



Londinium Volley Ltd - Privacy & Data Policy – August 2026

1. Purpose

Londinium Volley Ltd ("we", "our", "us") is committed to protecting the privacy, dignity, and rights of all members. In alignment with our values of Respect, Trust, Growth, and Success, and in compliance with UK GDPR, this policy explains how we collect, process, store, and protect personal data across all club operations and digital platforms, including 360Player.

2. Information We Collect

Membership & Registration

- Full name, date of birth, contact details
- Emergency contacts
- Medical information relevant to safe participation

360Player Platform

- Account details
- Training data and performance statistics
- Communication records

Events & Competitions

- Attendance
- Match statistics
- Photos and videos (with consent)

Website & Digital Services

- Cookies and analytics data
- IP addresses and browsing behaviour

3. How We Use Your Information

We use personal data to:

- Manage membership and training programmes
- Enable communication between players, coaches, and parents
- Track development and performance
- Ensure safety and wellbeing during activities
- Share updates, schedules, and promotional content (with consent)

4. Data Sharing & Third Parties

We do not sell personal data. We may share information with trusted service providers (e.g., 360Player) strictly for operational purposes. All third parties must comply with UK and EU GDPR and contractual safeguards.

5. Data Security

We implement strong technical and organisational measures, including:

- Secure servers and encrypted communication via 360Player platform.
- Access controls for sensitive information via Access Register reviewed annually
- Regular reviews of data handling practices



6. Contact Information & Member Conduct

Members are prohibited from using other members' contact information for personal, promotional, commercial, or non-club-related purposes without explicit written consent. Misuse of personal data is a breach of this policy and may violate UK GDPR and will result in conduct breaches.

7. Unauthorised Chat Groups & Digital Communications

To protect privacy and uphold club culture:

- Members must not create unofficial chat groups discussing official club matters.
- Any group sharing official club-related information must be approved and include appropriate club representatives.
- Unauthorised groups that exclude members or discuss internal matters will be considered a breach in conduct.
- Confidential information, unverified claims, or harmful discussions must not be shared.

Breaches may result in disciplinary action, including suspension or removal. Cancellations and refunds are governed by the current Cancellation & Refund Policy.

8. Your Rights - UK GDPR

Members have the right to:

- Access their personal data
- Request corrections or deletion by sending an email to their Team Secretary or to londiniumvbc@gmail.com
- Withdraw consent
- Lodge complaints with the ICO: <https://ico.org.uk>

9. Data Retention

- Membership records: active membership + 2 years
- Performance data: retained unless deletion is requested
- Financial records: retained per statutory requirements

10. Contact Us

Email: londiniumvbc@gmail.com

This policy aligns with 360Player and Volleyball England guidance and supports Londinium Volley's commitment to trust, safety, and responsible governance.

This policy is reviewed annually and the next review date is August 2027.