



Job Title:	Family Support Practitioner		
Classification:	Social and Community Services Employee	Department:	Mala'la Family & Community Wellness Service (F&CWS)
Location:	Family & Community Wellness Centre	Program:	FSS/CaFIS
Reports to:	Manager – Mala'la Family & Community Wellness Service		
Collaboration:	Manayingkarirra Primary Health Centre, TFHC Statutory CP Workers, Maningrida Women's Safe House, Darwin based VSA team, Maningrida Police, Maningrida College, WARC YSR, Babbarra Women's Centre, Cultural Support Hub, Manayingkarirra Child & Family Centre, Murnun Men's Space, Community Wellness Service programs (SEWB, Youth Diversion, RAOD), Youth Services, Nja-Marleya Cultural Leaders & Justice Group, RSAS, Community Patrol, NAAJA, NAAFLS, Community Corrections.		
Employment Conditions:	Mala'la Health Service Aboriginal Corporation Enterprise Agreement 2024-2027		

JOB DESCRIPTION

POSITION PURPOSE

The Family Support Practitioner will work alongside families referred to our service to identify worries, responses to trauma and preferred pathways for healing in the context of the family group and extended kinship networks. The work will be engaged in culturally safe ways that promote individual and collective agency.

Guided by the knowledge and insights of our Aboriginal Family Wellness Workers, the Family Support Practitioner will provide therapeutic and intensive support through a relationally orientated, culturally responsive, trauma informed practice approach. This role will also ensure that the case management elements of our work with families are competently carried out and respectfully documented.

CONTEXT STATEMENT

Following a significant period of consultation and co-design with community members, the Mala'la Family & Community Wellness Service is now operational. Our newly formed Ngarnduma Family Support Network is aligned with the community's collective vision for an integrated, culturally resonant model of family support and wellbeing.

We work from a strong ethic of collaboration, and we are dedicated to creating contexts for local wellbeing knowledge and skills to thrive and lead the way in family support. This has been the central intention in the development of the Ngarnduma Family Support Network as it has emerged across the various sites in the community, which currently include, but are not limited to, the Murnun Men's Space, Manayingkarirra Child and Family Centre (which will accommodate the emerging Women's Cultural Support Hub), Babbarra



Women's Centre, the Family Room at Maningrida College, Mala'la Family & Community Wellness Centre, Nja-marléya Cultural Leaders & Justice Group, the Youth Centre and the existing Community Wellness Service programs delivered from the Wellness Centre .

Other valuable partners include the Manayingkarirra Primary Health Centre, Maningrida Police, TFHC Statutory CP and Community Workers, the Women's Safe House, Aboriginal justice agencies, Community Corrections, WARC Youth Sport & Recreation, RSAS and the Community Night Patrol.

RESPONSIBILITIES

Case Management and Coordination Work with Families

- Through a trauma informed, family-centered case management approach, assist family members to connect with and strengthen their natural support and safety networks
- Work in a bi-cultural way alongside the key Aboriginal Family Wellness Workers for each of our referred families to explore the impacts of problems and plan responses to these
- Support with the documentation and review of these family aspirations and plans
- For TFHC referrals, support families to achieve goals as identified in the referral
- Assist family members to navigate the system and access services
- Liaise with other agencies and advocate for the preferences of our referred families
- Respectfully document the family's journey (maintain client files and case notes)
- Collect and report data as required by our funding contracts
- Comply with Government requirements including mandatory reporting through Territory Families

Meetings

- Attend weekly team meetings
- Attend monthly TFHC Operational meetings in relation to our referred families
- With key Aboriginal Family Wellness Workers, attend stakeholder meetings (i.e. Child Wellbeing & Safety Partnership Service Circle meetings)

Professional Development

- Participate in relevant workshops/training opportunities relating to family support and social and emotional wellbeing service delivery.

Mandatory Organizational Responsibilities

- Confidentiality is a mandatory requirement; any breach of this requirement may compromise ongoing employment
- Consent to store and share information must be respectfully obtained from each of the families we assist
- Compliance with all policies and procedures of Mala'la Health Service is required
- Adhere to the Information Technology policies of MHSAC.



- Report to the CEO immediately on any personal criminal charges or convictions that arise
- Participating in annual performance review with the Family & Community Wellness Manager
- Perform other duties within scope as directed by the Family & Community Wellness Manager

Work, Health and Safety

- Be familiar with and apply WH&S policies and procedures
- Report on safety hazards within the workplace
- Identify and assist in rectifying safety hazards within the workplace environment
- Participate in WH&S information sessions as requested

SELECTION CRITERIA

Qualifications and essential requirements

- Tertiary qualifications in social work, counselling or other human service areas and eligibility for registration with corresponding professional body.
- Current Driver's License
- Current NT Working with Children Clearance Ochre card
- Satisfactory Criminal History Check

Essential Skills and Experience

- Demonstrated experience working with children and families who are responding to trauma and who have been, or are at risk of being, involved with the child protection system
- Demonstrated case management experience, including the upkeep of the administrative components associated with this
- Demonstrated experience working alongside Aboriginal people in a culturally respectful way
- Demonstrated knowledge of how placed based, community led strategies can enhance access to family support services
- Demonstrated understanding of the impacts of ongoing colonization and intergenerational trauma
- Demonstrated ability to develop and maintain partnerships with stakeholders across professional networks
- Demonstrated understanding of data collection, monitoring and reporting, and the importance of engaging with community members and our Family Wellness Workers in this process
- Computer skills and competency in the use of Microsoft Office

Desirable

- Experience working with Aboriginal families and leaders in a remote community context
- Knowledge of the diverse and interconnected nature of families and language groups in the Maningrida region



- A sound working knowledge of the principles of the Signs of Safety and Safe and Together practice frameworks

ACCEPTANCE OF RESPONSIBILITIES

I have read the requirements and responsibilities outlined in this Position Description, MHSAC Code of Conduct, Employment Terms and Conditions and agree to meet and adhere to these, and have my performance monitored and evaluated in relation to my performance in the role as detailed through this document.

Signature of Appointee:		Date:	
Signature of Mala'la authorized personnel:		Date:	