

# TERMS & CONDITIONS

Before you rent please read our rental terms.

## Terms of Use EQUIPMENT RENTAL AGREEMENT TERMS AND CONDITIONS ("AGREEMENT")

(1) DEFINITIONS: Plymouth Equipment Rental & Aggregate LLC Rentals (referred to herein as: "Plymouth Equipment Rental & Aggregate LLC") or any of its corporate subsidiaries or affiliates identified or not on the front page from whom the Customer has rented the equipment. EQUIPMENT means any one or more of the items identified as such on the front page of this RENTAL AGREEMENT, and shall include any accessories, attachments or other similar items delivered to or picked up by the customer. CUSTOMER means the person or entity identified as such on the front page of the RENTAL AGREEMENT, including any representative, agent, officer or employee of the CUSTOMER.

(2) RENTAL PERIOD: Customer hereby rent from Plymouth Equipment Rental & Aggregate LLC the Equipment for the Term as determined by the Time Out (defined as the period between the Date Out and the Date the equipment is returned to Plymouth Equipment Rental & Aggregate LLC), and agree to pay Plymouth Equipment Rental & Aggregate LLC the Rent for all Time Out (but in any event, not less than the "Minimum Rent," if any, specified on the front Page except only as expressly set forth in the Contract. Plymouth Equipment Rental & Aggregate LLC charges Rent for all Time Out, including Sundays, and Statutory holidays.

(3) POSSESSION/TITLE: Plymouth Equipment Rental & Aggregate LLC own the Equipment, and title in and to all of it will remain Plymouth Equipment Rental & Aggregate LLCs at all times. Customers are entitled only to use and possess the Equipment for the Rental Period, subject to the terms of this Contract. If Customer retain any of the Equipment beyond the agreed Term without Plymouth Equipment Rental & Aggregate LLC's express written consent, Customer will be deemed to have materially breached this Contract. Further, the failure to return the Equipment without written consent to extension will be considered theft.

(4) WARRANTY WAIVER: THE EQUIPMENT IS PROVIDED "AS-IS" AND "WITH ALL FAULTS." Plymouth Equipment Rental & Aggregate LLC MAKE NO WARRANTY, EXPRESS OR IMPLIED (INCLUDING WITHOUT LIMITATION, ANY AND ALL WARRANTIES OR SUITABILITY, MERCHANTABILITY, AND/OR FITNESS FOR ANY

PARTICULAR PURPOSE) , NOR DO Plymouth Equipment Rental & Aggregate LLC MAKE ANY WARRANTY AGAINST INTERFERENCE, INFRINGEMENT, THAT THE EQUIPMENT IS FIT FOR CUSTOMER'S INTENDED USE, APPLICATION OR ENVIRONMENT, OR THAT IT IS FREE FROM DEFECTS (LATENT OR PATENT). NO WARRANTIES SHALL BE DEEMED TO EXIST WITH RESPECT TO THE EQUIPMENT, EXCEPT AS EXPRESSLY SET FORTH IN THIS CONTRACT. ACCORDINGLY, CUSTOMER HEREBY WAIVE ANY AND ALL IMPLIED WARRANTIES. Plymouth Equipment Rental & Aggregate LLC WILL NOT BE RESPONSIBLE TO CUSTOMER OR TO ANY THIRD PARTY FOR ANY LIABILITIES, CLAIMS, INJURIES, LOSSES, COSTS OR DAMAGES ARISING FROM OR ASSOCIATED WITH THE USE OR ANY FAILURE OF, OR ANY UNKNOWN DEFECT IN OR WITH RESPECT TO, ANY OF THE EQUIPMENT. CUSTOMER'S SOLE REMEDY FOR ANY FAILURE OF OR DEFECT IN OR WITH RESPECT TO ANY OF THE EQUIPMENT IS TERMINATION OF THE ACCRUAL OF RENTAL CHARGES AT THE TIME OF FAILURE.

