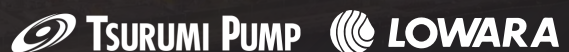




ONSITE PUMP REPAIR & MAINTENANCE

CAPABILITY STATEMENT

Sydney Central Pumps is a leading specialist in pump repair and pump maintenance delivering essential pump services including sales, installation, repairs and maintenance in the strata industry.



SYDNEY CENTRAL PUMPS PTY LTD – ABN 87 151 765 865

WHO WE ARE

Sydney Central Pumps is a family-owned and operated business. Our priority is to make your life easier by taking the stress out of pump problems, be it for the Strata Manager or residents onsite.

We have over 25+ years of experience working with pumps in the Strata Industry. We only use reputable pump brands that pass Australian Standards and have Australian warranties.

Sydney Central Pumps has five fully stocked work utes operating all over Sydney, so we are never far away from any problem you may have. All our quotes are honest and itemised, with a 2–3 day turnaround time depending on location within Sydney. Our technicians are experienced with pumps and are set up to fix any pump problem with a quick turnaround. Our innovative pump reports, with every pumpset serviced, are allocated a QR code, making it easy to track the status of your project from start to finish.

OUR MISSION

We aim to deliver comprehensive solutions to our strata clients and their residents while maintaining the highest standards in our industry.

OUR SERVICES

- Stormwater Pumps
- Pump Installations
- Submersible Pumps
- Pump Repairs & Rebuilds
- Pump Control Panels
- Confined Space Entries
- Pump Sales
- Strata Building Specialists



CM3: 064981
Trades Monitor ID: 60645



INSURANCE AND COMPLIANCE

Sydney Central Pumps (SC Pumps) adheres to strict OH&S regulations. Staff are trained to be highly safety orientated with a duty of care and responsibility to themselves and the public. We keep and regularly update work method statements and risk assessment statements.

- All relevant insurance policies, public liabilities, totalling \$20 million
- Workplace rules and procedures are in line with the obligations and duty of care of every person in the workplace
- Home warranty insurance up to \$250,000 as required by law, when working on buildings under strata title.

THIS IS WHAT WE SPECIALISE IN, IT IS NOT JUST AN EXTRA SERVICE WE OFFER

Brands with Australian Warranties

A dedicated pump company buys directly from reputable pump suppliers and brands not through a third party

Experienced Full Service Company

As a full-service company, we take care of our customers from start to finish from pumps and panels through to pipework. We have over 20 years of dedicated pump knowledge

Specialist Qualified Technicians

When a mechanical seal leaks we don't have to engage a pump company to change it, we just change it because that's what our qualified technicians specialise in

24/7 Service For Our Customers

Sydney Central Pumps work on pumps 24/7 and once your our customer we are only a phone call away

Get the Job Done Right the First Time

We have extensive experience in supplying, programming and adjusting all variable speed drives from passwords, manuals and Grundfos connectivity attachments.

Dedicated To Safe Work Practices

We have all the dedicated safety gear and WHS manuals for pump installs and confined space (Australian Standards AS 2865-2009 Confined Space Entry)

Fully Equipped For Pump Failures

Breakdowns, flooded carparks we have temporary pumps with lay flat hose ready to go in event of stormwater pump failures. We don't have to hire them in we have them ready to go

Servicing To Save You Inconveniences and Money

We have the knowledge how to service any pump and know what to look for and what tests to carry out both electrical and mechanical to save you on breakdowns or repairs in future

Service Reports Are Transparent and Informative

Our service reports also include pictures of the pumps and panels

Quotes That Are Honest and Itemised

We have 2-3 day turnaround on all quotes all over Sydney. All of our quotes are honest and itemised. We are upfront with our brands and models numbers used.

WHY CHOOSE US?

“ Sydney Central Pump is by far the most efficient and provides the best pumping solutions in Sydney. We had a range of problems with a pump installed by another company a few years ago. Sydney Central Pumps were able to identify the pump issues on their first visit and provided a solution immediately. Since they carried out the repair, we have not had any further issues. In fact, the pump was able to cope with one week of constant heavy rain recently. Not to mention that Tim (the service manager) kept checking in to ensure everything was OK with the pump. We can highly recommend Sydney Central Pumps to anyone needing any pumping solutions.



Morgan – Asset Advantage

“ We are pleased with the service Sydney Central Pumps Pty Ltd provides. We have used them for several years to carry out regular maintenance of all the motorized pumps and related services throughout our Pyrmont building complex. Sydney Central Pumps look after our sewage, car wash, and associated pits as well as hot and cold water services, all motors, all pumps, and related pipework. They always provide great professional service. Thank you!



Saunders Wharf – SP77164 – Building Manager

“ Sydney Central Pumps saved our bacon. Their quick response to faulty storm water pumps in our strata basement carpark saved the space from being completely submerged. Their team diagnosed the problem and had emergency pumps in place during the recent torrential Sydney rains within 90 minutes of being notified. The problem was then professionally remedied without any stress to any of our residents. Many thanks to Tim and the team.



William Penhale – SP88383 – Chairman

“ Our upper North Shore Strata Plan Complex comprises 28 stand-alone villas. Accordingly, the management of services is a key performance item. Our contractor of choice for over ten years, Sydney Central Pumps, owned and managed by Tim Whitfield, provides us with outstanding service, safety compliance and timeous advice on the life of key components.





Mike Smith – SP61602 – Chairman


CONTACT DETAILS

SC Pumps

 P.O. Box 7233, Alexandria, NSW, 2015

 1300 558 059

 service@scpumps.com.au

 www.scpumps.com.au



ONSITE PUMP REPAIR & MAINTENANCE



CM3: 064981
Trades Monitor ID: 60645



TRADES
MONITOR

ACCREDITED
CONTRACTOR 