

CROSSNET BAPTIST NETWORK Resource Guide

*Resource Guide
To Helping
People With
Basic Needs
Living In The
Cleveland And
Bradley County
Area*

2019





Community of Help

2017 Resource Guide

*Resource Guide To Helping
People With Basic Needs
Living in the Cleveland and
Bradley County Area*



2707 North Ocoee Street, Cleveland, TN 37312

Greetings!

If you're a Pastor, church staff, lay leader or community leader that tries to help people with certain needs in life but sometimes find the need beyond what you are able to provide, then this Help Network Guide will be a valuable resource. In this guide is basic information about Ministries and Organizations that provide assistance and services to people living in Cleveland and Bradley County that have various basic needs in life. Sometimes the best help you can give to those with specific needs is connecting them to a place where that need can be addressed. Whenever the Christian Community can network together, the greater the Kingdom Work will be in providing others with help for today and hope for tomorrow ("From Him the whole body, joined and held together by every supporting ligament, grows and builds itself in love, as each part does its work." Eph. 4:16 NIV).

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RESOURCES





AA-ALCOHOLICS ANONYMOUS

Address: 5932 Pinegrove Trail, Suite 104, Chattanooga, Tennessee 37421
(423) 499-6003 Fax: (423) 499-3566

AA Support group for people who seek information or share common problems or concerns about drinking alcohol. Group meetings are held many times a week at various locations in all parts of the community. There are groups for teens as well as adults.

Hours of Operation: 24 Hr. Coverage

ADDITIONAL HOTLINES BY CATEGORY

Prayer/Spiritual Help	1-888-JESUS20 (1 -888-537-3720)  Faith Based
Abused Women & Children Assistance	1-800-799-SAFE
Alcohol & Substance Abuse Hotline	1-800-622-2255
Cancer Hotline	1-800-227-2345
Child Abuse Hotline	1-800-422-4453
Child Support State Hotline	1-800-838-6911
Diabetes Hotline	1-800-232-3472
Drug Hotline	1-800-622-4357
National Runaway Switchboard	1-800-621-4000
RAPHA Crisis Counseling	1-800-383-HOPE  Faith Based
Smoking Hotline (American Cancer Society)	1-800-227-2345
Suicide Hope Hotline	1-800-273-8255  Faith Based
Suicide Hotline	1-800-784-2433
The Hope Hotline w/Dawson McAllister	1-800-394-4673 (HOPE)  Faith Based

AL-ANON

Cleveland, TN
(888) 425-2666
Al-anon.org

Al-Anon offers a program of recovery for the families and friends of alcoholics. They offer strength and hope for friends and families of problem drinkers.

Serving Counties: Bradley, McMinn, Meigs and Polk
 Program: 12 Step Program and Support Group

Group Meetings

Thursday

12:00 pm

Live and Let Live

St. Terese of Liseaux Catholic Church

900 Clingan Ridge Dr. NW

Cleveland, TN 37311

ATS the BRIDGE
PO Box 5712, Cleveland, TN 37320
(423) 464-4600
atsthebridge.org

Engages in a mission to protect our next generation from substance abuse and to prepare them to become responsible citizens. The founders identified three dimensions necessary to accomplish their mission: increase level of Awareness, direct adolescents and adults in need toward Treatment, and encourage them to Sustain sobriety.

Reba Terry, Executive Director
 reba@atsthebridge.org

ALZHEIMER'S ASSOCIATION SUPPORT GROUP

Cleveland North Group
 2nd Tuesday each month at 5:00 pm
 Sharon's Adult Day Center
 5212 North Lee Hwy

Cleveland Daytime Group
 2nd Tuesday each month at 2:00 pm
 Wellington Place of Cleveland
 2643 Executive Park Dr

Cleveland Young-onset Caregiver Support Group
 2nd Thursday each month at 6:30 pm
 Cleveland YM CA
 220 Urbane Rd
 ONLY FOR CAREGIVERS OF THOSE UNDER 65

AMERICAN RED CROSS-HIWASSEE CHAPTER

4115 South Access Rd
Chattanooga, TN 37406
(423) 265-3455
redcross.org/setn

Julia Wright, Director

Days of Operation/Hours: Monday-Friday: 8:30 am – 5:00 pm
 Serving Counties 10 counties

The American Red Cross, a humanitarian organization led by volunteers and guided by its Congressional Charter and the Fundamental Principles of the International Red Cross Movement, will provide relief to victims of disasters and help people prevent, prepare for and respond to emergencies.

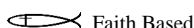
- Disaster Service
- Service to Military Families
- Health & Safety Programs

BIG CITY UNIVERSITY (BCU)
Bradley County School System
2815 N Ocoee St, Cleveland, TN 37312
(423) 883-6163
bigcityuniversity.org

After school learning environment for K-5th grade students in the Bradley County School System. Designed to provide safe environment and enrich positive learning experiences for children that will help them develop emotionally, socially, cognitively, and physically. Through the use of fun, entertaining, interactive play, and hands-on experiments, students can relate, remember and respond to lessons they “experience”. Tutoring provided four days per week by college students.

BOWMAN HILLS ADVENTIST CHURCH
300 Westview Drive NE, Cleveland, TN 37312
(423) 476-6014

Distributes clothing



BOYS AND GIRLS CLUB (7 locations)
385 3rd Street SE, Cleveland, TN 37311 (Main Site)
(423) 559-8299

Services Provided: Provides youth guidance by a variety of programs to meet the interests and needs of all boys and girls. Programs provided are recreational, instructional, social interest clubs, and field trips. Membership/registration fees \$10.00 annually (may be optional). Serving Bradley, Polk, Meigs, and McMinn Counties. Also provides summer program.

Days/Hours: Monday-Friday—3:00 pm -8:00 pm and summer hours 5:30 am -5:30 pm
 Eligibility: Any boy or girl between ages of 6-17. Birth certificate required.

