

CodeRed

CodeRED is a web-based critical communication solution that enables local public safety personnel to notify residents and businesses by text message, email, and social media of time-sensitive information, emergencies, or urgent

notifications. The system can reach hundreds of thousands of individuals in minutes to ensure information such as evacuation notices, missing persons, inclement weather advisories, and more are quickly shared.



CodeRED Community Notification Enrollment

Residents and businesses located within Polk County are encouraged to sign up for CodeRED to be sure they receive timely emergency notifications and other important information and instructions when alerts are issued. This is our way of notifying you in an emergency situation.

When you enroll in the CodeRED system, alerts are issued to you by your geographical location. Alerts can be sent to your cell phone, by text, and even email. You get to choose! With CodeRED, you get the option of also receiving the CodeRED Weather Warning. These alerts are automatically generated when the National Weather Service issues a warning for your location. This early warning could prove to be life-saving.

The CodeRED alert system is free to Polk County residents. To sign up for CodeRED, click [here](#). It will only take a few minutes to enjoy a service that just may save your life. Please tell all of your friends and family about this invaluable service.

When will CodeRED be used?

Any message regarding the safety of our residents and community will be disseminated using CodeRED. We will send out alerts via text, email, and social media in a variety of situations including boil water notices, gas leaks, evacuation notices, police activity, fire emergencies, missing persons, and more. This is a community alert system to ensure you remain informed of important information. Please keep in mind that as you register to receive CodeRED alerts, you have the ability to select the types of messages you wish to receive and your preferred means of communication.

How do I sign up?

Click [here](#) and enter the required information online. This is the quickest way to sign up because the information you supply is immediately registered in the system. If you do not have Internet at home, please consider visiting a library or asking a friend or family member for assistance.

Can I register more than one phone number or email for my address?

Yes, you can register more than one phone number and/or email address for your location when you register for CodeRED. Please note that it is highly recommended you register at least one phone number and one email address to ensure that you will receive CodeRED alerts in the event of a power outage or an incident that may occur late at night when you are generally asleep.

Do I ever need to renew my registration?

Renewals are not necessary as long as your contact information has not changed. If you move, however, you must update your information to ensure you will continue receiving these valuable notifications.