

WE ARE A SMALL, CARING FAMILY FUNERAL HOME - PROVIDING THE BEST SERVICE POSSIBLE
FOR YOU, YOUR FAMILY, YOUR FRIENDS, AND YOUR LOVED ONE ...



MAURICE J. VERHOEVE FUNERAL HOMES

Burial and Cremation Services Inc.



PRICE LIST

Effective: June 25, 2022



"We care. We are honoured to serve you. We are proud to serve all churches, all faiths. We are proud to be chosen. We believe in offering personalized, helpful services. All people, all families are unique, and we will make every effort to partner with you in creating a meaningful celebration of life."

***** "Many people are making funeral prearrangements with us. It does not cost you anything to record wishes and ask us questions and it's a service we can provide at your home or at our funeral home."**

Licensed by the Bereavement Authority of Ontario

Funeral Establishment – Class 1

Maurice Verhoeve – Owner / Managing Funeral Director (Langton) /
Preplanner

Robert Verhoeve – Managing Funeral Director (Tillsonburg) / Preplanner

Proud Member of



Independent Funeral Home Operator

Phone: (519)-842-4238 Fax: (519)-842-6580

www.verhoevefuneralhomes.com

262 Broadway, Tillsonburg, ON N4G3R7 | 40 Queen Street, Langton, ON N0E1G0

FULL TRADITIONAL FUNERAL – PACKAGE

Includes:

- A period of visitation
- A ceremony/service
- Deceased present in chosen casket
- Burial follows visitation and/or service.

Funeral Services	Cost (excluding HST)	
Basic Professional Fees	1926	
Coordinating Activities, Rites, Ceremonies and Celebrations of Life	1250	
Documentation	359	
Transportation of Remains Initially <i>(within 20 kilometre roundtrip)</i>	200	
Basic Preparation (handling, washing, dressing of Remains, may include setting of facial features)	95	
Embalming of Remains	350	
Staff Services for Visitation <i>*Onsite</i>	<i>All same day (up to 2 hours max)</i> 200	<i>Up to two days (up to 4 hours max)</i> 828
Staff Services for Ceremony <i>*Onsite</i>	200	
Facilities for Basic Preparation/Shelter/Embalming	345	
Facilities for Funeral Home Visitation <i>(onsite only)</i>	100	
Facilities for Funeral Home Ceremony <i>(onsite only)</i>	20	
Transfer Vehicle	175	
Lead Car/Administrative Vehicle	50	
Funeral Hearse <i>(within 20 kilometre roundtrip)</i>	100	
TOTALS	<i>All in same day (up to 2 hours of visitation maximum)</i> \$ 5,370	<i>Over two-day period (up to 4 hours of visitation maximum)</i> \$ 5,998

OFFSITE VISITATION – ADD \$200 to Staff Services for Visitation

OFFSITE CEREMONY – ADD \$200 to Staff Services for Ceremony

Additional services, supplies, HST, caskets, vaults, proof of death certificates, memorial cards, and disbursements are extra.

Scanning/Creating Customized Slide Show onto USB to be played during visitation or Livestreaming Service or Recording Service (includes 6 DVD copies), are extra.

TRADITIONAL FUNERAL WITH CREMATION FOLLOWING – PACKAGE

Includes:

- A period of visitation
- A service
- Deceased present in chosen casket
- Cremation follows visitation and/or service

Funeral Services	Cost (excluding HST)	
Basic Professional Fees	1846	
Coordinating Activities, Rites, Ceremonies and Celebrations of Life	1326	
Documentation	359	
Transportation of Remains Initially (within 20 kilometre roundtrip)	200	
Basic Preparation (handling, washing, dressing of Remains, may include the setting of facial features)	95	
Embalming of Remains	350	
Staff Services for Visitation *Onsite	All same day (up to 2 hours max) 183	Up to two days (up to 4 hours max) 800
Staff Services for Ceremony *Onsite	200	
Facilities for Basic Preparation/Shelter/Embalming	320	
Facilities for Funeral Home Visitation (onsite only)	100	
Facilities for Funeral Home Ceremony (onsite only)	20	
Transfer Vehicle	175	
Lead Car/Administrative Vehicle	50	
Funeral Hearse (within 20 kilometre roundtrip)	No charge	
TOTALS	All in same day (up to 2 hours of visitation maximum) \$ 5,224	Over two-day period (up to 4 hours of visitation maximum) \$ 5,841

OFFSITE VISITATION – ADD \$200 to Staff Services for Visitation

OFFSITE CEREMONY – ADD \$200 to Staff Services for Ceremony

Additional services, supplies, HST, caskets, urns, urn vaults, proof of death certificates, memorial cards, and disbursements (cremation fee, coroner's fee, etc.) are extra.

