



Broward Regional Health Planning Council  
**Public Services Impact and Effectiveness Meeting**  
February 23, 2026

2025 – 2026  
Fiscal Year

*As part of BRHPC's contract requirement with the Florida Department of Health this public meeting will review the quality and effectiveness of services provided by Broward Regional Health Planning Council.*

# Housekeeping Rules



**Mute Microphone:** Participants signed on virtually will be automatically muted to limit background noise.



**We ask that you hold your questions until the end of the meeting.**  
**At the end of the meeting:**



*If you are attending virtually, you can either type your questions into the chat box and/or unmute your microphone.*



*If you are attending in person, please raise your hand with questions.*



We kindly request **no** AI note-takers to be used during this meeting.

## About Broward Regional Health Planning Council

# BRHPC Overview

Broward Regional Health Planning Council, Inc. (BRHPC) is a **not-for-profit, established in 1982, under Florida Statute (408.033)**, as the legislatively designated Broward County local health planning entity.

BRHPC is governed by a Board of Directors that is appointed by the **Broward County Board of Commissioners**.

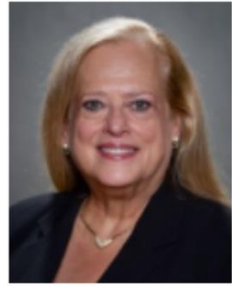
**Mission Statement:** Broward Regional Health Planning Council is committed to developing and providing innovative technology and service solutions at the national, state and local level through planning, direct services and evaluation.

**Vision:** Broward Regional Health Planning Council's vision is to transform health innovative services and systems.

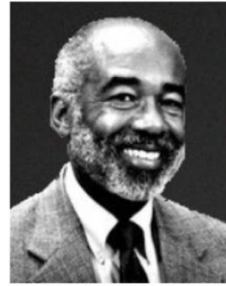
# Board of Directors

The Board is composed of **12 members** representing healthcare providers, healthcare purchasers, and nongovernmental healthcare consumers.

Board members serve for terms of two (2) years and may be eligible for reappointment.



**Barbara S. Effman**  
MPH  
Chair



**Samuel F. Morrison**  
BA, MLS  
Vice Chair



**Pamela B. Africk**  
Secretary



**Alexander Fernandez**  
MBA, CPA  
Treasurer



**Paula L. Anderson**  
DO, MPH



**Sandra L. Barry**



**Osmel Delgado**  
MBA, PharmD, MPH



**Stephen L. Demers**  
MBA



**Matt Hughes**  
MBA



**Albert C. Jones**  
MA



**Leilani Kicklighter**  
MBA, ARM, RN



**Ronald E. Moore**  
MD

Michael De Lucca  
President & CEO

# Strategic Plan

Michael De Lucca  
President & CEO

- The Strategic Plan covers a three-year period 2025-2028
- **Overarching Goals of the plan include:**
  - **Continue to Increase Organizational and Staff Capacity**
  - **Ensure Organizational Stability**
  - **Ensure High Quality Services that Meet or Exceed Contract Requirements**



# Executive Team

- **Weekly meetings** focus on **tracking progress and addressing any areas of concern** to maintain high-quality service delivery
- Encourages open communication and sharing of innovative ideas to improve overall organizational efficiency
- Goals are updated weekly

## Sample of Weekly Goals - Overarching Agency Goals

Michael De Lucca, President & CEO	
	T= On Target   B= Behind Target   C= Completed
1	Apply for Tennessee
2	Maintain Accreditation, PQI Committee Meetings, Subcommittee Meetings and Workplans
3	Develop AI system for cybersecurity training
4	Participate in Leadership Florida
5	Automate payment system for ADAP
6	AI system to HICP's services

# BRHPC's Scorecard Portal

- Enhances accountability and eliminates barriers to achieve performance goals
- Program Directors use this tool monthly to track contractual progress
- Presented to the Board of Directors ensuring transparency and continuous improvement
- Color coded portal to identify progress and success easily

Color Keys	Meets or exceeds target	Within 10% of meeting target	Greater than 10% away from target	Below target	Contractual Goal	BRHPC Goal
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- If a deliverable is below target, there is a space to include an **Explanation for Items Below Target** and an **Improvement Plan**
- **Report Types Include:** Monthly, Quarterly and Annually

# BRHPC's Scorecard Portal

Michael De Lucca  
President & CEO

## Example Quarterly Report: Housing Opportunities for Persons Living with HIV/AIDS (HOPWA) Perspectives 1 & 2

HOPWA STRMU-PHP									
Manager: Sharon Alveranga-Jones									
Contract Year ( October - September )									
Color Keys	Meets or exceeds target	Within 10% of meeting target	Greater than 10% away from target	Below target	Contractual Goal	BRHPC Goal			
Perspective 1: Program Outcomes "Is anyone better off? How do we look to stakeholders?"		Annual Target	Jul - 2025	Aug - 2025	Sep - 2025	Average or YTD	% of Target	Explanation for Items Below Target	Improvement Plan
		(% or N)	%	%	%				
1	Percentage of Grievances upheld by the City	5%	n/a	n/a	n/a	n/a	n/a		
2	Percentage of Appeals Received for Denied Applications.	5%	n/a	n/a	n/a	100%	100%		
Perspective 2: Customer Service How do clients/funders see us? Contract Compliance / Committee Meetings / Client Feedback		Annual Target	Jul - 2025	Aug - 2025	Sep - 2025	Average or YTD	% of Target	Explanation for Items Below Target	Improvement Plan
		(% or N)	%	%	%				
1	Attend all scheduled Community Service Board Meetings	80%	n/a	n/a	100%	100%	125%		
Perspective 3: Internal Processes / Process Outcomes What must we excel at? Contract Compliance / Timely and Accurate Reporting / Quality Assurance		Annual Target	Jul - 2025	Aug - 2025	Sep - 2025	Average or YTD	% of Target	Explanation for Items Below Target	Improvement Plan
		(% or N)	%	%	%				
1	Submit Annual CAPER Narrative on time.	100%	n/a	n/a	100%	100%	100%		
2	Percentage of Clients with documented progress on Housing Stability Plans.	80%	n/a	100%	100%	100%	125%		
3	Percentage of Clients with completed Housing Stability Plans.	100%	n/a	100%	100%	100%	100%		
4	Percentage of Clients with Self-Sufficiency Matrices entered.	100%	n/a	100%	100%	100%	100%		
5	Percentage of PHP/STRMU properties with Housing Quality Standard Inspections.	100%	n/a	100%	100%	100%	100%		
6	Percentage of TEHV [Transitional Emergency Hotel Voucher] Applications completed within 15 business days.	80%	n/a	n/a	n/a	100%	125%		
7	Percentage of PHP (Permanent Housing Placement) Applications completed within 15 business days.	80%	n/a	100%	100%	100%	125%		
8	Percentage of STRMU (Short Term Rent Mortgage & Utilities) Applications completed within 10 business days.	80%	n/a	100%	100%	100%	125%		
9	Submit Quarterly Performance Report [QPR]	100%	n/a	100%	100%	100%	100%		

# Council on Accreditation

Michael De Lucca  
President & CEO  
& Nicole Cohen,  
PIO


- **Achieved Accreditation and Multiple Reaccreditations:**  
First accredited by the Council on Accreditation (COA) in **2016**, with successful reaccreditations in **2020** and **2024**.
- **Demonstrated Excellence Through Rigorous Evaluation:**  
Completed a comprehensive external review to ensure adherence to **industry-recognized standards** for quality, accountability, and continuous improvement.
- Continues to set benchmarks for excellence at the **national, state, and local levels** through innovative planning, direct services, thorough evaluation, and capacity-building initiatives.



# Performance Quality Improvement (PQI)

- All managerial staff **meet monthly** to review program performance, challenges and opportunities
- **The committee discusses**
  - Grant Matrix
  - Fiscal Management
  - Internal Quality Assurance
  - Program Monitoring
  - PQI Subcommittee Reports
  - Public Relations
  - Program Outcomes for Board of Directors
  - Publications/Deliverable Due Dates

Connecting Education, Research, Technology & Service with Community Need www.brhpc.org



**BRHPC**  
HEALTH & HUMAN SERVICE INNOVATIONS

Broward Regional Health Planning Council, Inc.  
200 Oakwood Lane, Suite 100  
Hollywood, Florida 33020-1929

T: (954) 561-9681  
F: (954) 561-9685  
E: info@brhpc.org

**Administration**

**PERFORMANCE QUALITY IMPROVEMENT COMMITTEE  
AGENDA  
JANUARY 21, 2026  
1:30 PM**

- I. Call to Order
- II. Approval of Minutes of December 17, 2025
- III. Opening Remarks; Mike De Lucca
- IV. Sustainability: Grant Matrix Review
  - A. In Research and Development Phase (Pending Submission)
  - B. Submitted
  - C. Awarded
  - D. Partnerships/Initiatives/Collaborations
    1. Rental Properties
- V. Fiscal Management
  - A. Accounts Receivable/Payable
  - B. Contract Deliverables by Program (Invoices/Back-up documentation)
  - C. Fiscal Audit (Reported Annually)
  - D. Fingerprinting Report
- VI. COA Accreditation Update
  - A. Council on Accreditation Committee Report; Nicole Cohen
- VII. Internal Quality Assurance
  - A. Update of Goals for each Department/Program – Successes and Challenges
  - B. Scorecard Analysis by Program/Department (Reported Quarterly)
- VIII. External Quality Assurance (Program Monitoring)
  - A. Program Monitoring
  - B. Status update on Responses to Monitoring Reports by Program
    1. Broward County, December 16, 2025
- IX. Human Resources Report
  - A. HR Subcommittee Report; Yolanda Falcone
  - B. Review of Division Personnel File Spreadsheet
  - C. Staff Retention Report: New Employees/Separating Employees (Names And Dates)
  - D. Annual Staff Demographic Survey; Nicole Cohen (Completed)
  - E. Annual Staff Satisfaction Survey; Nicole Cohen (Completed)
  - F. Staff Recognition – Employee of the Quarter
  - G. BRHPC Employment Opportunities by Program

