THE QUEENS GLADSTONE

THE QUEENS GLADSTONE

Terms and Conditions

$40,000 CARD BEFORE CHRISTMAS

OFFICIAL PROMOTION TERMS & CONDITIONS

PROMOTION

- Promotion: $40,000 Card Before Christmas – Members Draw
- Total advertised prize pool: $40,000 AUD
- Five regular Sunday draws: $3,000 each; final Sunday: $5,000; Christmas Eve: $20,000.

PROMOTER

QH Gladstone Pty Ltd (ABN 18 652 477 186), trading as The Queens Hotel Gladstone, 125 Goondoon Street, Gladstone QLD 4680.

PROMOTION PERIOD

- Start: Monday 2 November 2026 at 10:00AM (Queensland AEST).
- End: Thursday 24 December 2026 following the 7:00PM grand-prize draw.
- All times stated are Queensland local time (AEST).

DRAW TIMES AND DATES

Regular Sunday draws: 15, 22 and 29 November; 6 and 13 December 2026.

Time	Prize
2:00PM	$500
3:00PM	$500
5:00PM	$750
6:00PM	$1,250
TOTAL PER SUNDAY	$3,000

Final Sunday draw: Sunday 20 December 2026.

Time	Prize
2:00PM	$500
3:00PM	$750
5:00PM	$1,250
6:00PM	$2,500
TOTAL	$5,000

Christmas Eve finale: Thursday 24 December 2026.

Time	Prize
2:00PM	$1,000
3:00PM	$1,000
4:00PM	$2,000
5:00PM	$2,000
6:00PM	$4,000
7:00PM GRAND PRIZE	$10,000
TOTAL	$20,000

ELIGIBLE ENTRANTS

- Entry is open to Australian residents aged 18 years and over who are active Queens Members at the time of each draw. New members who join during the Promotion Period are eligible. To claim a prize, members must be able to produce current, valid photo identification as specified under Winner Requirements & Notification.
- Employees, contractors and directors of the promoter, and their immediate family members, are excluded. Immediate family means spouse or partner, parents, children and siblings.
- Self-excluded or otherwise prohibited persons are not eligible to participate.
- Queens Members Cards must only be used by the registered member.

HOW TO ENTER

All entries are subject to applicable Queensland law and responsible gambling obligations.

- Food, beverage and Bottlemart entries: Queens Members earn one (1) entry for every $20 spent on eligible products at any of the three participating premises: The Queens Gladstone, 125 Goondoon Street, Gladstone Central; Bottlemart South Gladstone; and Bottlemart Sun Valley. The Queens Members Card must be presented at the time of purchase. For example, a $60 purchase of eligible products with a Queens Members Card presented earns three (3) entries.
- Gaming entries: one (1) entry for every $20 of eligible gaming turnover, with the member's Queens Members Card inserted in the gaming machine.
- Entries are recorded through the Max Gaming membership and rewards system and associated promotional integration.
- Bottlemart membership distinction: purchases at participating Bottlemart stores qualify only when recorded against an eligible Queens Member account. Membership of the Bottlemart app alone does not provide entry into the $40,000 Card Before Christmas draws. A Bottlemart app account is not a substitute for a Queens Members Card. Members who hold both memberships must present their Queens Members Card to receive eligible draw entries.
- Excluded from entry calculation: accommodation, TrackMan, functions, gift card purchases, tobacco, TAB and Keno, refunded or cancelled transactions, transactions recorded only against a Bottlemart app account, and purchases not correctly recorded against a valid Queens Member account. Multiple qualifying entries are permitted. Any bonus entry periods will be advertised with their applicable dates and conditions.
- Entries accumulate across the entire Promotion Period and are not reset after each draw. All eligible entries earned from the start of the Promotion Period remain in the entry pool for every draw, including the Christmas Eve finale. Entries recorded up to the time each draw is conducted are eligible for that draw.