Charles Sutton, Director

Other Locations:

1075 Blythe Avenue, Cleveland, TN 37311	423-339-2226
1204 Lay St. SE, Cleveland, TN 37311	423-559-8074
841 11 th St. NE, Cleveland, TN 37311	423-472-0240
CSCC Unit 3535 Adkisson Drive, Cleveland, TN 37312	423-614-8761
Tucker Unit 387 3 rd Street SE, Cleveland, TN 37311	423-559-8299
George Johnson Teen Center 387 3 rd St. SE, Cleveland, TN 37311	423-559-8299
Benton, TN	423-481-4990
Ed Jacobs Unit at Clingan Ridge Church 2412 Georgetown Road, Cleveland, TN 37311	423-599-7226

BRADLEY COUNTY HEALTH DEPARTMENT

201 Dooley St. SE, Cleveland, TN 37364-1398

(423) 728-7020

Services Provided: Communicable disease control, immunizations, pregnancy testing, maternal and child health care management (HUG), family planning, medical health care services for adults, nutritional counseling, children's special services, environmental control, infant follow-up, sexually-transmitted disease testing, WIC, birth and death certificates, homemaker home health aide service, breast feeding support service. Clinical services are by appointment.

Days/Hours of Operation: Monday—Friday, 7:30 a.m. – 4:30 p.m.

Fees: Some Charge, Sliding Scale based on income, Private Insurance, Medicare, TennCare

Eligibility: Residents of the State of Tennessee

Eloise Waters, Director

BRADLEY-CLEVELAND COMMUNITY SERVICE AGENCY

155 6th Street

P O Box 3297, Cleveland, TN 37311

(423) 479-4111

Bradley-Cleveland Community Services Agency is a nonprofit organization servicing Cleveland and Bradley County. It develops and administers programs for and with the low-income people, coordinates its efforts with other agencies concerned with poverty, involves low-income people in the planning and conduct of the agency and serves as an advocate for low-income families. Services offered include:

- Home Delivered Meals
- Summer Meals
- Senior Activity Center
- Walker Street Nutrition
- Assistance W/Utilities

Day/Hours of Operation: Mon.-Fri. - 8 a.m. – 4:30 p.m.

Demetrius Ramsey, Director.

BRADLEY COUNTY TENNESSEE ASSISTANCE PROGRAMS

Emergency assistance

Catholic Charities of Chattanooga (423) 267-1297 is an agency that supports low income residents of Bradley County Tennessee. The agency provides emergency and intervention assistance and may have limited financial assistance for bills and expenses. They offer counseling and information to those who are in need of help.

Salvation Army (423) 308-3467 agency offers financial and emergency assistance. Among other options, they offer utility assistance, fans, air conditioners, prescription expense, gas bill assistance, and other forms of aid. This is another agency that can also refer people to local non-profits and other charity organizations in the area.

Neighbors In Need (423) 472-0769 agency assists with Rent and Utilities and is funded by the United Way Ocoee Region. This is a program that utilizes a number of non-profit organizations in the region. Each year, a different non-profit may take the lead on providing funds to the needy and those with low income. Anyone who receives financial assistance from the Neighbors in Need program will be asked to also agree to participate in programs such as job training, credit counseling, and more. These programs are required due to any type of assistance being short term in nature and is only meant to resolve the crisis.

CELEBRATE RECOVERY

Celebrate Recovery is a Christ-centered, 12 step recovery program for anyone struggling with hurt, pain, or addiction of any kind.

Faith Based



Eligibility: Open to anyone

First Baptist Church

1275 Stuart Road, Cleveland, TN 37312
(423) 709-9100

Meeting Time: Tuesday 6:00 p.m. - Dinner
Tuesday 7:00p.m. - Worship
Tuesday 8:00p.m - Small groups
Tuesday 9:00p.m. – Upstairs Café

Contact: Mark Rogers

North Cleveland Church of God
335 11th St, Cleveland, TN 37311
(423) 476-5513

Meeting Time: Wednesday 6:30 p.m.

Contact: Sharon Maloney

South Cleveland Church of God
1846 Volunteer Dr SW, Cleveland, TN 37311
(423) 244-8376

Meeting Time: Thursday 7:00 p.m.

Contact: Brian & Miranda Keplinger

CENTERSTONE

4160 North Ocoee St Suite #8
Cleveland, TN 37312
(423) 464-4357
By appointment only.

Provides mental health care, addiction treatment, and community education.

CENTRAL CHURCH OF CHRIST FOOD PANTRY

200 25th Street NW, Cleveland, Tennessee 37312
(423)476-8941

Service provided: Food from food pantry
Days/Hours of Operation: Monday 10:00 am -12:00 pm
Eligibility: ID needed after first time

During the months of November and December they hold a coat drive and on Mondays from 10:00 am – 2:00 pm they replace their normal food pantry items with food for holiday meals.

Ronnie Bayless, Director



Faith Base

CHATTANOOGA ROOM AT THE INN**230 North Highland Park Avenue, Chattanooga, TN 37404****(423) 624-6144**www.chattanoogaaroomintheinn.com

Serving Counties: Bradley, Hamilton

To empower homeless women & children to become self-sufficient by offering a temporary home while providing programs and services necessary to meet their goals.

CHRISTIAN WOMEN'S JOB CORPS (CWJC)**4001 Georgetown Rd, Cleveland, TN 37312****(423) 665-9681**www.commonbondcwjc.org

Days/Hours of Operation: Tuesday's 9 am – 12 pm

CWJC is a ministry of the Women's Mission Union, that provides a Christian context in which women in need are equipped for life and employment by women helping women.

Sue Bennett, Contact



Faith Based

CHRISTMAS MEMORIES

Contact your local County and City Elementary Schools for more information.