(5) ASSUMPTION OF RISK: Customer acknowledge that the possession, use, transportation and/or storage of the Equipment may give rise to the risk of personal injury and/or property damage. CUSTOMER VOLUNTARILY ASSUME ALL SUCH RISK AND RELEASE, DISCHARGE AND INDEMNIFY Plymouth Equipment Rental & Aggregate LLC FROM ANY AND ALL LIENS, LIABILITIES AND CLAIMS ARISING IN CONNECTION WITH THE SAME, INCLUDING WITHOUT LIMITATION, ANY AND ALL CLAIMS ARISING FROM OR IN CONNECTION WITH Plymouth Equipment Rental & Aggregate LLC'S NEGLIGENCE (OTHER THAN OUR INTENTIONAL MISCONDUCT).

(6) RECEIPT/INSPECTION OF EQUIPMENT: Customer acknowledges that Customer have received, inspected, examined and accepted the Equipment, and that, as delivered to Customer, it is safe and in good operating condition and repair and otherwise in all ways acceptable to Customer. Customer have selected the Equipment based on Customer's determination that it is appropriate for Customer's purposes, use, application and environment, and not based on any recommendation by Plymouth Equipment Rental & Aggregate LLC.

(7) LOADING AND UNLOADING: Customers are responsible for loading and unloading the equipment. If Plymouth Equipment Rental & Aggregate LLC's employees assist in loading or unloading the Equipment, CUSTOMER AGREE TO ASSUME THE RISK OF DAMAGE OR INJURY OCCASIONED THEREBY AND TO INDEMNIFY, DEFEND AND HOLD HARMLESS Plymouth Equipment Rental & Aggregate LLC FROM AND AGAINST ANY LOSS, COST OR EXPENSE (INCLUDING ATTORNEY'S FEES AND EXPENSES) ARISING FROM OR RELATED TO THE SAME, WHETHER OR NOT

CAUSED, IN WHILE OR IN PART, BY OUR NEGLIGENCE OR THE NEGLIGENCE OF OUR EMPLOYEES, AGENTS OR ASSIGNS.

(8) EQUIPMENT FAILURE: In the event any of the Equipment fails to start, breaks, malfunctions, become unsafe or is in need of maintenance or repair, Customer agrees to immediately discontinue use, notify Plymouth Equipment Rental & Aggregate LLC, and if directed to do so, return the Equipment to Plymouth Equipment Rental & Aggregate LLC. Customer further agrees Customer will not repair or have anyone else repair the Equipment without prior written notice and agreement from Plymouth Equipment Rental & Aggregate LLC. Failure to timely notify Plymouth Equipment Rental & Aggregate LLC will not result in any relief from being charged for all Time Out. Service Call fees may apply if applicable, See (29) for more information related to service calls.

(9) REPLACEMENT BY Plymouth Equipment Rental & Aggregate LLC: If the Equipment proves inoperable or defective, malfunctions, becomes unsafe or otherwise fails to function in accordance with the manufacturer's specifications, and is immediately returned to Plymouth Equipment Rental & Aggregate LLC, Plymouth Equipment Rental & Aggregate LLC will, at its option: (a) promptly repair the Equipment; (b) provide Customer with reasonably similar replacement Equipment, if available; (c) make similar Equipment available to Customer as soon as it becomes reasonably available to Plymouth Equipment Rental & Aggregate LLC; or (d) cancel this Contract; and adjust the Rental Charge. Customer agrees that the foregoing will constitute Customer's exclusive remedy for Equipment malfunctions, and that Plymouth Equipment Rental & Aggregate LLC will have no obligation other than as set forth in this Paragraph with respect to any Rented Item that fails to function properly. CUSTOMER WILL NOT BE ENTITLED TO COLLECT FROM Plymouth Equipment Rental & Aggregate LLC, AND EXPRESSLY WAIVE ANY AND ALL CLAIMS AGAINST Plymouth Equipment Rental & Aggregate LLC FOR ANY DAMAGE, LOSS OR EXPENSE INCURRED AS A RESULT OF THE FAILURE OR MALFUNCTION OF THE EQUIPMENT, INCLUDING WITHOUT LIMITATION, LOST TIME, LOST PROFITS, COST OF COVER (OBTAINING REPLACEMENT EQUIPMENT AND/OR PERFORMANCE FROM ANOTHER SOURCE), INCIDENTAL, CONSEQUENTIAL, SPECIAL AND/OR PUNITIVE DAMAGES.

