

ANNUAL REPORT

Broward Regional Health Planning Council

BRHPC is committed to developing and providing innovative technology and service at the national, state and local level through planning, direct services and evaluation.



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954.561.9681
www.BRHPC.org

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A Letter from the President & CEO

A Leadership Message



I would like to begin by expressing my sincere appreciation to our Board of Directors, funders, community partners, staff, volunteers, and interns for another successful year of service to our community and clients. The strong collaboration across all those connected to the Broward Regional Health Planning Council (BRHPC) is both evident and commendable. I am proud to be part of this important work and honored to serve as BRHPC's President and CEO.

This year, BRHPC was recognized by the South Florida Business Journal as one of the region's largest nonprofit organizations, ranking twelfth among those supporting health and social services, the arts and humanities, and other vital community needs. This recognition reflects both the breadth of our work and the dedication of the staff and partners who advance our mission each day.

I also had the opportunity to attend the Health Foundation's 2026 Black Summit with our Board Chair, **Barbara Effman**. The event brought together community leaders, healthcare professionals, policymakers, and advocates for a meaningful exchange focused on advancing well-being and improving outcomes across South Florida's Black communities. It served as a valuable reminder of the importance of continued collaboration, listening, and shared efforts to address community needs.



As we move through the summer months, I encourage everyone to remain prepared and vigilant. Hurricane season began on June 1, making it essential to maintain necessary supplies, such as food, water, medications, other emergency essentials, and to have an evacuation plan in place for your family and loved ones. With extreme heat also affecting our community, please remember to stay hydrated, limit outdoor activity during peak temperatures, and check on neighbors, seniors, and others who may need additional support.

This season also brings renewed excitement across South Florida as the Miami HEAT enters a new chapter. Following major roster changes, including the addition of Giannis Antetokounmpo and Bobby Portis and the departure of several key players,

the team is positioned for transformation, renewed energy, and high expectations. Their commitment to teamwork, resilience, and excellence mirrors the values we uphold at BRHPC. Just as success on the court depends on every player working toward a shared goal, our achievements are driven by the collective efforts of our staff, board, partners, and community.



Finally, I would like to honor the memory of a valued colleague and dear friend, **Matt Anthony**. Matt passed away this April and is deeply missed, and his legacy will continue to resonate throughout BRHPC. For many years, he served as a consultant to the organization, supporting staff with insurance needs and playing a key leadership role in the Insurance Benefits Management Program. His family's connection to BRHPC was longstanding, as his father served as Chair of the Board of Directors in the 1980s and helped guide the organization's insurance services.

Matt was deeply committed to community service, carrying forward his father's legacy through generous philanthropy across Broward and Miami-Dade counties. He served on the boards of the Health Care Solutions Alliance, the Broward County Medical Association, HandsOn Broward, Women in Distress, and the Broward County Homeless Providers' & Stakeholders' Council. Known for his kindness and generosity, Matt gave freely of his time, leadership, and compassion. A natural host, he found joy in bringing people together, whether cooking, fishing, boating, or simply spending time with friends and family, creating lasting memories for all who knew him.

As we reflect on the past year, we celebrate our accomplishments, recognize the strength of our partnerships, and honor those who have helped shape our organization and community. BRHPC has demonstrated significant progress in strengthening health systems and advancing care for the community it serves. This recognition as one of South Florida's largest nonprofit organizations underscores both the scale of our impact and the strength of our collaborations. Through continued partnership with our Board, funders, and community stakeholders, we remain committed to delivering high-quality, cost-effective services that respond to evolving needs.

Thank you for your continued commitment to Broward Regional Health Planning Council and to the communities we serve.

A handwritten signature in blue ink, appearing to read "Michael De Lucca".

Michael De Lucca, MHM
President & CEO

2025 - 2026 Snapshot

Key Accomplishments

- BRHPC is ranked the 12th largest nonprofit in the South Florida area.
- Provided critical services to more than 17,250 community members across all direct service programs.
- Successfully managed over \$94 million in public funding while achieving 100% compliance with all fiscal audit requirements.
- Continued to uphold National Accreditation through the Council on Accreditation (COA).
- Expanded healthcare access by enrolling 1,200+ residents in low-cost health insurance plans through Get Covered Broward.
- Supported maternal and child health outcomes by serving 211 families through the Nurse-Family Partnership Program.
- Enhanced housing stability for 475 individuals living with HIV/AIDS through the HOPWA Program.
- Delivered intake and eligibility services to 8,091 clients through CIED, with 96% expressing satisfaction with the services received.
- Facilitated access to healthcare by assisting 1,092 clients and processing 5,502 medical payment requests through the Health Insurance Continuation Program.
- Hosted 12 Public Health Workforce Development Series sessions, engaging an average of 40 public health professionals and partners per event.
- Supported strategic HIV service planning by facilitating the Broward County HIV Health Services Planning Council, which prioritized services and allocated \$15.1 million in Ryan White Part A funding for the March 2025-February 2026 grant cycle.

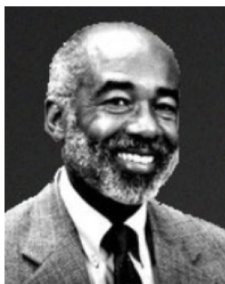
Strategic Priorities

- Expand affordable housing capacity to better serve vulnerable and underserved populations.
- Strengthen data systems and performance measurements across all programs to enhance efficiency, accountability, and outcomes.
- Deepen community engagement and outreach through multilingual and culturally responsive services.
- Build and sustain workforce development pipelines through internship, training, and mentorship opportunities.
- Advance countywide planning and collaborative strategies to address evolving community needs.
- Foster innovation and continuous improvement to ensure high-quality, client-centered services.

2025-2026 BRHPC Board of Directors



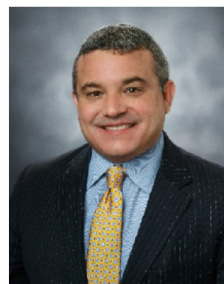
Barbara S. Effman
MPH
Chair



Samuel F. Morrison
BA, MLS
Vice Chair



Pamela B. Africk
Secretay



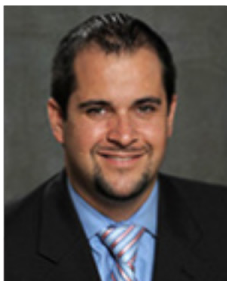
Alexander Fernandez
MBA, CPA
Treasurer



Paula L. Anderson
DO, MPH



Sandra L. Barry



Osmel Delgado
MBA, PharmD, MPH



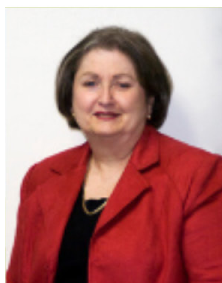
Stephen L. Demers
MBA



Matt Hughes
MBA



Albert C. Jones
MA



Leilani Kicklighter
MBA, ARM, RN



Ronald E. Moore
MD

About the Board

Broward Regional Health Planning Council (BRHPC) flourishes due to the dedication and leadership of its Board of Directors. Composed of distinguished professionals from Broward County's healthcare, public service, and business sectors, the Board offers essential governance, strategic oversight, and unwavering support to advance BRHPC's mission.

We express our gratitude to the members for their time, leadership, and shared vision. Their guidance ensures accountability, transparency, and the sustained impact of our programs throughout the region.

BRHPC's Board of Directors are appointed by the Broward County Commission. The board is composed of twelve (12) members representing healthcare providers, healthcare purchases, and nongovernmental healthcare consumers. A majority of board members consist of healthcare purchasers and healthcare consumers including persons over sixty years of age. Board members serve for terms of two (2) years and may be eligible for reappointment. BRHPC's board composition compiles with section 408.033 (1) a Florida Statutes.

Board Committees

The BRHPC Board of Directors supports strong governance through active participation in standing committees that provide oversight, strategy, and accountability.

Executive Committee: Comprised of the Board's officers, this committee acts on urgent matters between meetings and conducts the annual performance review of the President/CEO. Major organizational decisions remain under full Board authority.

Nominating Committee: Formed prior to the Annual Meeting, this committee nominates candidates for officer positions and ensures leadership succession planning.

Audit Committee: Oversees the audit process from engagement through completion, ensuring transparency and compliance in financial reporting.

Finance Committee: Chaired by the Treasurer, this committee reviews financial policies, the annual budget, and investment performance to maintain fiscal integrity.



Executive
Committee



Nominating
Committee



Audit
Committee



Finance
Committee

Advancing BRHPC's Mission Across Sectors

Over 40 Years in Operation

Established in 1982 pursuant to Florida Statute 408.033, the Broward Regional Health Planning Council, Inc. (BRHPC) serves as Broward County's legislatively designated local health planning organization. As a nonprofit organization, BRHPC has earned a strong reputation for delivering innovative, data-driven, and community-focused health and human services that improve the well-being of residents throughout Broward County and beyond. ***BRHPC is committed to developing and providing innovative technology and service at the national, state and local level through planning, direct services and evaluation.***

Activating Community Engagement and Stability

The Council's direct service programs address critical community needs through targeted local and statewide initiatives that serve vulnerable populations across the lifespan, from infants and families to older adults. Through a client-centered approach, the Council conducts outreach, enrollment, and eligibility determination services while utilizing advanced online systems to streamline application processing, recertification, and client tracking. The Council also provides health insurance education, navigation, and enrollment assistance, helping eligible residents access affordable healthcare coverage and essential benefits. In addition, the organization administers health insurance premium assistance ensuring continuity of care and improved health outcomes.

