

# EVENTIDE

## —• SANCTUARY •—

*In every rescue, a forever home*

### Eventide Sanctuary – Terms & Conditions

By entering Eventide Sanctuary (473 Sugarloaf Road, Carlton River, Tasmania), all guests and visitors acknowledge that they are responsible for their own safety and actions while on the property. This applies to all advertised tours and activities, as well as any additional activities guests choose to undertake independently.

The safety of our guests — and the welfare of our animals — is our highest priority. For this reason, guests must follow all instructions given by Eventide staff promptly and respectfully. Children must remain under close supervision at all times.

If safety directions are not followed, Eventide Sanctuary reserves the right to cancel any tour or activity and request that guests leave the property. In such circumstances, refunds will not be provided.

We are passionate about creating a fun, memorable, and safe experience for everyone, including our animals. Thank you for helping us maintain a safe and enjoyable environment.

### Cancellations

Guests may receive a full refund or credit if cancelling with at least 24 hours' notice. A full refund or credit will also be issued if Eventide Sanctuary must cancel due to weather or unforeseen circumstances.

To cancel or enquire about a booking, please contact us by phone. Please note that no-shows will be charged the full amount.