Scanning/Creating Customized Slide Show onto USB to be played during visitation or Livestreaming Service or Recording Service (includes 6 DVD copies), are extra.

CREMATION MEMORIAL – PACKAGE

Includes:

- Cremation occurs immediately after death
- Urn displayed (optional)
- Visitation and/or funeral service after immediate cremation at funeral home

Funeral Services	Cost (excluding HST)	
Basic Professional Fees	1680	
Coordinating Activities, Rites, Ceremonies and Celebrations of Life	655	
Documentation	359	
Transportation of Remains Initially <i>(within 20 kilometre roundtrip)</i>	200	
Basic Preparation of Remains	95	
Staff Services for Visitation <i>*Onsite</i>	<i>All same day (up to 2 hours max)</i> 200	<i>Up to two days (up to 4 hours max)</i> 900
Staff Services for Ceremony <i>*Onsite</i>	200	
Facilities for Basic Preparation and Shelter	345	
Facilities for Funeral Home Visitation <i>(onsite only)</i>	20	
Facilities for Funeral Home Ceremony <i>(onsite only)</i>	20	
Transfer Vehicle	175	
Lead Car/Administrative Vehicle	50	
TOTALS	<i>All in same day (up to 2 hours of visitation maximum)</i> \$ 3,999	<i>Over two-day period (up to 4 hours of visitation maximum)</i> \$ 4,699

OFFSITE VISITATION – ADD \$200 to Staff Services for Visitation

OFFSITE CEREMONY – ADD \$200 to Staff Services for Ceremony

Additional services, supplies, HST, caskets, urns, urn vaults, proof of death certificates, memorial cards, and disbursements (cremation fee, coroner's fee, etc.) are extra.

Scanning/Creating Customized Slide Show onto USB to be played during visitation or

Livestreaming Service On-Site (Off-Site if possible) or Recording Service (includes 6 DVD copies), are extra.

Private Viewing of Remains Prior to Cremation <i>(optional)</i>	Add: \$399
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OFF-SITE CELEBRATION OF LIFE – PACKAGE (OUTSIDE OF THE FUNERAL HOME)

Includes:

- A Celebration of Life Service includes a direct non-ceremonial cremation of deceased.
- Funeral Director will assist in the co-ordination and scheduling of a Celebration of Life at families chosen venue, direct and ensure the organization of the event, organize for catering, media displays, if wanted.
- Filling of required documentation, assistance with creation and submission of a death notice, event staffing, and funeral vehicles.
- Family can optionally have funeral home staff members present at the Celebration of Life to greet/assist guests, accept donations and to ensure for a well-organized event.
- Use of memory boards and easels to display photos, transportation of flowers and memory boards included, if wanted.
- Optional private family viewing of loved one prior to cremation at additional charge.

**** The Funeral Director will co-ordinate and arrange a location of family's choice to hold a celebration of life. Funeral Director will co-ordinate directly with the location and arrange catering if required. We will help set up flowers/picture boards on easels/multimedia display/pulpit stand/urn stand/take charitable donations on site of celebration, etc.**

Funeral Services	Cost (excluding HST)
Basic Professional Fees	1890
Coordinating Activities, Rites, Ceremonies and Celebrations of Life	345
Documentation	200
Transportation of Remains Initially (within 20 kilometre roundtrip)	200
Basic Preparation of Remains	95
Two Funeral Home Staff Members at Celebration of Life (Offsite) <i>*Includes up to 3 hours staff attendance.</i> <i>*\$150 per extra 1 hour increment (after first 3 hours of attendance).</i>	600
Facilities for Basic Preparation and Shelter	345
Delivery for Offsite Location	99
Transfer Vehicle	175
Administrative Vehicle (required)	50
TOTAL	\$ 3,999

Additional services, supplies, HST, caskets, urns, urn vaults, proof of death certificates, memorial cards, and disbursements (cremation fee, coroner's fee, etc.) are extra.

Scanning/Creating Customized Slide Show onto USB to be played during celebration of life (if possible) or Livestreaming Service (if possible) or Recording Service (includes 6 DVD copies), are extra.

Private Viewing of Remains Prior to Cremation (<i>optional</i>)	Add: \$399
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CREMATION GRAVESIDE SERVICE – PACKAGE

Includes:

- A service at graveside only
- Does not include visitation
- Assistance with death notice (obituary) included
- Up to 3 Funeral Home staff members will be present at gravesite service to assist.
- Optional private family viewing of loved one prior to cremation at additional charge.