Barbara S. Effman, MPH  
Chair


Samuel F. Morrison, BA, MLS  
Vice Chair


Pamela B. Adrick  
Secretary

Alexander Fernandez, MBA, CPA  
Treasurer

Paola L. Anderson, DO, MPH  
Sandra L. Barry  
Osnel Drigada, MBA, PharmD, FASHP  
Stephen L. Demers, MBA  
Matt Hughes, MBA  
Albert C. Jones, MA  
Larissa Koolighner, MBA, ARM, RN  
Ronald E. Moore, MD

Michael De Lucca, MHM  
President and CEO





- X. Incident/Grievance Reports
  - A. Internal Incidents
  - B. External Incidents by Program
  - C. Grievance Report by Program
- XI. Management Information Systems
  - A. Systems Information Subcommittee Report; Jonathan Hill
  - B. Property Inventory/Equipment Upgrades
  - C. Managing Data Interruptions
  - D. Data Security
  - E. Website Maintenance and Updates
  - F. Timesheet System
- XII. Risk Prevention and Safety
  - A. Risk Prevention and Management Committee Report; Nicole Cohen
  - B. Review and Approval of Emergency Preparedness Plan (Completed)
  - C. Semi Annual Fire Drills Dates - January 2026 and July 2026
  - D. Facility Maintenance
- XIII. Staff Training and Development
  - A. Staff Training and Development Subcommittee Report; Yolanda Falcone
- XIV. BRHPC Public Relations
  - A. National, State and Local Recognition (Awards/Certificates)
  - B. National, State and Local Presentations
  - C. Press Releases
  - D. Social Media Presence
  - E. Public Health Workforce Development Series
- XV. Program Outcomes for Board of Directors
  - A. Quarterly Board Meetings – Next Meeting Date: February 12, 2026
  - B. Quarterly Financial Reports – Quarter 2 Due January 15, 2026
  - C. Quarterly DOH Work Plan – Quarter 2 Due January 15, 2026
  - D. Quarterly Division Scorecard Report – Quarter 2 Due January 15, 2026
  - E. Annual Board Meeting – May 14, 2026
- XVI. DOH Publications/Deliverables Due Dates
  - A. Health Profile – September 2026
  - B. DOH Monthly Technical Assistance Encounter Form – Due the 5<sup>th</sup> day of each month
  - C. Health Benchmarks Update – Due: BI-Annually
  - D. District Health Plan Update – Due: Quarterly
  - E. Quarterly Newsletter – Spring Newsletter Due: March 15, 2026
  - F. 2025-2026 Annual Report – July 2026
- XVII. Old/New Business
- XVIII. Announcements
- XIX. Next Meeting Date – Wednesday, February 18, 2026 at 1:30 pm
- XX. Adjournment

# Four PQI Subcommittees

- **PQI Subcommittees**

- Staff Training and Development
- Human Resources
- Management Information System
- Risk Prevention and Management

- Each subcommittee has their own work plan to track progress

- Subcommittees **meet quarterly** and collaborate closely with one another to ensure a unified and effective approach to:

- Improving Performance
- Addressing Challenges
- Achieving Organizational Goals

BROWARD REGIONAL HEALTH PLANNING COUNCIL, INC. STAFF TRAINING & DEVELOPMENT SUBCOMMITTEE WORK PLAN 2025-26																
This work plan is intended to help guide the work of the Staff Training & Development Subcommittee and to assist the Performance Quality Improvement Committee in achieving its objectives in the coming year. For each activity, the time period of the activity is highlighted in blue and the completion date is noted with an "X"																
<b>Overarching Goal of the Staff Training &amp; Development Subcommittee:</b> Broward Regional Health Planning Council (BRHPC) is committed to providing all personnel with the supervision and training needed to perform their job functions at their highest possible level. It is also committed to enhanced staff development and growth of every employee through regularly scheduled and ongoing supervision and training. This provision of training and supervision is designed to improve professional and technical skills, increase staff use of and fidelity with evidence-based practices and further system of care utilization management and compliance.																
<b>Objective 1: Ensure annual trainings are completed for all staff members as per contract requirements</b>																
Activities	Responsible Party	Outcomes	Action Items	Due Date	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
1.1 Review and update list of annual training required for all staff trainings	Staff Training Committee	Updated list	Update the list based on contractual requirements or new regulations as appropriate	7.2025	7/10/2025											
1.2 Review new employee orientation checklist	Staff Training Committee	Updated checklist	Collaborate with HR subcommittee	1.2026												
1.3 Maintain annual calendar of trainings	Staff Training Committee	Calendar of trainings	Collaborate with HR and RPM subcommittees Present to PQI Committee	7.2025	7/10/2025											
1.4 Invite guest speakers as needed for special topics such as safety and health/wellness	Staff Training Committee	Calendar of trainings	Collaborate with HR and RPM subcommittees	10.2025		8.28.25										
1.5 Conduct annual audit of employee files for evidence of training	Staff Training Committee	Updated training files	Collaborate with HR subcommittee	7.2025	7.2025											
<b>Objective 2: Assess Staff Training needs</b>																
Activities	Responsible Party	Outcomes	Action Items	Due Date	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
2.1 Supervisor analyze and recommend training opportunities for respective staff	Staff Training Committee	Findings	Present Findings to PQI Committee	Monthly	7/10/25											
2.2 Plan and schedule trainings/activities for respective staff	Staff Training Committee	Calendar of trainings	Plan additional staff trainings based on need.	10.2025												
<b>Objective 3: Deliver annual training for supervisory staff</b>																
Activities	Responsible Party	Outcomes	Action Items	Due Date	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
3.1 Revise supervisory staff training materials with additional policy as needed	Staff Training Committee	Updated staff training materials	Collaborate with HR committee	4.2026												
3.2 Incorporate training on PQI measures for all supervisory staff	Staff Training Committee	Ongoing training as needed		4.2026												

Example of Staff Training and Development Work Plan

# Staff Training & Development Subcommittee

Yolanda Falcone  
Manager of Admin  
Services and  
Chair of the  
Subcommittee

- Reviews and evaluates training and educational opportunities for all BRHPC staff
- Committed to ensuring all personnel receive the supervision and training needed to excel in their roles
- Ensures annual trainings are completed for all staff as per contract requirements
- Assess staff training needs

### BRHPC Security Awareness Training

Complete the training video below, then proceed to the quiz to earn your certificate.

**Before You Begin**

Please watch the complete training video below before starting the quiz. This video covers essential security awareness topics that will be tested in the quiz.

**Training Video**

BRHPC Security Awareness Training Course (5:24)



0:00 / 5:23

# Human Resources Subcommittee

- Ensure BRHPC's policies and procedures are reviewed annually and maintained as per applicable laws and regulations
- All applicable laws and regulations pertaining to employees are monitored and followed to protect staff and minimize potential liability
- Oversee recruitment and retention effort
- Complete employee benefit renewal procedures

Yolanda Falcone  
Manager of Admin  
Services and  
Chair of the  
Subcommittee



**Policies &  
Procedures**



# Management Information Systems (MIS) Subcommittee

Jonathan Hill  
MIS Director and  
Chair of the  
Subcommittee

- **Strategic Planning:** Align MIS initiatives with organizational goals
- **System Development & Evaluation:** Oversee implementation and performance of information systems
- **Data Governance:** Ensure data integrity, security, privacy, and compliance. **Technology Assessment:** Evaluate and recommend new technologies and system enhancements and/or modification upgrades
- **Resource Allocation:** Advise on budgeting and prioritization of IT projects
- **Risk Management:** Identify and mitigate information system risks
- **User Support & Training:** Support end-user needs through training and resources



BRHPC has  
successfully  
completed a SOC 2  
Type II audit



# Risk Prevention and Management (RPM) Subcommittee

- To ensure the safety and welfare BRHPC's staff and visitors
- Oversees agency compliance with all regulatory and contractual requirements
- Develops and implements proactive strategies to reduce potential loss and liability risks for the organization
- Maintain a weekly facility maintenance log of the building

<b>BUILDING/GROUNDS</b>	<b>M</b>	<b>T</b>	<b>W</b>	<b>T</b>	<b>F</b>	<b>COMMENTS/NOTES</b>
Floors – Tile and Carpet (Dry, Clean and Clear of Debris)	✓	✓		✓		
Walls – Clean Marks and Dirt	✓					
- Painting	✓					
Ceilings – Replace Stained or Broken Tiles	✓					
Hallways - Clean and Clear of Debris	✓					
Rear Door Receiving Area – Clean and Clear of Debris	✓					
Front Parking Lot – Clean and Clear of Debris	✓					
Entrance Walkway – Clean and Clear of Debris	✓					
Dumpster Area – Clean and Clear of Debris	✓					
Waste Disposal – Disposed of Night Before	✓					

