



Player Handbook 2026-27

Culture, conduct, attendance, development and player support

Welcome

Londinium Volley is a volleyball community where people grow, succeed and belong. Members represent the Club as a whole, not only an individual team.

Mission, philosophy and values

Mission: To build a volleyball community where people grow, succeed and belong.

Philosophy: Ubuntu - "I am because we are."

Core values: Respect, Trust, Growth, Success.

Integrity, collective responsibility and inclusion are behaviours through which members put these values into practice.

Club identity and collective responsibility

- Support teammates and contribute to a welcoming, inclusive environment.
- Help set up, check and store equipment when asked.
- Leave venues and shared spaces in good condition.
- Represent Londinium Volley positively at training, matches, events and online.

Fees, team placement and playing time

Membership fees support coaching, venues, equipment, administration, affiliation and the complete season programme. They do not purchase a particular coach, team placement, match selection or playing time.

Cancellations and refunds are governed by the current Cancellation & Refund Policy. Membership fees support the complete season programme and are not calculated as purchases of individual sessions.

Coaches select squads and line-ups according to development, attendance, conduct, tactical requirements and team needs. Playing time is not guaranteed and should be discussed constructively through the channels below.



Conduct

- Treat players, coaches, volunteers, officials, opponents and spectators with respect.
- Follow coaching, safety and venue instructions.
- Communicate honestly and professionally; do not bully, harass, discriminate or undermine team cohesion.
- Keep phones stored during sessions unless a coach or operational need requires their use.
- Follow the current Code of Conduct and other Club policies.

Attendance and punctuality

- Record availability and absences through 360Player.
- Arrive on time, prepared and ready to participate.
- Tell the coach and relevant team contact as early as possible when absence or delay is unavoidable.
- Repeated lateness or non-attendance may affect development, squad status or selection.

Development

Development is shared between the player and coaching team. It includes technical skill, tactical understanding, physical preparation, volleyball intelligence, resilience and contribution to team culture. Players should seek specific feedback and agree practical development goals.

Communication, feedback and concerns

Routine performance feedback should normally begin with the coach and, where useful, the captain or team manager. Members may use the relevant formal channel at any time for complaints, welfare, safeguarding, financial or membership matters.

For sensitive or potentially contentious meetings, members may request that an appropriate third person is present and may keep an accurate written record. Nothing in this guidance restricts a member from reporting a concern or providing relevant evidence.

Formal contact channels

- General membership and administration: londiniumvbc@gmail.com
- Finance, cancellations and refunds: treasurer.londinium@gmail.com
- Welfare and safeguarding: welfareofficer.londinium@gmail.com

Formal concerns should be sent through the relevant role-based channel. Personal direct messages are not a formal reporting route.



Health, safety and welfare

- Provide accurate emergency and relevant medical information.
- Report injuries, hazards and welfare concerns promptly.
- Follow return-to-play, safeguarding, first-aid and venue procedures.

Acknowledgement

By registering, players acknowledge that they are members of Londinium Volley, will follow Club policies, and understand that fees do not guarantee team placement, match selection or playing time.