CLEVELAND EMERGENCY SHELTER**745 Wildwood Ave.****P.O. Box 3297, Cleveland, TN 37320-3297****(423) 479-4111**

Provides a variety of services to the elderly, low income, and underprivileged in Bradley County. Services at this center include home delivered meals for seniors, weatherizing, low income home emergency assistance program, and commodity distribution. Provides supervision for congregate meals at senior centers. Also manages the Cleveland homeless emergency shelter at a nearby site.

Days/Hours of Operation: Monday through Friday, 8:00 am - 4:30 pm

Eligibility: Those without a home and in need of temporary shelter

Dwight Donahoo, Director

CLEVELAND URBAN AREA TRANSIT AUTHORITY (Urban Transportation)**165 Edward Street, Cleveland, TN 37311****(423) 478-1396 Option #4**

Provides **low-cost transportation** in the city. Tickets can be purchased at City Hall, Medical Center Pharmacy, Super Discount Pharmacy, Medi-Mart Pharmacy and the Transit Center.

Days/Hours of Operation: Monday—Friday, 6:00 am -6:00 pm

Eligibility: Anyone in need of transportation services offered. Routes will take you to several different destination points in Cleveland including Bradley Hospital, Grocery Stores, Library, & more.

CLEVELAND FBC COMMUNITY MINISTRY (Manna Ministry)**1275 Stuart Road, Cleveland, TN 37312****(423) 709-9100**

Services Provided:

- 1) Food
- 2) Help with Rent & Utilities (when funds are available)
- 3) Support Bradley Cleveland Community Services Agency for utility bills.

Hours of Operation: Monday - Thursday 9:00 a.m. - 12:00 p.m.

Eligibility: Application process - help is given based on individual need.

Rochelle Duggins, Director

Faith Based

**CLEVELAND FBC PASTORAL GUIDANCE MINISTRY****1275 Stuart Road, Cleveland, TN 37312****(877) 300-6070 to schedule an appointment.**

Cleveland First Baptist Church provides free Christian counseling for issues/crisis that individuals or families are dealing with.

Steve Morgan, Contact



Faith Based

CLEVELAND HOUSING AUTHORITY**450 Walker Street, Cleveland, TN 37311****(423) 479-9659**

Cleveland Housing Authority's mission is to provide affordable decent, safe, and sanitary housing opportunities to low- and moderate-income families, including elderly and handicapped persons, while supporting programs to foster economic self-sufficiency.

CLEVELAND FAMILY YMCA**220 Urbane Road, Cleveland, TN 37312****(423) 476-5573**

Services Provided: Provides after-school child care to all Bradley County Elementary and Middle Schools. Fees based on income. Discount for YMCA member's educators.

Days/Hours of Operation: After-school – 3 p.m. – 5:45 p.m. and summer – 7 a.m. – 6 p.m.

Ruby McGruder, Contact

COLD WEATHER SHELTER**Wesley Memorial United Methodist Church****3405 Peerless Rd NW****Cleveland, TN 37312****(423)472-9578 (Program is available from Nov 1 – March 31)**

Open to the homeless when the temperature falls below 30 degrees as predicted by the Weather Channel. They are limited to 14 guests who must be able to negotiate stairs and be independent in daily living.

Doors open at 5:30pm Registration from 5:30pm – 7:30pm

Dinner served at 6:00pm

Guest will have access to showers for the duration of the evening after all church activities end.

Departure is no later than 7:00am

There is a zero tolerance policy for threatening comments/behavior, alcohol and other substances.

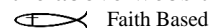
Faith Based



DAWSON MCALLISTER ASSOCIATION
P.O. Box 1835, Spring Hill, TN. 37174
(931) 486-1515 Live Hopeline: 1/800-394-HOPE (4673)
www.dawsonmcallisterassociation.com

Services Provided: Live Hopeline is a Christian Counseling Ministry designed to assist young adults, ages 13-21, in crisis situations.

Days/Hours of Operation: Phone lines are open Monday through Friday from 2:00 p.m.-9:00 p.m.; weekends from 6:00 p.m.-12:00 p.m. (CST). Live Hopeline is also available online at the above website.



DEKE INC.
Dekeinc.org

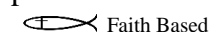
Serves communities in need by equipping Christ-like leaders and organizing sustainable service-based, inter-denominational outreach projects to assist with ending the cycle of poverty. Every Sunday, they serve lunch and minister in Johnson Park.

DISASTER RELIEF OF CROSSNET BAPTIST NETWORK
2707 North Ocoee St., Cleveland, TN 37312
(423) 476-5493

Our TBC-certified volunteers respond to:

- Floods
- Hurricanes
- Tornadoes
- Fires
- Earthquakes
- Terrorist Attacks

A disaster is an unexpected event (natural or man-made) that disrupts or halts normal routines of an individual's life. Usually there is an element of danger, and it usually affects more than one person.



ESL (ENGLISH AS A SECOND LANGUAGE) MINISTRY CENTER
Westwood Baptist Church
4001 Georgetown Road, Cleveland, TN 37312
(423) 472-1534

Hours of Operation: Wednesday at 6:00 p.m. Childcare provided.

Anna McAlister, Director (423) 284-4639

Faith Based



FAMILY PROMISE

FPBC Day Center

1110 Norman Chapel Road


P O Box 5703, Cleveland, TN 37320

(423) [650-4106](tel:650-4106)

contact@familypromisebradley.org

WHAT IS HOMELESSNESS? It's being without a safe warm place to eat, sleep, and care for children, living without the security of familiar people and belongings. These parents endure the heartache of being unable to provide a secure environment for their children, which make up 46 percent of our nation's homeless population.

FAMILY PROMISE OF BRADLEY COUNTY responds to the growing need to provide shelter, meals, and comprehensive support services to homeless families. Download the [Family Promise of Bradley County Brochure](#) (printable pdf) for more information.