Funeral Services	Cost (excluding HST)
Basic Professional Fees	754
Coordinating Activities, Rites, Ceremonies and Celebrations of Life	345
Documentation	260
Transportation of Remains Initially (within 20 kilometre roundtrip)	200
Basic Preparation of Remains	95
Funeral Home Staff at Graveside (up to 3 staff members)	185
Facilities for Basic Preparation and Shelter	345
Transfer Vehicle	175
Lead Car/Administrative Vehicle	100
TOTAL	\$ 2,459

Additional services, supplies, HST, caskets, urns, urn vaults, proof of death certificates, memorial cards, and disbursements (cremation fee, coroner's fee, etc.) extra cost.

Recording of Graveside Service available at extra cost (includes 6 DVD copies).

Private Viewing of Remains Prior to Cremation (<i>optional</i>)	Add: \$399
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DIRECT BURIAL – PACKAGE

Includes:

- A graveside service only is an option.
- Does not include visitation.
- Assistance with death notice (obituary) included.
- Also included assistance with CPP Death Benefit, Survivors Benefit.
- Embalming optional at additional charge. (No embalming required if burial occurs promptly after death – generally within 36 hours).
- Up to 3 Funeral Home staff members will be present at gravesite service to assist.
- Optional private family viewing of loved one prior to cremation at additional charge.

Funeral Services	Cost (excluding HST)
Basic Professional Fees	945
Coordinating Activities, Rites, Ceremonies and Celebrations of Life	345
Documentation	260
Transportation of Remains Initially <i>(within 20 kilometre roundtrip)</i>	200
Basic Preparation of Remains	95
Funeral Home Staff at Graveside (up to 3 staff members)	185
Facilities for Basic Preparation and Shelter	345
Transfer Vehicle	175
Lead Car/Administrative Vehicle	50
Funeral Hearse <i>(within 20 kilometre roundtrip)</i>	100
TOTAL	\$ 2,700

Additional services, supplies, HST, caskets, vaults, proof of death certificates, memorial cards, and disbursements are extra.

Private Viewing of Remains Prior to Burial <i>(optional)</i>	Add: \$399
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CREMATION ONLY OR BEQUEATHAL PACKAGE

Includes:

- Needed documentation, staffing, and transfer vehicle
- Assistance with a death notice to let friends and family know about the loss
- Assistance with the Canada Pension Plan Death Benefit Package, Survivors Benefit
- There is no visitation, no service, and no graveside

**The direct cremation does not include pricing for cremation casket (required) or an urn.

Funeral Services	Cost (excluding HST)
Basic Professional Fees	150
Documentation (Includes 2 Proof of Death Certificates)	200
Initial Local Transportation of Remains	200
Basic Preparation	200
Facilities for Basic Preparation and Shelter	300
Transfer Vehicle	100
Bayview Standard Adult Cremation Fee	550
Plain Corrugated Urn	no charge
	\$ 1,700

Additional Costs:

- Town of Tillsonburg Death Registration Fee \$20
- Coroner's Fee to Authorize Cremation \$75
- Outer Container of Choice (required)
- Additional Funeral Director's Proof of Death Certificates (if wanted)
- Price does not include cost of newspaper notice
- Additional Mileage (beyond 20 km roundtrip)

SAMPLE CASKET SELECTIONS

***The following caskets listed are those generally available. Unless otherwise noted, all caskets listed are basic standard adult length (6').

Royal Containers Ltd. Corrugated Cremation Receptacle \$ 296

- For Cremation Use but narrow in size
- Corrugated cardboard and plywood-lined bottom – no interior
- Subject to size and weight restrictions (deceased remains up to 6'0" length and 200 pounds maximum allowed)
- Exterior size 74 inches length, 21 inches width, 10 inches height

D.D. Plywood Cremation Container/Casket \$ 350

- For Cremation Use – Composite Plywood, Rope Handles
- Adult standard size (up to 285 lbs. and 6'0" length)
- Natural plywood construction – no interior
- Exterior size 72 inches length, 22 inches width, 11 inches height
- Oversize model available (exterior size 72 inches length, 31 inches width, 15.5 inches height)

Northern Chaise Rental – Basic Cremation Container/Viewing Casket \$ 999

- Intended for final viewing of deceased prior to cremation
- Viewing Container (no lid), cannot be transported outside of funeral home
- Interior Insert. With corrugated lid, will be utilized for cremation.
- Exterior size 75 inches length, 22 inches width, 13 inches height

Northern Blue Cloth \$ 895

- Model B 30 (up to 300 lbs max.)
- Rayon Interior
- Simple Casket - Can be used for burial, cremation, or family viewing
- Exterior size 70 inches length, 22 inches width, 10 inches height

Victoriaville Glenbar Casket \$ 999

- Model #80-5070-92 - standard
- Basic Casket, can also be used for burial, cremation, or family viewing
- Partial white cloth interior
- Simple Casket - Can be used for burial, cremation, or family viewing
- Exterior size 75 inches length, 22 inches width, 12 inches height

