



2024 – 2025

ANNUAL REPORT

BROWARD REGIONAL HEALTH PLANNING COUNCIL



BRHPC

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Hollywood, FL 33020

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A Letter from the President & CEO

A Leadership Message



As we reflect on another remarkable year at Broward Regional Health Planning Council (BRHPC), I'm filled with immense pride in our community's collective achievements—on the ground and, yes, even on the ice.

We extend our heartfelt congratulations to the Florida Panthers for making franchise history with back-to-back Stanley Cup victories. Their unforgettable win on June 24, 2025, brought over 20,000 fans to the Amerant Bank Arena, where the Panthers triumphed over the Edmonton Oilers in a thrilling game seven. As the final horn echoed and celebratory rashes showered the ice—a beloved

Panthers tradition—I was proud to join thousands of fellow fans in honoring this extraordinary moment in South Florida sports history. Congratulations to the entire Panthers organization and its passionate fanbase!

I also invite you to explore the 2024–2025 Snapshot, which highlights BRHPC's key accomplishments. Among these, I'm especially proud of the continued success of our Public Health Workforce Development Series. Now in its eighth year, this virtual seminar series—presented in partnership with Nova Southeastern University's Dr. Kiran C. Patel College of Osteopathic Medicine (KPCOM) Department of Public Health—continues to empower public health professionals with essential tools, insights, and resources. It serves a broad and diverse audience, including practitioners from local and state agencies, community-based organizations, health centers, private industry, and NSU alumni. We extend our sincere appreciation to the expert speakers who generously shared their knowledge, and to the professionals who actively participated in these sessions. Your engagement and dedication are shaping a more resilient and well-prepared public health workforce.

Finally, I wish to express my deepest gratitude to our funders, Board of Directors, community partners, members, devoted staff, volunteers, and interns. Your continued support and commitment have been the driving force behind this year's successes. Each of you contributes to BRHPC's mission of advancing the health and well-being of our communities. Thank you for your dedication and partnership.



Michael De Lucca, MHM
President & CEO

2024 - 2025 Snapshot

BRHPC continues to serve as a trusted leader in public health planning and service delivery. In its forty-second year of operation, BRHPC continues to maintain its commitment to innovation, technology and measurable impact.



Key Accomplishments

- Successfully served 17,500+ clients across all direct service programs
- Administered \$130+ million in funding with 100% compliance with fiscal audits
- Maintained National Accreditation through the Council on Accreditation (COA)
- Enrolled 1,300+ residents in low-cost health plans through Get Covered Broward
- Served 196 families through Nurse Family Partnership Program
- Provided stable housing assistance to 373 individuals living with HIV/AIDS through Housing Opportunities for Persons Living with HIV/AIDS Program
- Centralized Intake and Eligibility Determination was recognized as the 2024 Quality Award First Runner-Up Best Quality Presentation
- Assisted 1,020 clients with 5,500 medical services through the Health Insurance Continuation Program
- Facilitated 12 Public Health Workforce Development Series
- Completed Broward Health's 2024-2027 Community Health Needs Assessment
- Facilitated the Broward County HIV Health Services Planning Council meetings as it prioritized its services and allocated \$14,552,547 in Ryan White Part A funds for the March 1, 2025 - February 28, 2026, grant cycle

Strategic Priorities

- Expanded affordable housing capacity for vulnerable populations
- Strengthened data systems across all programs
- Deepened community-based outreach through multilingual access
- Built workforce development pipelines through internships
- Develop county-wide planning strategies



Our success is made possible through the dedication and the commitment of our staff, funders, Board of Directors, community partners, interns and volunteers.

BRHPC Board of Directors

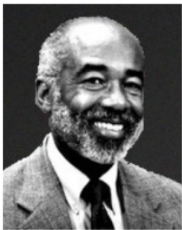
2024-2025

Broward Regional Health Planning Council (BRHPC) flourishes due to the dedication and leadership of its Board of Directors. Composed of distinguished professionals from Broward County’s healthcare, public service, and business sectors, the Board offers essential governance, strategic oversight, and unwavering support to advance BRHPC’s mission.

We express our gratitude to the members for their time, leadership, and shared vision. Their guidance ensures accountability, transparency, and the sustained impact of our programs throughout the region.



Barbara S. Effman
MPH
Chair



Samuel F. Morrison
BA, MLS
Vice Chair



Pamela B. Africk
Secretay



Alexander Fernandez
MBA, CPA
Treasurer



Paula L. Anderson
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Osmel Delgado
MBA, PharmD, MPH



Stephen L. Demers
MBA



Matt Hughes
MBA



Albert C. Jones
MA



Leilani Kicklighter
MBA, ARM, RN



Ronald E. Moore
MD

About the Board

BRHPC's Board of Directors are appointed by the Broward County Commission. The board is composed of twelve (12) members representing healthcare providers, healthcare purchases, and nongovernmental healthcare consumers. A majority of board members consist of healthcare purchasers and healthcare consumers including persons over sixty years of age. Board members serve for terms of two (2) years and may be eligible for reappointment. BRHPC's board composition complies with section 408.033 (1) a Florida Statutes.

Board Committees

The BRHPC Board of Directors supports strong governance through active participation in standing committees that provide oversight, strategy, and accountability.



- **Executive Committee:** Comprised of the Board's officers, this committee acts on urgent matters between meetings and conducts the annual performance review of the President/CEO. Major organizational decisions remain under full Board authority.
- **Nominating Committee:** Formed prior to the Annual Meeting, this committee nominates candidates for officer positions and ensures leadership succession planning.
- **Audit Committee:** Oversees the audit process from engagement through completion, ensuring transparency and compliance in financial reporting.
- **Finance Committee:** Chaired by the Treasurer, this committee reviews financial policies, the annual budget, and investment performance to maintain fiscal integrity.

Advancing BRHPC's Mission Across Sectors

Over 40 Years in Operation

Established in 1982 under Florida Statute 408.033, Broward Regional Health Planning Council, Inc. (BRHPC) serves as the state-legislated local health planning entity for Broward County. As a nonprofit organization, BRHPC has built a trusted reputation for delivering innovative, data-driven and community-centered health and human services throughout the county and beyond. ***BRHPC is committed to developing and providing innovative technology and service at the national, state and local level through planning, direct services and evaluation.***

Activating Community Engagement

The Council's direct service programs focus on specific service areas, including statewide initiatives aimed at the most vulnerable residents, from infants to seniors. The Council actively enrolls clients, ensures their eligibility, and tracks them using an online application and redetermination system. Additional services include eligibility determination for vulnerable individuals, health insurance education, and enrollment assistance for residents in defined service areas. The Council also handles health insurance enrollments, premium payments, and medication assistance for individuals throughout Florida with lifelong illnesses. Furthermore, the Council provides housing assistance and support services for low-income clients to prevent and reduce the risk of homelessness.

Community Stabilization

The Council offers services designed to improve healthy pregnancy outcomes and promote healthy child development through home visitation. These services focus on vulnerable populations, including individuals with lifelong illnesses and low-income families with minor children. The goal is to prevent homelessness among residents or to quickly rehouse and stabilize those who are already experiencing homelessness.

Health Planning

The Council offers planning tools and services to raise public awareness of community health needs. Through its planning activities, the Council collects data, conducts analyses, and studies the healthcare needs of defined service areas, including those of medically indigent persons. These planning services also assist hospitals, community agencies, and state agencies with data collection activities. The Council collaborates with local agencies to identify community health needs and supports federal grant applications for various service categories, such as chronic diseases, pharmaceutical assistance, outpatient/ambulatory health services, oral healthcare, medical case management, eligibility, and medical outcome studies.

Additionally, the Council provides HIV Health Planning services, directing and coordinating effective responses to the HIV epidemic in defined service areas. The goal is to ensure quality, comprehensive care that optimizes the health of people with HIV at all stages of illness. The Council offers a unique opportunity for community members and service providers to work together to improve health outcomes for the HIV community.

The Council also facilitates priority setting and resource allocation activities. The Clinical Quality Management team guides the Ryan White Part A contracted service providers in achieving successful Quality Improvement Projects (QIPs) to meet the overall goal of increasing the system-wide retention rate for people with HIV. A key aspect of the Ryan White HIV/AIDS Program is its focus on community health planning for HIV care and treatment. This planning involves a deliberate effort to engage diverse community members in an open public process designed to improve the availability, accessibility, and quality of healthcare services in their community. The process includes identifying community needs, assessing the capacity to meet those needs, allocating resources, and resolving conflicts.

Continuous Quality Improvement

BRHPC upholds a culture of continuous quality improvement through its transparent processes that engage the BRHPC Board of Directors, managerial and supervisory staff and stakeholders. BRHPC strives to eliminate barriers to achieve accountability through the agency-wide scorecard system. The scorecard allows for the monitoring of well-defined process outcomes for all programs and departments including Human Resources, Finance and Information Technology. BRHPC believes that the quality of our programs and services should exceed the expectations of our partners and funders. BRHPC is committed to expanding our programs and services, leveraging new technologies and strengthening our client relationships.