MAX GAMING AND ELECTRONIC DRAWS

- Max Gaming is the designated system for recording and managing eligible member entries.
- All draws will be conducted electronically through Max E-Draw, the approved Max Gaming draw software, using the verified eligible entry pool.
- A manager or authorised representative will supervise each draw, announce the result and retain a draw record.
- No duplicate or unauthorised entries may be introduced into the Max E-Draw entry pool.

TOTAL PRIZE POOL

Prize stage	Value
Five regular Sundays	$15,000
Final Sunday 20 December	$5,000
Christmas Eve 24 December	$20,000
TOTAL	$40,000

PRIZE DESCRIPTION

- All prizes are monetary amounts in Australian dollars, payable to the winner's MyCash account.
- Prizes are awarded at the advertised dollar values. Winners must satisfy the venue's identification and prize-claim procedures.
- Prizes cannot be transferred or substituted except as permitted by law and approved promotion rules.

WINNER DRAW

- Draws will be conducted at the advertised times in the Gaming Room at The Queens Gladstone, 125 Goondoon Street, Gladstone Central QLD 4680, using Max E-Draw.
- Winners will be selected randomly from eligible entries and the draw process will be recorded for audit and verification.
- The draw supervisor will check the selected member's eligibility before confirming a prize.
- Members may win more than one prize during the promotion, including more than one prize on the same day.

WINNER REQUIREMENTS & NOTIFICATION

- The selected member must be physically present at The Queens Gladstone when their entry is drawn and must make themselves known to a staff member within 90 seconds of their name being announced.
- To claim a prize, the selected member must present their Queens Members Card and one of the following forms of current, valid photo identification matching their registered membership details: an Australian passport, an Australian driver licence, a Proof of Age card or a Photo ID card. The identification must be produced to the draw supervisor when claiming the win.
- If the selected member is not present, does not make themselves known to a staff member within 90 seconds of their name being announced, is ineligible, or cannot provide the required identification when claiming the prize, that selection will not be awarded and an immediate redraw will occur. Redraws will continue until an eligible, present member is verified and awarded the prize.
- Each redraw will be conducted through Max E-Draw using the eligible entry pool and recorded by the authorised draw supervisor. Unclaimed selections do not jackpot or carry forward to a later draw.

PRIZE CONDITIONS

- All 30 scheduled prize draws are guaranteed and will be conducted for the advertised amounts. Where a selected member is absent or cannot satisfy the winner requirements, redraws continue until a verified eligible winner is identified. The total scheduled prize pool is $40,000.
- Following successful identification and verification, prize amounts will be deposited to the winner's registered MyCash account.
- Prize funds deposited to a winner's MyCash account may be withdrawn as cash at the self-serve Cash Redemption Terminal located in the Gaming Room.
- Prize payments will be processed within 3 business days of successful identification and verification. The promoter will maintain records of each draw, redraw, winner verification and payment.

GENERAL CONDITIONS

- The promoter may investigate and disqualify fraudulent, manipulated or invalid entries.
- Any amendment, suspension or cancellation is subject to applicable laws and regulatory requirements.
- If the Max Gaming or Max E-Draw system is unavailable at a scheduled draw time, the affected draw will be postponed and conducted for the advertised prize once the system is restored.

- System errors will be investigated and corrected fairly and lawfully; the promoter will not arbitrarily deny a valid prize.
- These terms are governed by Queensland law.
- Winners' first names will be published on social media and on www.queensgladstone.au.

RESPONSIBLE GAMBLING

The promoter practises the responsible service of gambling. Participation must not encourage excessive gambling. Gambling Help Queensland: 1800 858 858. Gamble responsibly.

PRIVACY

Personal information is used to administer the promotion, validate entries and notify winners, subject to applicable privacy laws. By entering, members agree that a winner's first name may be published on social media and on the promoter's website. Publication of any other personal details or a winner's image requires the winner's consent.

SOCIAL MEDIA DISCLAIMER

This promotion is not sponsored, endorsed, administered by or associated with Facebook, Instagram or other social media platforms.