 copay per prescription	
Maintenance and non-maintenance can be purchased through this extended supply pharmacy service – up to a 90-day supply with a copay for each 30-day supply	Tier 3 Drugs: \$75 copay per prescription Tier 4 (Specialty) Drugs: Not covered	
View the SourceRx 1.0 drug lists and maintenance drug lists that apply to the plan at AlabamaBlue.com/SourceRx1DrugList4T	Covered Insulin Products \$99 maximum	
View the maintenance drug list that applies to the plan at AlabamaBlue.com/MaintenanceDrugList	cost share per 30-day supply	
Tier 4 (specialty) drugs are not available through this extended supply pharmacy service		
Select Generic Specialty and Biosimilar drugs	100% of the allowed amount, no copay or deductible	Not covered
Generic specialty and biosimilar drugs can be dispensed for up to a 30-day supply. The only in-network pharmacy for some generic specialty and biosimilar drugs is the Pharmacy Select Network.		
View the Select Generic Specialty and Biosimilar Drug List that applies to the plan at AlabamaBlue.com/SelectGenericSpecialty andBiosimilarDrugList.		
Generic specialty and biosimilar drugs are not available through the Home Delivery Network.		
Mail Order Pharmacy Benefits Up to a 90-day supply with one copay Mail Order Drugs are available through Home Delivery Network (Enroll online at AlabamaBlue.com/HomeDelivery Network or call 1-855-793-5326)	Covered at 100% of the allowed amount after the following copays: Tier 1 Drugs: \$37.50 copay per prescription Tier 2 Drugs: \$125 copay per prescription	Not Covered
 Maintenance drugs can be purchased through this mail order pharmacy View the SourceRx 1.0 (Up to 4 Tier) drug 	Tier 3 Drugs: \$187.50 copay per prescription	
lists that apply to the plan at AlabamaBlue.com/ SourceRx1DrugList4T	Tier 4 (Specialty) Drugs: Not covered	
View the maintenance drug list that applies to the plan at AlabamaBlue.com/MaintenanceDrugList	Covered Insulin Products \$99 maximum cost share per 30-day supply	
Tier 4 (specialty) drugs are not available through mail order		
 Note: if you have less than a 90-day supply, you will pay the same copay as a 90-day supply when using this mail order program 		

BENEFIT	IN-NETWORK	OUT-OF-NETWORK
	NEFITS FOR OTHER COVERED SERV	
,	Mental Health Disorders and Substan overed services; please see your benefit book	,
provider-administered dru	gs; visit AlabamaBlue.com/ProviderAdministe	eredPrecertificationDrugList.
Allergy Testing & Treatment	certification is not obtained, no benefits are av Covered at 80% of the allowed amount,	Covered at 80% of the allowed amount,
	subject to calendar year deductible	subject to calendar year deductible
Ambulance Service	Covered at 80% of the allowed amount, subject to calendar year deductible	Covered at 80% of the allowed amount, subject to in-network calendar year
	Subject to calcindar year deductible	deductible
Participating Chiropractic Services	Covered at 80% of the allowed amount,	Covered at 80% of the allowed amount,
Limited to a 12 visit maximum per member per	subject to calendar year deductible	subject to calendar year deductible
calendar year		In Alabama, not covered
Durable Medical Equipment (DME)	Covered at 80% of the allowed amount, subject to calendar year deductible	Covered at 80% of the allowed amount, subject to calendar year deductible
		In Alabama, covered at 50% of the allowed amount, subject to calendar year deductible
Rehabilitative Occupational, Speech and Physical Therapy	Covered at 80% of the allowed amount, subject to calendar year deductible	Covered at 80% of the allowed amount, subject to calendar year deductible
Occupational, physical and speech therapy limited to combined maximum of 30 visits per member per calendar year		In Alabama, covered at 50% of the allowed amount, subject to calendar year deductible
Habilitative Occupational, Speech and Physical Therapy	Covered at 80% of the allowed amount, subject to calendar year deductible	Covered at 80% of the allowed amount, subject to calendar year deductible
Occupational, physical and speech therapy limited to combined maximum of 30 visits per member per calendar year		In Alabama, covered at 50% of the allowed amount, subject to calendar year deductible
Occupational, Physical and Speech Therapy for Autism Spectrum Disorders ages 0-18	Covered at 80% of the allowed amount subject to calendar year deductible	Covered at 80% of the allowed amount, subject to calendar year deductible
		In Alabama, covered at 50% of the allowed amount, subject to calendar year deductible
Preferred Home Health and Hospice	Covered at 100% of the allowed amount, subject to calendar year deductible	Covered at 80% of the allowed amount, subject to calendar year deductible
		In Alabama, not covered
Home Infusion Services	Covered at 100% of the allowed amount, subject to calendar year deductible	Covered at 80% of the allowed amount, subject to calendar year deductible
		In Alabama, not covered
Medical Nutrition Therapy For Adults and Children, 6 hours per member per calendar year	Covered at 100% of the allowed amount, after \$40 copay	Covered at 50% of the allowed amount, subject to calendar year deductible
	HEALTH MANAGEMENT BENEFITS	
(Includes	Mental Health Disorders and Substar	,
Individual Case Management	Coordinates care in event of catastrophic or leng call 1-800-821-7231.	thy illness or injury. For more information, please
Chronic Disease Management	Coordinates care for chronic conditions such as asthma, diabetes, coronary artery disease, congestive heart failure and chronic obstructive pulmonary disease and other specialized diseases.	
Baby Yourself®	A maternity program; For more information, please call 1-800-222-4379. You can also enroll online at AlabamaBlue.com/BabyYourself.	
Air Medical Transport	Air medical transportation service to a network hospital near home if hospitalized while traveling more than 150 miles from home; to arrange transportation, call AirMed at 1-877-872-8624.	
Contraceptive Management	Covers prescription contraceptives, which include: birth control pills, injectables, diaphragms, IUDs and other non-experimental FDA approved contraceptives; subject to applicable deductibles, copays and coinsurance.	