National Accreditation

BRHPC achieved national COA reaccreditation in 2016, 2021 and again in 2024 and continues to maintain accreditation through the nationally recognized Council on Accreditation (COA). COA accreditation demonstrates accountability in the management of resources, establishes standardized best practice thresholds for service and administration and increases organizational capacity and accountability by creating a framework for ongoing quality improvement. BRHPC emphasizes creating a positive impact through our sustainability initiatives, community involvement and efforts to foster a diverse workplace.

Fiscal Visibility

BRHPC takes pride in its 40+ years of service history of strong fiscal management and fiduciary experience in administering multi-million dollar cost reimbursement and

unit-based contracts. BRHPC maintains its strong financial standing with the proper oversight of implementing a sound administrative and fiscal infrastructure. With the strong commitment and dedication of its staff, administration and governing Board, BRHPC is positioned to strengthen and grow its ability to accommodate needs of the service area.

Vision for Innovation

BRHPC understands that technology is a game changer in human services. Web-based data systems are strategically developed and improved to ensure effective case management and public access while maintaining a high level of encrypted security features . BRHPC, also, maintains a strong social media presence on Facebook, X, LinkedIn and Instagram. BRHPC focuses on facilitating change and innovation that improves and enhances access to our services.

Organizational Stability & Affordable Housing Initiative

Sustainability is a cornerstone of our business philosophy. BRHPC’s affordable housing initiative resulted in the purchase of multi-family housing in Oakland Park and Hollywood. Each city sets their affordable housing rates which BRHPC utilizes, preserving affordable housing for Broward County residents with low and moderate income. The housing vacancies are focused on vulnerable populations including seniors, college students and low-income individuals who cannot afford the median rent in Broward County.

2025 Programs and Services

BRHPC’s programs and services are categorized by the following focus areas:

Activating Community Engagement

- Emergency Financial Assistance
- Health Insurance Continuation Program
- Insurance Benefits Manager Services

Community Stabilization

- Centralized Intake and Eligibility Determination
- Get Covered Broward
- HOPWA Permanent Hosing Placement (PHP)
- HOPWA Short-Term Rent, Mortgage & Utilities (STRMU)
- HOPWA Tenant Based Rental Vouchers (TBRV)
- Nurse Family Partnership

Health Planning

- Clinical Quality Management
- Community Health Needs Assessments
- HIV Planning Council
- HIV Integrated Plan
- HIV Needs Assessment
- Local Health Planning Council

Nurse-Family Partnership

Program Overview

Broward Nurse-Family Partnership (NFP) is a nationally recognized, evidence-based home visiting program that supports first-time mothers and their families throughout Broward County. This vital initiative is made possible through a collaborative effort between Broward Regional Health Planning Council and two major hospital systems: Holy Cross Health and Broward Health.

NFP is funded by generous contributions from local foundations and the Maternal, Infant, and Early Childhood Home Visiting (MIECHV) initiative. These funds are administered with support from the Florida Association of Healthy Start Coalitions (FAHSC). The program is guided by CHANGENT (formally known as the National Service Office) for Nurse-Family Partnership to ensure the highest level of care and positive outcomes for families served.

The NFP program pairs registered nurses with first-time, expectant mothers who may be experiencing high-risk pregnancies and are part of vulnerable populations. From early pregnancy through the child's second birthday, nurses provide regular in-home visits that focus on maternal health, child development, and family well-being. The nurses offer trusted evidence-based education, emotional support, and practical tips on prenatal health, post-partum health, and baby care to family planning and achieving personal goals. By supporting families during this important time, NFP helps set the stage for healthy families, strengthening and improving outcomes for the next generation.

Number of Clients Served in Fiscal Year 2024 - 2025

- Number of Families Served: 196
- Number of Children Served: 165
- New Clients Enrolled: 100
- Clients Dismissed: 50
- Number of Graduates: 21

Client Testimonials

"The Nurse-Family Partnership program, and especially my nurse Brittany W., RN, has made a huge impact on my life during one of the hardest times of my life. As a first-time mom without family nearby, I often felt overwhelmed—but I could always count on Brittany for support. She answered all my questions, helped me through my pregnancy, and continued to support me in my role with my baby. Through the program, I received essentials like diapers, wipes, and developmental items, but more importantly, I gained someone who truly cares. Brittany listens, supports my mental health, and makes me feel seen—not just like another client. Having a nurse who understands the system and connects me to resources has been life changing. I'm so grateful I joined this program." - Mackala W.

“Thank you so much, Brittany. Your support throughout my pregnancy has meant the world to me. Before we met, I struggled with confidence, but our sessions gave me the reassurance I needed. You’ve helped me grow stronger and more prepared for this new chapter in my life. I’m truly grateful for the important role you’ve played in my journey.” - Jessica O.

“Nurse Natalie’s clients send special notes after visits to show they are thankful & appreciative of her guidance. I always felt comfortable during our visits and never judged”. - Jaruschka T.

“Natalie was a huge help during my breastfeeding journey, guiding me through the stages of milk production, teaching me how to use the breast pump, and helping me set up a routine that worked for my baby. She also educated me on pain management so I could have the best possible experience for both myself and my baby. She’s truly the best nurse anyone could ask for! Her support has meant so much.” - Lesleen E.



Priscilla Germeus, Beverlie, Marcia Queres, Mahalya Forcand, Diana Bermedez, Natalie Blake, Brittany Williams, Maxine Pink front NFP Program Director

Nurse-Family Partnership Outcome Indicators 2024-2025	
Program capacity (Target: 90%)	91%
Families that continued with the program from initial enrollment until completion (Target: 85%)	98%
Mean number of months women employed following birth of infant (Target: 8 months from 13 to 24 months)	19
Women enrolled during pregnancy and who initiated breastfeeding (Target: 60%)	95%
% Women screened within 6 months of enrollment for domestic violence	91%
% Children who received a developmental screening	76%
% of Children with a report of suspected maltreatment	0%
% Children with a substantiated report of maltreatment	0%

Housing Opportunities for Persons With AIDS

Program Overview & Purpose

The Housing Opportunities for Persons with AIDS (HOPWA) program provides critical housing assistance to vulnerable individuals and families who are experiencing or at risk of homelessness. The program serves Very Low, Extremely Low, and Moderate-Income Persons Living with HIV/AIDS (PLWHAs) throughout Broward County. The statutory purpose of HOPWA is to equip states and local jurisdictions with the resources and incentives needed to develop long-term, comprehensive strategies to address the housing needs of low-income individuals living with HIV/AIDS and their families.



The HOPWA Team: Left to Right Back Row: Andrew Goode, Novlette Green, Melissa Thomas. Left to Right Front Row: Rosemarie Weise, Tiffani Pierson, Sharon Alveranga-Jones, Rommel Jean-Louis and Hyacinth Blake-Campbell

Short-Term, Rent, Mortgage and Utility (STRMU) Assistance

This service provides short-term, stabilizing support to HOPWA-eligible households facing a financial crisis due to their HIV/AIDS diagnosis or a change in economic circumstances. Assistance may cover rent, mortgage payments and utilities (electricity, water and gas).

Permanent Housing Placement (PHP)

PHP is a supportive service aimed at helping eligible individuals establish stable, long-term housing. Financial assistance may include first and last month's rent and utility deposits. This service supports clients in moving into housing that meets the U.S. Department of Housing and Urban Development's (HUD's) habitability standards and where ongoing residency is expected.

Housing Case Management (HCM)

This service offers clients a dedicated case manager who serves as a single point of contact for housing, health care, and social services. Housing case managers advocate for clients and coordinate resources to ensure long-term housing stability.

Tenant-Based Rental Voucher (TBRV)

The TBRV program assists individuals rather than subsidizing housing units. Key features include:

- **Portability:** Assistance moves with the tenant within Broward County if they choose to relocate.
- **Customized Support:** The subsidy amount is determined based on the income,

unit size, and HUD’s Fair Market Rent standards. The program pays a portion of the rent and the client covers the remaining balance.

Clients Served

- STRMU/PHP Unduplicated Clients: 142
- TBRV Clients: 96
- Total Number of households that received assistance: 373

Client Testimonial

“I want to express my deep appreciation for my case manager compassion and dedication. She supported me during one of the most difficult times in my life, when I was jobless and struggling. Thanks to her help, I was able to find employment. She always listens attentively and offers thoughtful, helpful advice. I’m truly grateful for everything she has done for me, and I wanted to make sure her supervisor knows how much of a positive impact she has had on my life.”

Program Highlights

The City of Fort Lauderdale (COFL) opened the TBRV waitlist on funding availability, and 25 applicants were randomly selected for the fiscal year 2024/2025.

Partners/Collaborators

The TBRV Program remains committed to its partnership with Consolidated Credit, offering monthly financial literacy workshops both virtually and in-person. These sessions are designed to help families navigate financial challenges and build long-term money management skills.

