



XTENDHEALTH
SOLUTIONS

XTENDCARE™ EXTENDING CARE EVERYWHERE

Whole-person, tech-enabled care that meets people where they are—and delivers results that matter.



What is XtendCare™?

XtendCare™ is XtendHealth Solutions' core service model designed to meet the real-world needs of vulnerable, high-risk, and complex populations.

Combining compassionate care teams with cutting-edge digital tools, XtendCare™ activates individuals, supports behavior change, and connects them to the services that improve outcomes and reduce costs.



Powered by CareCycleX™

Our proprietary delivery model—CareCycleX™—moves populations through four phases of care:

1. **Engage** – Identify and activate high-risk individuals through personalized outreach.
2. **Manage** – Deliver clinical support, chronic condition coaching, and behavior change strategies.
3. **Support** – Navigate social and structural barriers through benefits assistance and SDOH coordination.
4. **Measure** – Track progress and performance using real-time data and dashboards.



Who We Serve

- Health Plans & Medicaid/MA
- ACOs & Health Systems
- Employers & Benefits Managers
- Public Health & State Agencies



Why XtendCare™?

- Scalable care teams across the U.S.
- Digital tools to support remote and in-person care
- Multilingual and trauma-informed approach
- Proven to reduce ER visits and increase engagement
- Configurable for populations of 500 to 50,000+

 **CONTACT US**

866-4XTENDH (866-498-3634) | www.xtendhealthsolutions.com | info@xtendhealthsolutions.com



CORE SERVICE COMPONENTS

VIRTUAL CARE COORDINATION

- Nurse-led teams for chronic care and post-acute follow-up
- Behavioral health integration and medication adherence
- HIPAA-compliant telehealth with scheduling support

CARE NAVIGATION & ADVOCACY

- 1:1 guidance for appointment, benefits, and treatment planning
- Coordination of transportation, housing, and SDOH services
- Warm handoffs to primary care and specialty providers

REAL-TIME ANALYTICS & REPORTING

- Daily, weekly, and monthly dashboards
- Client-configured outcome tracking
- Insights for quality metrics, equity measures, and ROI

"XtendCare is the bridge between our members and the care they desperately need."

— **Chief Medical Officer, National MA Plan**



OUTCOMES THAT MATTER

- 30%+ reduction in avoidable ED utilization
- 3x increase in member engagement vs. traditional outreach
- Up to \$2,000 per patient per year in cost savings
- Improved HEDIS, STAR, and CAHPS metrics



FLEXIBLE & PARTNER READY

Whether you're a national payer or a regional health department, XtendCare™ integrates seamlessly into your ecosystem.

We can stand alone or extend your existing capacity—with white-labeled services, shared staffing models, and rapid implementation timelines.