BENEFIT IN-NETWORK OUT-OF-NETWORK

Useful Information to Maximize Benefits

- To maximize your benefits, always use in-network providers for services covered by your health benefit plan. To find in-network providers, check a provider directory, provider finder website (AlabamaBlue.com) or call 1-800-810-BLUE (2583).
- In-network hospitals, physicians and other healthcare providers have a contract with a Blue Cross and/or Blue Shield Plan for furnishing healthcare services at a reduced price (examples: BlueCard® PPO, PMD). In-network pharmacies are pharmacies that participate with Blue Cross and Blue Shield of Alabama or its Pharmacy Benefit Manager(s). In Alabama, in-network services provided by mental health disorders and substance abuse professionals are available through the Blue Choice Behavioral Health Network. Sometimes an in-network provider may furnish a service to you that is not covered under the contract between the provider and a Blue Cross and/or Blue Shield Plan. When this happens, benefits may be denied or reduced. Please refer to your benefit booklet for the type of provider network that we determine to be an innetwork provider for a particular service or supply.
- Out-of-network providers generally do not contract with Blue Cross and/or Blue Shield Plans. If you use out-of-network providers, you may be
 responsible for filing your own claims and paying the difference between the provider's charge and the allowed amount. The allowed amount
 may be based on the negotiated rate payable to in-network providers in the same area, the average charge for care in the area or in
 accordance with applicable Federal law.
- Please be aware that providers/specialists may be listed in a PPO directory or provider finder website, but not covered under this benefit plan. Please check your benefit booklet for more detailed coverage information.
- Bariatric Surgery, Gastric Restrictive procedures and complications arising from these procedures are not covered under this plan. Please see your benefit booklet for more detail and for a complete listing of all plan exclusions.
- Please refer to your benefit book or contact Blue Cross directly about coverage for your hospital charges and other related medical services.
 Approval for air medical transportation does not mean that hospitalization and other medical expenses will be covered. All coverage determinations for medical benefits are subject to the terms, conditions, limitations and exclusions of the health plan. Air medical transportation services are provided through a contract with AirMed International, LLC, an independent company that does not provide Blue Cross and Blue Shield of Alabama products. Blue Cross is not responsible for any mistakes, errors or omissions that AirMed, its employees or staff members make. Air medical transportation services terminate if coverage by your health plan ends.

This is not a contract, benefit booklet or Summary Plan Description. Benefits are subject to the terms, limitations and conditions of the group contract (including your benefit booklet). Check your benefit booklet for more detailed coverage information. Please visit our website, AlabamaBlue.com.

Notice of Nondiscrimination

Discrimination is Against the Law

Blue Cross and Blue Shield of Alabama, an independent licensee of the Blue Cross and Blue Shield Association, complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described in 45 CFR § 92.101(a)(2)). We do not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Blue Cross and Blue Shield of Alabama:

- Provides reasonable modifications and free appropriate auxiliary aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language assistance services to people whose primary language is not English, such as gualified interpreters and information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact our 1557 Compliance Coordinator. If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail, fax, or email at: Blue Cross and Blue Shield of Alabama, Compliance Office, 450 Riverchase Parkway East, Birmingham, Alabama 35244, Attn: 1557 Compliance Coordinator, 1-855-216-3144, 711 (TTY),1-205-220-2984 (fax), 1557Grievance@bcbsal.org (email). If you need help filing a grievance, our 1557 Compliance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.isf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

English: ATTENTION: Free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in عد accessible formats are also available free of charge. Call 1-855-216-3144 (TTY: 711) or call Customer Service انتباه: إذا كنت تتحدث العربية، تتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر أيضًا المساعدات والخدمات الإضافية المناسبة لتوفير المعلومات بتسيقات يسهل . Arabic: الوصول إليها مجانًا. اتصل بالرقم 2144-215-216-1 (الهاتف النصي: 711) أو الاتصال بخدمة العملاء

Chinese: 请注意:如果您说普通话,我们可免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务,以易读格式向

您提供信息。请拨打 1-855-216-3144 (TTY 用户请拨 711) 或致电客户服务部。

French: À NOTER: Si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et des services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 1 855 216 3144 (TTY: 711) ou contactez le service client.