(10) USE OF EQUIPMENT: The Equipment is authorized for use only by Customer and Customer's agents and employees (each of whom must be skilled, experienced, trained and authorized in its operation), at the location given as the "Address" or "Contract Info" on the Front page (the "Site"). The Equipment is authorized for use only for its ordinary purpose. Customer agrees not to, and to ensure that Customer's agents and employees do not: (a) use the Equipment or any portion thereof for any other purpose; (b) use it for any illegal purpose; (c) use it without first ensuring that it has been properly maintained

and that all oil, pressure and fluid levels are within the limits specified by Plymouth Equipment Rental & Aggregate LLC, the OEM and the applicable operation and/or maintenance manuals(s); (e) use it in any unsafe condition or manner; (f) permit its use by any person other than Customer or those of Customer's agent or employees who are fully trained and competent in its use; (g) attempt to repair it without Plymouth Equipment Rental & Aggregate LLC's prior specific written approval; (h) abuse, misuse, overuse, commit waste of, or otherwise permit any damage to or destruction of the Equipment; or (i) surrender possession of it to any other person, except a licensed common carrier that Customer retain to return it to Plymouth Equipment Rental & Aggregate LLC with Plymouth Equipment Rental & Aggregate LLC prior written approval.

(11) **ASSIGNMENT AND SUBLETTING:** Plymouth Equipment Rental & Aggregate LLC may, at Plymouth Equipment Rental & Aggregate LLC sole option, assign all or any portion of Plymouth Equipment Rental & Aggregate LLC's rights and/or remedies under this Contract without Customer consent. CUSTOMER MAY NOT ASSIGN CUSTOMER'S RIGHTS OR REMEDIES UNDER THIS CONTRACT, NOR MAY CUSTOMER SUBLEASE OR LOAN ANY OF THE EQUIPMENT TO ANY THIRD PARTY WITHOUT Plymouth Equipment Rental & Aggregate LLC PRIOR WRITTEN CONSENT.

(12) **CARE OF EQUIPMENT:** Customer must protect the Equipment against misuse, exposure to adverse conditions and any other abuse or neglect, ensure that it remains in good operating condition and is returned to Plymouth Equipment Rental & Aggregate LLC as the end of the Term in the condition required in Clause (14) "Return of Equipment" Customer will provide a qualified operator for the Equipment, pay all costs of its operation, and provide all necessary fuel, lubricants, accessories and supplies. Customer is the insurer of the Equipment during the Term. As such, Customer bears all risk of loss, theft, damage or destruction to the Equipment, regardless of cause (Ordinary Wear and Tear excepted). If Customer fail to return the Equipment to Plymouth Equipment Rental & Aggregate LLC in the condition required, Customer agrees to pay all costs associated with returning it to such condition (which may include, if Plymouth Equipment Rental & Aggregate LLC reasonably deem it necessary, its full current replacement cost, including without limitation, all packing, shipping and handling charges). Rent will apply during the time it takes to repair or replace the equipment.

### (13) **Winter Rental Responsibility and Liability Clause**

**Winter Rentals.** For all equipment rented during winter conditions or cold weather periods ("Winter Rentals"), the **Client assumes full responsibility** for the care, operation, maintenance, and condition of the rented equipment for the entire rental term.

The Client shall be solely responsible, at its own cost and expense, for **all maintenance and preventive measures**, including but not limited to:

- Daily and routine maintenance (Greasing)
- Def fluid (DEF) management, storage, and winterization
- Greasing and lubrication of all fittings and components
- Replacement and maintenance of fuel filters, and draining of water fuel separator
- Use of proper fuel grades and approved fuel additives to prevent fuel gelling
- Winterization procedures appropriate for ambient temperatures
- Cleaning of the equipment, including removal of snow, ice, salt, mud, and debris
- Monitoring and protecting the equipment from freezing, cold-weather damage, or environmental exposure

The Client acknowledges that cold weather and winter operating conditions increase the risk of mechanical failure, wear, and damage. **All risk of loss, damage, malfunction, or failure of the equipment during Winter Rentals is assumed by the Client**, regardless of cause, including but not limited to freezing, fuel gelling, improper lubrication, delayed maintenance, or environmental conditions.

The Client shall be **fully responsible for any and all damage** to the equipment occurring during the rental period, including mechanical, structural, cosmetic, or operational damage, whether caused by misuse, neglect, improper maintenance, weather conditions, freezing, or normal or abnormal operation.