 Faith Based

FAITH MEMORIAL CHURCH (Empty Stocking Fund)

910 17th street NW, Cleveland, TN 37311

(423) 476-6281

Faith Memorial Church (Littlefield's) partners with Mix 104.1 to distribute toys to school age children. This assistance is provided for those children who did not sign up at school. Date, time and location announced through local media outlets each year.

 Faith Base

FAITH MEMORIAL CHURCH (Feed The People)

910 17th Street, NW, Cleveland, TN 37311


(423)476-6281

Days/Hours of Operation: Tuesday & Thursday 7:30am - 9:00am

Emergency aid providing food to Bradley and surrounding counties.

To qualify bring proof of income & photo id.

Food provided once monthly.

 Faith Based

FAMILIES FIRST

950 Star Vue Drive SW, Suite 1, Cleveland, Tennessee 37311

(423) 478-0300 Hotline: (888) 863-6178

Families First provides temporary cash benefits to families who have children, and are experiencing financial difficulties. These benefits are time-limited to 60 months in a participant's lifetime.

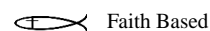
The Families First program emphasizes work, training, and personal responsibility. To be eligible for the program, participants must agree to follow a Personal Responsibility Plan (PRP). As part of the PRP, the participant agrees to keep immunizations and health checks up to date for their children, keep their children in school, co-operate with Child Support Services to establish paternity, and participate in a work/training program for at least 30 hours per week.

Days/Hours of Operation: Monday-Friday, 8:00am - 4:30pm

FAMILY CORNERSTONES
223 Broad St NW, Cleveland, 37311
(423) 559-1112
www.familycornerstones.org

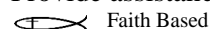
Provides various family programs such as Starfish, and in-home education program for parents with children ages 0-5; ITLT, a leadership program for middle and high school students; BTG, a mentoring program for disadvantaged youth ages 6-16, and a Transitions program for families with middle-school children.

Amy Wilson Ex. Director awilson@familycornerstones.org



FIRST CUMBERLAND PRESBYTERIAN CHURCH
200 Church Street NE
Office Location: 161 2nd St. NE, Suite 3, Cleveland, TN 37311
(423) 476-6751

Personal Care Products provided the 1st Wednesday of each month from 9:00am to 11:00am
 Provide assistance with prescriptions – please contact the church for more information



FOUNDATION HOUSE MINISTRIES
258 Broad St Suite 202
Cleveland, TN 37312
(423) 464-5351
www.Foundationhouseministries.org

Suzanne Burns, Director

Foundation House Ministries is a faith-based ministry, equipping struggling families to become effective, stable (often single) parents. We help families break the cycles of poverty, lack of education and welfare-dependency in their lives and in the lives of their children.

Classes include: coping skills, understanding the poverty mindset, Bible studies, job-readiness, conflict resolution, healthy relationships, communication, goal-setting, financial literacy, household management, substance abuse, and others, based on individual needs.

Days/Hours of Operation: Monday-Friday 9:00am - 4:00 p.m.



GOOD SAMARITAN MEDICAL CLINIC

**450 Lang Street
Cleveland, TN 37311
(423)728-5060**

Days/Hours of Operation: Thursday @ 4:45 p.m.

Serving Counties: Bradley, Polk

Services offered include free medical services. Initial triage and preliminary diagnosis. Volunteer Physicians provide care and medication services.

Oliver McMahan, Director

HABITAT FOR HUMANITY


**300 Grove Avenue SW, Cleveland, TN 37311
(423) 473-4610
www.habitatofcleveland.org**

To provide affordable housing for families with a financial need based on an ability to make low monthly payments and a willingness to participate in the program. Part of the selection process is examining the existing structure where the family resides and making the determination that it can be considered a sub-standard house. In addition, Habitat provides some home repair help.

Days/Hours of Operation: Monday—Friday 9:00am- 4:00 pm

Eligibility: Financial Need

Name of Director: Tammy Johnson

 Faith Based

HABITAT RESTORE

**300 Grove Avenue SE, Cleveland, TN 37311
(423) 473-4610**

To provide used household items at a reasonable cost to the needy includes furniture, appliances, building materials and other items. Proceeds go to Habitat.

Days/Hours of Operation: Monday—Saturday, 9:00am-4:00pm

Eligibility: Anyone

HARBOR SAFE HOUSE

**Address: Confidential Location, Main Office at Family Resource Agency on Michigan Ave.
Phone: (423)476-3886 (Hotline), (423)479-9339 (Main Office)**

Emergency shelter for abused women and children, 24 hr. crisis hotline

Monday night support group for victims of domestic violence

Tuesday night support group for adult victims of child molestation or rape, free counseling of domestic violence & rape.

Days/Hours of Operation: 24-7

Eligibility: 18 yrs. or older unless married. People in need of help are met at the Police Station or Hospital for an assessment procedure. Anyone who indicates they have been abused is eligible for support group.

Angie Faulkner, Contact at the Main Office

HAVENPLACE

**174 First Street
P O Box 4833, Cleveland, TN 37320
(423) 339-8090
www.havenplaceproject.org**

Days/Hours of Operation: Tuesday & Sunday 8:00pm – 11:00pm Thursdays 6:00pm – 11:00pm

Havenplace is a non-profit, nondenominational Youth Center/Coffee House. Young people come to Havenplace to hang out, play games and eat snacks. Havenplace exists to provide youth and college age members of our community with a safe place to experience the love of Christ in a tangible way.



Faith Based

HEAD START (Family Resource Agency)

**3680 Michigan Ave., Cleveland, TN 37323
(423) 479-9339
info@fratn.com**

We serve families, children, and adults in ways that improve their quality of life, and enable them to be more self-sufficient, productive members of the community

Days/Hours of Operation: Monday through Friday; some centers, 6:30 a.m.—5:30 p.m.
Eligibility: Based on family income and age of child.

