## Attendance:
- 2021: 4,141
- 2020: 30
- 2019: 7,263

## New Library Cards:
- 2021: 70 + 0 linked patrons
- 2020: 25 + 7 linked patrons
- 2019: 106 + 4 linked patrons

## Circulation:
- 2021: 9,267
- 2020: 4,440
- 2019: 13,118

<table>
<thead>
<tr>
<th>Self-Check 1</th>
<th>2021</th>
<th>2020</th>
<th>2019</th>
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</thead>
<tbody>
<tr>
<td>Patrons/items</td>
<td>291</td>
<td>---</td>
<td>433</td>
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<tr>
<td>1,054</td>
<td></td>
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<th>Self-Check 2</th>
<th>2021</th>
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<tr>
<td>Patrons/items</td>
<td>130</td>
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<td>329</td>
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<tr>
<th>WiFi Hotspots</th>
<th>2021</th>
<th>2020</th>
<th>2019</th>
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<tr>
<td>Patrons/items</td>
<td>71</td>
<td>70</td>
<td>28</td>
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<thead>
<tr>
<th>Chromebooks</th>
<th>2021</th>
<th>2020</th>
<th>2019</th>
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<tbody>
<tr>
<td>Patrons/items</td>
<td>14</td>
<td>29</td>
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<thead>
<tr>
<th>Circulation e-Books</th>
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<th>2020</th>
<th>2019</th>
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<tr>
<td>Patrons/items</td>
<td>1,197</td>
<td>1,047</td>
<td>930</td>
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<tr>
<th>TOTAL CIRCULATION</th>
<th>2021</th>
<th>2020</th>
<th>2019</th>
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<tbody>
<tr>
<td>Patrons/items</td>
<td>10,464</td>
<td>5,487</td>
<td>14,048</td>
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</table>

## Curbside Service Transactions:
- 2021: 46
- 2020: 1,104
- 2019: ---

## Interlibrary Loan:
- Lent: 653
- Borrowed: 1,647
- Out-of-system loaned: 9 (2 OS)
- Out-of-system borrowed: 22 (1 OS)

<table>
<thead>
<tr>
<th>TOTAL INTERLIBRARY LOAN</th>
<th>2021</th>
<th>2020</th>
<th>2019</th>
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</thead>
<tbody>
<tr>
<td>Patrons/items</td>
<td>963</td>
<td>2,110</td>
<td>5 (5 OS)</td>
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<table>
<thead>
<tr>
<th>Items Added</th>
<th>2021</th>
<th>2020</th>
<th>2019</th>
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<tbody>
<tr>
<td>Patrons/items</td>
<td>254</td>
<td>368</td>
<td>301</td>
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## Reference Transactions:
- Child: 106
- Adult & YA: 523

<table>
<thead>
<tr>
<th>TOTAL REFERENCE</th>
<th>2021</th>
<th>2020</th>
<th>2019</th>
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<tbody>
<tr>
<td>Patrons/items</td>
<td>629</td>
<td>479</td>
<td>692</td>
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## Technology Transactions:
- Child: 16
- Adult & YA: 148

<table>
<thead>
<tr>
<th>TOTAL TECHNOLOGY</th>
<th>2021</th>
<th>2020</th>
<th>2019</th>
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</thead>
<tbody>
<tr>
<td>Patrons/items</td>
<td>164</td>
<td>23</td>
<td>---</td>
</tr>
</tbody>
</table>

## Computer Use:
- 2021: 509 + 62 guests = 571
- 2020: 23 + 7 guests = 30
- 2019: 1,295 + 72 guests = 1,367

## Wi-Fi Use:
- 2021: 329
- 2020: 245
- 2019: 415

## Phone Conference Room Use:
- 2021: 38
- 2020: ---
- 2019: 31

## Study Room Sessions:
- 2021: 23
- 2020: ---
- 2019: 182

## Local History Room Sessions:
- 2021: 23
- 2020: ---
- 2019: 39

## Meeting Room Use (External):
- 2021: 1
- 2020: ---
- 2019: 4

### Book-A-Librarian:
**Stefanie** led 1 *Book-a-Librarian* session in August.

### Local History:
**Laura** fulfilled a total of 4 local history research and/or obituary requests in August.

### Adult Events:
- **Laura** prepared and provided *Tumeric Kits* for 20 adult patrons and *DIY Glass Magnet Kits* (*Crafter Hours: Take & Make*) for 9 adult patrons. She also led and/or coordinated the following events in August:
  - **Evening Book Club** discussed *The Seven Husbands of Evelyn Hugo* (Reid).
  - **Fall Gardening with Master Gardner Natalie Martin** w/ 5 in attendance.
  - **Matinee of the Month** (*News of the World*) w/ an audience of 9.
  - **Mystery Monday Book Club** discussed *The Wife Upstairs* (Hawkins) w/ 5 participants.
  - **WCMY Morning Meeting Book Group** discussed *The Maidens* (Michaelides).
Youth & Teen Events: Annette led 4 virtual story time sessions w/ 7 viewers. She also represented the library at the End-of-Summer Reading Party at Prairie Fox Books. Kimberly led an all-ages Sidewalk Chalk Coloring Contest on the Washington Street sidewalks w/ 7 children & 5 adults in attendance. Teresa led Book Buzz with Ms. Teresa: Mystery Books w/ 2 viewers; LEGO Challenge: Spinning Top w/ 3 viewers; Never-Ending Card w/ 9 viewers; Rocket Readers Book Club w/ 7 viewers; and Tessellation Art w/ 3 viewers. She also led 4 live virtual events for children & tweens in August: Bookworms Book Club, Coding Club, Scratch Jr., and Tween Scene.