**Plymouth Equipment Rental & Aggregate LLC shall not be responsible or liable** for any equipment damage, breakdowns, downtime, loss of use, delays, repairs, or associated costs arising during Winter Rentals. All equipment is rented **“AS IS” and “WITH ALL FAULTS”** during winter conditions, with no warranties, express or implied, including any warranty of merchantability or fitness for a particular purpose.

The Client agrees to **indemnify, defend, and hold harmless** Plymouth Equipment Rental & Aggregate LLC, its owners, members, employees, and agents from and against any and all claims, damages, losses, costs, expenses, or liabilities (including attorney fees) arising out of or related to the use, operation, maintenance, or condition of the equipment during Winter Rentals.

Failure by the Client to properly maintain or protect the equipment during winter conditions shall constitute a **material breach** of the rental agreement and may result in immediate termination of the rental, additional charges, and full responsibility for all repair or replacement costs.

(14) RETURN OF EQUIPMENT: Customer agrees to return the Equipment to Plymouth Equipment Rental & Aggregate LLC during Plymouth Equipment Rental & Aggregate LLC's normal business hours at or before the end of the Term. Nonetheless, Plymouth Equipment Rental & Aggregate LLC MAY TERMINATE THIS RENTAL AT ANY TIME BY WRITTEN NOTICE TO CUSTOMER AND/OR BY RETAKING POSSESSION OR CONTROL OF THE EQUIPMENT. Rent will continue to accrue until Plymouth Equipment Rental & Aggregate LLC receives the Equipment, and the Customer's only right with respect to the Equipment is to use it during the Term in compliance with the Contract. Customer agrees to ensure that, upon return to Plymouth Equipment Rental & Aggregate LLC, the Equipment will be clean, free of all regulated or hazardous substances (including without limitation, substances Identified as "Hazardous Materials" under any federal, provincial or local laws, rules and/or regulations purporting to deal with toxic or hazardous substances), rental-ready, and otherwise in substantially the same order, condition and repair as at the Time Out "Ordinary Wear and Tear" (as defined In Clause (14)) excepted. Customer agrees to pay a reasonable charge for Equipment returned in any other condition.

(15) ORDINARY WEAR AND TEAR: "Ordinary Wear and Tear", meaning normal deterioration resulting from the proper and intended use of the Equipment in accordance with the terms of this Contract, will not be considered damage. Damage which is not "Ordinary Wear and Tear" (and for which Customer will be solely responsible) includes without limitation, theft, mysterious disappearance, damage due to overloading or exceeding rated capacities, nonstandard use, overturning, tire damage, track damage and/or track derailment (de-tracking or track roll off) caused by operator error / negligence, undercarriage damage, broken buckets and attachments caused by operator error / negligence, hydraulic hose damage, broken or damaged hydraulic pistons, batteries (all types and sizes), refueling with improper fuel and/or bad/dirty fuel, broken glass, damage to body panels and piston guards, damage to towing equipment including safety apparatus on trailers (not limited to Lights, brakes, chains hitches, axels, etc), and transportation or operation without required or recommended coolants, lubricants, hydraulic fluid, air pressure levels, supports, and/or safety equipment, improper use, misuse, abuse, neglect, operator error / negligence, accidents and intentional damage. See Rental Policies for more details.

- Trailer frame and overall structural integrity, Axles, hubs, and bearings, Tires and wheels (including punctures, blowouts, or sidewall damage), Lights, wiring, and electrical

connections, Tongue, hitch coupler, jack, safety chains, and breakaway systems, Fenders, ramps, and gates, Decking or flooring, Brakes and brake wiring (if equipped), Tie-downs, anchor points, and mounting hardware.

- In the case of equipment permanently mounted on a trailer (e.g., a wood chipper or log splitter), the trailer is considered part of the equipment, and the customer will be held responsible for any damage to the trailer portion just as they would the main unit.

In addition to the above, the following also applies to broken hand tools (any and all types rented under the rental terms), not limited to; drill bits damaged beyond use due to negligence, saw blades damaged beyond use due to negligence, batteries (all types and sizes), power cords.