To further promote stability and well-being, the Council delivers housing assistance and supportive services to low-income individuals and families, helping prevent homelessness and expand access to safe, affordable housing. Through these comprehensive programs, BRHPC strengthens community health, improves access to critical resources, and empowers residents to achieve greater self-sufficiency and quality of life.

Health Planning

The Council provides health planning, data analysis, and community assessment services to identify and address local health needs. Through collaboration with hospitals, community organizations, and government agencies, the Council supports data collection, needs assessments, strategic planning, and federal funding initiatives that improve access to healthcare and supportive services.

The Council also leads HIV health planning efforts by engaging consumers, providers, and community stakeholders in a collaborative process to improve the availability, accessibility, and quality of care for people living with HIV. Through priority setting, resource allocation, and Clinical Quality Management activities, the Council

helps guide Ryan White Part A funding decisions and supports continuous quality improvement initiatives that enhance health outcomes and retention in care. By bringing diverse partners together, the Council strengthens community-driven solutions and ensures resources are aligned with identified needs.

Continuous Quality Improvement

BRHPC fosters a culture of continuous quality improvement through transparent, data-driven processes that engage the Board of Directors, staff, and community stakeholders. Using an agency-wide scorecard system, BRHPC tracks performance and outcomes across all programs and departments, including Human Resources, Finance, and Information Technology, to ensure accountability and operational excellence.

Committed to exceeding the expectations of clients, partners, and funders, BRHPC continuously evaluates and enhances its services, leverages innovative technologies, and strengthens community relationships to improve outcomes and advance its mission.

National Accreditation

BRHPC has maintained national accreditation through the Council on Accreditation (COA), achieving reaccreditation in 2016, 2021, and 2024. COA accreditation reflects the organization's commitment to accountability, effective resource management, and adherence to nationally recognized standards for service delivery and administration. It also provides a framework for continuous quality improvement, strengthening organizational capacity and enhancing performance across all areas of operation.

BRHPC remains dedicated to excellence through sustainable practices, community engagement, and a diverse and inclusive workplace culture. The organization will continue its commitment to quality and accountability as it prepares for its next COA reaccreditation in 2028.

Fiscal Stewardship

With more than 40 years of experience, BRHPC has established a strong track record of fiscal responsibility and effective stewardship of public funds. The organization successfully manages multi-million-dollar cost reimbursement and unit-based contracts while maintaining sound financial practices, strong internal controls, and rigorous oversight.

Through the dedication of its staff, leadership team, and Board of Directors, BRHPC continues to uphold its financial strength and accountability. This solid foundation enables the organization to respond to evolving community needs, expand services, and sustain long-term growth throughout its service area.

Vision for Innovation

BRHPC recognizes that technology plays a critical role in advancing health and human services. The organization develops and continuously enhances secure, web-based data systems that support efficient case management, improve service delivery, and expand public access while maintaining the highest standards of data security and confidentiality.

BRHPC also leverages digital communications and social media platforms, including Facebook, X, LinkedIn, and Instagram, to engage stakeholders, share information, and increase community awareness. Through a commitment to innovation and continuous improvement, BRHPC embraces technology-driven solutions that enhance accessibility, strengthen client engagement, and improve outcomes for the communities it serves.

Organizational Stability & Affordable Housing Initiative

Sustainability is a core component of BRHPC's long-term strategy and commitment to community well-being. As part of its affordable housing initiative, BRHPC acquired multifamily properties in Oakland Park and Hollywood to help preserve and expand access to affordable housing for Broward County residents. Rental rates are aligned with affordability standards established by each municipality, ensuring housing remains accessible to low- and moderate-income households.

The initiative prioritizes vulnerable populations, including seniors, college students, and low-income individuals and families who face challenges affording Broward County's rising housing costs. Through these investments, BRHPC is strengthening community stability, expanding housing opportunities, and supporting long-term economic and social well-being for residents.

2025-2026 Programs and Services

BRHPC's programs and services are categorized by the following focus areas:

Activating Community Engagement

- Emergency Financial Assistance
- Health Insurance Continuation Program
- Insurance Benefits Manager Services

Community Stabilization

- Centralized Intake and Eligibility Determination
- Get Covered Broward
- HOPWA Permanent Housing Placement (PHP)
- HOPWA Short-Term Rent, Mortgage & Utilities (STRMU)
- HOPWA Tenant Based Rental Vouchers (TBRV)
- Nurse Family Partnership

Health Planning

- Clinical Quality Management
- Community Health Needs Assessments
- HIV Planning Council
- HIV Integrated Plan
- HIV Needs Assessment
- Local Health Planning Council

Nurse-Family Partnership

Program Overview

The Broward Nurse-Family Partnership (NFP) is a nationally recognized, evidence-based home visiting program that supports first-time mothers and their families throughout Broward County. This vital initiative is made possible through a collaborative effort between Broward Regional Health Planning Council and two major hospital systems: Holy Cross Health and Broward Health.

NFP is funded by generous contributions from local foundations and the Maternal, Infant, and Early Childhood Home Visiting (MIECHV) initiative. These funds are administered with support from the Florida Association of Healthy Start Coalitions (FAHSC). The program is guided by CHANGENT, formally known as the National Service Office for Nurse-Family Partnership, to ensure the highest level of care and positive outcomes for families served. The NFP program pairs registered nurses with both first-time and Multipara, expectant families who may be experiencing high-risk pregnancies and are part of vulnerable populations.

From early pregnancy through the child's second birthday, nurses provide regular in-home visits that focus on maternal health, child development, and family well-being. The nurses offer trusted evidence-based education, emotional support, and practical tips on prenatal health, post-partum health, and baby care to family planning and achieving personal goals. By supporting families during this important time, NFP helps set the stage for healthy families, strengthening and improving outcomes for the next generation.

Number of Clients Served in Fiscal Year 2025-2026

- Number of Families Served: 211
- Number of Children Served: 184
- New Clients Enrolled: 68
- Clients Dismissed: 73
- Number of Graduates: 39

Client Testimonial

"When I learned I was pregnant with twins, I was filled with excitement but also uncertainty about the journey ahead. From the very beginning, I had the support of Natalie Blake, my Nurse-Family Partnership nurse, whose guidance made all the difference.

Natalie was more than a nurse, she was a trusted mentor, educator, and constant source of encouragement. She helped me understand the importance of proper nutrition, keeping prenatal appointments, recognizing warning signs, preparing for

labor, and making informed decisions for the health of both my babies and me.

Whenever I felt overwhelmed, Natalie reminded me of my strength, listened without judgment, and celebrated every milestone along the way. Her compassion and unwavering support gave me the confidence to navigate my pregnancy with hope and determination.

Thanks to her guidance and the support of the Nurse-Family Partnership program, I carried my twin pregnancy to 38 weeks and welcomed two beautiful, healthy babies. I am incredibly grateful for the education, encouragement, and care I received throughout this journey.

Natalie Blake's dedication helped give my family the healthiest possible start, and I will always be thankful for the lasting impact she made on our lives.” - SB.

Nurse-Family Partnership Outcome Indicators 2025-2026	
Program capacity (Target: 90%)	92%
Program Client Retention Rate over 6 months	95%
Families that continued with the program until the child reached 24 months	95%
Women who initiated Breastfeeding at birth (Target: 60%)	94%
% Women who have been screened for depression by 6 months post-partum	75%
Total children screened for Developmental Ages and Stages	94%
% Children with a report of Suspected or Substantiated Report of Maltreatment	0%



MIECHV Regional Meeting



Association of Women Health Obstetrics
Neonatal Nurse Annual Conference

Housing Opportunities for Persons With AIDS

Program Overview & Purpose

The Housing Opportunities for Persons with AIDS (HOPWA) Program provides critical housing assistance and supportive services to vulnerable individuals and families living with HIV/AIDS who are experiencing homelessness or are at risk of becoming homeless. The program serves Very Low-, Extremely Low-, and Moderate-Income Persons Living with HIV/AIDS (PLWHAs) throughout Broward County.

The statutory purpose of HOPWA is to provide states and local jurisdictions with the resources and incentives needed to develop long-term, comprehensive strategies to meet the housing needs of low-income individuals living with HIV/AIDS and their families.

Short-Term, Rent, Mortgage and Utility (STRMU) Assistance

STRMU provides short-term financial assistance to HOPWA-eligible households experiencing a temporary financial crisis due to their HIV/AIDS diagnosis or a significant change in economic circumstances. This service is designed to prevent homelessness and promote housing stability.

Eligible assistance may include:

- Rent payments
- mortgage payments
- Utility payments (electricity, water and gas)

Permanent Housing Placement (PHP)

Permanent Housing Placement (PHP) assists eligible individuals and families in securing stable, long-term housing.