<b>LIGHTING</b>	<b>M</b>	<b>T</b>	<b>W</b>	<b>T</b>	<b>F</b>	<b>COMMENTS/NOTES</b>
Lobby and Hallways	✓	✓		✓		
Restrooms – Executive, Guest and Staff	✓					
Conference Rooms – Executive and A-D	✓					
Waiting Room	✓					
Intake Offices	✓					
Emergency Lighting – Tested Daily	✓					
Inventory of Lighting Supplies	✓					

# Finance Department

- Unqualified Audit
- Annual approved budget in June by the Board of Directors
- Board approved Fiscal Policies and Procedures

## Independent Auditor's Report

Board of Directors  
Broward Regional Health Planning Council, Inc. and Subsidiaries  
Fort Lauderdale, Florida

### Report on the Audit of the Consolidated Financial Statements

#### *Opinion*

We have audited the consolidated financial statements of Broward Regional Health Planning Council, Inc. and Subsidiaries (the "Council"), which comprise the consolidated statement of financial position as of June 30, 2025, and the related consolidated statements of activities, functional expenses, and cash flows for the year then ended, and the related notes to the consolidated financial statements.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the Council, as of June 30, 2025, and the changes in its net assets and its cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the Council, as of June 30, 2025, and the changes in its net assets and its cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

#### *Responsibilities of Management for the Consolidated Financial Statements*

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is required to evaluate whether there are conditions or events considered in the aggregate, that raise substantial doubt about the Council's ability to continue as a going concern for one year after the date that the consolidated financial statements are available to be issued.

## Programs

# Nurse Family Partnership



Maxine Pink  
Program Director

- **NFP Vision:** A future where all children are healthy, families thrive, communities prosper, and the cycle of poverty is broken
- Services are delivered through a partnership between BRHPC and two hospital systems, **Broward Health and Holy Cross Health**
- NFP is supported through Maternal Infant Early Childhood Home Visiting Initiative (MIECHV) funds which are administered by the Florida Association of Healthy Start Coalitions
- Evidence-based community health program
- The program can serve 175 expectant women. The program is currently serving 153 mothers
- The program continues throughout the gestational phase, birth of infant and until the child reaches 24 months (2 years)
- **Qualifying Events for the Program:**
  - Families facing elevated risk factors
  - Low income
  - Residing in targeted zip codes

# Nurse Family Partnership



Maxine Pink  
Program Director

- NFP is aimed at improving prenatal care, decreasing infant mortality rate, and promoting breastfeeding in the community
  - **Key Program Goals:** Improve Women Health Outcomes, Improving Child Health and Development and Improving Economic Self-Sufficiency of the Family



Together is Better Community  
Event



NFP Program Staff

# Get Covered Broward

Open Enrollment Period: November 1, 2025 – January 15, 2026

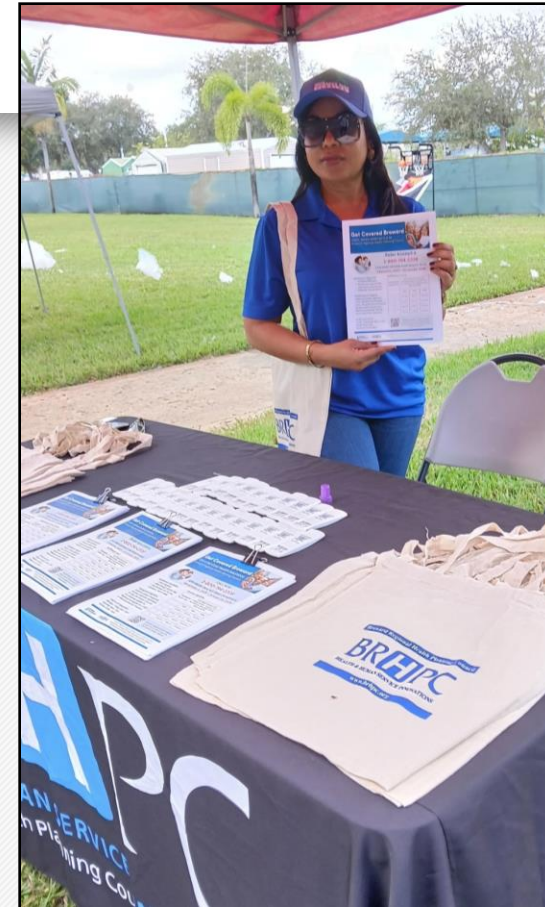
Barbara France  
Program  
Coordinator &  
Nicole Cohen,  
PIO

- Providing enrollment assistance through a partnership with the Health Foundation of South Florida
- Enrollment in the Affordable Care Act
- The program provides free education and application assistance to uninsured and vulnerable individuals and increases the awareness regarding the **availability of low-cost health insurance**
- BRHPC has enrolled over **1,270 clients** during the 2026 Open Enrollment Period
- **1-800-794-2208 Number** where enrollment and eligibility assistance is available in English, Spanish and Haitian Creole



# Get Covered Broward Events Participated

- October 25, 2025: **Somerset Prep North Lauderdale Academy Health Fair**
- November 8, 2025: **Town of Pembroke Park Community Health Fair**
- November 30, 2025: **World AIDS Day Event – Las Olas**
- December 1, 2025: **World AIDS Day & Tabling**
- December 13, 2025: **11<sup>th</sup> Annual Holiday in Sistrunk**
- February 21, 2026: **Stay Healthy Together Initiative in the City of Lauderhill**



Barbara France, ACA Enrollment Coordinator, distributing flyers at Town of Pembroke Park Florida: Community Health Fair

Barbara France  
Program  
Coordinator &  
Nicole Cohen,  
PIO

# Get Covered Broward

## Media During Open Enrollment

Barbara France  
Program  
Coordinator &  
Nicole Cohen,  
PIO

Get Covered Broward shared a total of 82 social media posts on the following platforms with a total reach of 9,030 individuals

- Facebook
- LinkedIn
- Instagram
- X (*formerly known as Twitter*)

Radio Advertisements	Language	Reach
Pandora Radio	English	59,808 Individuals
Univision Radio	Spanish	61,889 Individuals
WLRN – NPR	English	353,000 Individuals
Radyo Lekol	Haitian Creole	10,000 Individuals

# Housing Opportunities for Persons with HIV/AIDS (HOPWA)

Sharon  
Alveranga-Jones  
Program Director

- **Funding:** The City of Fort Lauderdale receives Housing for Persons with Aids (HOPWA) funding from the U.S. Department of Housing and Urban Development
- BRHPC operates as a project sponsor that provides housing and related services to eligible HOPWA individuals
- HOPWA provides states and localities with resources and incentives to devise long term strategies for meeting the housing needs of low-income persons living with HIV/AIDS and their families
- HOPWA offers housing assistance through its four programs for vulnerable individuals and families who are at-risk for homelessness or who are already homeless



The HOPWA Team

# Housing Opportunities for Persons with HIV/AIDS (HOPWA) Programs

Sharon  
Alveranga-Jones  
Program Director

- **Short Term Rent Mortgage and Utility (STRMU)**
  - Provide short-term stabilizing assistance to currently housed households to prevent homelessness for persons with past due rent, mortgage and/or utilities
- **Permanent Housing Placement (PHP)**
  - Provide move-in assistance with rent and/or utilities to persons in unstable housing or those already homeless
- **Temporary Emergency Hotel Voucher (TEHV)**
  - Provide emergency hotel assistance for up to 60 days for households with a permanent housing plan
- **Tenant Based Rental Voucher (TBRV)**
  - Provide a subsidy to eligible households in a unit of their choice. TBRV households may move in different units within Broward County and continue receiving assistance

# Housing Opportunities for Persons with HIV/AIDS (HOPWA) Client Eligibility

Sharon  
Alveranga-Jones  
Program Director

- Be HIV Positive
- Income must fall within Federal Annual Income Guidelines
- Complete a truthful application
- Lawfully reside in the U.S.
- Be a U.S. citizen or a legal resident with a valid Social Security number
- Demonstrated immediate financial emergency
- Documented proof of the need for assistance
- Plan of action to address the situation after receiving HOPWA assistance

FY 2025 Income Limits Summary

FY 2025 Income Limit Area	Median Family Income <a href="#">Click for More Detail</a>	FY 2025 Income Limit Category	Persons in Family							
			1	2	3	4	5	6	7	8
Fort Lauderdale, FL HUD Metro FMR Area	\$96,200	Very Low (50%) Income Limits (\$) <a href="#">Click for More Detail</a>	40,350	46,100	51,850	<b>57,650</b>	62,250	66,900	71,500	76,100
		Extremely Low Income Limits (\$)* <a href="#">Click for More Detail</a>	24,250	27,700	31,150	<b>34,600</b>	37,650	43,150	48,650	54,150
		Low (80%) Income Limits (\$) <a href="#">Click for More Detail</a>	64,550	73,800	83,000	<b>92,200</b>	99,600	107,000	114,350	121,750

# Housing Opportunities for Persons with HIV/AIDS (HOPWA) Monthly Trainings

- Calendar of FREE Financial Education Virtual Workshops provided by Consolidated Credit
- Flyers are shared with clients and featured in quarterly newsletters and on social media

