

Privacy Policy for TRG Property Resources

Effective Date: April 8, 2026

Last Updated: April 8, 2026

1. Introduction

TRG Property Resources (“Company,” “we,” “us,” or “our”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you interact with our services, including our website, communications, and SMS messaging programs.

2. Information We Collect

a. Personal Information

- Name
- Email address
- Phone number
- Property-related information (e.g., property inquiries, service requests)
- Billing or payment information (if applicable)

b. Automatically Collected Information

- IP address
- Browser type
- Device information
- Website usage data

c. SMS Messaging Information

- Phone number provided during opt-in
- Messaging preferences
- Message delivery and interaction data

3. How We Use Your Information

- Respond to property inquiries and service requests

- Provide property-related services and support
- Send updates, appointment confirmations, and notifications
- Deliver SMS communications (with consent)
- Improve our website and customer experience
- Comply with legal obligations

4. SMS/Text Messaging (CTIA Compliance)

By providing your phone number and opting into SMS communications, you agree to receive text messages from TRG Property Resources.

- Message frequency: Varies based on your interactions
- Message & data rates may apply
- Opt-out: Reply STOP at any time
- Help: Reply HELP or contact us at communications@trg-dayton.com or 937-529-8023

We will not sell, rent, or share your phone number with third parties for marketing purposes without your explicit consent.

5. Sharing of Information

- Trusted service providers (CRM, SMS platforms, payment processors)
- Contractors or partners assisting with property services
- Legal authorities when required by law

We do not sell personal information to third parties.

6. Your Privacy Rights

Depending on your state of residence, you may have rights under applicable laws.

- Access your personal data
- Request deletion
- Correct inaccurate information
- Opt out of data sharing

To exercise your rights, contact us at communications@trg-dayton.com or 937-529-8023.

7. Data Retention

We retain personal information only as long as necessary to provide services, maintain business records, and comply with legal obligations.

8. Data Security

We use reasonable safeguards to protect your personal information.

9. Children's Privacy

Our services are not intended for individuals under the age of 13. We do not knowingly collect personal information from children.

10. Changes to This Privacy Policy

We may update this Privacy Policy periodically. Updates will be posted with a revised effective date.

11. Contact Information

TRG Property Resources
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Dayton, Ohio 45414
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937-529-8023