Financial assistance may include:

- First month's rent
- Last month's rent
- Utility deposits

Housing Case Management (HCM)

Housing Case Management provides clients with a dedicated case manager who serves as a central point of contact for housing, healthcare, and supportive services. Housing case managers advocate on behalf of clients and coordinate resources to promote housing stability and self-sufficiency.

Services may include:

- Housing stability planning
- Referrals to healthcare and social services
- Benefits navigation
- Resource coordination and advocacy

Tenant-Based Rental Voucher (TBRV)

The Tenant-Based Rental Voucher (TBRV) Program provides rental assistance directly to eligible individuals and families rather than subsidizing specific housing units. Key features of the program include:

- **Portability:** Assistance remains with the participant and may be transferred to another eligible unit within Broward County
- **Income-Based Assistance:** Subsidy amounts are determined based on household income, family composition, unit size, and HUD Fair Market Rent (FMR) standards
- **Shared Responsibility:** The program pays a portion of the monthly rent directly to the landlord, while the participant is responsible for paying the remaining tenant portion.

The TBRV Program is designed to help eligible households obtain and maintain safe, decent, and affordable housing while promoting long-term housing stability.

Clients Served

- STRMU/PHP Unduplicated Clients: 109
- TBRV Clients: 96
- Total Number of households that received assistance: 270

Client Testimonial

Ms. Novlette Green has provided exceptional support to my brother through her professionalism, compassion, and dedication as a Housing Case Manager. She consistently treats him with dignity and respect while helping him stay on track with important responsibilities. Her ability to find solutions, advocate for her clients, and navigate challenges has made a meaningful difference in his life. Her commitment to service has provided stability for brother and peace of mind for his family. We are grateful for her outstanding work and believe she deserves recognition for her efforts.

Program Highlights

The City of Fort Lauderdale (COFL) opened the TBRV waitlist on funding availability, and 25 applicants were randomly selected for the fiscal year 2025/2026.

Partners/Collaborators

The TBRV Program remains committed to its partnership with Consolidated Credit, offering monthly financial literacy workshops both virtually and in-person. These sessions are designed to help families navigate financial challenges and build long-term money management skills.

HOPWA Outcome Indicators, October 2025 - May 2026

Short Term Mortgage Rent Utilities/ Permanent Housing Placement		Tenant Base Rental Voucher	
90% of grievances upheld by the City	100%	75% of clients that access an ongoing source of income	93%
90% of STRMU applications completed within 10 business days	98%	90% of clients that maintained stable housing	100%
90% of PHP applications completed within 14 business days	100%	80% of clients who completed Housing Stability Plans	100%
100% of clients completed Housing Stability Plans	100%	90% clients that remain complaint with TBRV program rules	100%



Meet the HOPWA Team left to right back row: Andrew Goode, Novlette Green. Left to right front row: Julissa Christopher, Rommel Jean-Louis, Hyacinth Blake- Campbell, Sharon Alveranga-Jones and Rosemarie Weise.

Centralized Intake & Eligibility Determination

About the Program

Centralized Intake & Eligibility Determination's (CIED) core functions include determining eligibility for Ryan White Part A services and/or third-party payers. CIED also provides information and referrals for services for clients who are seeking medical and supportive services. CIED services include a centralized intake, eligibility, enrollment, and information/referral process for all Ryan White Part A funded services. CIED serves as the single point of entry for Persons Living with HIV and AIDS (PLWHA) who are residents of Broward County.

This program is funded by Broward County Board of County Commissioners. Our specialized staff provides information and assistance in obtaining medical care and other core and supportive services. Expected benefits for Persons Living with HIV/AIDS (PLWHA) include:

- Elimination of the need to complete applications for each Ryan White Part A service provider.
- Expanded 3rd party benefits through application and enrollment assistance.
- Reduction in delays and barriers to access HIV-related care and treatment.
- Immediate access to all Part A medical and support services in one application.
- Reciprocal eligibility extended across multiple Ryan White Programs.
- Eligibility period increased to one year provided there are no significant changes that impact continued eligibility, i.e., residency outside of Broward County, total household income and/or health insurance status.

Online Eligibility

BRHPC provides Part A online eligibility, allowing clients to complete recertification without traveling to a physical intake location. During the programmatic year an additional 171 online user accounts were created. BRHPC has interagency and out-posting agreements with approved Ryan White Part A Providers across Broward County.

Number of Clients Served and Programmatic Year Highlights

- 8,010 CIED unduplicated clients served.
- 25,151 total services delivered.
- 6,544 certifications completed.
- 356 referrals made for immediate linkage to care and supportive services.
- Client Satisfaction Survey results averaged 96%.

- Preparing for another successful Ryan White Part A Program Annual Audit to be conducted by Broward County Health Care Services Division without any findings.

Client Testimonials

- *"Kazim was very nice and willing to help. I appreciate his help very much. Great service."*
- *"Fabulous awesome service!"*
- *"My worker, Lisa Besley, helped me a lot and was very nice and made me very comfortable."*
- *"Thank you for all you do for me. May God continue to bless you."*
- *"Joseph is great at his job!"*
- *"Lisa was very professional, courteous and informative about matters concerning the Ryan White renewal process."*
- *"Keep up the good work!"*
- *"I was very thankful for the staff here."*
- *"Always love the service, it is so much needed."*
- *"It feels good to be treated as a person. Keep up the good work. Thank you!"*
- *"You listen and thank you for bringing back the Consumer Focus Group."*
- *"Thank you so much for everything you do. It is so difficult and stressful trying to stay on top of all the changes this year to vital services, especially those I need most."*
- *"Very efficient and friendly."*
- *"Ms. Geffrard was very helpful with a smile attached. Great service."*
- *"Even though I was 15 minutes late for my appointment, the eligibility specialist, Lisa, was kind enough to see me."*
- *"Wow amazing accommodations. I am so impressed with the dedication and passion. Thank you very much to Georgina and Kazim; so professional."*
- *"Joseph is fast and on point."*

Members of the CIED Team



Left to Right Back Row: Joseph Pierre, Kazim Ramroop, Jasmin Shirley and Otto Irizarry
Left to Right Front Row: Lisa Besley, Barbara France, Keren Geffrard, Yolna Tribulant and Leidy Salinas

Ryan White Part A - Certification Locations/Services with CIED Staff

Broward Regional Health Planning Council

200 Oakwood Lane, Suite 100

Hollywood, FL 33020 | 954-561-9681 x 1242/ 1279

M-F 8:30am - 5:00pm

AHF - North Point (Medical & Case Management)

6333 N. Federal Highway, Suite 301 & 302

Fort Lauderdale, FL 33308 | 954-722-2411

M, T, Th & F 8:30am - 5:00pm

AHF - Oakland Park (Medical & Case Management)

2866 East Oakland Park Blvd., Floor 2

Fort Lauderdale, FL 33306 | 954-561-6900

W - 8:30am - 5:00pm

AHF -Downtown (Medical & Case Management)

700 SE 3rd Avenue, Suite 301

Fort Lauderdale, FL 33316 | 954-767-0887

Th & F 8:30am - 5:00pm

BCFHC Pompano Beach (Medical, Dental, & Case Management)

168 N. Powerline Road

Pompano, FL 33069 | 954-970-8805

M 8:30am - 5:00pm & T 9:30am - 6:00pm

Broward House (Case Management Only)

2800 Andrews Avenue, Wilton Manors, FL 33311

954-568-7373 | M,W, F 8:30am - 5:00pm

Care Resource (Medical, Dental and Case Management)

871 W. Oakland Park Boulevard

Fort Lauderdale, FL 33311

954-567-7141 | M, W-F, 8:30am - 5:00pm

Broward Health Point at Comprehensive Care Center (Medical, Pharmacy and Case Management)

1101 NW 1st Street

Fort Lauderdale, FL 33311 | 954-467-0880

M - F 8:30am - 5:00pm

Memorial Physician Group (Medical & Case Management)

5647 Hollywood Boulevard, Hollywood, FL 33021

954-276-1616 | M-W, 8:30am - 5:00pm

Poverello (Food Bank, Medical, Case Management)

2056 N. Dixie Highway

Wilton Manors, FL 33305 | 954-561-3663

M, W, F 8:30am - 5:00pm

FDOH (ADAP, Pharmacy and Disease Intervention Specialist)

2421 SW 6th Avenue, Fort Lauderdale, FL 33315

954-467-4700 or 954-213-0623

Th & F, 8:30am - 5:00pm

**** All CIED sites are closed the third Friday of each month ****

Health Insurance Continuation Program

Program Overview

The Health Insurance Continuation Program (HICP) provides financial assistance to eligible clients enrolled in Affordable Care Act Marketplace health insurance coverage. The program assists with copayments, deductibles, and coinsurance for allowable medical services, as well as qualifying monthly health insurance premiums through the newly added premium assistance service. This support helps clients maintain access to doctor visits, laboratory services, medications, and other eligible care. HICP also provides Health Insurance Education to clients, medical providers, and case managers to improve understanding of billing requirements, insurance processes, timelines, and payment review. HICP supports continuity of care, promotes treatment adherence, and reduces financial barriers.