Sharon  
Alveranga-Jones  
Program Director

**CONSOLIDATED CREDIT®**  
When debt is the problem, we are the solution.

**December 2025** **FREE** **Financial Education**  
Webinars & Seminars

**Wednesday 10<sup>th</sup>**  
**Mental Health & Financial Health**  
A holistic approach to a balanced life  
  
[Register Here](#)

**Miércoles 17**  
**Salud Mental y Salud Financiera**  
Un enfoque holístico para una vida equilibrada.  
  
[Regístrate Aquí](#)

**Free Webinar**  
1:00 P.M. – 2:00 P.M. (EST)

**Seminario Online Gratis**  
1:00 P.M. – 2:00 P.M. (EST)



# The Insurance Benefits Management Program

## Premium Assistance

Cristy Kozla  
Program Director

- Statewide Florida Department of Health Program that provides health insurance premium payments for qualified Ryan White Part B participants
- Provides uninsured, underinsured and insured clients access to critically necessary health care and life saving medications for Persons With HIV (PWH) supporting health insurance policies from the Federally Facilitated Marketplace, Employer Sponsored or COBRA Coverage
- Eligible clients are provided health insurance which includes prescription drug coverage equivalent to the ADAP drug formulary
- **The program has completed over 6,000 unduplicated ADAP enrollments and premium payments totaling approximately \$10 million per month for plan year 2025**

# Insurance Benefits Management System (IBMS)

- BRHPC's proprietary **Insurance Benefit Management System (IBMS)** is a customizable state of the art system providing an efficient, streamlined process for insurance enrollment and premium payments
- BRHPC has developed and implemented a statewide IBMS that facilitates health insurance enrollments and premium payments for program-eligible clients by seamlessly integrating data from the Marketplace, the State's eligibility system, and its internal accounting system, ensuring efficient processing with enhanced accuracy and minimal data entry errors
- The IBMS monitors program eligibility, facilitates timely payments, and detects past-due balances requiring potential reinstatement, helping to prevent any access to care issues





# Insurance Benefits Management Program

## Resources

Cristy Kozla  
Program Director

- **Website:** [Enroll.BRHPC.org](https://enroll.brhpc.org)
- **Insurance Enrollment Information:** 1-844-441-4422
- **Program Eligibility Information:** 1-844-381-2327
- Through payment of health insurance premiums, clients experience a continuum of care which improves health outcomes, increases the number of clients retained in care and increases viral load suppression and adherence to medication regimen



**ABOUT THE PROGRAM**

### Insurance Premium Assistance Services

Participants **MUST Enroll In Premium Assistance Annually**. Enroll online at <https://enroll.brhpc.org>, over the telephone by calling 1-844-441-4422 or [calling your County Health Department](#). This is **REQUIRED** even if you enrolled with an agent/broker, navigator, case manager, etc.

Enrollment and reenrollment in the premium assistance program is required prior to each calendar year regardless of the type of insurance enrolled in, including marketplace/Affordable Care Act (ACA), employer sponsored insurance, or COBRA.

Insurance Enrollment Assistance is provided by our partner **American Exchange**

For Agents, Brokers, Navigators, Certified Application Counselors, Assisters and Case Managers you can **Register Now** for resource access.

BRHPC

# Centralized Intake & Eligibility Determination (CIED)

Dr. Jasmin D.  
Shirley  
Program Director

- CIED's **core functions** include determining eligibility for Ryan White Part A services and/or third-party payers.
- The program **provides information and referrals** for services for clients **who are seeking medical and supportive services. 25,716 services provided during CY-2025**
- CIED serves as the **single point of entry** for Persons Living with HIV and AIDS (PLWHA) who are residents of Broward County. **8,088 unduplicated clients served**
- This program is funded by the Broward County Board of County Commissioners



The CIED Team

# Ryan White Centralized Intake & Eligibility Determination (CIED): Location of Services

Dr. Jasmin D.  
Shirley  
Program Director

## **Broward Regional Health Planning Council**

200 Oakwood Lane, Suite 100  
Hollywood, FL 33020 | 954.561.9681 x 1242/1279  
M-F 8:30am – 5:00pm

## **AHF – North Point (Medical & Case Management)**

6333 N. Federal Highway, Suite 301 & 302  
Fort Lauderdale, FL 33308 | 954.772.2411  
M, T, Th & F 8:30am – 5:00pm

## **AHF – Oakland Park (Medical & Case Management)**

2866 East Oakland Park Blvd., Floor 2  
Fort Lauderdale, FL 33306 | 954-561-6900  
W- 8:30am – 5:00pm

## **BCFHC Pompano Beach (Medical & Case Management)**

168 N. Powerline Road  
Pompano, FL 33069 | 954.970.8805  
M 8:30am – 5:00pm & T 9:30am – 6:00pm

## **Broward House (Case Management Only)**

2800 Andrews Avenue, Wilton Manors, FL 33311  
954.568.7373 | M, W, & F 8:30am – 5:00pm

## **Care Resource (Medical, Case Management & RW Part A Dental)**

871 W. Oakland Park Boulevard  
Fort Lauderdale, FL 33311  
954.567.7141 | M, W, Th, F, 8:30am – 5:00pm

## **Broward Health Point at Comprehensive Care Center**

1101 NW 1<sup>st</sup> Street  
Fort Lauderdale, FL 33311 | 954.467-0880  
M-F, 8:30am – 5:00pm

## **Memorial Primary Care Center (Medical & Case Management)**

5647 Hollywood Boulevard, Hollywood, FL 33021  
954.276.1616 | M-W, 8:30am – 5:00pm

## **Poverello (Food Bank)**

2056 N. Dixie Highway  
Wilton Manors, FL 33305 | 954.561.3663  
M, W, & F, 8:30am – 5:00pm

## **FODH (ADAP)**

2421 SW 6<sup>th</sup> Avenue, Fort Lauderdale, FL 33315  
954.467.4700 or 954.213.0623 | Th & F, 8:30am – 5:00pm

*\*\* All CIED Sites are closed on the third Friday of each month \*\**

# Health Insurance Continuation Program

Natalie Lewis  
Program  
Coordinator

The Health Insurance Continuation Program (HICP) provides **cost-sharing assistance** to eligible Broward County residents living with HIV, supporting continuity of care through Ryan White Part A.

HICP assists with **approved copayments, coinsurance, and deductibles** for eligible, in-network outpatient medical and pharmacy services when primary insurance coverage is active.

## Participant Eligibility Overview

- **Ryan White Part A eligible** (certified through CIED)
- Enrolled in Ryan White Part B / ADAP
- **Enrolled in ADAP Premium Assistance** with an ADAP-approved ACA plan
- Income between 50%–400% of the Federal Poverty Level

# Health Insurance Continuation Program FY 25-26 Performance & Impact

Natalie Lewis  
Program  
Coordinator

- **FY 25–26 Performance Metric**
  - 85%+ of eligible payment requests processed within 10–15 calendar days of receiving complete documentation
  - 100% provider payments issued directly to medical providers
  - Ongoing provider engagement and education to support timely reimbursement
    - 295 total provider partners
    - 43 providers added during current FY 25–26 and counting
- **Program Outcomes**
  - Improved access to outpatient medical care, labs, diagnostics, and eligible medications
  - Support for treatment adherence and continuity of care
  - Reduced reliance on Ryan White direct service delivery
  - Strengthened provider collaboration through timely reimbursement
- **FY 25–26 Program Update**
  - **Implementation of the HICP Client Acknowledgment Form** to document client understanding and agreement
  - Clearer client expectations and documentation requirements to support timely reimbursement
  - Payment requests must be submitted within 60 calendar days of the Date of Service
  - Clear definition of acceptable billing documentation required for payment processing

# HICP Participant & Provider Feedback

Natalie Lewis  
Program  
Coordinator

## Participant Feedback Highlights

- Appreciation for timely payment processing
- Reduced financial stress related to medical cost-sharing
- Improved ability to maintain medical appointments and medication adherence

## Medical Provider Feedback Highlights

- Positive feedback regarding responsiveness and communication
- Increased understanding of HICP billing and reimbursement processes
- Appreciation for provider education and support

## Overall Impact

- Reduced billing delays and follow-up issues through clearer communication



# Ryan White HIV/AIDS Services: HIV Planning Purpose



Dr. Gritell C.  
Berkeley Martinez  
Program Director

This division of BRHPC provides support to the Broward County HIV Health Services Planning Council and Clinical Quality Management, which are under the Community Partnership Division of the Department of Human Services.

The federal legislation that guides the work of the Planning Council is the Ryan White Treatment Modernization Act (1990), which requires funded recipients to establish HIV Health Services Planning Councils (HIVPC)

- **BRHPC is the Sole** recipient of the HIV Planning Council and Clinical Quality Management funds
- **HIVPC:**
  - Legislatively required body
  - Decides on the use of Ryan White Part A funds
  - Ensures at least 33% consumer participation
- **Appointments:** All HIVPC members are appointed by the Board of Commissioners.
- **Responsibilities:**
  - Assess the service needs of people with HIV in the community.
  - **By making** data-driven decisions.
  - All work of the Planning Council is supported by BRHPC's Planning Council Support (PCS) staff



# Ryan White HIV/AIDS Services: HIV Planning

## Six Standing Committees Help the planning Achieve Its Mission



Dr. Gritell C.  
Berkeley Martinez  
Program Director

### Executive Committee

This Committee consists of Chairs and Vice-Chairs and develops the Planning Council agenda and oversees Committees' work.