Northern Autumn Veneer Casket \$ 2,599

- Model #64-528-8-RC3X0
- Poplar construction with natural satin poplar finish
- Off-white rayon interior
- Can be used for burial, cremation, or family viewing
- Exterior size 73 inches length, 22 inches width, 13 inches height

** All merchandise subject to availability.

Batesville Novato Veneer **\$ 2,275**

- Model #279183
- Beige Wood Exterior
- Rosetan Crepe Interior
- Exterior size inches 79 length, 24 inches width, 12 inches height

Northern Delta (Oak Finished Veneer) **\$ 2,999**

- Model #405 – Rosetan Crepe Interior
- Veneer with Pine/Oak Veneer Finish
- Can be used for burial, cremation, or family viewing
- Exterior size 76 inches length, 24 inches width, 16 inches height

Victoriaville – Jackson Legacy Tribute **\$ 3,675**

- Model # 212-00049 – Last Supper Themed
- Cherry Finished Wood Exterior
- Off-white crepe interior
- Exterior size 75 inches length, 22 inches width, 14 inches height

Astral Industries Inc. ‘Jesus’ **\$ 3,975**

- 20-gauge metal (U.S.A. Construction)
- White Crepe Interior
- White Finished Exterior
- Exterior size 77 inches length, 24 inches width, 14 inches height

***Other casket models are available. All caskets are subject to availability from distributor/casket company.**

SAMPLE SELECTION OF OUTER BURIAL CONTAINERS, VAULTS OR GRAVE LINERS

Haberer Liner Vault

- Liner, non-sealing, concrete, 29” inside vault width **\$ 1,699**
- Liner, oversized, non-sealing, concrete, 31” inside vault width **\$ 1,799**

Haberer Top Seal 1 **\$ 1,950**

Unpainted, standard size, sealed, concrete, 29” inside vault width

Haberer Top Seal 2 **\$ 1,979**

Gold-coloured painted vault, standard size, sealed, concrete, 29” inside width

Specialty Lined & Other Oversized Vaults Available (Prices Vary)

**** All merchandise subject to availability.**

SAMPLE SELECTION OF URN VAULT

Superior Urn Vault (#34 – 200)	\$ 399
<ul style="list-style-type: none">• Polystyrene construction, can be sealed• Exterior size 14.5 inches length, 10 inches width, 7 inches height	
Fabhaven Medium Fibreglass	\$ 385
<ul style="list-style-type: none">• Fiberglass sides and base, cement lid construction (exterior painted gold), can be sealed• Exterior size 11 inches length, 8 inches width, 8 inches height	

SAMPLE SELECTION OF CREMATION URN

Northern Solid Ash or Solid Pine Urns	\$ 299
<ul style="list-style-type: none">• Model (#444 Glentay Ash) or Model (#405 Delta Pine)• Choice of solid ash or solid pine option, Medium/Dark Finish• Exterior size 6 inches length, 6 inches width, 9 inches height	
Gravure-Craft Barnboard	\$450
<ul style="list-style-type: none">• Genuine reclaimed barnboard construction, natural Finish• Exterior size 7 inches length, 7 inches width, 9 inches height	
HJ – Royale Solid Oak Urn	\$398
<ul style="list-style-type: none">• Solid oak construction, light oak finish• Exterior size 11.5 inches length, 6 inches width, 7.5 inches height	
Howard-Miller Solid Hardwood Framed Photo Urn	\$399
<ul style="list-style-type: none">• Model number #30-W-202• Customizable urn, choose a photo to display• Exterior size 12 inches length, 7.5 inches width, 5.5 inches height	
Fredericktown Solid Cherry	\$425
<ul style="list-style-type: none">• Solid cherry construction, cross inlay design• Exterior size 11 inches length, 5.5 inches width, 7.5 inches height	

Items subject to availability. Inquire about several additional urns and urn vaults available.

**** All merchandise subject to availability.**

ADDITIONAL SUPPLIES AND SERVICES

Delivery to Offsite Location **\$ 99**

Delivery, set-up, and use of equipment, easels, pew markers, parking signs, flowers, register book, memory boards, etc. at local offsite location. Also, for local delivery of items to family's home after a service. Also, delivery of flowers to nursing homes, hospitals, or elsewhere after a service (locally).

Funeral Director's Proof of Death Certificate **\$ 30**

Certificate usually accepted for most estate settlement purposes.

Standard Size Memorial Cards \$1.90 each (minimum 50 cards) **50 cards = \$ 95**

*Set up fee to personalize card design applies to all orders) **+ \$50 set up/design fee**

Standard (or Customized Front Cover) Register Book **\$ 85**

Hardcover book for friends and family to sign at visitation and celebration of life.