Program Funders and Partners

HICP is funded through the Broward County Human Services Department’s Ryan White Part A Program and administered by Broward Regional Health Planning Council, Inc. Because payments are issued directly to providers rather than clients, HICP coordinates with medical providers, pharmacies, Insurance Benefits Manager Services, and other system-of-care partners to support access to eligible services.

During fiscal year 2025–2026, HICP strengthened provider engagement, working with 310 provider partners, including 55 newly engaged providers, to support timely reimbursement and continuity of care.

HICP supported most medical services, with the exception of:

- Inpatient hospital stays
- Emergency department services

Clients Served: March 1, 2025 - February 28, 2026

Service Area	Clients Served	Records/Count	Units
Payment Requests	1,092	5,502	5,502
Premium Payments	82	93	93
Health Insurance Education	900	2,919	5,640
Unduplicated Clients Served	1,452		

Clients may receive more than one HICP service. The 1,452 total represents unduplicated clients served across all HICP service categories.

During fiscal year 2025–2026, HICP strengthened provider engagement, working with 310 provider partners, including 55 new providers during the current fiscal year, to support timely reimbursement and continuity of care. Program updates also included implementation of the HICP Client Acknowledgment Form and clearer documentation expectations to support timely payment processing.

Success Story / Program Impact

Throughout the year, HICP continued to support clients who were overwhelmed by insurance billing, online portals, and medical claim follow-up. Through one-on-one assistance, staff helped clients retrieve Explanation of Benefits, understand what insurance had already processed, identify what remained their responsibility, and work with provider billing offices when missing or corrected information was needed. Staff also reinforced provider billing expectations and payment posting timelines, reducing confusion for both clients and provider offices. This level of direct support helped reduce delays, supported continuity of treatment, and improved client understanding of how to use health insurance benefits and submit eligible requests on time.

Program Highlights

During the 2025–2026 program year, HICP continued to emphasize education, provider coordination, and accurate payment review. The continued growth of Health Insurance Education expanded the program’s role in helping clients and providers better understand insurance coverage and navigate the payment process effectively.

Health Insurance Continuation Program Outcome Indicators 2025 - 2026	
100% of premium payments are made on or before the due date	100%
100% of clients will have proof of payments documented in client’s record	100%

Looking Ahead

The Health Insurance Continuation Program was selected to present at the 2026 National Ryan White Conference on HIV Care and Treatment. The accepted presentation, “Using AI-Enabled Automation to Support High-Volume Health Insurance Premium and Cost Sharing Assistance Programs,” will highlight how AI-enabled tools can help identify incomplete documentation, clarify medical-service eligibility through medical billing and diagnosis-code cross-referencing, standardize client and provider communications and case notes, and support time-sensitive outreach while maintaining staff review and program safeguards.

Insurance Benefits Management Services

BRHPC paid in excess of \$84M in health insurance premiums for the 2025-2026 Fiscal Year and maintained an enrollment of over 9,000 clients. For the current calendar year, health insurance premiums increased 24.23% to \$1559.42 per month.

In an effort to accommodate programmatic changes to the state's premium assistance program, Broward and Palm Beach county residents could qualify for premium assistance to prevent any lapse in care.

Broward county residents should call the Centralized Intake and Eligibility Determination (CIED) staff at 954-566-1417 to determine eligibility for premium assistance through the Health Insurance Continuation Program (HICP).

Palm Beach county residents should contact their Case Managers for assistance with participation in the premium assistance through one of the following agencies:

- AHF – 561-284-8182
- CAN- 561-867-9991
- Compass- 561-533-9699
- FoundCare – 561-432-5849
- FDOH – 561-840-4500
- HCSEF – 561-844-4220
- Midway- 561-249-2279
- Monarch- 561-523-4589
- Poverello – 561-805-3669

Outstanding Leader of the Year Award



We are honored to recognize **Maxine Pink** as BRHPC's Outstanding Leader of the Year! Maxine is a trained Registered Nurse with a Bachelor of Science in Nursing and a Master of Science in Nursing. She has 28 years of nursing experience, including 13 years in leadership. Her deep appreciation for caring for others inspired her to pursue a career in nursing, and her leadership journey began at Jackson Memorial Hospital.

Working with a diverse community strengthened Maxine's commitment to serving families and ultimately led her to BRHPC and the Nurse-Family Partnership Program. She is truly grateful to BRHPC for the opportunity to support clients within the community and promote healthy outcomes for mothers, children, and families. Being a compassionate and effective leader in the healthcare field is her passion and a responsibility she deeply values.

Get Covered Broward

2026 Open Enrollment Period Recap

Get Covered Broward helps Broward County residents access affordable health insurance coverage through outreach, education, and enrollment assistance. Through BRHPC's partnership with the Health Foundation of South Florida, the program connects individuals and families with available health insurance options and supports them throughout the enrollment process.

The 2026 Open Enrollment Period commenced on November 1, 2025, concluding on January 15, 2026. Throughout the fiscal year, the program participated in numerous outreach events, distributing multilingual educational materials in English, Spanish, and Haitian Creole. These outreach efforts, along with partnerships with community organizations and local events, helped expand the program's visibility and connect Broward County residents with health insurance enrollment assistance.

Get Covered Broward's hotline is available to the community for enrollment and eligibility assistance at **1-800-794-2208**.

Community Outreach Events

Get Covered Broward participated in the following events:

- *October 25, 2025 - Somerset Prep North Lauderdale Academy's Community Health Fair*
- *November 8, 2025 - Town of Pembroke Pines Community Health Fair*
- *November 30, 2025 - World AIDS Day Event - Las Olas*
- *December 1, 2025 - World AIDS Day & Tabling*
- *December 13, 2025 - 11th Annual Holiday in Sistrunk*
- *February 21, 2026 - City of Lauderhill's Stay Healthy Together Event*
- *March 7, 2026 - City of Sunrise Resource Fair*
- *May 16, 2026 - iCare South Florida Health and Resource Community Fair 2026*
- *May 27, 2026 - Port Everglades Career Fair and Expo*
- *June 13, 2026 - 3rd Annual Making Strides Community Health Fair*
- *August 8, 2026 - 1st Annual Back-to-School and Health & Job Fair*

Media Initiatives

To help spread the word within the community, BRHPC invested in paid and free advertising across multiple media platforms. Paid advertisements were featured on the National Public Radio (NPR), Radyo Lekol in Haitian Creole, Univision Radio in Spanish, as well as on Pandora and multiple social media channels. The following are media analytics from the 2026 Open Enrollment Period:

Advertisement Placements

- 14 Radio Advertisements on WLRN-NPR reached: 353,000 individuals
- 20 Radio Advertisements on Radyo Lekol in Haitian Creole reached: 10,000 individuals
- Continuous advertisements on Univision Radio in Spanish reached: 61,889 individuals
- Continuous advertisements on Pandora reached: 59,808 individuals
- 117 Social Media Posts reached: 10,025 individuals

As a result of community outreach and marketing efforts, the program successfully enrolled over 1,270 clients into affordable health coverage plans during the 2026 Open Enrollment Period. The program is currently focused on the Special Enrollment Period, which ends on October 31, 2026.

Get Covered Broward continues to reduce barriers to health insurance access by helping residents better understand available coverage options and complete the enrollment process. Through direct assistance and multilingual education, the program supports greater access to preventive care, ongoing treatment, and other health services that contribute to improved health outcomes in Broward County.

Barbara France, Outreach Enrollment Specialist Participating at Community Events



HIV Health Services Planning Council and Clinical Quality Management

Broward County HIV Health Services Planning Council

Advancing HIV Care Through Community Leadership:

Established in 1992, the Broward County HIV Health Services Planning Council (HIVPC) plays a critical role in supporting the Broward County Department of Human Services, Community Partnerships Division, and Recipient Office. The Council advances HIV care through strategic planning, resource allocation, workforce development, and community engagement, ensuring the delivery of high-quality, cost-effective services for individuals living with HIV across Broward County.

The HIVPC carries out its mission through six standing committees: the Executive Committee, Community Empowerment Committee (CEC), Membership/Council Development Committee (MCDC), Quality Management Committee (QMC), Priority Setting and Resource Allocation Committee (PSRA), System of Care Committee (SOC), and the Local Pharmacy Advisory Council (LPAC). LPAC was reestablished in response to significant changes impacting Florida's AIDS Drug Assistance Program.

During this period, the Council welcomed new leadership with the election of Shawn Tinsley as Chair and Franchesca D'Amore as Vice-Chair for FY2026–2028.



Above: Planning Council members, community stake holders, and presenters gathered at the HIVPC Retreat on February 26, 2026.

Below: From left to right Franchesca D'Amore, newly elected HIVPC Vice-Chair; Von Biggs, outgoing HIVPC Vice-Chair; Lorenzo Robertson, outgoing HIVPC Chair; and Shawn Tinsley, newly elected HIVPC Chair at the HIVPC Retreat.