### Membership/Council Development Committee (MCDC)

Approves new member applications, ensures that Council membership reflects the demographics of the HIV epidemic in Broward County, and conducts recruitment and retention activities.

### The Nominating & By-Laws Committee

Provides a slate of nominations for the Chair and Vice Chair of the Council and reviews and updates the Council's By-Laws and Memorandum of Understanding

### Most recently, Local Pharmacy Advisory Committee

Provides recommendations to improve the quality, cost-effectiveness, coordination, and allocation of pharmacy services within the RW Part A system of care.

### Priority Setting & Resource Allocation Committee (PSRA)

This Committee establishes priority service categories and recommends and reviews Ryan White Part A funding & expenditures.

### Quality Management Committee (QMC)

This Committee develops client & system outcomes & indicators.

### Integrated Planning Work Group Committee

The workgroup is responsible for monitoring and providing recommendations for the completion of the activities outlined in the Broward County Integrated HIV Prevention and Care Plan.

### System of Care Committee (SOC)

This Committee identifies gaps in care and develops recommendations for improvement.

### And the Community Empowerment Committee (CEC)

Serves as a bridge between the Council and people with HIV in Broward. It encourages involvement of individuals living with and affected by HIV/AIDS in the Council process.

# Ryan White HIV/AIDS Services: HIV Planning

## 3 Key Activities of the Planning Council are



Dr. Gritell C.  
Berkeley Martinez  
Program Director

to **prioritize/rank** Ryan White Part A services, and to **allocate Ryan White Part A funding to each service category**, and **issue service directives**, which can guide contractual responsibilities of subrecipients

- **Core Medical Services:**

- AIDS Pharmaceutical Assistance (local)
- Health Insurance Premium and Cost Sharing Assistance
- Medical Case Management
- Mental Health Services
- Oral Health Care
- Outpatient/Ambulatory Medical Care
- Substance Abuse Outpatient Care
- Medical Nutrition Therapy

- **Support Services:**

- Emergency Financial Assistance
- Food Bank (Food Vouchers)
- Legal Services
- Non-Medical Case Management (includes the [Centralized Intake & Eligibility Determination program](#))

**Funds Allocated:**

- Approximately **\$15 Million** per year is allocated by the Planning Council

# Ryan White HIV/AIDS Services: Planning Council Activities also include community outreach. Below are a few engagement activities:



Dr. Gritell C. Berkeley Martinez  
Program Director

World AIDS Day Proclamation was presented by Vice Mayor McKinzie, colleagues from the community partnership division, and community members



Aging Gracefully, Educating community members 50+



Man Up Festival



# Ryan White HIV/AIDS Services: Clinical Quality Management, Purpose



Dr. Gritell C.  
Berkeley Martinez  
Program Director

The HIV Clinical Quality Management (CQM) Program: **Evaluates** and **assists with improving the quality of HIV services** by guiding Ryan White Part A Subrecipients with **quality improvement (CQI) strategies** to improve patient care, health outcomes, and patient satisfaction.

- CQM Support Staff:

Provides **professional support, meeting coordination, and technical assistance** to improve patient care, health outcomes, and patient satisfaction.

# Ryan White HIV/AIDS Services: Clinical Quality Management



Dr. Gritell C.  
Berkeley Martinez  
Program Director

The CQM Program **coordinates meetings** with Broward County-funded **Ryan White Part A subrecipients** to improve service delivery.

Network meetings are grouped based on the following disciplines:

- Support Services
- Oral Health
- Medical Providers
- Medical Case Management
- Behavioral Health, and
- Quality Improvement

# Ryan White HIV/AIDS Services: Clinical Quality Management



Dr. Gritell C.  
Berkeley Martinez  
Program Director

## Samples of Quality Improvement Projects conducted by Subrecipients include

- **Decrease the incidence of sexually transmitted infections (STIs)** among patients with HIV through regular evaluations of STI risk and screenings.
- **Enhance patient adherence** to follow-up care among individuals undergoing HIV testing within the Test and Treat program.
- Implement strategies to **enhance data quality** with the objective of **reducing the number of individuals who are not achieving viral suppression**. This includes minimizing the number of clients who are missing laboratory work in Provide Enterprise.
- **Increase retention in care** for clients who have not achieved an undetectable HIV viral load.

# Ryan White HIV/AIDS Services: Clinical Quality Management



Dr. Gritell C.  
Berkeley Martinez  
Program Director

## National Conference Speakers August 2024

Danielle Liao, CQM Health Planner, Debbie Cestaro-Seifer, BRHPC's quality improvement nurse consultant, and Timothy Thompson from the Broward County Human Services Community Partnerships Division (CPD) presented **"Continuous Clinical Quality Improvement Program Elevated by Broward Ryan White Part A EMA Using Novel Quality Improvement Toolkit."**



# Meet the BRHPC Planning Council Support & Clinical Quality Management Team



Dr. Gritell C. Berkeley Martinez  
Program Director



From Left to Right:  
Gritell Berkeley Martinez, PhD,  
*Director of Planning Quality Management*

Mandy Lacroix, MPH

Shade Isidore, MPH

*PCS Health Planners*

Danielle Liao, MPH

*CQM Health Planner*

Debbie Cestaro-Seiffer, RN, MSN & Jeffrey Beal, MD

*Clinical Quality Improvement Consultants*



# Planning

# Broward County Health Plan

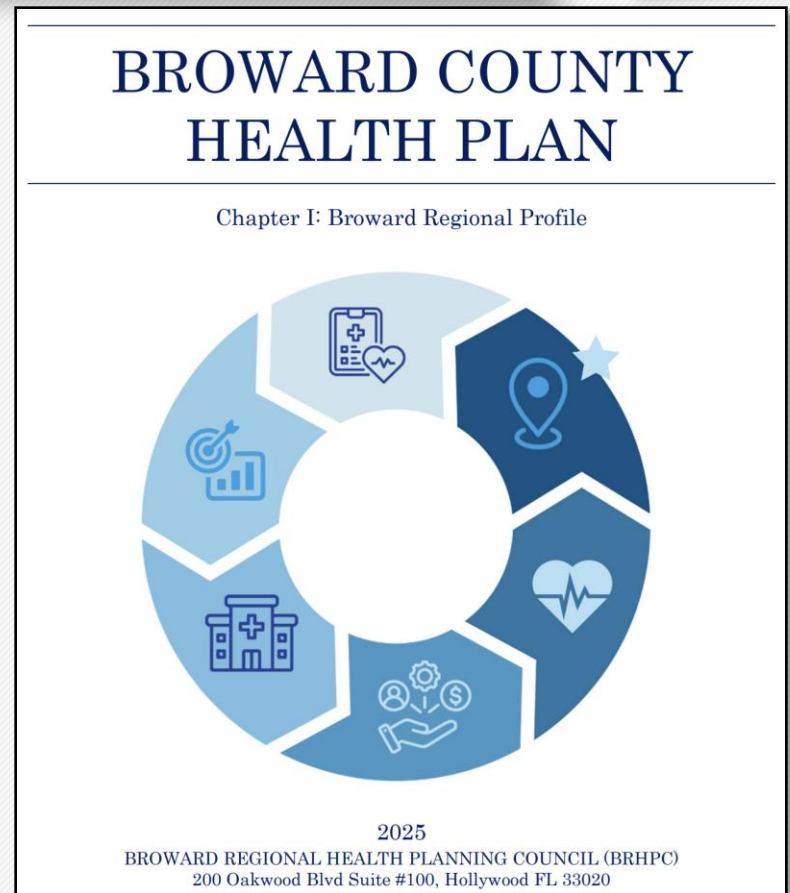
Emily Chandler  
Health Planner

The Health Plan covers a vast spectrum of topics from labor force statistics to immunization rates, reflecting the broad scope of issues affecting public health, as well as highlighting the correlation between socioeconomics and community health.

This document assists community programs and agencies with health and community planning.