(16) FUEL SURCHARGE: Equipment with gas/diesel engines must be returned full of fuel or Customer will be charged at the rate set forth on the front of this Contract (or if none, at two (2) times the then-current market rate for the necessary fuel)

(17) ENVIRONMENT SURCHARGE: Plymouth Equipment Rental & Aggregate LLC reserves the right to charge an environmental surcharge in respect of Equipment containing an internal combustion engine, hydraulic oils or similar components, to a maximum of \$150 to compensate Plymouth Equipment Rental & Aggregate LLC for the costs of handling, managing and disposing of hazardous materials. This is not a government mandated fee.

(18) LOSS DAMAGE WAIVER (LDW): The following LDW "Conditions" must be satisfied for the reduction in damage liability described herein: (a) Customer Accepts the LDW (by not opting out and accepting fees prior to taking possession of the Equipment), (b) Customer pays 10-15% (included in our rental rates) of the gross rental charges as the fee for the LDW (plus any applicable taxes), (c) Customer fully complies with all terms of the Rental Agreement, (d) Customer's account is current at the time of the loss, theft damage or destruction of the Equipment, (e) Customer cannot cancel LDW after taking possession of the Equipment. If the Customer accepts the Loss Damage Waiver (LDW) (Customer is deemed to accept unless it declines where indicated on the front of the Agreement) and pays the additional fee specified thereon, Plymouth Equipment Rental & Aggregate LLC will waive its claim against the Lessee under Clause 13 hereof for loss of or damage to the Equipment and also for the rental charges which accrue during the period when damaged or destroyed Equipment is being repaired or replaced or lost Equipment is being replaced (except as set out in Clause 18 below) for any amount in excess of the following: a) For Theft: 10% of the current retail price of new Equipment, b) For Damage: 10% of the cost of the repairs to the Equipment. Let it be clear that LDW is NOT INSURANCE and does NOT protect Customers from liability to

Plymouth Equipment Rental & Aggregate LLC Rentals Ltd. or others arising out of possession, control or use of the Equipment, including injury or damage to persons or property. THE LDW IS A CONTRACTUAL MODIFICATION OF CUSTOMER'S LIABILITY.

(19) LOSS DAMAGE WAIVER EXCEPTIONS: Notwithstanding the Customer's acceptance of the Loss Damage Waiver, the Customer will be liable for all resulting loss or damage to the Equipment and expense of Plymouth Equipment Rental & Aggregate LLC, to the extent it: (i) results from the gross negligence of the Customer's permission, or (ii) occurs under any of the following circumstances: (a) loss, damage or failure of tires and tubes under any circumstances, as outlined in Clause 14, (b) all loss or damage associated with vandalism, malicious mischief, theft or conversion of the Equipment as outlined in Clause 14, not documented by Customer's prompt filing with the applicable public authorities, (with an immediate written copy to Plymouth Equipment Rental & Aggregate LLC - within 48 hours of theft discovery), (c) all loss or damage associated with Equipment being overloaded, operated above rated capacity, roll over (overturn) or if operating instructions are not followed, as outlined in Clause 14, (d) use of the Equipment by unqualified operator. Customer is to use properly trained operators, as outlined in Clause 10(f), (e) failure of the Customer to perform necessary Equipment maintenance as outlined in Clause 10(c), (f) Customer's failure to properly secure the Equipment by, among other things, leaving keys readily available to any unauthorized operator or not reasonably restricting access to the Equipment.

(20) INSURANCE: All customers are required to provide Plymouth Equipment Rentals LLC with an Insurance Certificate for all equipment rentals. If not provided, then the customer automatically agrees to the LOSS DAMAGE WAIVER (LDW) in Clause 18 and does NOT protect Customers from liability to Plymouth Equipment Rental & Aggregate LLC or others arising out of possession, control or use of the Equipment, including injury or damage to persons or property. THE LOSS DAMAGE WAIVER IS A CONTRACTUAL MODIFICATION OF CUSTOMER'S LIABILITY.