To close out FY2025–2026, the Council hosted its Annual Retreat on February 26 at the Broward Regional Health Planning Council (BRHPC). During the retreat, members reviewed findings from Ryan White Part A and Part B programs, along with community needs assessments, to identify service gaps, highlight emerging trends, and set priorities for the upcoming fiscal year.

Prioritizing Resources to Meet Community Needs

A key responsibility of the HIV Planning Council (HIVPC) is to ensure that Ryan White HIV/AIDS Program Part A funding is allocated to the services most needed by residents of Broward County living with HIV. Guided by epidemiological data, service utilization patterns, and community needs assessments, the Council conducts an annual Priority Setting and Resource Allocation (PSRA) process to establish funding priorities.

To mitigate delays in the contracting process and prevent disruptions in service delivery, the HIVPC approved maintaining the FY2025–2026 service priorities and funding allocations for the FY2026–2027 grant year. This recommendation, developed by the PSRA Committee, was subsequently approved by the full Council.

The highest-ranked core medical services included Outpatient/Ambulatory Health Services, Health Insurance Premium and Cost-Sharing Assistance (HICP), Medical Case Management, Local AIDS Pharmaceutical Assistance, Oral Health Care, Mental Health Services, Substance Abuse Outpatient Care, and Medical Nutrition Therapy. Priority support services included Food Bank/Food Vouchers, Emergency Financial Assistance, Non-Medical Case Management, and Legal Services.

Additionally, the Council conducted two reallocation cycles in August and November 2025, redistributing \$1,729,427 across Core, Support, and Minority AIDS Initiative (MAI) categories. These efforts ensured full utilization of available funds and supported 8,447 individuals receiving Ryan White Part A services in Broward County.

Through data-driven decision-making and continued collaboration with the community, the HIVPC remains committed to enhancing health outcomes, addressing service gaps, and strengthening the local HIV system of care.

Community Outreach and Engagement

The Community Empowerment Committee continued to lead and support outreach activities throughout FY2025–2026, advancing HIV awareness, education, and community engagement while elevating the voices and needs of individuals living with HIV.



Aging Gracefully



HIVPC Members World AIDS Day Proclamation



HIVPC Members at AIDS Walk

- SOC & PSRA Listening Tour Session #2 – August 2025
- Aging Gracefully – September 2025
- QMC & PSRA Listening Tour Session #3 – October 2025
- World AIDS Day Proclamation – December 2025
- Florida AIDS Walk & Music Festival – March 2026
- Ujima's Man Up Festival – May 2026

Clinical Quality Management

The CQM Program plays a vital role in ensuring equitable access to a coordinated, high-quality system of comprehensive HIV services. This mission-driven effort focuses on improving health outcomes and reducing disparities for individuals living with HIV/AIDS in Broward County through continuous monitoring and evaluation of quality improvement initiatives.

Updating Broward County Ryan White Part A Service Delivery Models

Service Delivery Models (SDMs) play a critical role in ensuring the delivery of high-quality HIV services and maintaining compliance with HIV/AIDS Bureau Policy Clarification Notice #16-02. This alignment ensures that service categories and the allowable use of Ryan White HIV/AIDS Program funds reflect current federal definitions.

This collaborative approach reflects a strong commitment to maintaining high standards of HIV care and ensuring that service delivery models continue to evolve in response to community needs. The following SDMs were approved by the HIV Planning Council:

The review and revision of SDMs is a structured, multi-step process involving Clinical Quality Management (CQM) program staff, the Quality Management Committee (QMC), and the Broward EMA HIV Health Services Planning Council. In Fiscal Year

2025, two SDMs were updated through a comprehensive process that included reviewing current service standards, incorporating feedback from provider networks, and consulting subject matter experts.

- Medical Case Management
- Outpatient/Ambulatory Health Services

Managing Agitation & Difficult Behaviors in HIV Care Settings



The Oral Health Network participated in a two-hour training on managing agitation and aggression in HIV clinical care settings, led by **Dr. James Satriano**, a clinical psychologist with extensive experience in HIV and mental health. Funded through a federal grant, the training focused on evidence-based strategies for addressing challenging behaviors, and participants were invited to submit case studies for discussion during the latter portion of the session.

The Support Services Network also received training from Dr. Satriano, who provided an overview of practical strategies agencies can implement to prevent escalation and effectively manage tense situations. He introduced a three-step approach to verbal de-escalation: engaging the individual, building a collaborative relationship, and working to calm the situation.

Quality Network: Quality Improvement Project (QIP) Leaders Team Building Exercise



RWPA Providers and CEC Committee Members at Quality Network In-Person Meeting

The Quality Network meeting was held in person, with agencies invited to send up to three representatives from their Quality Improvement Program (QIP) teams. To promote inclusive and meaningful dialogue, agencies were encouraged to include

peers or consumers actively involved in their QIP initiatives. The session aimed to engage quality leaders through a PDSA-focused, team-building exercise in which teams were challenged to build the tallest tower possible using materials such as cards, spaghetti, marshmallows, string, and tape. This activity underscored the importance of the planning phase within the PDSA cycle.

As part of its work plan, the Community Empowerment Committee (CEC) also provided an overview of the HIV Planning Council's role and invited participants to attend upcoming community events as well as the Priority Setting and Resource Allocation (PSRA) committee meeting.

Screening, Brief Intervention, and Referral to Treatment (SBIRT) for Substance Use Disorder presented by Katy Schmidt, OTD, OTR/L



The Southeast AETC delivered a continuing education (CE) training on SBIRT (Screening, Brief Intervention, and Referral to Treatment) for the Behavioral Health Network. Led by **Katy Schmidt**, an occupational therapist from Seattle Children's Psychiatric Hospital, the session focused on screening tools for identifying risky substance use, including the AUDIT and DAST assessments, and emphasized effective communication strategies for brief interventions. The training supported a quality-focused approach by promoting consistent, evidence-based practices across the

network. Standardizing the use of validated screening tools, fostering nonjudgmental communication, and addressing concerns related to clients under the influence contribute to improved safety and clinical reliability.

Under the guidance of the CQM team, Ryan White Part A subrecipients implemented QIPs focused on improving retention in care, viral suppression, and appointment adherence. Efforts also addressed service access, behavioral health, and preventive care through targeted, data-driven strategies to strengthen engagement and health outcomes across the HIV care continuum. The table below provides an overview of each agency's project.

Ryan White Part A Agencies' QIPs: March 1, 2025 - February 28, 2026

Subrecipient	Quality Improvement Project (QIP) Topics
AIDS Healthcare Foundation (AHF)	Increase annual retention in care at the downtown clinic cohort from 0% to 67% by December 2025.
Broward Community and Family Health Centers (BCOM)	Increase Behavioral Health Services from 25% to 75% by November 28, 2025, among Hispanic and Haitian clients who reintegrate and keep their Behavioral Health continuity-of-care appointments.
Broward Regional Health Planning Council (BRHPC)	To create a RRICT and increase retention in care and viral load suppression in 10 T&T clients from 0 to 85% by Dec 31, 2025.
Broward House	Increase viral suppression, appointment adherence, and overall perceived health by 27% through physical activity interventions and participation incentives by November 3, 2025.
Care Resource	Increase patient adherence to follow-up care from a baseline of 50% adherence to scheduled follow-up appointments to 75% adherence to scheduled follow-up appointments by 12/31/2025 in Test and Treat patients undergoing HIV testing.
CAN Community Health Inc.	Increase the percentage of documented cervical cancer screenings (CCS) from 33% to 60% through sequential interventions by December 31, 2025
Community Rightful Center	Increase attendance at medical appointments from 50% to 75% through supportive interventions by 5 months (July 1st-Dec 1st, 2025).
Continental Community Outreach Corporation	Increase retention in HIV care and ongoing treatment from a baseline of 55% to 85% through enhanced appointment reminders and subsidized transportation by January 2026.
Latinos Salud	Increase the number of clients with a recent viral load result (within the 3-to-6-month period) to 90% of total clients.
Legal Aid Services of Broward	Increase service utilization from 80 (Quarters 1-3) to 85 (Qs1-3) by the end of Q3 FY25-26 (November 30, 2025) in clients utilizing Ryan White-funded legal services.
North Broward Hospital District (Broward Health)	Decrease STIs in HIV positive patients by frequent screening and treatment from 28% to 23% by December 2025
Nova Southeastern University	Decrease our missed appointment rate for new patients from 35% to 20% by 11/30/25 for all new patients referred by a designated Case Manager.
South Broward Hospital District (Memorial Healthcare System)	Increase the number of clients achieving viral suppression/undetectable status from 39 to 20 by November 30, 2025.
The Poverello Center	Increase the rate of VLS results in PE from 90% to 93% for Clients with HIV receiving food bank services by December 31, 2025.
Thrive and Success Community Outreach	Increase active engagement from 67% to at least 85% among the current trauma-informed counseling participants by the end of the next re-reporting period.
Mayfaire	Improve retention in HIV care by standardizing follow-up scheduling and lab review processes by November 1, 2025.

