# **DELIVERY / TRANSPORTATION POLICY**

At Plymouth Equipment Rental & Aggregate LLC (P.E.R.A), we're proud to offer DELIVERY / TRANSPORTATION as part of our commitment to convenience and outstanding customer service. To ensure transparency and avoid any confusion, please review the details of our Delivery / Transportation Policy below:

### Free Local Delivery / Transportation within our local delivery Area:

We offer free Equipment delivery within our local delivery area, which includes towns located within approximately 5 miles (radius) of our Plymouth, NH headquarters (548 Daniel Webster HWY (Route 3), Plymouth NH 03264). This includes but is not limited to: Plymouth, Ashland, Holderness, Parts of: Campton, Bridgewater, Hebron, and other areas. Not sure if you are in our FREE DELIVERY area, Call our office for further details and a personalized quote. 603-960-4011.

#### **Extended Service Area Deliveries:**

For locations outside the free local delivery zone, we proudly serve a wider area — up to a 40-mile radius from our Plymouth NH location with delivery available for a modest fee based on distance, equipment type, and length of rental period. We pride ourselves on always providing a clear quote before finalizing your rental.

## Delivery & Pickup Transportation Guidelines:

- Deliveries and pickups are scheduled in advance and coordinated to fit your needs.
- Same-day delivery may be available depending on equipment and schedule availability.
- Please ensure the site is accessible and safe for transportation drop-off and pickup.

### Customer / Renter Transportation Guidelines:

All equipment is available for customer pickup from our store. You must have adequate GVW rated vehicle & hitch, adequate trailer, brake setup, and adequate securement for the equipment being picked up. Plymouth Equipment Rental & Aggregate LLC, reserves the right to refuse pickup of equipment if adequate, safe, towing/hauling equipment is not provided by the customer. Customers who choose to personally transport Plymouth Equipment Rental & Aggregate LLC owned equipment and/or trailers are REQUIRED to and RESPONSIBLE for properly tying down/securing the equipment to the trailer/vehicle per state regulations/laws/RSAs. Plymouth Equipment Rental & Aggregate LLC is not and will not be responsible or liable for any damage(s), fines, etc for negligence on part of the customer/property that is transporting P.E.R.A. 's equipment/property. We reserve the right to terminate a rental if unsafe or negligent use has been seen or reported & the remainder of the rental term is non-refundable.

Please note that Plymouth Equipment Rental & Aggregate LLC reserves the right to terminate a rental term and pick up/retrieve equipment if unsafe or negligent use has been seen or reported - the remainder of the rental term period is non-refundable.

**TERMS & CONDITIONS:** See our Terms & Conditions for full details.

**RENTAL POLICIES:** See our Rental Policy for full details.

LOSS DAMAGE WAIVER (LDW): See our Loss Damage Waiver (LDW) Policy.

**INSURANCE REQUIREMENTS:** See our Insurance Requirements Policy.

**DELIVERY / TRANSPORTATION:** See our Delivery / Transportation Policy.

**RENTAL AGREEMENT INVOICE FORM:** See our Rental Agreement Invoice Form.

**TEXT MESSAGEING & PRIVACY:** See our Text Messaging & Privacy Policy.

By signing the rental invoice agreement form, you agree to all the terms and conditions listed above as well as all other policies listed on our website - plymouthequipmentrentals.com.

At Plymouth Equipment Rental & Aggregate LLC, we pride ourselves in 100% satisfaction Guaranteed. If you are not satisfied, we will go beyond the call to make things right. Please reach out to us and we will work with you to correct any issue that you may have.