Deluxe Customized Register Book with Photo Frame **\$115**

Crucifix **\$ 45**

Acknowledgement Cards **Box of 25 cards & envelopes @ \$ 20**

Each pack includes 25 thank you cards and envelopes.

Value-added Stationery Package **\$ 485**

*Crafted to offer our families a discount on items that are useful during visitation or funeral services.

Each item is also available for purchase a la carte. Includes a standard OR fully customized register book, 100 standard size memorial cards, 1 box of acknowledgement cards, 6 angel keepsake lapel pins, 6 funeral director's proof of death certificates. (Has a value of \$ 576)

Extra Angel Lapel Pin(s) **@ \$ 2**

Various Memorial Candles **\$20**

Keepsake candles are customizable with photo.

Several Various Keepsake Urns *Inquire about pricing and our large selection of keepsakes*

Miniature capsule holds a small amount of ashes.

Several Various Cremation Jewellery and Fingerprint Jewellery *Inquire about pricing and selection*

A selection of keepsake jewellery to keep memories of loved ones close by. Customization with fingerprint(s), many options can include cremated remains (optional).

Provide High Resolution Digital Fingerprints when Jewellery is not purchased **\$50**

** All merchandise subject to availability.

Fully Customized Casket Panel @ \$ 296
In Stock Various Themed Interior Casket Panels @ \$ 40
Casket Magnet (available with select caskets) @ \$ 25

*Add a special personalization to the casket with a beautiful interior casket panel or casket magnet.

Service of Canopy/Tent at Cemetery with vault: \$ 360
without vault: \$ 485
A canopy or tent provides shelter at the interment in case of rain.

Service of Grass and Device at Cemetery with vault: \$ 465
without vault: \$ 685
Device lowers casket with dignity and respect, while artificial grass at the interment minimizes mud and increases aesthetic appeal.

Full Body Vinyl Protective Pouch \$ 99.99
*We will at our sole discretion employ the usage of a full body vinyl protective pouch to protect funeral home, hospital, crematorium staff.

Engraving of Urn Plate and Installation onto Urn Inquire
Cost dependent on supplier used. A small, customized gold-coloured nameplate, engraved with name and/or year of birth and death. Only compatible with select urns.

Peacehold Estate Documentation Service \$ 450
*A great service that can help your family save on estate settling costs. *
Peacehold Estate Documentation administrative services will assist with processing necessary documents following passing. Highly recommended service, to assist your family to settle an estate. (London, Ontario based company) (Covers 300+ items)

Additional Visitation per ½ hour \$ 100
*Visitation beyond the hours indicated in the funeral package selected by family. Fee is per additional hour or any part thereof. To cover additional staffing costs and extended usage of facilities.

Placement of Ashes into Third-Party Urn or Cremation Jewellery Pieces \$ 135
*We offer the service of transferring cremated remains into an urn or jewellery piece you provide. Single fee for multiple urns or pieces of jewelry.

Scattering Cremated Remains (local) – \$ 45
*Completed by funeral director in compliance with provincial, municipal laws and by-laws
** All merchandise subject to availability.

Transfer to Winter Mausoleum \$ 160
Transportation for temporary placement of casket into Mausoleum until spring ground thaw.

Spring Transfer to Funeral Home \$ 160
Transfer of casket from Mausoleum to Funeral Home in spring.

** All merchandise subject to availability.

Removal of Pacemaker, Internal Defibrillator, or Implant **\$ 99**

*Required. For all cremation services it is important to disclose the presence of a pacemaker, internal defibrillator, implant(s) for their required removal. Favourable medical recycling is included.

Cemetery Monument Engraving (Service completed by a 3rd party) **To Be Determined**

*If requested, we can assist with the completion of cemetery monument engraving, please note that this service is by a third party. We contract out Ingersoll Memorials Ltd. To complete the engraving. Geographical constraints exist and completion of engraving is based solely on the 3rd party company to agree to attend any requested cemetery. During the winter months, engravings can be prepaid and will be completed in the spring.

Photographic Memories

5" x 7" or 8" x 10" Framed Copy of Photo **@ \$ 19**

Memorial Plaque (Customized Design) **Unframed @ \$ 69**
9" by 14" Framed @ \$ 89
13" by 23" Framed @ \$119

Scan, Edit, Create Customized Slideshow onto USB **\$ 149**

*up to 50 photos, photos must be received no later than 24 hours prior to service time

*copies available at added cost (\$20 per USB)- executor(s) must distribute copies.

