

Pediatric Care Center – Financial Policy

Our goal is to provide excellent care for your child while ensuring families clearly understand their financial responsibilities. Please review the following policies regarding payment, insurance, and appointments.

Payment at the Time of Service:

- Payment is required at the time the service is performed. This includes copayments, coinsurance, and any outstanding balances.
- We accept cash, personal checks, VISA, and MasterCard.
- Families without active insurance coverage—or those using out-of-network insurance—must pay in full on the day of the visit.

Insurance:

As a courtesy, we will file claims with insurance plans with which we participate. Parents/Guardians are responsible for

- Copayments, deductibles, and coinsurance at the time of service
- Providing accurate and up-to-date insurance information
- Any balance not paid by insurance within 60 days
- And if insurance denies or delays payment, the remaining balance becomes the responsibility of the parent or guardian.

Refunds:

- Any credit on your child's account will be applied to future visits or balances.
- Refunds are issued only when the account has no outstanding or upcoming appointments.

Missed Appointments, Late Cancellations, and Late Rescheduling Missed appointments limit our ability to care for other children who need timely care.

Cancellations or rescheduling must be made at least 24 hours in advance.

- A \$25 fee will be charged for no-show appointments, and repeated same-day cancellations or missed appointments may result in dismissal from the practice.