Sherronda Thompson, Director

HISPANIC SUNDAY SCHOOL AND WORSHIP

**Westwood Baptist Church
4001 Georgetown Road, Cleveland, TN 37312
Spanish (423) 488-5470 English (423) 472-1534**

Hours of Operation: Every Sunday
Sunday School @ 9:30 a.m.
Worship @ 10:30 a.m.

Ed Elkins—Multicultural Director



Faith Based

HIWASSEE MENTAL HEALTH CENTER

**9405 South Ocoee Street
P O Box 1499, Cleveland, TN 37361
(423) 479-5454
Vbhcs.org**

Non-profit organization serving Bradley and Polk Counties provides comprehensive mental health care for children and adults. They offer treatment for short-term stress, anxiety, depression, family problems, long-term mental illness. Programs incorporate support and rehabilitation for the mentally ill. By providing clinical services, day treatment center, half-way house, and substance abuse services.

Hours of Operation: Monday—Friday— 8:00 am - 5:00 pm 24 Hr. Emergency coverage:

HOME DELIVERED MEALS (Bradley Cleveland Services Coordinator)

**155 Sixth Street, SE
Cleveland, TN 37320
423-479-4111, extension 100**

Contact the Chattanooga Office (866) 836-6678

Days of Operation/Hours:

Monday - Friday: 8:00am - 4:30pm

HOMESCHOOL NETWORK FOR BRADLEY COUNTY

Cleveland, TN 37323

E-Mail: email@bche.org

Web Site: <http://www.bche.org>

Bradley Co. Home Educators is a Christian based home school support group that exists to provide encouragement, support, and fellowship to those who are seeking to teach their children at home. We offer a monthly ladies night out and information through our email list.

Contact Name: BCHE Board

HOPE4ONE

5555 N Lee Hwy Suite 5

Cleveland, TN 37312

info@hope4oneministries.org

Adoption program collection point for clothes, shoes, beds, etc... for children that will be placed in foster care or adopted.

IMPACT CLEVELAND

1075 Blythe Avenue SE, Suite 2


Cleveland, TN 37311

(423) 472-9876

impactclevelandtn@gmail.com

A neighborhood revitalization initiative of the United Way of Bradley County.

Complex and deeply entrenched social problems can be daunting to address for one person. The skill set required to tackle these issues surpasses the abilities of one individual. Residents and local organizations collaborate to address a wide variety of these issues, working with many different partners to effect change in this area and provide the best quality of programs and services to improve the quality of life within our community.

 Faith Based

JAIL MINISTRY OF THE CROSSNET BAPTIST NETWORK

2707 North Ocoee Street, Cleveland, TN 37312

(423) 476-5493

The Bold Going Jail Ministry provides Bibles and tracts during the year. Evangelism, Bible Study, and Prayer is provided weekly at the jail by volunteers. Christmas card and socks are given out at Christmas to inmates.

Hours of Operation: Men on Thursdays, Women on Tuesday & Thursday evenings

Karen Thomas, Coordinator

 Faith Based



LEE UNIVERSITY BACKYARD TUTORING
1120 North Ocoee St., Cleveland, TN 37311
(423)614-8184

Services provided: One on one free academic tutoring and mentoring in the East Cleveland and Park Terrace areas is provided. This service is provided by Lee University students.

Hours of operation: Tuesday and Wednesday evenings 4:00 pm - 6:00 pm by appointment only
 Eligibility: Any child (Kindergarten—12 Grade) in need of tutoring service.

Dr. Gary Riggins, Director

LEE UNIVERSITY PLAY THERAPY CENTER
1120 North Ocoee Street, Cleveland, TN 37311
(423)614-8112

University Play Therapy Center offers counseling in Cleveland.
 Please contact the office to schedule an appointment in Cleveland, TN and to get more information about the counseling services offered.

LEGAL AID OF EAST TENNESSEE
85 Central Ave. NW, Cleveland, TN. 37311
(423) 479-8577, (800) 445-3219 (Toll Free)

Russell Fowler, Assoc. Director

Free legal advice, legal education and for some - legal representation. Legal Aid helps with some of the following issues: Landlord Tennant or Housing, SSI or Disability, Food Stamps and Families First, TennCare/Medicaid and Medicare, Elder Abuse or Exploitation, Health Care, Employment, Utility Problems, Consumer Problems, Family Problems, Education or Community Based Problems. Federal tax problems (free legal help to low-income individuals who have tax problems or disputes with the IRS. Call 1-866-481-3669)

Days/Hours of Operation: Monday—Friday, 8:30am-5:00pm
 Eligibility: Based on family size, income as well as case type.

LIGHTHOUSE COUNSELING
63 N. Ocoee Street
Cleveland, TN 37311
(423) 774-5127 – Mike Waldrop

Offers Christian Counseling for individuals and families.

LION'S CLUB VISION SCREENINGS
Cleveland Lion's Club
P O Box 1521
Cleveland, TN 37364
clevelandtnlions@gmail.com

By conducting vision screenings, equipping hospitals and clinics, distributing medicine and raising awareness of eye disease, Lions work toward their mission of providing vision for all. We have extended our commitment to sight conservation through countless local efforts and through our international [SightFirst Program](#), which works to eradicate blindness.

Meeting Time: 2nd & 4th Wednesday's - message #weserve for more details


LUDIC, LEE UNIVERSITY DEVELOPMENTAL INCLUSION CLASSROOM
(423) 614-8190

Services Provided: LUDIC is a school for Autistic or developmental disabled children from ages 3 to 12. Children can be referred to the program by Cleveland or Polk County school systems or there is also a private pay option. Call for more information.