Customer who agrees to provide insurance must maintain (a) property damage and casualty insurance on "all risks" basis for the full replacement cost of the Equipment (including with limitation, all risks of loss or damage covered by the standard extended coverage endorsement) with such deductibles, if any, as may be acceptable to Plymouth Equipment Rental & Aggregate LLC in our sole discretion; and (b) commercial general liability insurance with minimum limits of \$2,000,000 per occurrence. Such insurance shall cover all operations and contractual obligations, as well as any and all damage or liability arising in connection with the handling, transportation, maintenance, operation, use or possession of the Equipment during the Term, and shall name Plymouth Equipment Rental & Aggregate LLC as an additional insured and loss payee



on a "closed clause" basis. All such insurance shall be primary, without any self-insured retention, and shall waive subrogation against Plymouth Equipment Rental & Aggregate LLC. Customer agree to provide to Plymouth Equipment Rental & Aggregate LLC copies of the proper endorsements for the above coverages specifying that they will not be cancelled during the Term. Any insurance Plymouth Equipment Rental & Aggregate LLC carry will be deemed to be in excess of Customer insurance.

(21) FAILURE TO TIMELY RETURN: If Customer fails to timely return any item of Equipment or where this Contract provides, make it available for Plymouth Equipment Rental & Aggregate LLC retrieval, Customer agree to pay (a) an additional charge equal to the full rental amount(s), and (b) all costs and expenses (including without limitation, attorneys' fees) Plymouth Equipment Rental & Aggregate LLC incur arising from or in connection with any: (i) collection and/or repossession activities Plymouth Equipment Rental & Aggregate LLC elect to pursue; (ii) loss of or damage to any Equipment; and/or (iii) injuries or damages to persons or property, directly or indirectly resulting therefrom.

(22) INTEREST ON UNPAID AMOUNT: All amounts due and coming due under this Contract will bear interest at 24% per annum until paid in full.

(23) DEFAULT/REMEDIES: If Customer fails to comply with any provision of this in a timely manner, if Customer seek bankruptcy protection or if an involuntary proceeding in bankruptcy is commenced against Customer, the same will be deemed an immediate and material breach of, and an event of default under, this Contract, whereupon Plymouth Equipment Rental & Aggregate LLC may, at Plymouth Equipment Rental & Aggregate LLC option, exercise any or all of the following remedies: (a) terminate the Customer's right to possess and use the Equipment, enter upon any premises where the Equipment may be located WITHOUT NOTICE and retake possession of, immobilize and/or render unusable the Equipment, WITH OR WITHOUT PROCESS OF LAW; (b) If Customer default deprives Plymouth Equipment Rental & Aggregate LLC of the use of any item of Equipment, Plymouth Equipment Rental & Aggregate LLC may purchase other replacement Equipment and recover the cost of the replacement Equipment, together with any associated costs (e.g., packing, transportation, storage, delivery and taxes) from the Customer; (c) Plymouth Equipment Rental & Aggregate LLC may declare all Rent due and coming due under this Agreement, together with interest and late fees, if any, as well as attorneys' fees, immediately due and payable; (d) Plymouth Equipment Rental & Aggregate LLC may seek immediate relief from any automatic stay in bankruptcy; and/or (e) Plymouth Equipment Rental & Aggregate LLC may pursue any other remedy available to Plymouth Equipment Rental & Aggregate LLC under this Agreement or under applicable law. Plymouth Equipment Rental & Aggregate LLC's exercise of any one of these remedies will not constitute an election of

remedies or a waiver of any other remedy Plymouth Equipment Rental & Aggregate LLC may have, it being understood that all such rights and remedies shall be cumulative.

(24) INTEGRATION: This Contract represents the complete and final agreement between Customer and Plymouth Equipment Rental & Aggregate LLC and cannot be modified by oral agreement. There are no oral or other representations, warranties or agreements not included in this Contract. Customer acknowledges that this Contract may be amended only in writing signed by both parties.

(25) SIGNATURES: This Contract may be signed in multiple counterparts, each of which will be deemed valid and enforceable, so long as they are identical (if not, the version signed by Plymouth Equipment Rental & Aggregate LLC will control) for this purpose, facsimile and electronic signatures will be deemed the equivalents of originals.

(26) ORDER OF PRECEDENCE: The terms and conditions of the RENTAL AGREEMENT shall control over any conflicting pre-printed terms and conditions contained in the Customer's purchase order or similar document

(27) OTHER PROVISIONS: (a) Any failure of Plymouth Equipment Rental & Aggregate LLC to insist upon strict performance by Customer of any terms and conditions of this Rental Agreement shall not be construed as a waiver of the Company's right to demand strict compliance. (b) Customer agrees to pay all reasonable costs of collection, courts, attorneys' fees and other expenses incurred by the Company in the collection of any charges due under this Rental Agreement or in connection with the enforcement of its terms.