HOPWA Outcome Indicators, October 2024 - May 2025

Short Term Mortgage Rent Utilities/ Permanent Housing Placement		Tenant Base Rental Voucher	
90% of grievances upheld by the City	100%	75% of clients that access an ongoing source of income	93%
90% of STRMU applications completed within 10 business days	100%	90% of clients that maintained stable housing	100%
90% of PHP applications completed within 14 business days	100%	80% of clients who completed Housing Stability Plans	100%
100% of clients completed Housing Stability Plans	100%	90% clients that remain compliant with TBRV program rules	100%
100% of PHP properties Housing Quality Standard Inspections	100%		

Centralized Intake & Eligibility Determination

About the Program

Centralized Intake & Eligibility Determination's (CIED) core functions include determining eligibility for Ryan White Part A services and/or third-party payers. CIED also provides information and referrals for services for clients who are seeking medical and supportive services. CIED services include a centralized intake, eligibility, enrollment, and information/referral process for all Ryan White Part A funded services. CIED serves as the single point of entry for Persons Living with HIV and AIDS (PLWHA) who are residents of Broward County. This program is funded by Broward County Board of County Commissioners. Our specialized staff provides information and assistance in obtaining medical care and other core and supportive services. Expected benefits for Persons Living with HIV/AIDS (PLWHA) include:

- Elimination of the need to complete applications for each Ryan White Part A service provider
- Expanded 3rd party benefits through application and enrollment assistance
- Reduction in delays and barriers to access HIV-related care and treatment
- Immediate access to all Part A medical and support services in one application
- Reciprocal eligibility extended across multiple Ryan White Programs
- Eligibility period increased to one year provided there are no significant changes that impact continued eligibility, i.e., residency outside of Broward County, total household income and/or health insurance status.

Online Eligibility

BRHPC provides Part A online eligibility, allowing clients to complete recertification without traveling to a physical intake location. During the programmatic year 6,595 online user accounts were created. BRHPC has interagency and out-posting agreements with approved Ryan White Part A Providers across Broward County.

Number of Clients Served and Programmatic Year Highlights

- 8,302 CIED Unduplicated Clients served.
- 27,780 total services delivered.
- 6,783 Certifications completed.
- 444 Referrals made for immediate linkage to care and supportive services.
- Client Satisfaction Survey results averaged 97%.
- Recognized as the 2024 Quality Award First Runner-Up Best Quality Presentation – Journey to Viral Load Suppression.
- Successful Ryan White Part A Program Annual Audit conducted by Broward County Health Care Services Division with no findings.

Client Testimonials

- *"I was very thankful for the staff here."*
- *"Intake worker was very patient with me and very courteous and I appreciate her. Need more like her. Thanks"*
- *"The program is very good. I have not had any problems from the first time I started that was back in 1998. Thank you. God Bless."*
- *"Joseph was very accommodating. There was a scheduling miscommunication, and he made magic happen and was able to assist me. Thank you!"*
- *"Since my diagnosis in 2017, I am fortunate to have very helpful, informative people at my disposal. Thank you everyone!"*
- *"Keep up the good work!" "I was very thankful for the staff here."*
- *"Always love the service, it is so much needed."*
- *"It feels good to be treated as a person ☑ keep up the good work. Thank you!"*
- *"Need to bring back the Focus Group and I will participate."*
- *"Thank you so much for everything you do. My Mom just turned ninety-two and has had AIDS for over twenty-five years. She would not be alive if not for the Ryan White Programs. Thank you."*

Members of the CIED Team



Left to Right Back Row: Joseph Pierre, Kazim Ramroop, Jasmin Shirley and Otto Irizarry
Left to Right Front Row: Lisa Besley, Barbara France, Keren Geffrard, Yolna Tribulant and Leidy Salinas

Ryan White Part A - Twelve (12) Provider Locations and Hours of Service

Broward Regional Health Planning Council

200 Oakwood Lane, Suite 100

Hollywood, FL 33020 | 954-561-9681 x 1242/ 1279

M-F 8:30am - 5:00pm

AHF - North Point (Medical & Case Management)

6333 N. Federal Highway, Suite 301 & 302

Fort Lauderdale, FL 33308 | 954-722-2411

M, T, Th & F 8:30am - 5:00pm

AHF - Oakland Park (Medical & Case Management)

2866 East Oakland Park Blvd., Floor 2

Fort Lauderdale, FL 33306 | 954-561-6900

W - 8:30am - 5:00pm

AHF -Downtown (Medical & Case Management)

700 SE 3rd Avenue, Suite 301

Fort Lauderdale, FL 33316 | 954-767-0887

TH & F 8:30am - 5:00pm

BCFH Pompano Beach (Medical & Case Management)

168 N. Powerline Road

Pompano, FL 33069 | 954-970-8805

M 8:30am - 5:00pm & T 9:30am - 6:00pm

Broward House (Case Management Only)

2800 Andrews Avenue, Wilton Manors, FL 33311

954-568-7373 | M, W & F 8:30am - 5:00pm

Care Resource (Medical, Case Management & RW Part A Dental)

871 W. Oakland Park Boulevard

Fort Lauderdale, FL 33311

954-567-7141 | M, W-F, 8:30am - 5:00pm

Broward Health Point at Comprehensive Care Center

1101 NW 1st Street

Fort Lauderdale, FL 33311 | 954-467-0880

M, T, W, T, 8:30am - 5:00pm & F, 8:30am - noon

Memorial Primary Care Center (Medical & Case Management)

5647 Hollywood Boulevard, teams

Hollywood, FL 33021

954-276-1616 | M, T, & W, 8:30am - 5:00pm

Poverello (Food Bank)

2056 N. Dixie Highway

Wilton Manors, FL 33305 | 954-561-3663

M, W, Th 8:30am - 5:00pm

Broward Health Specialty Care Center (Medical & Case Management) *Site Permanently closed to CIED Services on 8/16/2024*

FDOH (ADAP)

2421 SW 6th Avenue, Fort Lauderdale, FL 33315

954-467-4700 or 954-213-0623

Th & F, 8:30am - 5:00pm

**** All CIED sites are closed the third Friday of each month ****

Health Insurance Continuation Program

Overview

The Health Insurance Continuation Program (HICP) provides financial assistance to participants who meet the program's eligibility criteria. Clients must be enrolled in ADAP Premium Assistance—specifically with an ADAP-approved ACA Marketplace plan—and meet Ryan White Part A eligibility requirements. The target population includes all Ryan White Part A clients with incomes between 50% and 400% of the Federal Poverty Level (FPL), as well as existing clients with incomes between 0% and 400% FPL.

HICP assists with co-payments, deductibles, and coinsurance for medical services. Without this financial support, participants may struggle to access medical care and prescription medications. The program helps clients overcome financial barriers, promotes access to comprehensive care, supports medication adherence, and reduces health disparities.

Medical Services Eligibility for HICP Out-of-Pocket Assistance

Clients are eligible to receive financial assistance for medical services up to their In-Network Out-of-Pocket Maximum under their individual health insurance plan. Services must be:

- Provided by an in-network provider, and
- Covered under the client's health insurance plan

HICP supported most medical services, with the exception of:

- Inpatient hospital stays
- Emergency department services

Clients Served

HICP assisted 1,020 clients with 5,500 medical services during the service period of March 1, 2024 – February 28, 2025.

New Service: Health Insurance Education (HIE)

For the first time in CY 2024–2025, HICP launched Health Insurance Education (HIE). This service allows HICP staff to educate clients and medical providers on:

- The HICP payment process
- How to effectively use their health insurance plans
- Strategies for maximizing services available through HICP

Between March 1, 2024 – February 28, 2025, HICP provided 665 HIE services to 355 clients.

Testimonials

- *"I truly appreciate your help navigating this. It's been a series of unfortunate miscommunications, but I'm grateful for both you and the medical provider's office staff's patience and collaboration in resolving this. Getting everything squared away will allow me to continue my medical treatment with the provider without interruption. Please let me know if there's anything else I can do to assist. Thank you so much!" - HICP Client*
- *"Thank you so much for the quick response, much appreciated." - HICP Client*
- *"I just want to thank you for all you do for the clients. A lot of people like me are trying our hardest and people like you make life a little easier. Thank you. I appreciate you very much." - HICP Client*
- *"Thank you! I love a program that listens to me and knows how to deal with people who are dependent on funding for help. Thank you again! You rock." - HICP Client*
- *"This is the first time that I have met with the HICP staff in-person , thank you for taking the time to do this with me, I don't know what I would have done if I didn't get these bills to you on time. I struggle with all this technology and everything is online now, it's so hard for me, even getting the bills online from the doctors. Thank you so much, I finally feel relieved! What would I do without you? - HICP Client*
- *"Thank you so much for your support on these difficult medical issues I am experiencing now. You are doing a remarkable job making our life easier facing all these medical bills." - HICP Client*
- *"You're the best, thanks. Have a great weekend! - Medical provider*
- *"I hope you had a great weekend. Thank you. I am hoping that my client will be satisfied that this has been paid. Have a Blessed Day!" - HICP Case Manager*

Health Insurance Continuation Program Outcome Indicators 2024 - 2025

100% of premium payments are made on or before the due date	100%
100% of clients will have proof of payments documented in client's record	100%

Get Covered Broward

2024 Open Enrollment Period Recap

Broward Regional Health Planning Council's Get Covered Broward Program continues its mission of improving access to health coverage through a partnership with the Health Foundation of South Florida for its fourth year. The 2025 Open Enrollment Period commenced on November 1, 2024, concluding on January 15, 2025.