Laminated Bookmarks **\$ 20**

*must be purchased in increments of 4 (\$5 per bookmark)

On-Site Videography or Livestreaming **\$ 199**

*Videography of services (on site or off site); record, edit, create custom memorial video.

*Livestreaming is only available on site; record, edit, create custom memorial video.

*Livestreaming of funeral to anywhere in the world via private or public online link.

*Request for these services must be received no less than 24 hours prior to service time.

*Video can be saved based on your preference to DVD, or USB (and posted online - privately or publicly). Includes 6 DVD copies (USB copies extra @ \$20 each).

** All merchandise subject to availability.

DISBURSEMENTS

Disbursements are items arranged for and possibly paid for by us on your behalf. You are expected to pay for these items at the time the contract is entered into. The following are some items that are often identified as disbursements:

Clergy Honourarium

This is an amount paid to the clergy for their services. In some cases, the amount is set by the Clergy; in other cases, it is an amount to be determined by you. The Tillsonburg and area ministerial association has asked for \$200/service.

Musician (Organist/Soloist/Choir/Bagpiper/Guitarist/Instrumentalist, etc.)

Families may wish to personalize the ceremony by including an organist, pianist, harpist, guitarist, flute player, bag piper, soloist, choir, etc. This amount is paid to the musician(s) for their services. In some cases, the amount is set by the musician; in other cases, it is an amount to be determined by you.

Newspaper

Charges associated with death notices placed in newspapers, radio, or other media outlets.

Municipal Death Registration Fee

Fee charged by the local municipality to register the death. The fee is set by the municipality and may vary.

Coroner's Fee (to authorize cremation)

*Fee charged by the coroner for issuing a certificate that allows cremation, body bequeathal, or out of province ship-out to take place. This fee is set by the Chief Coroner for Ontario.

Cremation Fee

This fee is charged by the crematorium to cremate the deceased. Cost includes transportation to the crematorium from our funeral home and return of the ashes to our funeral home. An additional Bayview crematorium charge will apply when an oversized cremation container or oversized casket is used or when ashes need to be "Rush" returned in less than 48 hours.

Cemetery Plot and/or Grave Opening and Closing Fee

Please Note: Cheque is issued by the family, payable to the cemetery.

*Legislation was passed in 2010, resulting in us no longer being legally able to pay the cemetery, plots, etc. without being a registered sales representative of that cemetery.

EXPLANATION OF SERVICES

PROFESSIONAL AND STAFF SERVICES

Basic Professional Fees

Fee dependent on services package selected

Includes but is not limited to the 24/7 availability and work done by Licensed Funeral Director(s) on behalf of the purchaser. Including essential services related to disposition, personalized memorial tribute on our outstanding Front Runner tribute page, Facebook page, ordering caskets, urns, products from our suppliers by phone. Professional consultation with licensed personnel, such as, expert advice on options to meet your personal needs, including essential services relating to disposition, scheduling of services, consulting about possible government benefits, notifying Canada Income Security Programs of passing; assistance with drafting and submitting an obituary notice to desired media outlets and posting to Facebook, on our website. (www.verhoevefuneralhomes.com). Assistance with CPP Benefits related documentation and inquiries on your behalf. Co-ordinating arrangement of transportation of deceased from local location of passing. Professional consultations. FD availability to you 24 hours a day. Basic Professional Fees apply to all funeral-related services and to transfers, and take into account employee remuneration, office supplies, building expenses, property maintenance, professional licensing fees, insurance, taxes and other overhead costs. Arranging transportation of deceased.

Coordinating Activities, Rites, Ceremonies and Celebrations of Life

Fee dependent on services package selected

Coordination of details for secular, non-secular, and/or customized ceremonies, before, during, and after they have been provided, whether they are to be in the Funeral Home or at an outside location; arrangement of transportation of deceased to and from location of passing; coordination with crematorium, clergy, celebrants, cemetery, vault companies, luncheon facilities and caterers, media, and/or staff. Co-ordination of all details of ceremonies before, during and after they have been provided by clergy, celebrants, cemetery, vault company, crematorium, luncheon facility, caterer, and media.

Documentation

Fee dependent on services package selected

This charge is for obtaining the needed and legally required information to complete the documentation legally required in connection with the disposition of the deceased, arranging for the filing of the documentation and registration of the death. Legally required in connection with the disposition of the deceased. Includes clergy record(s), statements of death, burial permits, coroner's certificates, cremation application. Interment permissions and filing and registration.

Staff Services for Visitation (On Site)

Fee dependent on number of visitation hours utilized

Staff to coordinate and oversee the visitation (informal gathering) at our premises.

- **Same-day 2-hour visitation** includes one period of visitation, one minute or up to 2 hours, on the same day as the ceremony.
- **Two-day visitation** can be two periods of visitation, one minute or up to 4 hours, on the day before the ceremony.