## The Health Plan is divided into 6 chapters:

- I. Regional Profile
- II. Health Status
- III. Health Resources
- IV. Healthcare Utilization
- V. Benchmarks
- VI. The Health Data Warehouse



# Broward County Health Profile

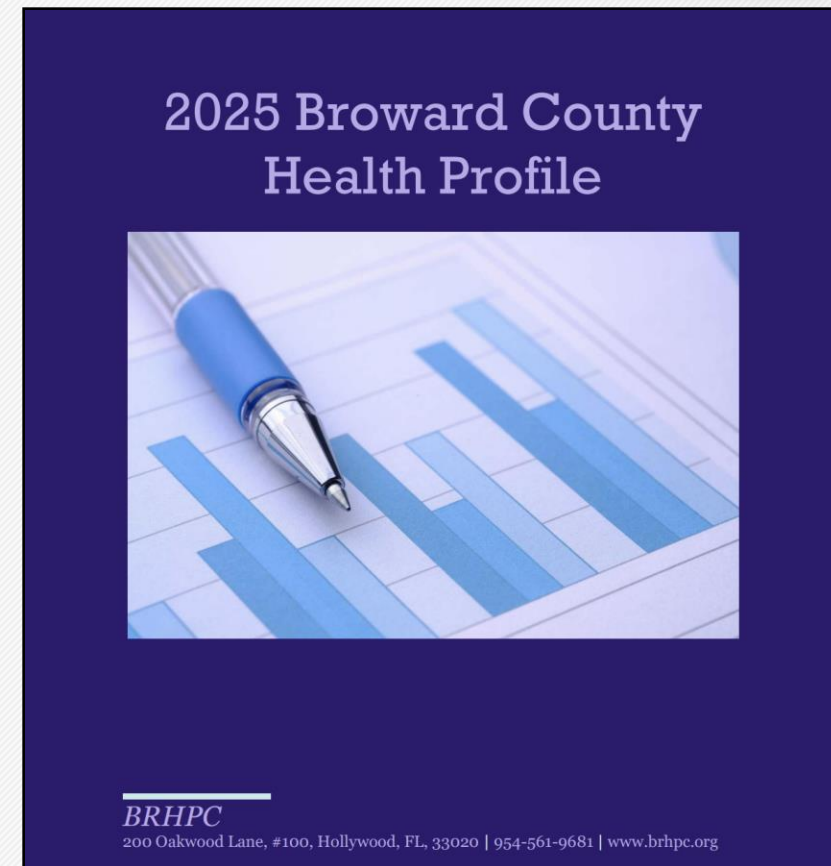
Emily Chandler  
Health Planner

The Broward County Health Profile Provides a synopsis of Broward County Health indicators.

A compilation of statistics at the county and state levels **including population:**

- **Demographics**
- **Socioeconomic factors**
- **Maternal & child health**
- **Infectious disease**
- **Leading causes of death**
- **Healthcare utilization**

The Profile is updated annually and supports local organizations and social services programs by providing county-level health data for health planning.



# Community Health Needs Assessment (CHNA)

Facilitate process and conduct CHNA's that allow agencies and hospitals to ensure compliance with IRS 990 requirements.

A CHNA provides information so that communities may identify issues of greatest concern and decide to commit resources to those areas, thereby making the greatest possible impact on community health status.

## Samples of Community Health Needs Assessments Completed:

- 2023 Broward CHNA PRC Survey, conducted every two years since 1990
- 2024 – 2027 Broward Health CHNA
- 2024 – 2027 Memorial Healthcare System
- 2022 Broward HIV Needs Assessment
- 2022 Broward SAMH Needs Assessment
- 2022 Local Health Councils Statewide Needs Assessment
- 2021 – 2024 Memorial Healthcare System
- 2021 – 2023 Broward Health
- 2021 – 2023 Holy Cross Health
- 2019 Broward Health
- 2018 Memorial Healthcare System
- 2018 Holy Cross Health
- 2011 Bethesda Memorial Hospital



# Broward County Trauma Plan

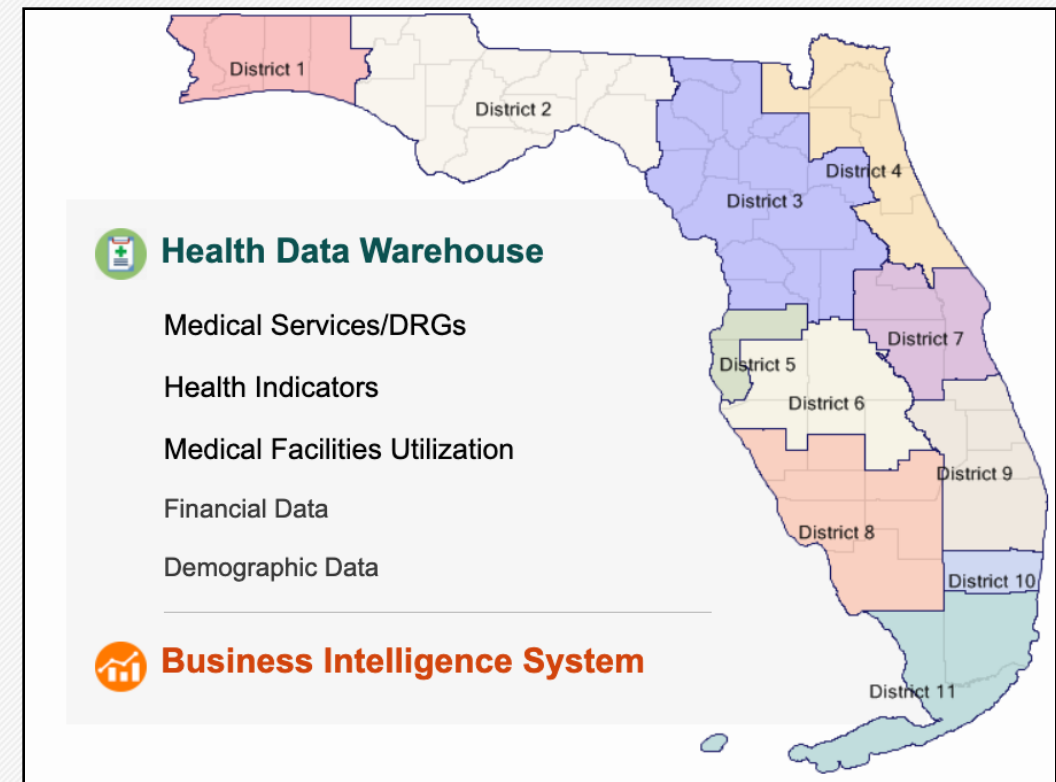
- The **5-year** Broward County Trauma Plan developed in cooperation with the
  - **Broward County EMS Council**
  - **Broward County Government**
  - **Broward Regional Health Planning Council**
  - **Broward Sheriff's Office Fire Rescue agencies**
  - **Trauma Systems Quality Improvement Committee**
  - **Other Broward healthcare partners**
- The plan has continued to develop and implement strategies to ensure the citizens of Broward County are afforded a comprehensive, timely and uniform approach to trauma care.



Emily Chandler  
Health Planner

# Health Data Warehouse

- Collection of health information databases developed by BRHPC which are designed to assist hospital and nursing home administrators in their strategic planning.
- BRHPC developed and manages for over 30 years the **nationally recognized web-based Florida Health Data Warehouse**.
- The Data Warehouse contains self-reported utilization data for hundreds of hospitals and nursing home facilities through the State of Florida and provides specific analysis by Health Planning District and County.



# Health Data Warehouse: Medical Services/DRGS

- A decision support tool for healthcare providers and planners
- Customized reports by hospital medical services such as cardiology or orthopedics including DRG level detail by selected hospitals in your area using the Florida AHCA hospital inpatient database
- Some of the Medical Services Reported:
  - Cardio-Vascular Surgery
  - Cardiology
  - HIV
  - Medicine, General
  - Neurology
  - Obstetrics
  - Urology
  - Vascular Surgery

**View Reports** (Please select below)

**Choose Report:** Medical Services/DRGs  Show Totals

**Districts/Groups/Counties**

- Big Bend Health Council, Inc.
- Broward Regional Health Council, Inc.**
- Health Council of South Florida, Inc.
- Health Council of Southeast Florida
- Health Planning Council of East Central Florida, Inc.
- Health Planning Council of Northeast Florida, Inc.
- Health Planning Council of Southwest Florida, Inc.
- Health Planning Council of West Central Florida, Inc.
- Northwest Florida Health Council, Inc.
- Suncoast Health Council, Inc.
- WellFlorida Council, Inc.
- Groups
- Safety Net Hospital Alliance

**Hospitals** [Clear all selected](#)

- All
- Hospital Groups
- Memorial Healthcare System
- Broward Health
- HCA
- Hospitals
- Atlantic Shores
- Broward Health Coral Springs
- Broward Health Imperial Point
- Broward Health Medical Center
- Broward Health North
- Cleveland Clinic Hospital

**Medical Services** ([Check All](#) - [Uncheck All](#))

- CARDIOLOGY
- CARDIO-VASCULAR SURGERY
- DELIVERY
- DERMATOLOGY
- DRUG & ALCOHOL DEPENDENCY
- ENDOCRINE, METABOLIC DISORDERS
- ENT/ORAL MAXILLARY
- GASTROENTEROLOGY
- GYNECOLOGY
- HIV
- INTERVENTION CARDIOLOGY
- MEDICAL SERVICES

**Select Columns** ([More Info](#))

- Discharges
- Discharges (%)
- Avg. LOS
- Charges (\$)
- Charges (%)
- Avg. Charge (\$)
- Avg. Daily Census
- Length of stay
- Weight
- Case Mix Index
- Age Categories

**Stratify by** ([Map/Graph Info](#))

- Hospital
- Medical Svcs/DRG
- Zipcode
- Physician
- Race
- Only 0-20 years of age
- Attending  Operating

Use Product Lines  Use Unique/Specialties

Tobacco All Diagnosis

Sickle Cell  Children Chronic Pain

Fac. type:  All  Acute  Psych  Rehab  LT

Location type:  All  Urban  Rural

Profit Status:  All  For Profit  Not For Profit

Discharges: Min  Max

CMI: Min  Max

Age: Min  Max

Lic. Beds: Min  Max

Order by: Medical Services/DRG  Show Area-Level Rates

Time Period: From: Qtr 1 2023 To: Qtr 4 2023

Multi-year (Comparison)  Use Paging (200 records per page)