Annette, Greg, Kimberly, and Teresa prepared and provided Take & Make Craft Bags for a total of 200 youth patrons. They also distributed Coloring & Activity Sheets, selected to match each week’s featured theme, to a total of 360 youth patrons.

Community/Media: Annette discussed youth services and events on WCMY’s Morning Mix w/ Maggie Frost. Laura represented the library at a meeting of the Ottawa Historical & Scouting Heritage Museum Board. Laura and Molly provided bi-weekly library updates on WCMY’s Morning Meeting w/ Jay LeSeure.

13 new videos were created and published to Reddick Library’s YouTube Channel throughout the month of August: 521 total views, 397 unique viewers, and 68 total subscribers.

Outreach: Jennifer provided homebound delivery to patrons residing at 1 partner agency (LaSalle County Nursing Home) and 11 personal residences. Lisa fulfilled the book group needs for Epworth Village (10 members).

Meetings: Annette, Elaine, Laura, Laurie, Lisa, Ricí, and Stefanie attended a Management meeting led by Molly. Jan, Jennifer, Kylie, Laura, Pam, Rachel, Stefanie, and Tyler attended a Circulation meeting led by Ricí. Ricí represented the library at meetings of PrairieCat’s Engagement Committee and Training Committee. Stefanie represented the library at a PrairieCat/VEGA Development Partnership meeting.

Continuing Ed: Adi, Annette, Elaine, Ellen, Greg, Jan, Jennifer, Kimberly, Kylie, Laura, Laurie, Lisa, Molly, Pam, Ricí, Tegan, Teresa, and Tyler completed RPLD Cybersecurity Training: Phishing, an in-house staff training activity that was created by Stefanie. Greg viewed 2 RAILS webinars: JJ’s List Disability Awareness Training and The Library & Early Literacy.

Kylie progressed through Circulation training, which was coordinated by Ricí. She also completed 5 Searching Tips in 5 Minutes; How to Place Holds: Parts 1-3; How to Search Sierra: Parts 1-4; Sierra Circulation: Classes 1-3; and Sierra Navigation (PrairieCat TalentLMS training modules).

Laura attended OverDrive’s 2021 Digipalooza, a virtual conference for librarians and educators.

Lisa attended Library Card Sign-Up Month Town Hall (RAILS) in preparation for Reddick Library’s celebration. Lisa and Stefanie viewed Stop Saying Calm Down: Other Things You Can Say to Patrons Not in Emotional Control (Library 2.0 webinar).
Molly viewed 2 RAILS webinars: Answers to Your Vaccine Mandate Questions (presented by HR Source) and Compliance with the Open Meetings Act (presented by Ancel Glink).


Rachel completed a total of 4 webinars: Beyond E-Story Times: Virtual Services & Programs for Youth (RAILS); Lounging in the Library: Authors in Conversation (Library Journal); Murder They Wrote: Adult Reading Roundtable (RAILS); and The State of Readers’ Advisory (Novelist).

Stefanie viewed Safety & Security at the Jacksonville (FL) Library (Library 2.0 webinar) and read the following: “Puzzled about the Police Response in Your Library? Perhaps a Better Understanding of Their Unique Culture Will Help,” by Dr. Steve Albrecht (Library 2.0); “Solving Conflicts Between Library Employees: A Tool for Getting Along When No One Wants to Get Along,” by Dr. Steve Albrecht (Library 2.0); “NSF, USDA to Help Build Rural Broadband Testing Sites in Iowa,” by Phil Goldstein (StateTech Magazine); and “White House Aims to Enhance Cybersecurity for Critical Infrastructure Operators,” by Phil Goldstein (StateTech Magazine).

Building:

John’s Service & Sales replaced the valve for the exterior faucet on the southwest corner of the building.

Johnson Controls resolved an issue with the HVAC software (Metasys) IP address that was preventing the program from launching.

All of the library’s exterior windows and glass doors were washed.

Donations:

Reddick Mansion Centennial Painting from The Mooney Family.

Personnel:

1 F/T Youth Services Assistant resigned, effective August 20, 2021.

1 P/T Page/Shelver was hired, effective August 20, 2021.

1 P/T Circulation Assistant resigned, effective August 28, 2021.

1 P/T Circulation Assistant was promoted to part-time Youth Services Assistant, effective August 30, 2021, creating an additional vacancy for a P/T Circulation Assistant.

Grants:

N/A

Investments:

N/A