Eltasha Mondesir recently completed an impactful public health practicum at the Broward Regional Health Planning Council, as a Master of Public Health intern from Florida International University. With a career focus in population health data analytics, she has contributed to the development of the Broward County (Area 10) HIV Needs Assessment for the Ryan White Part A HIV Health Services Planning Council.

As a population health analyst, Eltasha accessed and analyzed quantitative and qualitative data using SPSS statistical software, conducted gap analyses, performed subgroup comparisons, and applied public health informatics to translate complex datasets into clear visuals. Her work has helped identify top prioritized needs, service gaps, unmet needs and key barriers to care in Broward County. She has also created data visualizations and delivered a professional presentation of the findings to the Ryan White Part A office and Planning Council. Her work has focused on leveraging data-driven strategies and addressing key non-medical factors that influence health outcomes to enhance overall system performance and advance equitable access to quality care.

BRHPC's Planning Council Support and Clinical Quality Management team is grateful for Eltasha's outstanding contributions and wishes her every success in her future public health career!



Eltasha Mondesir,
PCS/CQM BRHPC Intern



From left to right: Mandy Lacroix, HIV Health Planner; Eltasha Mondesir, BRHPC Intern; Dr. G. Berkeley Martinez, Director of Planning & Quality; Shade-Ann Isidore, HIV Health Planner; and Danielle Liao, CQM Health Planner.

Public Health Workforce Development Series

We are proud to celebrate the eighth year of the Public Health Workforce Development Series! This virtual seminar series is a collaborative initiative between Nova Southeastern University's (NSU) Dr. Kiran C. Patel College of Osteopathic Medicine (KPCOM) Department of Public Health and the Broward Regional Health Planning Council (BRHPC).

Designed for professionals in the public health field, these interactive workshops provide essential skills, knowledge, and insight to support career growth and improve community health outcomes.

Thank You to Our July 2025 through June 2026 Speakers:

July 2025: Athena Hall

Assistant Professor, NSU KPCOM

Presentation Title: From Ideas to Impact: Building, Funding and Sustaining Academic-Public Health Partnerships

August 2025: Lisa Elsinger, PhD

Assistant Director, Benefits Support Service and Employee Wellness, Broward College

Presentation Title: Move More, Stress Less: Power Up Your Day with 1-Minute "Purposeful Pauses" - Micro-Breaks for Vitality at Work

September 2025: Sandra Garcia-Davis, PhD, MPH, CPH

Assistant Professor, NSU KPCOM

Presentation Title: How Health Services Research Supports Aging and Caregiving: Using Unmet Needs Data as a Tool for Community Decision-Making

October 2025: Dr. Nisha Vijakumar

Assistant Professor, NSU KPCOM

Presentation Title: Invisible Invaders: How Microplastics are Impacting Our Health

November 2025: Li (Jean) Zhang, PhD, MS, MA

Assistant Professor, NSU KPCOM

Presentation Title: Studies on Health Effects of Flavonoids and Flavonoid-Rich Foods

December 2025: Carlos Gabriel Arias, MSci

Assistant Professor, NSU KPCOM

Presentation Title: Communicable Disease Control: A Disease Intervention Specialist's Perspective

January 2026: Athena Hall, PhD, MPH

Assistant Professor, NSU KPCOM

Presentation Title: From Passion to Position: Collaboration as a Workforce Strategy in Public Health

February 2026: Karen Basedown, D.C.N., RDN, LDN, CDCES, FNAP

Certified Diabetes Care and Education Specialist

Presentation Title: From Data to Decisions: The Silent Epidemic: Cracking the Code on Bone Health

March 2026: Natalia Soares Quinete, PhD, MS

Associate Professor, The Institute of Environment, Department of Chemistry and Biochemistry at Florida International University

Presentation Title: PFAS Environmental Fate and Public Health Implications: What We Need to Know

April 2026: Shantigra (Shae) Williams, MS, GCPH, LMHC, IMH-E & Maya Berryhill Porter, DSW

Children's Services Council of Broward County

Presentation Title: Promise Neighborhoods Broward SDOH Snapshot

May 2026: Jacqueline Junco, MD, MPH, AP, IMD

Integrative Medicine and Assistant Professor, NSU KPCOM

Presentation Title: Beyond the Prescription: Integrative Medicine Strategies for Chronic Disease Prevention

June 2026: Thomas J. DiBernardo

Florida CARES Coordinator, Florida Department of Health

Presentation Title: Resuscitate Florida

Target Audience

Our target audience includes practitioners employed in local and state government public health agencies; practitioners employed in non-governmental organizations or community-based agencies; practitioners who serve in community health centers, and community health workers; individuals employed in private industry whose work intersects with governmental public health, including medical, pharmaceutical, and environmental health workers, and NSU alumni served in roles described above.

Ready to Participate?

To schedule your presentation for the 2025-2026 calendar, email Workforce@brhpc.org. Interested presenters should include their name, organization, title and the presentation topic. All seminars are held on Monday through Friday between 12pm 1pm. We look forward to having you join us at future seminars.

Health Care Access Committee

Driving Community Collaboration Through Strategic Leadership

BRHPC serves as a facilitator for the Health Care Access Committee, established as a committee of the Coordinating Council of Broward. This committee aims to enhance healthcare access for Broward County residents by establishing and measuring specific outcomes and indicators over the coming years. The committee members include representatives from various facilities, agencies and/or departments within the community.

Members of the Committee Include

- American Cancer Society
- Broward Community & Family Health Center
- Broward Health
- Broward Healthy Start Coalition
- Broward County Public Schools
- Broward Sheriff's Office
- Children's Services Council
- Cleveland Clinic Florida
- Community Care Plan
- Community Foundation of Broward
- Jack and Jill Center
- FLIPANY
- Florida International University
- Florida Blue
- Florida Department of Health Broward County
- Health Foundation of South Florida
- Holy Cross Health
- Humana
- Light of the World Clinic
- Memorial Healthcare System
- Nonprofit Executive Alliance of Broward
- Nova Southeastern University
- South Florida Regional Planning Council
- Sunshine Health
- United Way of Broward County

Presentations the Committee Received During the Fiscal Year

- Broward County Health Plan
 - Chapter III: Health Resources
 - Chapter IV: Healthcare Utilization
 - Chapter V: Benchmarks
 - Chapter VI: Health Data Warehouse
- 2025 Broward County Health Profile
- Memorial Healthcare System 2024-2027 Community Health Needs Assessment Year 1 Performance
- 2024 Financial Data for Broward, Miami-Dade and Palm Beach Counties, Part I
- 2024 Financial Data for Broward, Miami-Dade and Palm Beach Counties, Part II
- Updates for the Public Health Workforce Development Series
- Updates for the Nurse Family Partnership Program

February 2026 Annual Meeting Update

In place of the regularly scheduled Health Care Access Committee meeting, BRHPC hosted its Annual Public Services Impact and Effectiveness Meeting on February 23rd at 10am. As part of BRHPC's contract with the Florida Department of Health, a review of the quality and effectiveness of BRHPC's services were provided during this meeting. A copy of the presentation is available on BRHPC's website and all Broward County Board of County Commissioners received a printed copy by mail. We extend our sincere thanks to the elected officials, BRHPC Board of Directors, community partners, consumers, funders, service providers and staff who participated in this important discussion and contributed to its success.

Interested in Becoming a Member?

Email Yolanda Falcone at Yfalcone@brhpc.org to be included in the distribution list. All meetings are held on the fourth Monday of every month at 10am in person and virtually through Microsoft Teams.

Other Committees BRHPC Participates In

BRHPC staff actively participate in a wide range of local, regional, and statewide committees, boards, and advisory groups dedicated to improving health outcomes, expanding access to care, strengthening community services, and addressing emerging public health needs. Through these collaborative partnerships, BRHPC helps guide policy development, support workforce and leadership initiatives, advance HIV care and treatment, improve medication access, address food insecurity, enhance emergency preparedness efforts, and strengthen the overall health and human services system in Broward County.

- Coordinating Council of Broward Board of Directors
- Florida International University Master of Public Health Program
- Leadership Florida Finance Committee
- Medical Function Work Group Florida Comprehensive Planning Network
- Nonprofit Executive Alliance of Broward
- Nova Southeastern University Master of Public Health Program
- OneBlood Board of Directors
- Ryan White Part A Health Insurance Work Group
- Ryan White Part A HIV Health Services Planning Council
- Ryan White Part B ADAP Program
- South Florida AIDS Network
- Southeast Regional Domestic Security Task Force

Through active engagement in these organizations, BRHPC continues to foster collaboration, leverage community expertise, and advance innovative solutions that improve the health and well-being of Broward County residents.

Organizational Leadership & Performance Management

BRHPC conducts a series of regularly scheduled internal meetings to ensure leadership and staff remain aligned with organizational priorities, strategic objectives, and program goals. These meetings foster effective communication, strengthen accountability, support performance management, and encourage collaboration across departments and programs, enabling the organization to operate efficiently and respond effectively to community needs.