Throughout the fiscal year, the program participated in numerous outreach events, distributing multilingual educational materials in English, Spanish, and Haitian Creole. These resources outlined eligibility criteria, the application process for low-cost health insurance plans, and promoted the Open Enrollment hotline: 1-800-794-2208.

Community Events Attended:

- *July 29, 2024* - **The 9th Annual Collier City Family Fun Day at the Browns Community Development Center in Pompano Beach**
- *August 17, 2024* - **The 19th Annual Back-to-School & Family Fun Day at Washing Park in Hollywood**
- *November 2, 2024* - **The Community Health Fair at the Dorothy Mangurian Comprehensive Women's Center**
- *November 9, 2024* - **Broward Nurse-Family Partnership Diaper Drive at BRHPC**
- *November 23, 2024* - **The 13th Annual Thanksgiving Holiday Mobile-Food Distribution at the Washington Park Community Center**
- *December 14, 2024* - **10th Annual Sistrunk Holiday Event at L.A. Lee YMCA/ Mizell Community Center**
- *January 9, 2025* - **Celebration of Companions at the World AIDS Museum**
- *March 1, 2025* - **Community Resource Fair at City Park in Sunrise**
- *March 22, 2025* - **The Broward HealthPoint Stay Healthy Together Kick-off Event**
- *April 12, 2025* - **Spring Into Health - Health Fair at the Lauderhill Mall**
- *May 17, 2025* - **The Fort Lauderdale Community Resource & Health Fair**

Media Initiatives

To help spread the word within the community, BRHPC invested in paid and free advertising across multiple media platforms. Paid advertisements were featured on the National Public Radio (NPR), Radyo Lekol in Haitian Creole, Univision Radio in Spanish, as well as on Pandora and multiple social media channels. The following are media analytics from the 2025 Open Enrollment Period:

Radio Advertisements

- 14 Radio Advertisements on **WLRN-NPR** reached: 353,000 individuals
- 20 Radio Advertisements on **Radyo Lekol** in Haitian Creole reached: 10,000 individuals
- Continuous advertisements on **Univision Radio** in Spanish reached: 37,800 individuals
- Continuous advertisements on **Pandora** reached: 42,087 individuals
- 85 **Free Social Media** Advertisements on Facebook, Instagram, X and LinkedIn and 5 **Paid** Facebook Advertisements reached a total of 26,257 individuals

As a result of community outreach and marketing efforts, the program successfully enrolled over 1,300 clients into affordable health coverage plans during the 2025 Open Enrollment Period. The program is currently focused on the Special Enrollment Period, which ends on October 31, 2025.

Barbara France, Outreach Enrollment Specialist Participating at Events



Get Covered Broward continues to provide assistance in English, Spanish and Haitian Creole by phone at **1-800-794-2208**, Monday through Friday, from 8am to 5pm.

Insurance Benefits Manager Services

BRHPC paid in excess of \$153M in health insurance premiums for the 2024-2025 Fiscal Year and maintained an enrollment of 9,200 clients. The last five years health insurance premiums averaged an 15.822% increase annually. For the current calendar year, the increase has been a moderate 6.52%.

All program participants are required to utilize the Enroll.BRHPC.org website or by calling 1-844-441-4422 to indicate their participation in the premium assistance program by providing their selection of insurance carrier, plan, premium amount, tax credit and any additional pertinent information.

Additionally, if a client's eligibility in the program has lapsed, once they have renewed their eligibility, they must actively enroll in premium assistance by calling the toll free number or visiting the site using the Premium Assistance Re-enrollment link to indicate their continued participation in the premium assistance program. This will alert BRHPC staff when a client's eligibility has been renewed and create a new enrollment in IBMS confirming the client's wish to resume premium payments. The Enroll site now has the capability to allow for easier document uploads making is efficient and straightforward for the clients to submit required documents to the program and/or the Marketplace.

An additional aspect of the contract requires BRHPC to reconcile Advance Premium Tax Credits (APTC) once the Federal Tax Filing for 2024 has been completed. BRHPC contacted all clients who received an APTC for 2024, per the client's preferred contact method, and requested the required tax documents. To date, BRHPC has contacted 2,038 clients by email and 1,994 by phone and collected 635 tax forms for 2024. Efforts to collect documents and reconcile are on-going.

New modifications have been implemented to automate monthly processes. The IBMS has the ability to reconcile the bank statement with the payments that have been entered into IBMS. This quickly identifies any key stroke or data entry errors allowing for corrections to be made, as well as calculation of an accurate invoice being submitted to the funder well before the deadline. Previously, this has been a manual, time-consuming task that has increased staff productivity significantly.

For Insurance Enrollment please call 1-844-441-4422 or visit the web site at Enroll.BRHPC.org and for Program Eligibility please call 1-844-381-2327.

HIV Health Services Planning Council and Clinical Quality Management

Broward County HIV Health Services Planning Council

A Pillar of Community Support: Established in 1990, the Broward County HIV Health Services Planning Council (HIVPC) plays a crucial role in supporting the work of the Recipient Office, which is part of the Broward County Department of Human Services, Community Partnerships Division. The Council is dedicated to planning efforts that promote the development of cost-effective HIV/AIDS health services, fostering a skilled workforce, and ensuring adequate facilities to address identified health needs. By reducing inefficiencies and contributing to comprehensive HIV-related health plans, the Council aims to enhance the quality of care within the community.

The HIVPC carries out its mission through five standing committees: the Community Empowerment Committee (CEC), Membership/Council Development Committee (MCDC), Quality Management Committee (QMC), Priority Setting & Resource Allocation Committee (PSRA), and the System of Care Committee (SOC). Additionally, the Council utilizes ad-hoc committees, including the Minority AIDS Initiative (MAI) and the Nominations/Bylaws Committee, to address specific needs and initiatives.

This collaborative structure underscores the Council's commitment to continuous improvement and excellence in service provision, ensuring that the community's HIV-related health needs are met effectively and efficiently.



HIVPC Members at the Board of Commissioner's Meeting, December 10, 2024, receiving the World AIDS Day Proclamation.



HIVPC Members, Dept. of Health, Ryan White Staff & Board of Commissioners.

HIVPC Prioritizes & Allocates Funds for Critical HIV Services Broward County

The Broward County HIV Health Services Planning Council (HIVPC) employs a comprehensive approach to identify the most critical services for people living with HIV in the region. Utilizing needs assessments, service utilization data, and epidemiological information, the Council engages in a process known as priority setting to determine which services are most essential. Following this, the Council undertakes resource allocation, distributing Ryan White HIV/AIDS Part A funding across various service

categories to ensure resources are directed where they are needed most.

Based on recommendations from the Priority Setting & Resource Allocation (PSRA) Committee, the Planning Council ranked core and support services during its July 2024 meeting for the upcoming funding cycle, which spans from March 1, 2025, to February 28, 2026. The top-ranked core services included Outpatient/Ambulatory Health Services, Health Insurance Premium and Cost-Sharing Assistance (HICP), Medical Case Management, AIDS Pharmaceutical Assistance (Local), Oral Health Care (Routine and Specialty), Mental Health Services, Substance Abuse Outpatient Care, and Medical Nutrition Therapy. Among support services, the highest priorities were Food Bank/Food Vouchers, Emergency Financial Assistance, Non-Medical Case Management, and Legal Services.

For the FY2025-2026 period, the Council allocated \$13,472,800 for Part A Core and Support Services and \$1,079,747 for Minority AIDS Initiative (MAI) Core and Support Services, totaling \$14,552,547. Additionally, two reallocation cycles were conducted in July and December 2024, resulting in the redistribution of \$2,364,291 across Core, Support, and MAI Services. This ensured that all available funds were fully utilized to support the 8,681 individuals in Broward County receiving Ryan White Part A Services.

This meticulous process underscores the Council's commitment to addressing the health needs of the community, reducing inefficiencies, and contributing to comprehensive HIV-related health plans.

Community Outreach and Engagement



HIVPC Members at AIDS Walk



HIVPC Members at Ujima Men Up Festival

The Community Empowerment Committee continued to organize and participate in events that promote awareness, provide education, and engage the community in efforts to support people living with HIV during FY2024-2025.

- National Ryan White Conference on HIV Care & Treatment – August 2024
- Aging Gracefully – September 2024
- Community Health Fair – November 2024
- World AIDS Day Proclamation – December 2024
- Celebration of Companions – January 2025

- Florida AIDS Walk & Music Festival – March 2025
- CEC & PSRA Listening Tour Session #1 – April 2025
- Ujima’s Man Up Festival – May 2025

Clinical Quality Management

The CQM Program is pivotal in ensuring equitable access to a seamless system of high-quality, comprehensive HIV services. This mission-driven approach is aimed at improving health outcomes and eliminating health disparities for people with HIV/AIDS in Broward County through the diligent monitoring and evaluation of quality improvement activities.