(28) CRIMINAL WARNING: The use of false identification to obtain equipment or the failure to return the equipment by the end of the rental period may be considered a theft subject to criminal prosecution pursuant to applicable criminal or penal code provisions.

(29) CREDIT CARD AUTHORIZATION: Subject to such limitations as may be set forth in applicable law, Customer irrevocably and unconditionally authorizes Plymouth Equipment Rental & Aggregate LLC to immediately submit for payment on the credit card (if any). Customer have provided Plymouth Equipment Rental & Aggregate LLC all estimated charges coming due under this Contract, and Customer agrees to indemnify, defend and hold harmless Plymouth Equipment Rental & Aggregate LLC with respect to the same. Customer shall provide details of a replacement credit card where the credit card provided expires during the Term, prior to the expiration of the credit card. The credit card used for payment may be retained for 12 months. The Customer accepts any and all charges as determined solely by Plymouth Equipment Rental & Aggregate LLC.

(29A) CREDIT CARD ON FILE: By providing a credit card to Plymouth Equipment Rental & Aggregate LLC, the customer authorizes the company to retain the card on file for the duration of the rental period and up to 12 months after the equipment is returned. The customer agrees that this card may be charged at any time without additional notice for any outstanding amounts related to the rental, including but not limited to rental fees, security deposit holds, late return charges, damages to equipment, missing or damaged parts or attachments, excessive cleaning, fuel surcharges, and any costs associated with transportation, towing, or recovery due to misuse, neglect, or failure to return the equipment. Charges may also be applied for the loss or theft of equipment, or for any unpaid invoices resulting from the rental agreement.

A reservation or damage deposit may be held on the credit card before or during the rental period. This deposit does not limit the customer's responsibility for additional charges that may arise. It is the customer's responsibility to ensure that the credit card on file is valid and has sufficient available funds throughout the rental term. All disputes regarding charges must be submitted in writing within seven (7) calendar days of the transaction.

(30) SERVICE CALL: A Service Call is when Plymouth Equipment Rental & Aggregate LLC, is required to come on-site to do service repairs to a rented piece of equipment due to renter/customer operator error, negligence, or misuse. Plymouth Equipment Rental & Aggregate LLC has the right to charge for service calls related to any on-site service(s) with the intent of addressing, resolving, and repairing a customer caused issue via in the field or via phone. This can also include a remote service call which aims to advise and instruct a customer on fixing or repairing other equipment. Service calls will be at the rate of \$110.00 per hour with a minimum of one (1) hour charge. Parts and shop supplies related to the repair will be an additional charge and charged accordingly. Hourly charges will start from the time we leave our door yard and end when we arrive back at our store location (548 Daniel Webster HWY, Plymouth NH 03264). Examples of service calls where Plymouth Equipment Rental & Aggregate LLC may charge are not limited to the following: tracks come off equipment, recovery of disabled equipment from location including stuck in mud, dead batteries, or damage to equipment due to user negligence and/or misuse. *Please see Clause (8) on Equipment Failure & Clause (12) on Care of Equipment.*

**TERMS & CONDITIONS:** See our Terms & Conditions for full details.

**RENTAL POLICIES:** See our Rental Policy for full details.

**LOSS DAMAGE WAIVER (LDW):** See our Loss Damage Waiver (LDW) Policy.

**INSURANCE REQUIREMENTS:** See our Insurance Requirements Policy.

**DELIVERY / TRANSPORTATION:** See our Delivery / Transportation Policy.

**RENTAL AGREEMENT INVOICE FORM:** See our Rental Agreement Invoice Form.

**TEXT MESSAGEING & PRIVACY:** See our Text Messaging & Privacy Policy.

**By signing the rental invoice agreement form, you agree to all the terms and conditions listed above as well as all other policies listed on our website - [plymouthequipmentrentals.com](http://plymouthequipmentrentals.com).**

**At Plymouth Equipment Rental & Aggregate LLC, we pride ourselves in 100% satisfaction Guaranteed. If you are not satisfied, we will go beyond the call to make things right. Please reach out to us and we will work with you to correct any issue that you may have.**