Executive Team Meetings

Held weekly, Executive Team Meetings bring together the President/CEO, Vice President, Directors, and senior administrative staff to ensure alignment on organizational priorities and performance. These meetings focus on:

- Reviewing agency-wide scorecards and key performance indicators
- Monitoring program performance, trends, and outcomes
- Identifying challenges, opportunities, and emerging issues
- Discussing current events and matters impacting agency operations
- Establishing and tracking weekly goals to ensure contractual requirements and organizational objectives are achieved
- Promoting accountability, strategic decision-making, and cross-department collaboration

Performance Quality Improvement Committee

BRHPC's Performance Quality Improvement (PQI) program is a comprehensive, agency-wide process that promotes excellence, accountability, and continuous improvement across all programs and services. Chaired by the President & CEO (or designee), the PQI Committee meets monthly and engages the Board of Directors, Executive Team, management staff, subcommittees, and key stakeholders in evaluating organizational performance and service outcomes.

Comprised of executive, supervisory, and managerial staff, the committee monitors progress toward strategic goals and reviews key operational and performance measures, including:

- COA Accreditation compliance and readiness.
- Sustainability initiatives and grant development activities.
- Fiscal management and financial performance.
- Internal and external quality assurance findings.
- Human resources and workforce development updates.
- Incident, grievance and risk management reports.

- Management information systems and technology performance.
- Safety, risk prevention and compliance activities.
- Staff training and professional development efforts.
- Program outcomes and performance reports for the Board of Directors.
- Organizational publications, reports and contractual deliverables.

Through this structured quality improvement framework, BRHPC ensures ongoing accountability, operational effectiveness, and the achievement of high-quality outcomes for the communities it serves.

PQI Subcommittees

BRHPC's PQI Subcommittees meet quarterly, or more frequently as needed, to monitor progress toward annual work plan objectives and support the organization's commitment to continuous quality improvement. Each subcommittee chair is responsible for updating work plans and reporting findings, recommendations, and action items to the PQI Committee.

The subcommittees include Human Resources (HR), Risk Prevention and Management (RPM), Management Information Systems (MIS), and Staff Training and Development.

Human Resources (HR)

- The Human Resources Subcommittee supports workforce excellence and organizational compliance by:
- Monitoring compliance with applicable employment laws, regulations, and workplace standards.
- Reviewing and updating agency policies and procedures to ensure ongoing regulatory compliance.
- Promoting employee protection and minimizing organizational liability.
- Supporting employee recruitment, retention, and workforce engagement initiatives.

Risk Prevention and Management (RPM)

The Risk Prevention and Management Subcommittee focuses on organizational safety, compliance, and risk mitigation by:

- Identifying, managing, and reducing organizational risks through continuous policy and procedure improvement.
- Promoting the safety and well-being of staff, clients, and visitors.
- Ensuring compliance with regulatory requirements, including privacy,

- confidentiality, and security standards.
- Monitoring legislative and regulatory changes that may impact agency operations and mission fulfillment.
- Assessing financial, operational, and compliance-related risks.

Management Information Systems (MIS)

The MIS Subcommittee oversees technology infrastructure and data management to support efficient and secure operations by:

- Maintaining comprehensive information systems that safeguard client confidentiality and privacy.
- Ensuring network and systems security to protect organizational data and resources.
- Improving system reliability and minimizing service disruptions.
- Planning and implementing technology and equipment upgrades to maintain security and performance.
- Reviewing and updating information technology policies and procedures.

Staff Training and Development

The Staff Training and Development Subcommittee promotes professional growth and workforce readiness by:

- Ensuring personnel receive the supervision, support, and training needed to perform at their highest level.
- Monitoring compliance with required annual staff training programs.
- Assessing organizational training needs and professional development opportunities.
- Coordinating leadership and management development training to strengthen organizational capacity.

BRHPC's Data Warehouse

Empowering Health Planning Through Data Innovation

BRHPC proudly manages the Florida Health Data Warehouse – a nationally recognized, web-based platform designed to support public health planning, service evaluation, and strategic decision-making. This state-of-the-art system is a cornerstone of BRHPC's commitment to evidence-based innovation.

The Data Warehouse is a secure, dynamic tool that provides public access to comprehensive, aggregated health data across Florida's hospitals and nursing homes. It enables health systems, researchers, policy makers, and community agencies to:

- Monitor health service utilization trends
- Identify gaps in access and outcomes
- Compare facilities and regions
- Inform community health needs assessments (CHNA)
- Support compliance with IRS 990 and other federal requirements

Key Features

- Interactive Dashboards: Filter by county, districts, hospital or diagnosis
- Data Visualizations: Graphical views of trends and comparisons
- Custom Reporting: Tailored datasets and exports for specific planning needs
- Timely Updates: Quarterly and annual uploads ensure current, reliable data

Data Sets Available

- Hospital and Nursing Home Utilization
- Emergency Department Usage
- Diagnoses-Related Groups (DRGs)
- Pediatric & Prevention Quality Indicators (PQIs & PDIs)
- Chronic Disease Prevalence
- Self-Inflicted Injury and Behavioral Health Indicators
- Demographic and Geographic Health Profiles



BRHPC's Data Warehouse subscription

The subscription provides access to a wide range of reports, including hospital and nursing home data, along with other valuable reporting tools. These reports allow

users to manipulate and customize the data to better meet their needs, making it easier to identify specific information and export the results they are looking for. This access supports more efficient data analysis, reporting, and decision-making by providing flexible, user-friendly options for retrieving relevant healthcare data.

Broward County Hospitals Reporting in the Data Warehouse

Broward Health Coral Springs
Broward Health Imperial Point
Broward Health Medical Center
Broward Health North
Cleveland Clinic Hospital
Encompass Health Rehabilitation Hospital of Sunrise
Florida Medical Hospital
Ft. Lauderdale Behavior Health Center
HCA Florida Northwest Hospital
HCA Florida University Hospital
HCA Florida Westside Hospital
HCA Florida Woodmont Hospital
Holy Cross Health
Kindred Hospital - South Florida - Ft. Lauderdale
Kindred Hospital - South Florida - Hollywood
Larkin Community Hospital Behavioral Health Services
Memorial Hospital Miramar
Memorial Hospital Pembroke
Memorial Hospital West
Memorial Regional Hospital
Memorial Regional Hospital - South
Nicklaus Children's Hospital Ft. Lauderdale
Nicklaus Children's Hospital Coral Springs
St. Anthony's Rehab Hospital

For more information about BRHPC's Data Warehouse, email Utilization@BRHPC.org.

Fingerprinting Services

Level II Background Screening with Speed, Accuracy and Security

BRHPC offers professional Level II Background Screening using advanced Live Scan fingerprinting technology. This service supports compliance with state and federal regulations for employment, licensing and volunteer roles.



BRHPC provides fingerprinting services for a wide range of organizations and individuals, including

- Hospitals and medical offices
- Nonprofit and social service agencies
- Educational institutions
- Guardian ad litem programs
- Licensing and regulator applications: Department of Children and Families (DCF), Agency for Health Care Administration (AHCA), Volunteer and Employee Criminal History System (VECHS), Elder Affairs, and the Department of Business and Professional Regulation (DBPR).

Fast & Reliable Results

Live Scan technology allows for secure electronic submission of fingerprints, with results typically returned within 24-48 hours. BRHPC is also equipped to submit photo IDs to AHCA Clearinghouse as required.

Need to be Fingerprinted?

Requirements: A valid government-issued ID and the ORI and OCA number(s) provided by the requesting agency.

FY 2025 – 2026 Snapshot

- Over 600 fingerprint screenings completed
- Services provided to individuals across healthcare, education & non profit sectors

Location and Contact Information

Location: Broward Regional Health Planning Council

Address: 200 Oakwood Lane, Suite 100, Hollywood, FL 33020

Phone: 954.561.9681

Email: Yfalcone@brhpc.org

Advancement and Development

Strengthening Resources, Talent and Community Engagement

BRHPC's advancement and development efforts focus on expanding funding, deepening partnerships and investing in the workforce of tomorrow. Through strategic growth, grant development and meaningful engagement opportunities, BRHPC continues to build a strong foundation for lasting impact in Broward County.

Career Opportunities

BRHPC offers competitive career opportunities in public health, human services, data and administration departments and provides staff with ongoing training and a supportive workplace environment. Open positions are posted regularly on the BRHPC website, in the office breakroom and shared with academic and professional networks. Providing these opportunities supports employee career development, engagement and motivation.

Volunteerism, Internships & Summer Employment Program

Many volunteers, interns and individuals in the Summer Employment Program have going on to join BRHPC staff or partner organizations in full-time roles. BRHPC collaborates with local colleges, universities and community agencies to offer internship and volunteer opportunities to upcoming professionals pursuing studies in Public Health, Public Policy, Human Services, Social Work and Administration. Examples of volunteer and internship opportunities include updating the Broward County Health Plan, the Broward County Health Profile, Community Health Needs Assessments and social media.

Volunteers are essential partners in BRHPC's outreach and service efforts. Volunteers support administrative tasks and data entry to increase program efficiency. Volunteers gain community service hours, hands-on experience and a sense of contribution toward building a healthier Broward County.

Internships are offered to undergraduate and graduate students in public health, social work, planning and communications with hands-on learning experiences in program coordination, research, community engagement and administrative work.

