

SKYE LOGISTICS B.V. – CoC: 98407171

Operational Conditions & Standard Charges

Version 1.0 • Effective from 1 July 2026

APPLICABLE CONDITIONS

Topic	Condition
Applicable Conditions	All services are subject to the Forwarding Conditions of Skye Logistics B.V.
Conditions Link	Forwarding Conditions available upon request or via our website.
Customer Conditions	Any purchasing, procurement or general terms of the Customer are expressly rejected unless accepted in writing by Skye Logistics B.V.
Quotations	All quotations are non-binding until confirmed in writing.
Quote Validity	Quotations remain valid for 14 days unless stated otherwise.
Transit Times	Transit times are indicative only unless expressly confirmed in writing.
Fuel Surcharge	Weekly diesel/fuel surcharge (DOT) applies unless otherwise stated.
Operational Network	Skye Logistics may utilise partner depots, subcontractors and linehaul networks where necessary for the execution of the agreed services.
Rates Validity	Rates are based on current carrier, terminal and governmental tariffs and remain subject to change.
Weights & Dimensions	All weights and dimensions remain subject to verification upon collection, loading or carrier inspection.
Reweigh / Remeasure	Carrier or terminal reweighing and remeasuring shall prevail for rating purposes.
Additional Costs	Additional costs may apply where shipment details, dimensions, weights, services or operational requirements differ from those confirmed at booking.
Cargo Insurance	Cargo insurance is not included unless expressly requested by the Customer and confirmed in writing by Skye Logistics B.V.

GROUPAGE / LTL STANDARDS

Topic	Condition
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EUR Pallet Maximum Weight	750 KG
Block Pallet Maximum Weight	1,250 KG
Stackable Freight	Required unless otherwise agreed.
Non-Stackable Freight	Subject to surcharge.
Oversized Freight	Subject to approval and requotation.
Tail Lift Deliveries	On request only.
ADR Cargo	On request only.
Timed Deliveries	On request only.
Residential Deliveries	On request only.
Pallet Exchange	Excluded unless agreed otherwise in writing.

WAITING TIME CONDITIONS

Topic	Condition
Groupage Pickup / Delivery	30 minutes free, thereafter €65/hour or part thereof.
LTL Pickup / Delivery	1 hour free, thereafter €75/hour or part thereof.
FTL Pickup / Delivery	2 hours free, thereafter €85/hour or part thereof.
General	Waiting time commences immediately after expiry of the applicable free loading or unloading time.

PAYMENT CONDITIONS

Topic	Condition
Payment Terms	Unless otherwise agreed in writing, invoices are payable within 14 calendar days from the invoice date.
Late Payment	Overdue invoices shall accrue the statutory commercial interest under Dutch law from the due date until payment has been received in full.
Collection Costs	The Customer shall be liable for all judicial and extrajudicial collection costs incurred in recovering overdue amounts.
Suspension of Services	Skye Logistics B.V. reserves the right to suspend or refuse further services while overdue invoices remain outstanding.

OPERATIONAL CHARGES

Topic	Condition
Waiting Time	Charged in accordance with the Waiting Time Conditions.
Failed Collection / Delivery	Any failed collection, failed delivery or

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	futile journey caused by the Customer, Consignor or Consignee shall be fully chargeable, including waiting time, repositioning, storage and all third-party costs incurred.
Driver Assistance	Driver assistance during loading or unloading is excluded unless agreed otherwise in writing.
Additional Stops	Additional loading or unloading stops are chargeable unless included in the quotation.
Redelivery	Chargeable where delivery cannot be completed for reasons beyond the control of Skye Logistics.
Cancellation	Cancellation within 24 hours prior to the agreed loading time may result in charges of up to 100% of the agreed freight and any third-party costs already incurred.
Weekend / Holiday Services	Subject to additional charges.
Out-of-Hours Deliveries	Subject to additional charges.

CUSTOMS CONDITIONS

Topic	Condition
HS Classification	The Customer remains fully responsible for the correctness of the commodity declaration and HS classification.
Customs Documentation	The Customer is responsible for providing complete and accurate customs documentation.
Indirect Representation	Subject to approval.
Disbursement Fee	May apply when duties and taxes are advanced on behalf of the Customer.
Customs Fines / Penalties	Any customs fines, penalties, duties or additional charges resulting from incorrect or incomplete shipment information supplied by the Customer shall be fully chargeable.

PORT & TERMINAL CONDITIONS

Topic	Condition
Missed Slot / No Show	Fully chargeable at actual cost.
Empty Return Depot	Subject to carrier instructions.
Port Storage	Chargeable at actual cost.
Terminal Charges	Chargeable where applicable.

CLAIMS & LIABILITY

Topic	Condition
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Visible Damage	Must be reported immediately upon delivery.
Hidden Damage	Must be reported within 7 calendar days.
Proof of Delivery (POD)	We don't supply POD unless specifically requested, subject to availability from the performing carrier. Invoices will be sent without additional POD documentation.
Liability	Liability shall at all times be limited in accordance with the applicable Forwarding Conditions of Skye Logistics B.V.
Force Majeure	Skye Logistics shall not be liable for delays caused by, including but not limited to, force majeure, weather conditions, strikes, traffic congestion, customs inspections, border controls or any event beyond its reasonable control.

Excluded Costs

Unless expressly included in the quotation, all rates exclude VAT, customs duties, import VAT, storage, demurrage, detention, customs inspections, customs examinations, scanning costs, terminal storage, quay rent, container cleaning, container repairs or damage, port congestion charges, government levies, ferry, tunnel and toll charges, border inspection fees, redelivery costs, and any other carrier, terminal, customs or governmental charges, surcharges, taxes, duties or unforeseen costs incurred in connection with the execution of the services.

Final Statement

These Operational Conditions supplement the applicable Forwarding Conditions of Skye Logistics B.V. In the event of any inconsistency, the Forwarding Conditions shall prevail.

If any provision of these Operational Conditions is held to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

The version applicable shall be the version in force on the date the quotation or order confirmation is issued.

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