Updating Broward County Ryan White Part A Service Delivery Models: Service delivery models (SDMs) are essential for providing high-quality HIV services, ensuring alignment with the HIV/AIDS Bureau Policy Clarification Notice #16-02. This alignment guarantees that service categories and allowable uses of funds under the Ryan White HIV/AIDS Program meet the most current definitions.

The review and revision of SDMs is a comprehensive, multi-step process involving the Clinical Quality Management (CQM) Program Staff, the Quality Management Committee (QMC), and the Broward EMA HIV Health Services Planning Council. In Fiscal Year 2024, 13 SDMs were updated through extensive research on current service standards, feedback from provider networks, and input from additional subject matter experts.

This collaborative effort underscores the commitment to maintaining high standards in HIV care and ensuring that service delivery models evolve to meet the community’s needs. The HIV Planning Council approved the following SDMs:

- | | |
|---|--|
| • Oral Health Care | • Medical Nutrition Therapy |
| • Legal Services | • Outpatient/Ambulatory Health Services |
| • Mental Health Trauma-Informed Care | • AIDS Pharmaceutical Assistance |
| • Food Services | • Health Insurance Continuation Program |
| • Substance Abuse – Outpatient Services | • Centralized Intake and Eligibility Determination |
| • Non-Medical Case Management | • Emergency Financial Assistance |
| • Medical Case Management | |

Integrating HIV and Aging Guidelines into Practice



On January 9, 2025, **Dr. Eugenia L. Siegler**, a geriatrician and faculty member of the Northeast/Caribbean AIDS Education Training Center (NAETC), as well as Professor Emerita of Clinical Medicine at Weill Cornell Medicine, provided specialized training to Ryan White medical practitioners. With her extensive experience in HIV treatment and care, Dr. Siegler led an in-person educational session titled “Integrating HIV and Aging Guidelines into Practice.”

Sponsored by the NAETC, this session offered attending medical practitioners the opportunity to earn Continuing Medical Education (CME) credits. Dr. Siegler shared her expertise, focusing on the unique challenges faced by older individuals living with HIV. She emphasized the importance of recognizing and addressing the specific needs of this population, highlighting common challenges such as managing multiple health conditions and the effects of aging on HIV treatment.



Ryan White Part A Funded Agencies' Medical Practitioners training on January 9th, at BRHPC

The discussion also covered the latest recommendations from nationally recognized guidelines, ensuring practitioners are well-equipped with up-to-date knowledge to improve patient care. This educational session highlighted the commitment to improving the quality of HIV care for older adults and emphasized the dedication to ongoing learning and improvement within the medical community.

Provider Appreciation Week Kicks off with QIP Presentations



The Provider Appreciation Week commenced on February 25, 2025, with the Provider QIP presentations at the Anne Kolb Nature Center. This event showcased Quality Improvement Projects (QIPs) that align with the Quality Management and System of Care Committee's work plan. These

presentations highlighted ongoing efforts to improve HIV care within the community and fostered a deeper understanding of the quality of services provided.

During the 2024 grant cycle, the Clinical Quality Management (CQM) team played a pivotal role in supporting Ryan White Part A Quality Network members in implementing QIPs within their agencies. This guidance was instrumental in the successful completion of QIPs throughout the fiscal year, with quality representatives emerging as mentors and champions of change. The technical assistance provided by the CQM team included support with checkpoint submissions, the development of aim statements, and guidance for Plan-Do-Study-Act (PDSA) cycles.

As the quality teams within these agencies drive improvement initiatives, the success of these projects is measured by the health outcomes of clients served by the 12 agencies. This collaborative effort underscores the commitment to ongoing improvement and dedication to delivering high-quality HIV care within the community.

Ryan White Part A Agencies' QIPs: March 1, 2024 - February 28, 2025

Ryan White Funded Agency	Quality Improvement Project (QIP) Topics
AIDS Healthcare Foundation (AHF)	Increase care engagement of the remaining unsuppressed in the Impact Now cohort from 0% to 25% by February 2025.
Broward Community and Family Health Centers (BCOM)	Increase the retention and viral suppression rate from 75% to 80% in Test and Treat clients by December 2024.
Broward Regional Health Planning Council (BRHPC)	Increased viral suppression was observed in specific clients, rising from 88.2% to 90%, through targeted barrier removal interventions implemented from October to December 2024.
Broward House	Support viral suppression by reducing stress levels by 10% from 15 to 13 for 25 individuals with SUD histories by 01/05/25 via a new "Dignity intervention."
Care Resource	Increase adherence improvement by 1%, from 92.5% to 93.5% adherence, within the Ryan White caseload seen at the agency, focusing on retaining in-care patients who have not had a medical visit and/or do not have current viral load (VL) and CD4 values within six months from their last visit, by 12/31/24 by addressing barriers to care.
Community Rightful Center	Increase attendance from 77% to 87% through supportive interventions by December 31st, 2024.
Latinos Salud	Increase viral suppression from 95% to 98% through 3/1/24 by 12/31/24.
Legal Aid Services of Broward	Increase viral load suppression in clients utilizing Ryan White funded legal services from FY23-24 (Qs 2&3) through improved outreach and increased utilization by the end of FY24-25 Q3 (11/30).
North Broward Hospital District (Broward Health)	Increase the percentage of patients retained in care from 82% (baseline March 2024 - February 2024) to 85% by November 2024.
Nova Southeastern University	Reduce the missed appointment rate from 28% to 15% per month, for all patients that are scheduled for a new patient exam by December 31, 2024.
South Broward Hospital District (Memorial Healthcare System)	To improve viral suppression in patients who are Black/African American, aged 50 years and older, from 77% to 80% by December 2024
The Poverello Center	African American/Black Clients who receive service at Agency L with High VL. Clients will have access to TPC RD, Peer, and Medication Therapy Management. 75% of Clients (N=10) with a high viral load will be VS by 12/31/24.

Public Health Workforce Development Series

We are proud to celebrate the eighth year of the Public Health Workforce Development Series! This virtual seminar series is a collaborative initiative between Nova Southeastern University's (NSU) Dr. Kiran C. Patel College of Osteopathic Medicine (KPCOM) Department of Public Health and the Broward Regional Health Planning Council (BRHPC). Designed for professionals in the public health field, these interactive workshops provide essential skills, knowledge, and insight to support career growth and improve community health outcomes.

Thank You to Our July 2024 through June 2025 Speakers:

July 2024: Debra Cohn Steinkohl

Assistant Professor, Family Medicine & Public Health, NSU KPCOM

Presentation Title: Shaping the Future Public Health Workforce to Master Soft Skills Through Service Learning

August 2024: Priya Krishnakumar, PhD, RDN, LDN

Assistant Professor, Department of Nutrition, NSU KPCOM

Presentation Title: Effective Community-based Nutrition Interventions for the Management of Chronic Diseases

September 2024: Sandra Veszi Einhorn

The Coordinating Council of Broward and The Nonprofit Executive Alliance

Presentation Title: How Housing Insecurity is a Major Public Health Issue

October 2024: Dr. Venessa Walker

Owner, Walker Chiropractor and Wellness Center

Presentation Title: Stress Management Techniques

November 2024: Shawntel Anderson

Program Manager, Public Health Department, FLIPANY

Presentation Title: A Creative Workforce for Helping Seniors: From Community Member to Team Member

December 2024: Jessica L. Lerner, MHA

President and CEO, Community Care Plan

Presentation Title: Navigating Medicaid in Florida: An Overview of Services and Health Plan Benefits

January 2025: Anthony Olivieri

Founder of FHEED, LLC

Presentation Title: Economic Hardship and Health: A Focus on Preventable Chronic Conditions in Broward County

February 2025: Nicholas Hessing

Government Affairs Manager, Children's Services Council of Broward County

Presentation Title: From Data to Decisions: Forecasting Healthcare Demand with Predictive Models

March 2025: Dr. Fariha Niazi

Chair of the Department of Couple and Family Therapy, NSU KPCOM

Presentation Title: Self-Care Strategies for a Balanced and Resilient Life

April 2025: Dr. Julio Llanga, MD, MBI

International Medical Doctor specializing in Internal Medicine, NSU KPCOM

Presentation Title: Quality Improvement in Health Care

May 2025: Ron Rose

Business Solution Provider

Presentation Title: The Human Firewall, Your Role in Cybersecurity

June 2025: Dr. Nisha Vijayakumar

Associate Professor, NSU KPCOM

Presentation Title: Understanding Emerging Chemical Exposures and Approaches for Safeguarding Health

Target Audience

Our target audience includes practitioners employed in local and state government public health agencies; practitioners employed in non-governmental organizations or community-based agencies; practitioners who serve in community health centers, and community health workers; individuals employed in private industry whose work intersects with governmental public health, including medical, pharmaceutical, and environmental health workers, and NSU alumni served in roles described above.

Ready to Participate?