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenzdienste zur Verfügung. Geeignete Hilfsmittel und Dienstleistungen zur Bereitstellung von Informationen in zugänglichen Formaten sind ebenfalls kostenlos erhältlich. Rufen Sie +1 855 216 3144 (Durchwahl: 711) oder den Kundendienst an.

Gujarati: ધ્યાન આપો: જો તમે ગુજરાતી બોલો છો, તો તમારા માટે નિઃશુલ્ક ભાષા સહાય સેવાઓ ઉપલબ્ધ છે. સુલભ ફોર્મેટમાં માહિતી પ્રદાન કરવા માર્ટેની યોગ્ય સહાય અને સેવાઓ પણ વિના મૃત્યે ઉપલબ્ધ છે. 1-855-216-3144 (TTY: 711) પર અથવા ગ્રાહક સેવા પર કૉલ કરો.

Hidi: ध्यान दें: अगर आप हिन्दी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएँ उपलब्ध हैं। आसान प्रारूप में सूचना उपलब्ध कराने के लिए उपयुक्त सहायक साधन और सेवाएँ भी निःशुल्क उपलब्ध हैं। 1-855-216-3144 (TTY: 711) पर कॉल करें या ग्राहक सेवा को कॉल करें।

Japanese: ご案内: 日本語を話される方には、無料の言語アシスタントサービスをご用意しております。アクセシブルな形式で情報を提供するため、補助器具や支援サービスも無料で提供しております。1-855-216-3144 (TTY: 711) もしくは、カスタマーサービスにお電話でお問合せください。

Korean: 주의: 한국어을(를) 하시면 무료 언어 지원 서비스를 이용하실 수 있습니다. 접근 가능한 형식으로 정보를 제공하기 위한 적절한 보조 도구와 서비스도 무료로 제공됩니다. 1-855-216-3144(TTY: 711)로 전화하거나 고객 서비스에 문의하세요.

Lao: เอ๋าใจใま่: ຖ້າເຈົ້າເວົ້າ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາຟຣີແມ່ນມີໃຫ້ທ່ານ. ການຊ່ວຍເຫຼືອ ແລະ

ການບໍລິການທີ່ເໝ່າະສົມໃນການສະໜອງຂໍ້ມູນໃນຮູບແບບທີ່ສາມາດເຂົາເຖິງໄດ້ແມ່ນຍັງສາມາດໃຊ້ໄດ້ໂດຍບໍ່ເສຍຄ່າ. ໂທ 1-855-216-3144 (TTY: 711) ຫື ໂທຫາຝ່າຍບໍລິການລກຄ້າ.

Portuguese: ATENÇÃO: Se você falar português, serviços gratuitos de assistência linguística estão disponíveis para você. Também estão disponíveis gratuitamente ajudas e serviços auxiliares adequados para fornecer informações em formatos acessíveis. Ligue para 1-855-216-3144 (TTY: 711) ou ligue para o Atendimento ao Cliente.

Russian: ВНИМАНИЕ. Если ваш язык русский язык, к вашим услугам бесплатная языковая помощь. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 1-855-216-3144 (ТТҮ: 711) или обратитесь в службу поддержки клиентов.

Spanish: ATENCIÓN: Si usted habla español, hay disponibles servicios gratuitos de asistencia lingüística. También hay disponibles, de forma gratuita, ayudas y servicios auxiliares adecuados para dar información en formatos accesibles. Llame al 1-855-216-3144 (TTY: 711) o llame a Servicio al cliente.

Tagalog: ATTENTION: Kung nagsasalita ka ng Tagalog, available sa iyo ang mga libreng serbisyo sa tulong sa wika. Available rin ang naaangkop na mga pantulong na tulong at serbisyo nang walang bayad para magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 1-855-216-3144 (TTY: 711) o tumawag sa Serbisyo sa Customer.

Turkish: DİKKAT Konuşmanız durumun'da Türkçe, ücretsiz dil yardımı hizmetlerinden yararlanabilirsiniz. Erişilebilir formatlarda bilgi sağlamak için uygun yardımcı araçlar ve hizmetler de ücretsiz olarak sunulmaktadır. 1-855-216-3144 (TTY: 711) nolu telefonu veya Müşteri Hizmetlerini aravın.

Vietnamese: CHÚ Ý: Nếu quý vị nói tiếng việt thì dịch vụ hỗ trợ ngôn ngữ miễn phí có sẵn cho quý vị. Chúng tôi cũng có các hỗ trợ và dịch vụ phụ trợ miễn phí phù hợp để cung cấp thông tin ở định dạng dễ tiếp cận. Vui lòng gọi số 1-855-216-3144 (TTY: 711) hoặc gọi Dịch Vu Khách Hàng.