



# BECAUSE WE CARE...

Our programs and services are designed to deliver superior quality to satisfy the needs of our residents. If we miss the mark, we want to know. Please share your suggestions, recommendations, and concerns, by calling the individuals in the order listed until you have complete satisfaction:

**Amber Ralls**, Executive Director ..... **434-327-2978**

**Amber Ralls**, Regional Director of Operations ..... **434-327-2978**

**Bryan Cook**, President ..... **423-605-0850**

**Cheairs Graves**, Ombudsman ..... **434-260-8768**

An Ombudsman is available to help residents, family . . . .674 Hillsdale Dr.; Suite 9 members, and staff, to resolve any problems with care, . . . Charlottesville, VA 22901 finances, resident rights, and other concerns.

 **The Harbor**  
at Renaissance of Greene County  
A Premier Memory Care Center  
*Thank you for your trust in us.*

422 William Mills Drive  
Stanardsville, VA 22973  
**434-985-4481**

**Online with the QR Code:**

Feel free to use your camera on your mobile phone and follow the QR Code to our mobile friendly form.