OFFSITE VISITATION – ADD \$200 to Staff Services for Visitation

****Staffing exceeding these time frames will incur a fee of \$100 per half an hour or any portion thereof. Presence of funeral director(s), staff, and/or receptionist to oversee set-up, removal of equipment from offsite location, coverage of site (staffing), receptionist receiving donations, etc.***

**** All merchandise subject to availability.**

Funeral Home Staff at Celebration of Life (Off Site)**Rate: \$ 150/one-hour increment**

After the first 3 hours, a charge of \$150 per one-hour increment or any part thereof applies. Two staff members to assist with greeting guests and accepting memorial donations during Celebration of Life, use and set up of easels and photo boards, set up of floral displays, stands (equipment).

Staff Services for Ceremony (On Site)***Fee dependent on services package selected***

Staff to coordinate and oversee the ceremony or memorial at our premises or at any other offsite location.

OFFSITE CEREMONY – ADD \$200 to Staff Services for Ceremony

Funeral Home Staffing and Services for Reception (30 people maximum) Rate: \$ 100 per hour

(Also requires: Reception Facilities)

Use of lounge and two visitation rooms either after funeral/memorial service or between visitation periods, set up by staff, clean up by staff, and use of sundries.

****Reception Facilities Flat Fee of \$250 will apply in addition to Funeral Home Staffing and Services for Reception fee.**

Basic Preparation of Remains***Fee dependent on services package selected***

(Also requires: Facilities for Basic Preparation/Shelter/Embalming)

This service may include, when necessary, bathing, dressing, and cosmetology, placing the body in the casket or cremation casket, special care of autopsied remains, sanitization, and additional disinfection of the body when no embalming is authorized.

****PLEASE NOTE: At your discretion, a final family viewing of the deceased prior to cremation is available in addition to the Basic Preparation fee. \$399 (embalming extra and recommended).**

Embalming of Remains *(In addition to basic preparation of remains)*

Embalming is the process of replacing blood and bodily fluids with chemical preservatives. It is a process of sanitation, restoration, and temporary preservation. Embalming is not legally required but may be recommended to preserve the body between the time of death and the visitation or disposition of the deceased. Our professional Funeral Directors will make a recommendation based on the condition of the body and expected service needs.

Ship-Ins/Ship-Outs

*Determined case-by-case, based on individual circumstances/needs (sheltering, mileage, etc.)

FACILITIES CHARGES**Facilities for Basic Preparation/Shelter/Embalming**

(Applies whenever a deceased is in our care)

Facilities used to prepare, embalm, and/or shelter the body; this charge applies whenever a body is in our facility for any purpose. Includes use of all specialized equipment for professional or sanitary care of the deceased and a room for this purpose. It includes the necessary specialized equipment to comply with W.H.M.I.S. regulations as well as the *Occupational Health & Safety Act*. Fee includes all circumstances when our building is used to shelter a deceased until the coroner releases a certificate verifying that cremation is authorized.

**** All merchandise subject to availability.**

Facilities for Visitation *(Also requires: Staff Services for Visitation)*

Includes designated visitation facilities for one day, up to the quantity of hours indicated by the funeral services packages that is purchased (unless additional hours are purchased). Our comfortable, home-like setting provides comfort. Facilities may include some or all of the following chattels: donation desk, church truck, floral stands, easels, tables, sound system, video equipment, and religious equipment.

Facilities for Ceremony *(Also requires: Staff Services for Ceremony, Celebration of Life, or Memorial Service)*

Designated facilities at our Funeral Home with possible use of furnishings and equipment the day of the funeral service. This may include any or all of the following chattels: audio/video equipment, donation space, lectern and/or pulpit, flower display stands, easels, table(s), church truck. Also, a family visitation room and privacy can be arranged prior to service.

Reception Facilities (optional – 30 people maximum) *(Also requires: Staff Services for Reception)*

Also the use of lounge and two side room facilities for a reception following the ceremony or memorial service, which includes the set-up of the facilities, the use of the facilities and amenities. One visitation room may be set up for reception purposes. This charge also applies when families wish to stay in the lounge between visitation periods. Fee includes necessary disposable plates, utensils, napkins, coffee, tea and food may be brought in by family or third-party caterer of your choice – food is not included.

Storage of Cremated Remains

**After 30 days from the date of death*, a fee of \$99 per month applies for storage and legal liability that the funeral home inevitably assumes to store cremated remains. Payment to be received upon pick-up of the urn if contract has been paid, and figures are in addition to the original contract.

TRANSPORTATION CHARGE**Initial Transportation of Remains**

Transportation of the deceased from place of death to our funeral home. For distances not exceeding 20km roundtrip. A charge applies for each transportation request.

