



Position Title: Sales and Service Intern

Company description: The Edmonton Stingers are the two-time champions of the Canadian Elite Basketball League (CEBL), Canada's top level professional basketball league. With deep ties to the local community, the Stingers are led by Edmontonian ownership, front office staff, and players. We pride ourselves on community engagement, championship caliber basketball competition, and fan experience that is the best in the city of champions.

Location: Edmonton Stingers Head Office, 7515 118th Ave NW, Edmonton AB.

Some offsite work may be required.

Department: Ticketing

Hours: 9 AM - 5 PM, Monday - Friday

Some weekend and evening hours will be required in line with Stingers home schedule

Tentative Start Date: April 27th

Position Summary:

- Work with Stingers ticketing and service team on fulfilling fan ticket requests
Conduct customer outreach via phone and email
- Use ticketing software to manage customer accounts and fulfill ticketing request
- Generate leads lists for outreach
- Assist with gameday setup and general operations as needed

Qualifications/Requirements:

- Must be registered in an approved post-secondary course earning credits
- Previous customer service experience an asset
- Previous experience with sport/event management an asset
- Driver's license and own transportation is required

Compensation

- In addition to any earned credits through a post-secondary program, earn a base honorarium and commission on new ticket sales.

To apply please email your resume and cover letter to alexjap@thestingers.ca with the subject line "Sales and Service Intern."