



MALA'LA HEALTH SERVICE ABORIGINAL CORPORATION

Mala'la offers exceptional customer service, domestic assistance with everyday household tasks including cleaning, personal laundry services, assistance with shopping and paying bills. Assistance with the cost of preparation and delivery of meals, medication assistance, transport, personal care, and social and community engagement. The following tables outline our service fees and can help you estimate what your Support in Home Package may cost you.

Approximate Support in Home Amount

Support at Home Package Funding is set by the government and is based on a individualised assessment and will depend on your on-going and/ or short-term classification, the supplements you are eligible for, the services, equipment and products you receive and how much you contribute towards your aged care.

Fee Schedule Effective 01/11/2025 – Support in Home Package Services

Service		Weekday Daytime	Weekday Evening	Saturday	Sunday	Public Holiday
<p>Independence Services to support older people to help them manage activities of daily living and loss of skills required to live independently</p> <p>*These services may include, but are not limited to, Personal care, Individual Social Support, Assistance with Self-Administration, Accompanied activities</p> <p>*For Weekday evening, Saturday, Sunday, PH – charges min 3 hours</p>	Per Hour	\$105.00	\$125.00	\$160.00	\$210.00	\$270.00
<p>Everyday Living Services to support and assist older people to keep their home in a liveable state to enable them to stay independent in their homes</p> <p>*These services may include, but are not limited to domestic assistance, linen services, meal preparation, accompanied shopping, assistance with home maintenance</p> <p>*For Weekday evening, Saturday, Sunday, PH – charges min 3 hours</p>	Per hour	\$105.00	\$125.00	\$160.00	\$210.00	\$270.00
<p>Clinical Support Clinical Care Management Care Management Indirect clinical care/ Telehealth Nursing (Standard)</p>	Per hour	\$170.00 \$135.00 \$135.00 \$225.00				



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Transport	Set Fee	\$10.00 each way in Maningrida Community	We do not provide group transport outside Maningrida Community
Gardening Light	\$120.00 per hour		
Allied Health and other Third-Party Services eg Dietician or Nutritionist	Services are sourced via other trusted third-party providers – price on application by quote		
Care Management	10% of your Quarterly government funds is automatically set aside by Government for Care Management		

All equipment purchased by the Provider and charged to the consumer remains the property of the Provider until paid for in full by the package or individual.

Standard hours 6 a.m. -8 p.m.

The time of the service is indicative only and can change due to unforeseen circumstances

24 hours- notice is-required to avoid a full-service cancellation fee. The provision of Support at Home services are budgeted against the annual subsidy, viability supplement and any client contributions. Time for services will be rounded to the nearest 15 minutes.

Mala'la charges a co-contribution for food costs. All fees are reviewed twice annually. All fees are based on Standard needs.

If at the end of the quarter there is unspent Government funding and you have an ongoing classification, the greater of \$1000 and 10% of your quarterly government funds will be rolled over to the next quarter by the government.

If you are a pre-12 September 2024 care recipient and you have unspent HCP funds, the government's portion of the unspent HCP funds can be used to pay for services when permitted under the Aged Care Act.

If you don't have sufficient quarterly Government Funds to cover the Prices for the Services you want, you can pay privately for these services by paying additional fees.

Mala'la adheres with the Aged Care Code of Conduct and will provide you a copy of the Statement of Rights and the Aged Care Code of Conduct.

Feedback: privacy@malala.com.au External Channels: <https://www.agedcarequality.gov.au>