**Additional charge of \$2.99 per kilometre (roundtrip) will apply, after the first 20 kilometres.*

VEHICLE CHARGES**Transfer Vehicle**

This vehicle is used by our staff to transfer deceased from place of death to our funeral home. It is also used by our staff in making arrangements, picking up and filing documentation necessary for our services, and other trips that are required in conjunction with the services being performed by us. This vehicle may be used by our staff for delivery of floral tributes to cemetery, church, or other locations requested by the family. At the sole discretion of funeral home staff, a full body vinyl protective pouch will be used to protect funeral home, hospital, crematorium staff - at an extra cost of \$99.98.

Administrative/Lead Car

The use of this vehicle may include any or all of the following: transportation of clergy to funeral home, place of funeral ceremony, or place of final disposition, leading of funeral procession, making arrangements, and picking up and filing necessary documentation. It may also be used in attendance at a Cemetery/Mausoleum/Columbarium for the interment/inurnment of cremated remains or to transport items.

Funeral Hearse on the day of the service

This specialized vehicle transports the deceased from our funeral home to the funeral ceremony and/or to the place of final disposition.

*If the place of final disposition (cemetery) is further than 20 km (roundtrip) from the funeral home or place of funeral ceremony, an additional mileage charge of \$2.99 per kilometer will apply.

*Funeral Hearse 'drive away' (local, under 20km) is FREE when the loved one has been cremated or is to be cremated. This allows for the participation of pallbearers or urnbearer(s) following the service and it is an excellent way to close a funeral or memorial service. Funeral home staff are available to assist with this service at no additional charge, we would be pleased to carry out this honourable service for you.

POLICY STATEMENT

"The BAO understands that any licensed operator accepting a casket or any licensed supply from a third party does take a risk should that product fail in some capacity, i.e. should the bottom of a casket give way or the handle system fail and break apart. Any instance like this would reflect poorly on the licensed operator, could damage its reputation, and not necessarily be interpreted as the family's choice of product. For this reason, any licensed operators who wish to **not accept** a supply from a third party may do so. OFSA feels it should be **clearly stated** on the funeral home price list that outside third-party supplies are not accepted. Any licensed operator has the right to refuse to accept the product for safety and liability reasons." (O.F.S.A.)

FUNERAL HOME POLICY

"Any cancellation of any prepaid good or service or supply will void the guarantee. All services and supplies at the time of need will be calculated in accordance with the price list at the time of need. If a prepaid service or supply or good is cancelled at the time of need, the price refunded will be the principal amount paid, plus interest earned on the principal amount."

TERMS OF PAYMENT

- Immediate Cremation/Immediate Burial Packages purchasers **must pay account in full** at time of arrangements. Deposits are required as the funeral home may incur a large portion of cash disbursements that require immediately payment to 3rd party vendors.
- Other At-Need Package purchasers must pay 50% of estimated contract price plus all estimated disbursements at time of signing with the remaining balance due within 7 days of signing of the estimated contract.
- The Purchaser further agrees that any amount unpaid after 7 days from the date of signing the estimated contract shall accrue interest at a rate of 2% per month (26.82% per annum) and shall be paid by the Purchaser until the entire amount, including any service charges and any costs of collection have been paid in full. A service charge for non-sufficient funds ('NSF') will apply in the instance of a dishonoured (or 'NSF') personal cheque- a fee of \$55 will apply.
- The Purchaser agrees to pay and indemnify Maurice J. Verhoeve Funeral Homes-Burial and Cremation Services Inc. all costs and expenses (including legal costs on a substantial indemnity basis) paid or incurred in collecting the contract value with interest applied (with the assistance of a collection agency; any costs of collection shall be the responsibility of the purchaser).

- **PRE-FUNDING**

We offer two funding options when prepaying Services and Supplies. When prepaying, you pay today's Goods, Services and Supplies costs, and the monies will be used for the Goods, Services and Supplies when they are delivered at the time of death. We do not accept monies for Third-Party Charges such as Grave Openings, Clergy Honorarium, Newspaper Notices, Coroner Certificates, etc.

- **Trust**

You may pay the money directly to us and we will place it in trust (in your name), where it will accrue interest until the contract is fulfilled (when the services and supplies are delivered) or the contract is cancelled.

- **Insurance**

You may purchase an insurance contract where the proceeds of the insurance contract will be used to pay for the services or supplies at the time they are delivered, or the contract is cancelled.

- **NOTE:** The cancellation of a pre-paid funeral services contract, after 30 days of signing, may incur a cancellation fee as outlined by our regulating licensing body (Bereavement Authority of Ontario).

Further information is available upon request.

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