To schedule your presentation for the 2025-2026 calendar, email Workforce@brhpc.org. Interested presenters should include their name, organization, title and the presentation topic. All seminars are held on Monday through Friday between 12pm and 1pm. We look forward to having you join us at future seminars.

Health Care Access Committee

Driving Community Collaboration Through Strategic Leadership

BRHPC serves as a facilitator for the Health Care Access Committee, established as a committee of the Coordinating Council of Broward. This committee aims to enhance healthcare access for Broward County residents by establishing and measuring specific outcomes and indicators over the coming years. The committee members include representatives from various facilities, agencies and/or departments within the community.

Members of the Committee Include

- American Cancer Society
- Broward Community & Family Health Center
- Broward Health
- Broward Healthy Start Coalition
- Broward County Public Schools
- Broward Sheriff’s Office
- Children’s Services Council
- Cleveland Clinic Florida
- Community Care Plan
- Community Foundation of Broward
- Jack and Jill Center
- FLIPANY
- Florida International University
- Florida Blue
- Florida Department of Health Broward County
- Health Foundation of South Florida
- Holy Cross Health
- Humana
- Light of the World Clinic
- Memorial Healthcare System
- Nonprofit Executive Alliance of Broward
- Nova Southeastern University
- South Florida Regional Planning Council
- Sunshine Health
- United Way of Broward County
- Volunteers and Interns

Presentations the Committee Received During the Fiscal Year

- Updates on the Broward EMA Ryan White Part A Program Health Outcomes
- 2024 Holy Cross Health Data
- 2024 Broward County Health Profile
- The U.S., Florida and Broward’s Healthcare Workforce Shortage Review
- Memorial Healthcare System’s 2024-2027 Community Health Needs Assessment Implementation Strategy
- Economic Hardship and Health: A Focus on Preventable Chronic Conditions in Broward County
- Overview of the Broward Health Community Health Needs Assessment
- Broward County Health Plan Chapter I & II
- Success Data from the Nurse Family Partnership Program
- Success Data from the Get Covered Broward Program

- Updates for the Public Health Workforce Development Series

February 2025 Meeting Update

In place of the regularly scheduled Health Care Access Committee meeting, **BRHPC hosted its Annual Public Services Impact and Effectiveness Meeting on February 24th at 10am.** As part of BRHPC's contract with the Florida Department of Health, a review of the quality and effectiveness of BRHPC's services were provided during this meeting. A copy of the presentation is available on BRHPC's website and all Broward County Board of County Commissioners received a printed copy by mail. We extend our sincere thanks to the elected officials, BRHPC Board of Directors, community partners, consumers, funders, service providers and staff who participated in this important discussion and contributed to its success.

Interested in Becoming a Member?

Email Yolanda Falcone at Yfalcone@brhpc.org to be included in the email distribution list. All meetings are held on the fourth Monday of every month at 10am virtually through Microsoft Teams.

Other Committees BRHPC Participates In

BRHPC staff members are involved in many committees throughout the County to improve health care access and outcomes for Broward County residents:

- Addressing Food Insecurity in Underserved Communities
- Coordinating Council of Broward Board of Directors
- Fast-Track Cities North America – Broward County Chapter
- Florida Comprehensive Planning Network (FCPN) Medication Access
- Florida International University Master of Public Health Program
- Health Choice Network Community Advisory Board
- Health Foundation of South Florida Board of Directors
- Leadership Florida Finance Committee
- Medical Function Work Group Florida Comprehensive Planning Network
- Nonprofit Executive Alliance of Broward
- Nova Southeastern University Master of Public Health Program
- OneBlood Board of Directors
- Ryan White Part A Health Insurance Work Group
- Ryan White Part A HIV Health Services Planning Council
- Ryan White Part B ADAP
- South Florida AIDS Network
- Southeast Regional Domestic Security Task Force

BRHPC's Internal Meetings

BRHPC holds a series of regularly scheduled internal meetings designed to ensure that all departments and leadership remain aligned, informed, and focused on organizational goals. These meetings promote strong communication, performance accountability and cross-program collaboration.

Executive Team Meetings

Held weekly, Executive Team Meetings are attended by the President/CEO, Vice President, Directors and Senior Administrative staff. Key focus areas include:

- Agency-wide scorecard review and performance trends
- Challenges and opportunities
- Current events
- Weekly goals to ensure contractual and agency outcomes are on target

Performance Quality Improvement Committee

BRHPC's Performance Quality Improvement (PQI) process encompasses the entire organization, including all programs and services. The PQI meetings are held monthly and conducted by the PQI Chair (BRHPC's President & CEO) or designee. This process involves the Board of Directors, Executive Team, subcommittees and stakeholders. The PQI committee consists of executive, supervisory and managerial staff. The committees work plan includes:

- COA Accreditation Update
- Sustainability: Grant Matrix
- Fiscal Management
- Internal Quality Assurance
- External Quality Assurance
- Human Resources Report
- Incident/Grievance Report
- Management Information Systems
- Risk Prevention and Safety
- Staff Training and Development
- Program Outcomes for Board of Directors
- Publications and Deliverables

PQI Subcommittees

The PQI Subcommittees meet quarterly or as needed. The purpose of these subcommittees is to ensure they are on track with their work plan goals. The Chair of each subcommittee updates their respective work plans, reports conclusions, recommendations and actions to the PQI Committee. The subcommittees include: Human Resources (HR), Risk Prevention and Management (RPM), Staff Training and Development and Management Information Systems (MIS).

Human Resources:

- Ensure employee protection and reduction of any potential liability, by ensuring all applicable laws and regulations are monitored and followed
- Ensure BRHPC policies and procedures are revised annually and maintained as per applicable laws and regulations
- Ensure the protection of employees and the reduction of any potential liability
- Oversee employee recruitment and retention effort

Risk Prevention and Management

- Proactively manage and reduce risk, loss, and liability through ongoing policy and procedure improvement
- To ensure the safety and welfare of BRHPC's staff and its visitors
- Oversee agency compliance with all regulatory requirements, including the protection of privacy and confidentiality
- Inform BRHPC Board of Directors as to change in laws and regulatory requirements that impact the organization's mission and operations
- Assess financial risk

Management Information Systems

- Maintains a comprehensive data information system. Its services require client confidentiality and privacy rights are adequately protected
- Ensure network and systems security to maintain integrity and compliance of BRHPC resources
- Ensure reliability of network services to manage and reduce data interruptions
- Maintain equipment upgrades as needed to ensure security
- Review and update information system policies

Staff Training and Development

- Provide all personnel with the supervision and training needed to perform their job functions at their highest possible level
- Ensure annual trainings are completed for all staff members as per requirements
- Assess staff training needs
- Deliver annual training for management staff

BRHPC's Data Warehouse

Empowering Health Planning Through Data Innovation

BRHPC proudly manages the Florida Health Data Warehouse – a nationally recognized, web-based platform designed to support public health planning, service evaluation, and strategic decision-making. This state-of-the-art system is a cornerstone of BRHPC's commitment to evidence-based innovation.

The Data Warehouse is a secure, dynamic tool that provides public access to comprehensive, aggregated health data across Florida's hospitals and nursing homes. It enables health systems, researchers, policy makers, and community agencies to:

- Monitor health service utilization trends
- Identify gaps in access and outcomes
- Compare facilities and regions
- Inform community health needs assessments (CHNA)
- Support compliance with IRS 990 and other federal requirements

Key Features

- Interactive Dashboards: Filter by county, districts, hospital or diagnosis
- Data Visualizations: Graphical views of trends and comparisons
- Custom Reporting: Tailored datasets and exports for specific planning needs
- Timely Updates: Quarterly and annual uploads ensure current, reliable data

Data Sets Available

- Hospital and Nursing Home Utilization
- Emergency Department Usage
- Diagnoses-Related Groups (DRGs)
- Pediatric & Prevention Quality Indicators (PQIs & PDIs)
- Chronic Disease Prevalence
- Self-Inflicted Injury and Behavioral Health Indicators
- Demographic and Geographic Health Profiles



Fingerprinting Services

Level II Background Screening with Speed, Accuracy and Security

BRHPC offers professional Level II Background Screening using advanced Live Scan fingerprinting technology. This service supports compliance with state and federal regulations for employment, licensing and volunteer roles.



BRHPC provides fingerprinting services for a wide range of organizations and individuals, including

- Hospitals and medical offices
- Nonprofit and social service agencies
- Educational institutions
- Guardian ad litem programs
- Licensing and regulator applications: Department of Children and Families (DCF), Agency for Health Care Administration (AHCA), Volunteer and Employee Criminal History System (VECHS), Elder Affairs, and the Department of Business and Professional Regulation (DBPR).

Fast & Reliable Results

Live Scan technology allows for secure electronic submission of fingerprints, with results typically returned within 24-48 hours. BRHPC is also equipped to submit photo IDs to AHCA Clearinghouse as required.

Need to be Fingerprinted?

Requirements: A valid government-issued ID and The ORI and OCA number(s) provided by the requesting agency.