Cross Pointe Church of God
956 6th Street, Cleveland, TN
(423) 728-5060
Cpcleveland.org

Days/Hours of Operation: Sunday 12:30pm and Thursday 1:30am

Service Provided: Free community family meal on Sundays and Wednesdays and free community meal to Senior Citizens on Thursdays.

 Faith Based

MENTAL HEALTH COOPERATIVE
2544 Dalton Pike SE, Cleveland, TN 37323
(615) 726-3340 Crisis 24/7 Hotline (615) 726-0125

Provides outpatient, behavioral health services, including case management, therapy and psychiatric medication management for TennCare and the uninsured populace.

MY RIDE SOUTHEAST TN
(423) 424-4201
MyRidesedev.org and myridetnse.org

My Ride is:

- Available for adults age 60 and over
- Door through door
- Customized assistance for older adults who are able to walk on their own or with the assistance of a cane or walker
- Supported by well screened, trained and supervised volunteer drivers using their personal vehicles
- Coordinated by an employee of The Southeast TN Area Agency on Aging and Disability.

To qualify you must be over 60 years old, do not drive or have limited driving ability, can walk independently or with a cane or walker.

NARCOTICS ANONYMOUS
Cross Point Church
450 Lang Street
Cleveland, TN 37311

“Anyone who wants to stop using drugs may become a member of Narcotics Anonymous. Membership is not limited to addicts using any particular drug. Those who feel they may have a problem with drugs, legal or illegal, including alcohol, are welcome.”

Days of Operation: Sunday 6:00pm, Monday – Friday 8:00pm, Saturday 7:00pm

NEW HOPE PREGNANCY CARE CENTER

353 Worth St NW

P O Box 5183, Cleveland, TN 37312

(423) 479-6683

24/7 Hotline 800-712-4357

www.newhopepcc.org

Think you might be pregnant? Looking for help? That's why we're here. New Hope Pregnancy Care has been helping women in crisis since 1999.

We understand that you need a place to process, to think through all of your options, and to feel safe sharing your thoughts.

If your pregnancy test is positive, you have a decision to make. **Parenting? Adoption? Abortion?** Get all the facts before you decide. Call us today to schedule your free, confidential appointment at 336-679-7101. We are here to help.

Days/Hours of Operation: Monday 10:00am – 5:00pm Tuesday 12:00pm – 5:00pm Wednesday 10:00am – 5:00pm, Thursday 12:00pm-5:00pm. Closed on Friday. Other hours upon request.

NEW LIFE COMMUNITY KITCHEN & FOOD PANTRY

155 S. Ocoee St., Cleveland, TN 3731

(423) 479-5434 Ext. 114

Days/Hours of Operation:

Meals - Monday-Friday from 12:00pm to 2:00pm


Food Pantry: Wednesday of each month.

Eligibility: Those unable to provide a lunch meal for themselves.

Services Provided: To provide food assistance by helping out with USDA groceries.

Days/Hours of Operation: Wednesday of each month.

Eligibility: I.D. required

 Faith Based

NORTH CLEVELAND CHURCH OF GOD

Food Pantry and Second Harvest Ministry

335 11th St NE, Cleveland, TN 37311

(423) 476-5513

Days/Hours of Operation: Monday – Friday 9:00am – 11:00am and 2:00pm to 4:00pm

Second Harvest Ministry – provides one complete outfit per person

OCOEE OUTREACH OF THE CROSSNET BAPTIST NETWORK

**2707 N. Ocoee St., Cleveland, TN. 37312
(423) 476-5493**

Services Provided: Home Repair to Low Income Families. Most of the work provided is exterior home repairs - roof, minor carpentry, painting, wheelchair ramps, landscaping/yard work, etc.

Hours of Operation: Home repair projects take place during the months of June and July. Home Assessments are made during March and April to those who have applied for help.

Eligibility: Must be a home owner and complete application process. It is recommended that applications be received by the end of March of each year to be considered for the summer. Consideration is based on the need, and on the skill level of our volunteers.

Randy Bonner, Director

Faith Based



PEERLESS ROAD CHURCH OF GOD

Food Pantry

**3301 Peerless Rd NW, Cleveland, TN 37312
(423) 303-2680**

Days/Hours of Operation – Every Tuesday 3:00pm to 6:00pm



Faith Based

PROJECT FREE2FLY

**264 Broad St NW
Cleveland, TN 37311
(423)458-1614**

Email: projectfree2fly@gmail.com

Hours: Monday – Friday 10:00am-5:00pm, Saturday 10:00am-2:00pm, Sunday – Closed

A 501 © 3 organization. We SUPPORT women by teaching them the skill of sewing. We NUTURE women through personal and professional mentorship. We EMPOWER women with the realization that they can be successful.

Hailey Johnston, President & CEO

PROJECT HELPING HANDS OF THE CROSSNET BAPTIST NETWORK

**2707 North Ocoee Street, Cleveland, TN 37312
(423) 529-0744**

Applications and appointments are taken in the month of October.

Project Helping Hands provides the following:

- 1) Food
- 2) Toys for Children at Christmas
- 3) Clothes (when available)
- 4) Household Items (limited)

Project Helping Hands connects families in need to assisting churches and agencies that provide basic assistance listed above during the Holiday Season. Approval is based on need and the available resources from assisting churches and agencies.

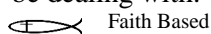
Lynda Davis, Coordinator



Faith Based

RAPHA CRISIS COUNSELING HOTLINE**1-800-383-4673**

Services Provided: Christian counseling hotline for all types of issues and crisis people of all ages may be dealing with.

**REACH ADULT EDUCATION CENTER****1450 Strawberry Lane (formerly East Cleveland Elementary School), Cleveland, TN 37311****(423) 473-8473**

Bradley County Adult Education provides GED persons wishing to complete their high school education through the GED program. **ESOL** provides English for speakers of other languages to help them improve their reading and writing proficiency. **REACH** Adult High School provides the opportunity for adults who dropped out of high school to go back to school to earn their high school diplomas. For more information, call the center.