2008  2016

2009  2017

2010  2018

2011  2019

2012  2020

2013  2021

2014  2022

2015  2023

Medical Services  DRG detail  Totals

Facility County  Patient County

Selected Columns:  Count  Charges  Both

**Go**

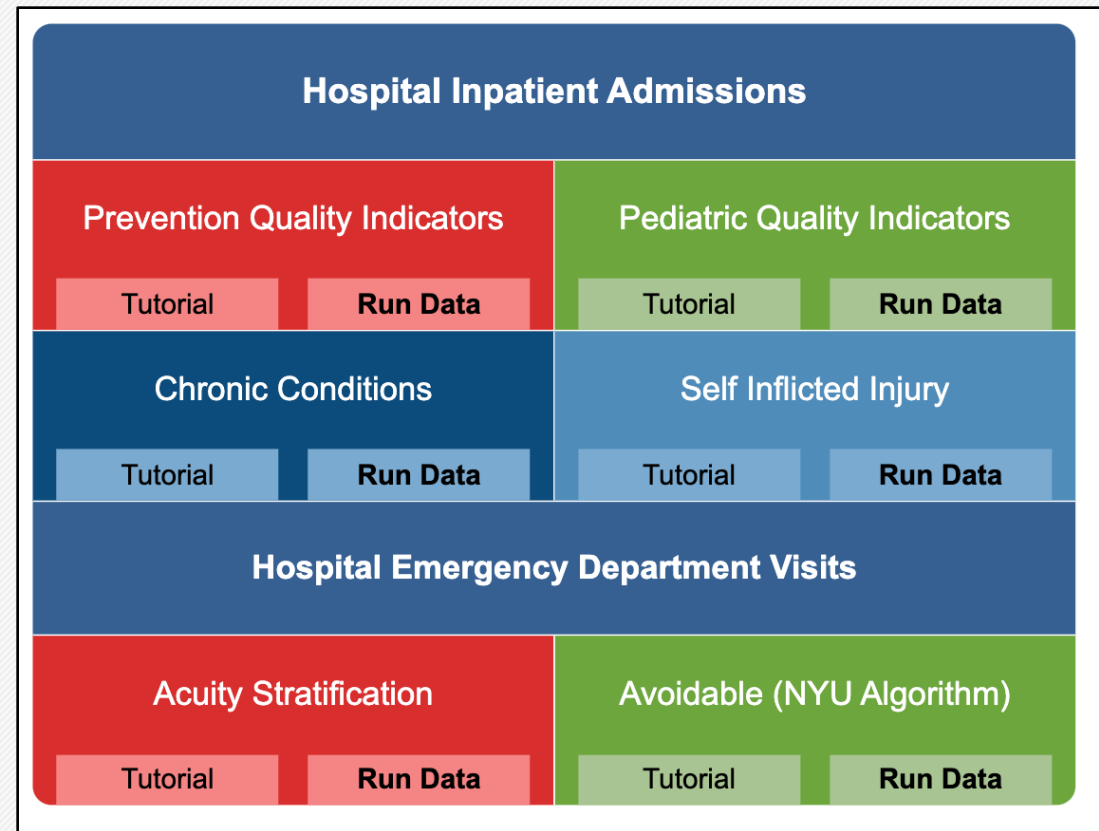
Emily Chandler  
Health Planner

# Health Data Warehouse: Health Indicators

Emily Chandler  
Health Planner

A Hospital **Inpatient & Emergency Department Analytical System** consisting of **six modules** that analyze inappropriate emergency department utilization, avoidable hospital admissions, and key chronic conditions

- Prevention Quality Indicators/Avoidable Admission
- Pediatric Quality Indicators/Avoidable Admission
- Inpatient Chronic Conditions (ICD-9 / ICD-10)
- Suicide Incidence
- ED Acuity Stratification (CPT)
- NYU Algorithm ED Preventable/Avoidable



Website: <https://healthdata.brhpc.org>

# Health Data Warehouse: Financial Data

Emily Chandler  
Health Planner

- Summarizes end-of-year charges and other miscellaneous financial data reported to Agency for Health Care Administration (AHCA) by hospitals statewide
- An analytical tool has been developed that allows you to generate customizable views of the aforementioned fiscal information

**View Reports** (Please select below)

Choose Report:  
Uncompensated Care

**Districts/Groups/Counties**

- Big Bend Health Council, Inc.
- Broward Regional Health Council, Inc.
- Health Council of Southeast Florida, Inc.
- Health Planning Council of East Central Florida, Inc.
- Health Planning Council of Northeast Florida, Inc.
- Health Planning Council of South Florida, Inc.
- Health Planning Council of Southwest Florida, Inc.
- Health Planning Council of West Central Florida, Inc.
- Northwest Florida Health Council, Inc.
- Suncoast Health Council, Inc.
- WellFlorida Council, Inc.
- Groups -----
- Safety Net Hospital Alliance

**Hospitals** (For multiple selection hold **ctrl** key and click) [Show Groups](#)

All

----- Hospital Groups -----

- Memorial Healthcare System
- Broward Health
- HCA

----- Hospitals -----

- Atlantic Shores
- Broward Health Coral Springs
- Broward Health Imperial Point
- Broward Health Medical Center
- Broward Health North
- Cleveland Clinic Hospital

Year: 2023

Display Admissions  
 Display Discharges

Order by: Hospital

Ascending  
 Descending

Go

# Health Data Warehouse: Demographic Data

Emily Chandler  
Health Planner

- Statistical information about the characteristics of a population, such as age, gender, race & zip code
- This data is essential for understanding the composition of a community and is crucial for effective health planning and policy development
- By analyzing demographic data, stakeholders can identify health trends, allocate resources efficiently, and address the specific needs of different population groups within the community

**Districts/Groups/Counties**

- Big Bend Health Council, Inc.
- Broward Regional Health Council, Inc.**
- Health Council of South Florida, Inc.
- Health Council of Southeast Florida
- Health Planning Council of East Central Florida, Inc.
- Health Planning Council of Northeast Florida, Inc.
- Health Planning Council of Southwest Florida, Inc.
- Health Planning Council of West Central Florida, Inc.
- Northwest Florida Health Council, Inc.
- Suncoast Health Council, Inc.
- WellFlorida Council, Inc.

----- Counties -----

All of Florida

**Zipcodes** (For multiple selection hold **ctrl** key and click)

- All
- 00041
- 33019
- 33020
- 33021
- 33023
- 33024
- 33025
- 33026
- 33027

Display by Zipcode     Display by County

**Select to filter (leave all unchecked to view all)**

Gender	Age	Race	Show and Order	Year
<input type="checkbox"/> Male	<input type="checkbox"/> 0-17	<input type="checkbox"/> White	<input checked="" type="checkbox"/> Gender	2021
<input type="checkbox"/> Female	<input type="checkbox"/> 18-39	<input type="checkbox"/> Black	<input checked="" type="checkbox"/> Age	
	<input type="checkbox"/> 40-64	<input type="checkbox"/> Hispanic	<input checked="" type="checkbox"/> Race	
	<input type="checkbox"/> 65+	<input type="checkbox"/> Asian/Pacific Island		
		<input type="checkbox"/> Native American		
		<input type="checkbox"/> Other		

**Get Demographics**

# Health Data Warehouse: Medical Facilities Utilization - Hospital

Emily Chandler,  
Health Planner  
and Nicole  
Cohen, PIO

The **Hospital Utilization Database** is an information and decision support tool for healthcare providers and planners.

- Strategic planning tool for administrators to assess variances in utilization
- Customized reports on hospital utilization by bed type as well as other hospital services such as surgery, ancillary procedures and emergency department visits
- Comparison reports among hospitals within a community are also available

The screenshot shows the 'View Hospital Reports' interface. At the top, there are four buttons: 'Add/Update Hospital Data', 'View Reports', 'Comparison Reports', and 'Users/Logins'. Below these is the 'View Hospital Reports (Please select below)' section. It features a 'Report:' dropdown menu set to 'All', a checkbox for 'LHC (required) AHCA Quarterly Reports', and a link for 'Map/Graph option? Click here.'. The 'Report Type' dropdown is open, showing options: 'Hospital Util. by date range' (checked), 'Util. by Month', 'Quarterly', and 'Util. by Hospital/by Month'. The 'Districts' dropdown is also open, listing various health planning councils. The 'Hospitals' dropdown is open, listing several hospitals. Below the dropdowns, there is a 'Date Range' section with 'From' and 'To' fields for month and year, and a 'Go' button. A note at the bottom explains how to run reports for a quarter and how to produce LHC AHCA Quarterly Reports.

# Health Data Warehouse: Medical Facilities Utilization – Nursing Home

Emily Chandler,  
Health Planner  
and Nicole  
Cohen, PIO

The **Nursing Home Utilization Database** is an information and decision support tool for healthcare providers and planners.

