

At TrueScripts, we believe prescription benefits should do more than process claims. They should help people get the right medication, at the right dose, the first time. That's the purpose behind our PrecisionCare+ Program—an integrated pharmacogenetic (PGx) solution designed to move beyond trial-and-error prescribing and toward truly personalized care.

The PrecisionCare+ program combines genetic testing, pharmacist review, FDA-recognized drug-gene reporting, and clinical decision support for providers. The result is actionable insight that supports better medication decisions and stronger outcomes for both members and plan sponsors.

### Why Pharmacogenetics Matters

Two people can take the same medication at the same dose and experience very different results. That's because genetic differences influence how medications are absorbed, metabolized, and tolerated.

Pharmacogenetic testing helps identify:

- Medications that may be less effective for a member
- Drugs that could increase the risk of side effects
- Alternative therapies better aligned with the individual's biology
- Optimal dosing strategies

The clinical relevance of PGx testing is well established. In short, this is not experimental medicine. It is evidence-based personalization.

### How PrecisionCare+ Works

Our approach integrates seamlessly into the member experience:

- **Candidate Identification:** Through pharmacy claims review, members who may benefit from PGx testing are identified based on medication patterns, clinical factors, and potential drug-gene considerations.
- **Simple At-Home Testing:** Members who opt in complete a quick cheek swab test at home and return it to the laboratory using prepaid packaging.
- **Results + Pharmacist Review:** Within a few weeks, results are delivered through the Member Portal and via mail. A TrueScripts pharmacist personally reviews the findings with the member and, when appropriate, provides therapeutic recommendations to the prescribing physician.
- **Ongoing Clinical Oversight:** Our clinical team continues to monitor red-flag medications and intervenes proactively when needed.

This is precision prescribing supported by real pharmacists who advocate for the member every step of the way.

## The Value for Employers and Brokers

PrecisionCare+ is not just about innovation. It's about practical impact.

### For Employers

- Reduced risk of ineffective or poorly tolerated medications
- Fewer avoidable side effects and medication changes
- Potential reduction in unnecessary pharmacy spend
- A differentiated benefit that demonstrates commitment to employee well-being

### For Brokers

- A forward-thinking strategy that enhances your clinical story
- A tangible example of value beyond traditional claims processing
- A solution that supports long-term benefit sustainability

Medication non-response and adverse drug reactions remain significant challenges in healthcare. Personalized prescribing strategies help address both clinical risk and cost inefficiency at the same time.

## A Human-Centered Approach to Precision Medicine

Genetic insights alone are not enough. What sets PrecisionCare+ apart is the integration of:

- Pharmacist-led clinical interpretation
- Direct member engagement
- Provider collaboration
- Continuous monitoring

Behind every genetic result is a person navigating their health journey. Our role is to translate complex science into practical, compassionate care.

**PrecisionCare+** reflects what we aim to deliver across every program at TrueScripts: thoughtful innovation, clinical integrity, and Amazing Care in action.