Hours of operation:

Monday through Thursday, 8:00am to 8:30pm and Friday from 8:00am to 12:30pm

REFUGE COMMUNITY CENTER**1075 Blythe Ave. Suite 8, Cleveland, TN 37312****(423) 584-5211****info@refugecl.org**

Days/Hours of Operation/Hours: Monday - Thursday 9:00am – 2:00pm

Serving Counties: Bradley

Refuge works with Community Partners to offer:

- Financial literacy
- Computer literacy
- CPR and AED certification
- English/Spanish Literacy
- Typing courses
- Christmas gifts for children
- Job List Sits

ST. THERESE CATHOLIC CHURCH**900 Clingan Ridge Dr Cleveland, TN 37311****(423) 476-8123**

Food Pantry open on Tuesdays 10am – 2pm

SENIOR ACTIVITY CENTER**230 Urban Road, Cleveland, TN 37323****(423)559-5171**

Christmas party, refreshments, dancing, activities for any senior 55 years and older.

SETHRA/C.U.T.A.S. (Cleveland Rural Transit System)
1250 Old Chattanooga Pike, Cleveland, TN 37311
(423)478-3053
www.sethratransit.org

C.U.T.A.S. provides transportation to the public through set bus stops and routes for a small fee. Bus maps and rout schedules available through the transit office. Buses operate between the hours of 6:00 a.m. and 7:00 p.m.

Sethra provides van service for those needing transportation to attend regular appointments. You must call to schedule your pick-up. TennCare will pay for transportation to medical appointments. Client must call TennCare five days in advance to schedule.

Days/Hours of Operation: Mon.-Fri. – 8:00am – 5:00 pm Closed Sat. – Sun.

SMART CHOICE CREDIT UNION
1075 Blythe Ave. (located in the Blythe Neighborhood Safe Haven) Cleveland, TN 37311
(423) 559-1181

A community developmental banking and savings institution that helps low income families and individuals become more self-sustaining.

Days/Hours of Operation: Monday—Friday– 9:00am—5:00pm

Eligibility: Must live in a four county area.

SOLOMON FAMILY SOLUTIONS
391 Broad St NW #201, Cleveland, TN, 37311
(423)790-3747
info@solomonfamilysolutions.com

Provides supervised visitation, adoption home studies, art therapy, family mediation, and music lessons through Project Chance. They are a Licensed TN child Abuse Prevention Agency and Child Placement Agency.

SUMMITT
44 Inman Street East, Cleveland, TN 37311
(423)479-3005
 Business Hours: 9am-5pm. Monday-Friday

Low income subsidized housing for ages 62 and older or any age with disability.

SUMMIT COUNSELING CENTER
6400 Lee Highway, Suite 106, Chattanooga, TN. 37421
(423) 855-0402

Services Provided:

Summit Counseling provides **Christian, Biblically Oriented Counseling**, meeting the spiritual, relational and emotional needs of people.

Days/Hours of Operation: Monday – Thursday 9:00am – 5:00pm Friday 9:00am - noon

Jon Harris, Director



Faith Based

TEEN CHALLENGE INTERNATIONAL OF CHATTANOOGA
1108 W 33rd Street Chattanooga, TN 37410
(423) 756-5558
www.tcmidsouth.org

Teen Challenge is a residential Christian based discipleship program that helps those with life controlling problems. They evangelize people who have drug, alcohol, and other addictions—changing their lives with a success rate far above that of traditional secular rehabilitation programs.

Eligibility: Application process



Faith Based

THE CARING PLACE
130 Wildwood Avenue, Cleveland, TN 37311
(423) 472-4414

Days/Hours of Operations: Tuesday – Friday- 9am-12noon, Tuesday Evenings - 6pm.-8pm

Services provided:

- 1) Clothing
- 2) Food
- 3) Infant formula
- 4) Laundry detergent
- 5) Free counseling services
- 6) SAC PAC – weekend meal pack for elementary kids

Eligibility: Requires a Social Security number



Faith Based

THE SALVATION ARMY
437 Inman Street West, Cleveland, TN 37311
(423) 308-3467
<http://www.facebook.com/TSACleveland>

Days/Hours of Operation: Monday-Friday 9:00am - 5:00pm

Serving Counties: Bradley, McMinn, Meigs, Polk

- Program: Addiction and Substance Abuse - Individual counseling for those with addictions and substance abuse issues.
- Program: Angel Tree - Ages 0 to 12 and 60 and older may qualify (disabled adults). Call and make an appointment to register. Registration is typically between October through early November. The community shops for gifts for individuals and they receive the gifts through the Salvation Army.
- Program: Diaper Bags of Hope
- Program: Emergency Services - Disaster Relief Services
- Program: Travelers Assistance - Help with gas vouchers or bus tickets as funding allows. Must call and make an appointment with appropriate documents.
- Program: Utilities Assistance - Assistance with Utilities payments. Must have Driver's License, cut off notice, and fill out application on site.
- Program: A Thanksgiving meal is provided on Thanksgiving Day – 12pm - 2pm
- Hot meals for the Homeless – weekends at the Salvation Army

Ruthie Forgey, Contact

THE KARIS DENTAL CLINIC**254 Broad Street SW, Cleveland, TN 37311****(423)457-8024**

Hours of Operation: Monday – Friday 8:30am-4:00pm Closed for lunch 12:00pm-1:00pm

Program: Karis serves patients that are 21 or older, living in Bradley County, with a household income that is at or below the poverty level, and do not have dental insurance.

Patients must pay in advance for their appointments. A one-hour appointment requires a \$20 money order.