- Strategic planning tool for administrators to assess variances in utilization
- Tracks admissions and patient days by payer source

The screenshot displays the 'View Nursing Home Reports' interface. At the top, there are three buttons: 'Add/Update Nursing Home Data', 'View Reports', and 'Users/Logins'. Below these is a section titled 'View Nursing Home Reports (Please select below)'. This section contains three main columns: 'Report Type', 'Districts', and 'Nursing Homes'. The 'Report Type' column has a dropdown menu with options: 'Totals For the Year' (selected), 'Totals By Month', 'Quarterly', 'Totals By Homes/Month', and 'Totals by Month/Home'. The 'Districts' column has a dropdown menu with various health councils and planning councils, such as 'All', 'Big Bend Health Council, Inc. (2)', and 'Broward Regional Health Planning Council, Inc. (10)'. There is a checkbox for 'Display closed nursing homes'. The 'Nursing Homes' column has a dropdown menu with various facility names, such as 'All', 'Aspire at the Sea – Harbor Beach', and 'Broward Nursing & Rehab Center'. There is a link for 'Show closings/name changes'. Below these columns is a note: 'Note: To run the report(s) for a Quarter, choose the 3 month span corresponding to the desired Quarter (ie, Jan-Mar = 1st Quarter)'. There is also a checkbox for 'Include facilities that do not have data for every month in selected date range.'. At the bottom, there is a 'Date Range' section with 'From: Month: Jan', 'Year: 2024', 'To: Month: Dec', 'Year: 2024', and a 'Go' button.



# Committee Facilitation – Health Care Access Committee

Michael De Lucca,  
President & CEO,  
Chair of the Health  
Care Access  
Committee

BRHPC is the facilitator for the monthly Health Care Access Committee meetings.

Committee members represent various facilities, agencies and or departments within the State, consumers, universities and not for profits.

The Committee is an Advisory Council to the Florida Department of Health, Broward County for the review and approval of their Community Health Improvement Plan (CHIP) and Community Health Assessment (CHA), as well as for the Nurse-Family Partnership Program.



# Fingerprint Services

Yolanda Falcone  
Manager of  
Admin Services

## BRHPC offers **Live Scan fingerprinting technology for Level II Background Screening** for

- The Department of Children and Families (DCF)
- Agency for Health Care Administration (AHCA)
- Volunteer and Employee Criminal History System (VECHS)
- Elder Affairs and the Department of Business and Professional Regulation (DBPR)



**WHAT** Level 2 Live Scan background screening for DCF, AHCA, VECHS, Elder Affairs, Department of Business and Professional Regulation.

**WHO** Organizations, groups or individuals who need Level 2/Live Scan background screenings.

**WHEN** Monday - Friday from 8:30am until 4:30pm, by appointment only.

**WHERE** Broward Regional Health Planning Council located at Oakwood Plaza, 200 Oakwood Ln., Suite 100, Hollywood, FL 33020

To schedule an appointment, please call **954.561.9681**

**BRHPC**  
HEALTH & HUMAN SERVICE INNOVATIONS  
[www.brhpc.org](http://www.brhpc.org)

Broward Regional Health Planning Council is a nonprofit organization committed to delivering health and human service innovations at the national, state and local level through planning, direct services, evaluation and capacity building.

If you are in need of Electronic Background Screening Submissions & Quick Results, or additional services, such as Photo Submission to the AHCA Clearing House, [BRHPC IS AN APPROVED VENDOR THAT CAN HELP YOU.](#)

# Property Management

BRHPC's affordable housing initiative resulted in the purchase of **multi-family housing in Hollywood (2 units) and Oakland Park (8 units)**

Each city sets their affordable housing rates which BRHPC utilizes, preserving affordable housing for Broward County residents with low and moderate income.

The housing vacancies are focused on vulnerable populations including seniors, college students and low-income individuals who cannot afford median rent of Broward County.



Hollywood



Oakland Park

Yolanda Falcone  
Manager of  
Admin Services

# Media

Nicole Cohen  
Public  
Information  
Officer

## Social Media

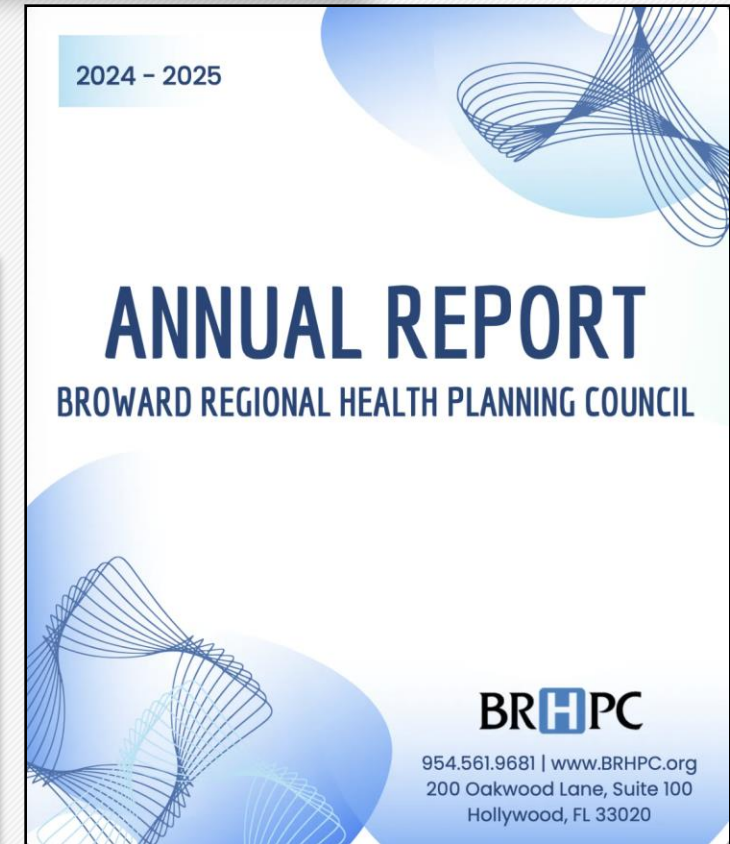
- Facebook: <https://www.facebook.com/BRHPC/>
- LinkedIn: <https://www.linkedin.com/company/15558612/admin/dashboard/>
- Instagram: <https://www.instagram.com/brhpchealth/#>
- X, formerly known as Twitter: <https://x.com/BRHPCHealth>

## Music, Podcast & Radio Stations

- Pandora
- Univision Radio
- WLRN/NPR

## Organizational Media

- Brochures/Flyers
- Quarterly Newsletters
- Annual Report



# Public Workforce Development Series

A series of **virtual monthly seminars** covering important skill sets for those in the public health field.

Partnership between **Nova Southeastern University's Dr. Kiran C. Patel College of Osteopathic Medicine (KPCOM) Department of Public Health Program and BRHPC.**

**The target audience includes:**

- Consumers, providers and purchasers of health information
- Practitioners employed in local and state governmental public health agencies
- Community-based agencies
- Practitioners who serve in community health centers
- Community health workers
- Volunteers and/or interns
- Nova Southeastern University students and alumni

Nicole Cohen  
Public  
Information  
Officer

**2025 Public Health Workforce Development Series**  
A virtual series conducted by Nova Southeastern University Dr. Kiran C. Patel College of Osteopathic Medicine Department of Public Health and Broward Regional Health Planning Council

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**Dr. Julio Llanga, MD, MBI**  
**Topic:** Quality Improvement in Health Care  
**When:** Wednesday, April 23, 2025 | 12pm - 1pm  
**RSVP to [Workforce@brhpc.org](mailto:Workforce@brhpc.org) to receive the link to the webinar**

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**BRHPC** Dr. Kiran C. Patel College of Osteopathic Medicine NOVA SOUTHEASTERN UNIVERSITY **NSU** Florida

**2025 Public Health Workforce Development Series**  
A virtual series conducted by Nova Southeastern University Dr. Kiran C. Patel College of Osteopathic Medicine Department of Public Health and Broward Regional Health Planning Council

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**Lisa Elsinger, PhD**  
**Topic:** Move More, Stress Less: Power Up Your Day with 1-Minute "Purposeful Pauses" - Micro-Breaks for Vitality at Work  
**When:** Thursday, August 28, 2025 | 12pm - 1pm  
**RSVP to [Workforce@brhpc.org](mailto:Workforce@brhpc.org) to receive the link to the webinar**

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**BRHPC** Dr. Kiran C. Patel College of Osteopathic Medicine NOVA SOUTHEASTERN UNIVERSITY **NSU** Florida

# Internships/Summer Employment

BRHPC provides students with the opportunity to work in a real-world environment while developing skills, such as time management, teamwork and organization.

## Project Examples:

- Broward County Health Plan Chapters
- Broward County Health Profile
- Community Health Needs Assessment
- Social Media Content

Nicole Cohen  
Public  
Information  
Officer



## Summer Employment Accomplishment Portfolio

Max Loyello

*"Without ambition one starts nothing. Without work one finishes nothing.  
The prize will not be sent to you. You have to win it."*

— Ralph Waldo Emerson

# Follow Up and Questions

Michael De Lucca  
President & CEO  
& Nicole Cohen,  
PIO

**A short survey link will be sent out after the meeting:**

1. Do you partner with Broward Regional Health Planning Council?
2. Would you like to partner with Broward Regional Health Planning Council?
  - Provide your contact information on the survey
3. How would you rank Broward Regional Health Planning Council in the community?

*We would appreciate your participation and feedback.*



# Thank You!

Michael De Lucca  
President & CEO  
& Nicole Cohen,  
PIO

**Nicole Cohen, Public Information Officer**

[Ncohen@brhpc.org](mailto:Ncohen@brhpc.org)

**Broward Regional Health Planning Council**

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[www.BRHPC.org](http://www.BRHPC.org)