FY 2024 – 2025 Snapshot

- Over 450 fingerprint screenings completed
- Services provided to individuals across healthcare, education & non profit sectors

Location and Contact Information

Location: Broward Regional Health Planning Council

Address: 200 Oakwood Lane, Suite 100, Hollywood, FL 33020

Phone: 954.561.9681

Email: Yfalcone@brhpc.org

Advancement and Development

Strengthening Resources, Talent and Community Engagement

BRHPC's advancement and development efforts focus on expanding funding, deepening partnerships and investing in the workforce of tomorrow. Through strategic growth, grant development and meaningful engagement opportunities, BRHPC continues to build a strong foundation for lasting impact in Broward County.

Career Opportunities

BRHPC offers competitive career opportunities in public health, human services, data and administration departments and provides staff with ongoing training and a supportive workplace environment. Open positions are posted regularly on the BRHPC website, in the office breakroom and shared with academic and professional networks. Providing these opportunities supports employee career development, engagement and motivation.

Volunteerism, Internships & Summer Employment Program

Many volunteers, interns and individuals in the Summer Employment Program have going on to join BRHPC staff or partner organizations in full-time roles. BRHPC collaborates with local colleges, universities and community agencies to offer internship and volunteer opportunities to upcoming professionals pursuing studies in Public Health, Public Policy, Human Services, Social Work and Administration. Examples of volunteer and internship opportunities include updating the Broward County Health Plan, the Broward County Health Profile, Community Health Needs Assessments and social media.

Volunteers are essential partners in BRHPC's outreach and service efforts. Volunteers support administrative tasks and data entry to increase program efficiency. Volunteers gain community service hours, hands-on experience and a sense of contribution toward building a healthier Broward County.

Internships are offered to undergraduate and graduate students in public health, social work, planning and communications with hands-on learning experiences in program coordination, research, community engagement and administrative work.

The Summer Employment Program provides high school and college students with paid opportunities to gain real-world experience and mentorship in a nonprofit setting.

Certificate of Need

BRHPC has overseen the Certificate of Need (CON) Program for Broward County since its establishment in 1982. The Florida Agency for Health Care Administration website describes the program as follows. The CON program is a regulatory process that requires certain health care providers to obtain state approval before offering certain new or expanded services. CON Batching Cycles are posted on the BRHPC website, www.BRHPC.org. BRHPC collaborates with all healthcare facilities planning to establish or expand their services in Broward County.

Hospice: First Batching Cycle 2025

Description	Dates
Summary Need Projections Published in F.A.R.	2-07-25
Letter of Intent Deadline	2-24-25
Application Deadline	3-26-25
Completeness Review Deadline	4-02-25
Application Omissions Deadline	4-23-25
Agency Initial Decision Deadline	6-20-25

Nursing Home and ICF/DDs: First Batching Cycle 2025

Description	Dates*
Summary Need Projections Published in F.A.R.	4-04-25
Letter of Intent Deadline	4-21-25
Application Deadline	5-21-25
Completeness Review Deadline	5-28-25
Application Omissions Deadline	6-18-25
Agency Initial Decision Deadline	8-08-25

Hospice: Second Batching Cycle 2025

Description	Dates
Summary Need Projections Published in F.A.R.	8-01-25
Letter of Intent Deadline	8-25-25
Application Deadline	9-24-25
Completeness Review Deadline	10-01-25
Application Omissions Deadline	10-22-25
Agency Initial Decision Deadline	12-19-25

Nursing Home and ICF/DDs: Second Batching Cycle 2025

Description	Dates*
Summary Need Projections Published in F.A.R.	10-03-25
Letter of Intent Deadline	10-20-25
Application Deadline	11-19-25
Completeness Review Deadline	11-26-25
Application Omissions Deadline	12-17-25
Agency Initial Decision Deadline	2-13-26

*Rule 59C-1.008(2)(a), 1. Florida Administrative Code, which requires the Agency to publish Fixed Need Pools in the Florida Administrative Register at least 15 days prior to the letter of intent deadline prevails in cases of conflict with Rule 59C-1.008(1)(g) F.A.C.

Publications

Broward County Health Plan

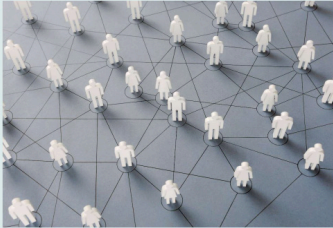


BRHPC develops and updates the Broward County Health Plan to assist community programs and agencies with health and community planning. This dynamic document is continually revised to ensure it contains the most current information. Covering a wide range of topics, from labor force statistics to immunization rates, the Health Plan reflects the broad scope of issues affecting public health and highlights the correlation between socioeconomics and community health. The information in the Health Plan is targeted to leaders in the following areas: local governments and other policymakers,

healthcare administrators, healthcare providers, healthcare funders, healthcare professionals, healthcare researchers, consumers and other stakeholders and public and private healthcare financiers. The Health Plan is divided into six chapters to address the multifaceted healthcare system in Broward County. The Broward County Health Plan is located on the BRHPC website.

- **Chapter I: Regional Profile** provides demographic and socioeconomic indicators influencing health status and impacting availability of health resources that contribute to increasing utilization rates and decreasing availability of healthcare financing.
- **Chapter II: Health Status** outlines community health status through five broad health categories: Maternal and Child Health, Behavioral Health, Oral Health, School Health and Morbidity and Mortality.
- **Chapter III: Health Resources** provides an overview of health resources currently available in Broward County.
- **Chapter IV: Healthcare Utilization** provides healthcare utilization data. Broward County's diversity as well as the seasonal fluctuations in population can influence utilization.
- **Chapter V: Benchmarks** sets annual community health priorities, identifies community interventions, and measures progress attaining to health improvements.
- **Chapter VI: The Health Data Warehouse** explains and examines the Health Indicator Modules from the Health Data Warehouse which include: 1) Prevention Quality indicators/Avoidable Admissions, 2) Inpatient Chronic Conditions (ICD-9), 3) Suicide Incidence, 4) ED Acuity Stratification (CPT) and 5) NYU Algorithm ED Preventable/Avoidable Admissions.

2024 Broward County Health Profile



BRHPC

200 Oakwood Lane, #100, Hollywood, FL, 33020 | 954-561-9681 | www.brhpc.org

Prepared by Emily Chandler, MPH

BRHPC annually publishes the Broward County Health Profile which provides a synopsis of Broward County health indicators. It is a compilation of statistics at the county and state levels; including population demographics, socioeconomic factors, leading causes of death, infectious diseases, maternal and child health, prevention quality indicators and healthcare utilization. The Profile provides a detailed report of the overall health of Broward County and the health status of the community. The Health Profile assists local organizations and social services programs with identifying the services being utilized and where there are deficiencies in the healthcare delivery system in Broward County. The 2024 Broward County Health Profile was posted

on BRHPC's website in September 2024. The Health Profile is targeted to community members, leaders in local governments, healthcare administrators, healthcare providers, healthcare funders, healthcare researchers, consumers and stakeholders.

Community Health Needs Assessment



BROWARD HEALTH SYSTEM

COMMUNITY HEALTH NEEDS ASSESSMENT

2024 -2027 IMPLEMENTATION PLAN



BRHPC has access to a myriad of local data sets to facilitate the process of conducting Community Health Needs Assessments that allows agencies and hospitals to ensure compliance with IRS 990 requirements. In the process of conducting a Community Health Needs Assessment, quantitative and qualitative data sets from primary and secondary sources are gathered and studied. These elements are considered in the prioritization of issues, goal setting and integration into strategic planning for Broward County.

As part of the process, a hospital convenes a Community Advisory Council to guide the process, review the data, identify unmet needs/ service gaps, and prioritize needs. BRHPC presents the findings in a final report. BRHPC

recently completed the 2024-2027 Broward Health Community Health Needs Assessment.

Broward County Trauma Plan



2022-2027

**BROWARD COUNTY
TRAUMA PLAN**



Since its inception in 1991, the Broward County Trauma Management Agency (BCTMA) has continued to develop and implement strategies to ensure the citizens of Broward County are afforded a comprehensive, timely and uniform approach to trauma care.

The Agency's Strategic Plan has been developed in cooperation with the Broward County government, the Broward County EMS Council, the Trauma Systems Quality Improvement Committee, Broward Regional Health Planning Council, as well as, Sheriff's Office Fire Rescue, Municipal Fire Rescue agencies, and other Broward healthcare partners.

The current document represents the dedicated effort of local experts in outlining the level of Trauma services available in Broward County, addressing the development of additional system components, and presenting strategies for ongoing implementation of improvements to the trauma network in Broward County. The purpose is to provide information to inform strategies for the ongoing development, management, and continual analysis of the County's trauma network and its impact upon the safety of Broward County's residents and visitors.

Healthline Broward

Healthline
BROWARD



Broward Regional Health Planning Council
200 Corporate Lane, Suite 200
Fort Lauderdale, FL 33322
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A summary of key findings from the Community Health Needs Assessments (CHNA) of the major hospital systems, federally qualified healthcare facilities and Health Department in Broward County. Understanding community health needs is essential for enabling Broward County's social service organizations and healthcare institutions to develop equitable community-led solutions.

