



20 Year Product Warranty

TS Designs Limited want you to have full peace of mind and confidence in the long-term durability of our products and offer a market leading warranty scheme.

A 20 year warranty from date of dispatch is offered covering the repair or replacement of any door leaf or frame component found to be defective due to faulty materials, workmanship or corrosion.

Faulty materials or workmanship

Any part found to be faulty or defective within the warranty period will be repaired or replaced. If a part should become unavailable, this will be replaced with a suitable alternative offering the same function.

Corrosion

Door leaf and frame components manufactured from Grade 304 or 316 stainless steel and finished in our polyester powder coated finish are supplied with a 20 year corrosion warranty from date of delivery.

Finish

Door leaf, frame jamb and head rail components are supplied with a premium quality polyester powder coated finish. Deterioration of finish caused by untreated impact damage or scratches occurring after handover is not covered.

Hardware

Proprietary third-party components (including locking systems, door closers, door stays, hinges and similar items) are warranted for 5 years from date of delivery.



PS Series Stainless Product Warranty Ref. PW/102 | Version 1 | Date: 05/09/2025



20 Year Product Warranty

Exclusions from Warranty Coverage

This warranty does not apply to:

- Any damage resulting from misuse, neglect, or improper handling.
- The use of components or accessories not supplied or approved by TS Designs.
- Faults arising from incorrect installation or assembly procedures.
- Alterations, servicing, or repairs carried out by individuals or companies other than TS Designs or an authorised TS Designs representative.

Act of God Exclusion

TS Designs Ltd is not liable for any failure, defect, or damage to the product resulting from an act of God, force majeure event, or other cause beyond TS Designs Ltd's reasonable control. Such events include, but are not limited to: natural catastrophes like earthquakes, hurricanes, floods, and tornadoes; fires; and other extreme and unanticipated natural occurrences.



PS Series Stainless Product Warranty Ref. PW/102 | Version 1 | Date: 05/09/2025