THREE SPRINGS OF DUCK RIVER**168 Three Springs Road, Nunnely, TN 373137****(931) 729-5040****www.threesprings.com**

Services Provided: Residential program that incorporates an outdoor therapeutic model to work with boys, ages 13-17 that are experiencing significant emotional, behavioral and substance abuse issues. Utilizes group, individual, and family counseling. Also seeks to incorporate Christian values and teachings in their treatment to help guide young men in their spiritual lives.

TOYS FOR TOTS**1075 Blythe Ave., Cleveland, TN. 37311****(423) 303-3504**

Toys for Tots is sponsored by the U.S. Marine Corps Reserve. They work with local organizations such as Head Start in distributing toys to needy children at Christmas.

UNITED WAY COMMUNITY SERVICES PROGRAM**85 Ocoee St. SW****P.O. Box 193, Cleveland, TN 37364-0193****(423)479-8575**

Services Provided: Fund other agencies (20)

Days/Hours of Operation: 8:00am - 5:00 pm

Contact Lisa Mantooth or Patrick Long

UNITED WAY OF GREATER CHATTANOOGA**P O Box 4027****Chattanooga, TN 37405-0027**Phone: **(423) 265-8000**

Program: United Way's 2-1-1 is an information and referral service where you can get or give help just by dialing 2-1-1. Whether it's a problem making rent, finding quality, affordable child care or overcoming a family crisis, 2-1-1 is there to connect people to human services that can meet their needs.

VALLEY VIEW BAPTIST STOREHOUSE MINISTRY

4657 Spring Place Rd., Cleveland, TN 37323

(423) 473-4616

Services Provided:

- 1) Food
- 2) Clothing (when available)
- 3) Rent & utilities (limited & case by case)
- 4) Women's Bible Study
- 5) Some interior home repair

Hours of Operation: First & Third Tuesday of each month, 9:00am - 12:00pm & 5:00pm-7:00pm

Eligibility: Open to anyone (fill out application)

Loraine Messer, Director

Faith Based



VITA TAX MINISTRY

CrossNet Baptist Network

2707 North Ocoee Street, Cleveland, TN

(423)476-5493

Free tax service is offered from February through April for families who generally earn \$54,000 or less, persons with disabilities, the elderly and those who speak limited English

Scheduled appointment only.

Days/Hours of Operation: Tuesday/Thursday 4:30pm – 8:00pm & Sat. 9am- 2:00pm

Linda Finnell, Coordinator



Faith Based



VIVE IMMIGRANT AND REFUGEE SERVICES

85 S Ocoee St, Cleveland, TN 37311

(423) 641-8100

viveforadream.org

A non-profit 501 © 3, HOPE-FOCUSED organization which aims to empower the lives of underserved minorities in Bradley County.

WATERVILLE CARE AND COMPASSION FOOD MINISTRY

4555 Dalton Pike SE, Cleveland, TN 37323

(423) 472-5582

Provides non-perishable food items. Application must be completed by the person requesting assistance. Assistance is based on income and other services received.

Days/Hours of Operation: The third Monday of each month – 6:30pm – 7:30pm



Faith Based

WELCOME FRIENDS**PO Box 2245, Cleveland, TN 37320****(423) 284-8846****<http://www.welcomefriends-tn.com/>**

Welcome Friends welcomes new-comers to Cleveland. They provide a packet of helpful information about the city including businesses, resources, and coupons. They also provide fellowship through the Newcomers Club.

Serving Counties: Bradley

WELLNESS STEPS**264 North Ocoee Street, Cleveland, TN 37311****(423) 472-2627**


Wellness Steps of Bradley County promotes better health and wellness in participants by attending exercise and nutrition classes on Thursday and Saturdays at Keith Street Church of God of Prophecy. Participants are required to exercise at home at least one time each week.

WESLEY MEMORIAL UNITED METHODIST CHURCH**3405 Peerless Road NW, Cleveland, TN 37312****(423) 472-9578**

Days/Hours of Operation: Monday-Thursday 9:00am -12:00pm

Services Provided: Emergency food bags, personal care items and diapers available.

Eligibility: Need a photo ID

 Faith Based

WILLIAM HALL RODGERS BASKET FUND

Services Provided: Needy families and individuals can make application for the William Hall Rodgers Basket Fund for **Christmas food**. Instructions to apply will be published in the Cleveland Daily Banner in the month of November.

Horace Coffee, Director

Faith Based



WILLOWBEND FARMS**www.willowbendfarms.org**

House rescue program for human trafficking (Girls). Willowbend is connected to the Sheriff's Dept., City Police and TBI.


Founder: Sarah McKinnis

WOMEN AT THE WELL**881 County Road 655, Athens, TN 37302****(423)745-0010****www.womenatthewell.com**

Days/Hours of Operation: Sunday-Saturday — 7:00am to 9:30pm

A ministry is for women with life controlling problems. Assistance uses the Word of God, acknowledging Jesus Christ as Lord and encouraging woman to live in obedience and holiness to God. The result will be breaking the cycle of addictions and causing these women to become productive Christian citizens.

Robin Nation, Director

 Faith Based**WOMEN OF HOPE****2263 Lower River Rd NW****Charleston, TN 37310****(423)336-5364****womenofhopetn.org**

A Christ-centered, 15-month long program promoting healing, deliverance, wholeness, independence, structure, and family restoration.

YOUTH VILLAGES**6236 Airpark Drive Suite 1 Chattanooga, TN 37421****(423) 954-8890 TN Crisis line: (855)274-7471**

The Chattanooga professional staff provides home-based counseling and therapeutic foster care to children and families in Bledsoe, Bradley, Coffee, Franklin, Grundy, Hamilton, Marion, McMinn, Meigs, and Monroe, Polk, Rhea and Sequatchie counties. Youth Villages also serves East Tennessee through offices in Knoxville, Johnson City and Morristown. Seventy-five percent of Youth Villages children have multiple problems, which may include developmental or learning disabilities.