The process of acquiring, communicating and acting upon community health needs is the Community Health Needs Assessment. Broward County has several hospitals and

healthcare service organizations that perform CHNAs and there are thousands of pages of important findings in these reports. Although each health organization is committed to sharing this information with its partners and enacting interventions based on their assessments, there is no mechanism in place to share this important work across institutions in order to reach a wider audience.

Social Media

BRHPC & NSU Collaboration

Social media has become a powerful tool for organizations to disseminate information to the public. During the 2023-2024 fiscal year, BRHPC increased its social media presence through frequent posts on Facebook, X, Instagram and LinkedIn. BRHPC currently has over 5,700 followers across all platforms. Since 2017, Nicole Cohen, BRHPC's Public Information Officer and Dr. Claudia Serna, PhD, DDS, MPH, MBA, Chair, Director of Public Health, Director, Master of Public Health (MPH) and Associate Professor of Public Health, Dr. Kiran C. Patel College of Osteopathic Medicine (KPCOM), Nova Southeastern University (NSU), have collaborated to develop social media campaigns, evaluate data, and implement new strategies to enhance awareness of BRHPC's programs, services and important public health topics. These efforts have drawn more visitors to the BRHPC website and increased awareness of BRHPC at the national, state and local levels.

Dr. Serna's Outstanding Recognition



Dr. Serna's contribution to this collaboration were recognized at NSU's 2024 External Funding Event on November 13th at the Alan B. Levan | NSU Broward Center of Innovation. She was honored for her exceptional work on the Public Health and Social Media Campaigns, sponsored by BRHPC, which has significantly boosted awareness of public health issues and amplified BRHPC's programs and services. *"Thank you Broward Regional Health Planning Council for your support in spreading public health information via social media. I'm thrilled to share my work, funded by you, that was recognized at the 2024 External Funding and Provost Event hosted by Nova Southeastern University."* - Dr. Claudia Serna.

Outstanding Leader of the Year

Congratulations Jasmin D. Shirley, DHL, MSPH



BRHPC proudly recognizes **Jasmin D. Shirley, DHL, MSPH**, as the Leader of the Year. Ms. Shirley serves as the Program Director for the Centralized Intake and Eligibility Determination (CIED) Program. During the 2024–2025 programmatic year, the CIED Program provided 27,780 services to 8,302 unduplicated clients with HIV disease. The program maintained an average customer satisfaction rating of 97%, and 6,595 online user accounts were created, allowing clients to complete the recertification process without traveling to a physical intake location in Broward County. CIED was recognized as the 2024 First Runner-Up for Best Quality Presentation – Journey to Viral Load Suppression and, in 2023, received the Best Quality Super Star Quality Improvement Presentation award for Data Accuracy Matters In Time.

Council on Accreditation

National Recognition



Broward Regional Health Planning Council has achieved national reaccreditation through the Council on Accreditation (COA) for the third time. BRHPC is committed to developing and providing health and human service innovations at the national, state and local level through planning, direct services, evaluation and capacity building. Organizations pursue accreditation to demonstrate the implementation of best practice standards in the field of human services. COA Accreditation evaluated all aspects of BRHPC's programs, services, management, and administration.

COA Accreditation, a service of Social Current, is an objective, independent, and reliable validation of an agency's performance. The accreditation process involves a detailed review and analysis of an organization's administration, management, and service delivery functions against international standards of best practice. The standards driving accreditation ensure that services are well-coordinated, culturally competent, evidence-based, outcomes-oriented, and provided by a skilled and supported workforce. COA Accreditation demonstrates accountability in the management of resources, sets standardized best practice thresholds for service and administration, and increases organizational capacity and accountability by creating a framework for ongoing quality improvement.

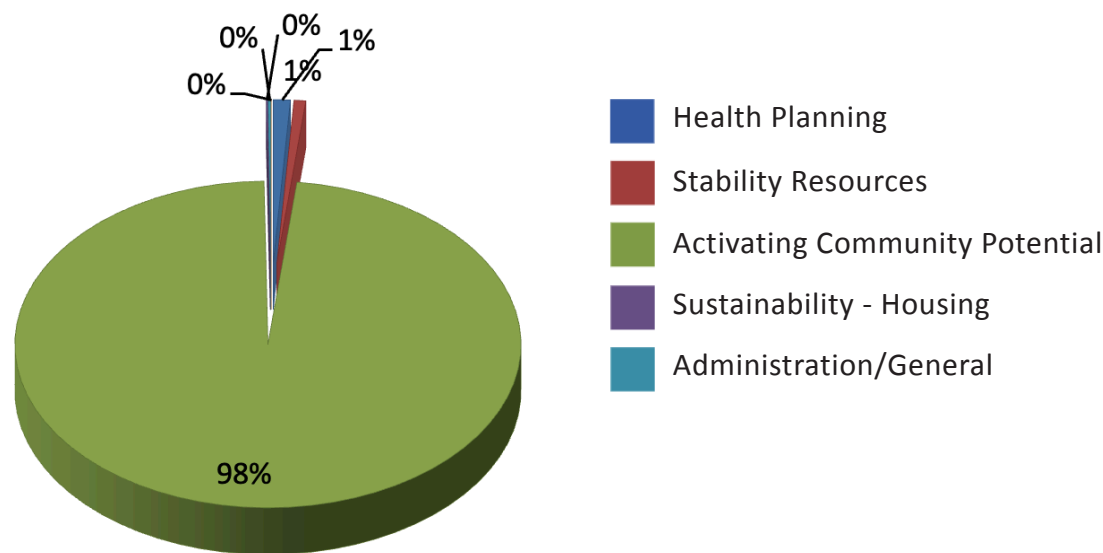
To achieve accreditation, BRHPC first provided written evidence of compliance with the COA Accreditation standards. Thereafter, a group of specially trained volunteer Peer Reviewers confirmed adherence to these standards during a series of on-site interviews with trustees, staff and clients.

Based on their findings, COA Accreditation's volunteer-based Accreditation Commission voted that BRHPC had successfully met the criteria for accreditation.

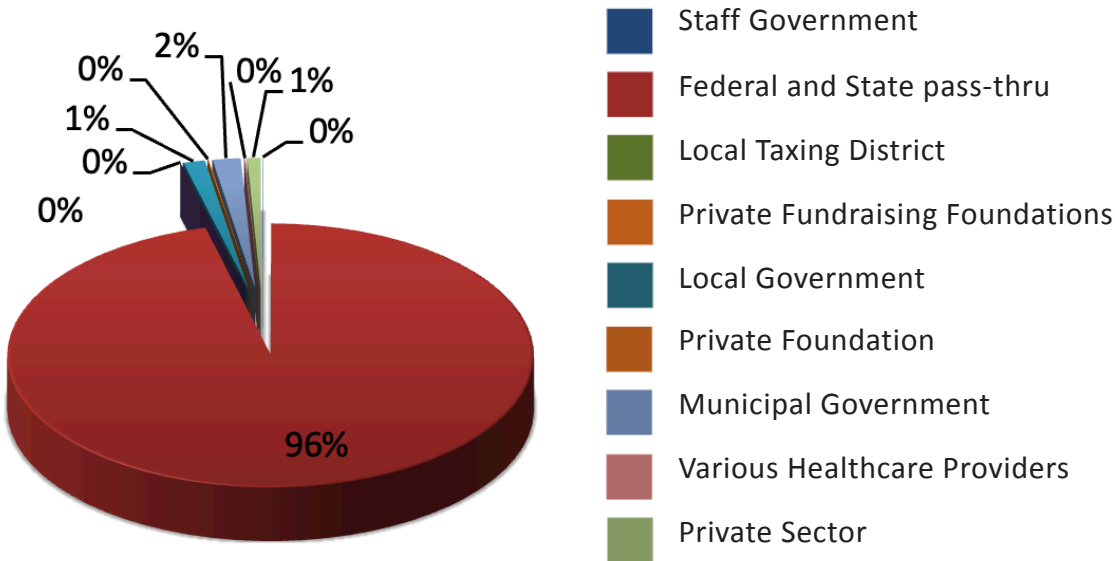
COA Accreditation, a service of Social Current, is an independent, not-for-profit accreditor of the full continuum of community-based behavioral health care and social service organizations in the United States and Canada. Over 2,000 organizations — voluntary, public, and proprietary; local and statewide; large and small — have either successfully achieved accreditation or are currently engaged in the process. To learn more about COA Accreditation, please visit www.social-current.org.

Fiscal Viability

Agency Revenue by Service/Program Fiscal Year 2025



Agency Expense by Service/Program Fiscal Year 2025



Highlights From the Fiscal Year

BRHPC staff wore pink to raise awareness about the impact of breast cancer on October 18, 2024.



In celebration of Women's History Month, the Health Foundation of South Florida honored twelve women, including Pam Africk, BRHPC's Board Secretary, at the fifth Annual Inspiring Women of Health Event on March 22, 2025.



Nurse Family Partnership hosted a Diaper Drive for the community on November 9, 2024. Special thank you to our wonderful staff, community partners and volunteers for a successful event.



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