The Summer Employment Program provides high school and college students with paid opportunities to gain real-world experience and mentorship in a nonprofit setting.

Certificate of Need

BRHPC has overseen the Certificate of Need (CON) Program for Broward County since its establishment in 1982. The Florida Agency for Health Care Administration website describes the program as follows. The CON program is a regulatory process that requires certain health care providers to obtain state approval before offering certain new or expanded services. CON Batching Cycles are posted on the BRHPC website, www.BRHPC.org. BRHPC collaborates with all healthcare facilities planning to establish or expand their services in Broward County.

Hospice: First Batching Cycle 2026

Description	Dates
Summary Need Projections Published in F.A.R.	2-06-26
Letter of Intent Deadline	2-23-26
Application Deadline	3-25-26
Completeness Review Deadline	4-01-26
Application Omissions Deadline	4-22-26
Agency Initial Decision Deadline	6-19-26

Hospice: Second Batching Cycle 2026

Description	Dates
Summary Need Projections Published in F.A.R.	8-07-26
Letter of Intent Deadline	8-24-26
Application Deadline	9-30-26
Completeness Review Deadline	10-07-26
Application Omissions Deadline	10-28-26
Agency Initial Decision Deadline	12-18-26

Nursing Home and ICF/DDs: First Batching Cycle 2026

Description	Dates*
Summary Need Projections Published in F.A.R.	4-03-26
Letter of Intent Deadline	4-20-26
Application Deadline	5-20-26
Completeness Review Deadline	5-27-26
Application Omissions Deadline	6-17-26
Agency Initial Decision Deadline	8-14-26

Nursing Home and ICF/DDs: Second Batching Cycle 2026

Description	Dates*
Summary Need Projections Published in F.A.R.	10-02-26
Letter of Intent Deadline	10-19-26
Application Deadline	11-18-26
Completeness Review Deadline	11-25-26
Application Omissions Deadline	12-16-26
Agency Initial Decision Deadline	2-12-27

*Rule 59C-1.008(2)(a), 1. Florida Administrative Code, which requires the Agency to publish Fixed Need Pools in the Florida Administrative Register at least 15 days prior to the letter of intent deadline prevails in cases of conflict with Rule 59C-1.008(1)(g) F.A.C.

Publications

Broward County Health Plan



BRHPC develops and updates the Broward County Health Plan to assist community programs and agencies with health and community planning. This dynamic document is continually revised to ensure it contains the most current information. Covering a wide range of topics, from labor force statistics to immunization rates, the Health Plan reflects the broad scope of issues affecting public health and highlights the correlation between socioeconomics and community health. The information in the Health Plan is targeted to leaders in the following areas: local governments and other policymakers,

healthcare administrators, healthcare providers, healthcare funders, healthcare professionals, healthcare researchers, consumers and other stakeholders and public and private healthcare financiers. The Health Plan is divided into six chapters to address the multifaceted healthcare system in Broward County. The Broward County Health Plan is located on the BRHPC website.

- **Chapter I: Regional Profile** provides demographic and socioeconomic indicators influencing health status and impacting availability of health resources that contribute to increasing utilization rates and decreasing availability of healthcare financing.
- **Chapter II: Health Status** outlines community health status through five broad health categories: Maternal and Child Health, Behavioral Health, Oral Health, School Health and Morbidity and Mortality.
- **Chapter III: Health Resources** provides an overview of health resources currently available in Broward County.
- **Chapter IV: Healthcare Utilization** provides healthcare utilization data. Broward County's diversity as well as the seasonal fluctuations in population can influence utilization.
- **Chapter V: Benchmarks** sets annual community health priorities, identifies community interventions, and measures progress attaining to health improvements.
- **Chapter VI: The Health Data Warehouse** explains and examines the Health Indicator Modules from the Health Data Warehouse which include: 1) Prevention Quality indicators/Avoidable Admissions, 2) Inpatient Chronic Conditions (ICD-9), 3) Suicide Incidence, 4) ED Acuity Stratification (CPT) and 5) NYU Algorithm ED Preventable/Avoidable Admissions.

2025 Health Profile

2025 Broward County Health Profile



BRHPC
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BRHPC annually publishes the Broward County Health Profile which provides a synopsis of Broward County health indicators. It is a compilation of statistics at the county and state levels; including population demographics, socioeconomic factors, leading causes of death, infectious diseases, maternal and child health, prevention quality indicators and healthcare utilization. The Profile provides a detailed report of the overall health of Broward County and the health status of the community.

The Health Profile assists local organizations and social services programs with identifying the services being utilized and where there are deficiencies in the healthcare delivery system

in Broward County. The 2025 Broward County Health Profile was posted on BRHPC's website in September 2025. The Health Profile is targeted to community members, leaders in local governments, healthcare administrators, healthcare providers, healthcare funders, healthcare researchers, consumers and stakeholders.

Healthline Broward

Healthline BROWARD



Broward Regional Health Planning Council
200 Oakwood Lane, Suite 100
Hollywood, FL 33020
(954) 561-9681

A summary of key findings from the Community Health Needs Assessments (CHNA) of the major hospital systems, federally qualified healthcare facilities and Health Department in Broward County. Understanding community health needs is essential for enabling Broward County's social service organizations and healthcare institutions to develop equitable community-led solutions.

The process of acquiring, communicating and acting upon community health needs is the Community Health Needs Assessment. Broward County has several hospitals and healthcare service organizations that perform CHNAs and there are thousands of pages of important findings in these reports. Although each health organization is committed to

sharing this information with its partners and enacting interventions based on their assessments, there is no mechanism in place to share this important work across institutions in order to reach a wider audience.

Broward County Trauma Plan



2022-2027

BROWARD COUNTY TRAUMA PLAN



Since its inception in 1991, the Broward County Trauma Management Agency (BCTMA) has continued to develop and implement strategies to ensure the citizens of Broward County are afforded a comprehensive, timely and uniform approach to trauma care.

The Agency's Strategic Plan has been developed in cooperation with the Broward County government, the Broward County EMS Council, the Trauma Systems Quality Improvement Committee, Broward Regional Health Planning Council, as well as, Sheriff's Office Fire Rescue, Municipal Fire Rescue agencies, and other Broward healthcare partners.

The current document represents the dedicated effort of local experts in outlining the level of Trauma services available in Broward County, addressing the development of additional system components, and presenting strategies

for ongoing implementation of improvements to the trauma network in Broward County. The purpose is to provide information to inform strategies for the ongoing development, management, and continual analysis of the County's trauma network and its impact upon the safety of Broward County's residents and visitors.

Community Health Needs Assessment

BRHPC has access to a myriad of local data sets to facilitate the process of conducting Community Health Needs Assessments that allows agencies and hospitals to ensure compliance with IRS 990 requirements. In the process of conducting a Community Health Needs Assessment, quantitative and qualitative data sets from primary and secondary sources are gathered and studied.

These elements are considered in the prioritization of issues, goal setting and integration into strategic planning for Broward County. As part of the process, a hospital convenes a Community Advisory Council to guide the process, review the data, identify unmet needs/service gaps, and prioritize needs.

Social Media

BRHPC & NSU Collaboration

Social media has become a powerful tool for organizations to disseminate information to the public. During the 2025-2026 fiscal year, BRHPC increased its social media presence through frequent posts on Facebook, X, Instagram and LinkedIn. BRHPC currently has over 5,700 followers across all platforms.

Since 2017, Nicole Cohen, BRHPC's Public Information Officer and Dr. Claudia Serna, PhD, DDS, MPH, MBA, Chair, Director of Public Health, Director, Master of Public Health (MPH) and Associate Professor of Public Health, Dr. Kiran C. Patel College of Osteopathic Medicine (KPCOM), Nova Southeastern University (NSU), have collaborated to develop social media campaigns, evaluate data, and implement new strategies to enhance awareness of BRHPC's programs, services and important public health topics. These efforts have drawn more visitors to the BRHPC website and increased awareness of BRHPC at the national, state and local levels.

Celebrating a New NSU-BRHPC Publication in Cureus



We're proud to share that our article, Leveraging Social Media for Population Health Promotion: Evaluation of a Year-Long Nonprofit Public Health Campaign, has been published in Cureus. Cureus is a peer-reviewed open-access medical journal that provides broad access to research and scholarly work.

This collaborative effort was authored by Michael De Lucca, President & CEO of Broward Regional Health Planning Council; Nicole Cohen, Public Information Officer, BRHPC; Claudia A. Serna, PhD, DDS, MPH, MBA, Chair of the Department of Public Health at the Dr. Kiran C. Patel College of Osteopathic Medicine at Nova Southeastern University; and Rohan M. Patel, Doctor of Osteopathic Medicine and Master of Public Health Student.

This publication reflects the strength of collaboration between BRHPC and NSU and our shared commitment to advancing public health research, innovation, and community engagement. The article also appeared in PubMed Central in approximately six weeks.

Council on Accreditation

National Recognition



Broward Regional Health Planning Council has achieved national reaccreditation through the Council on Accreditation (COA) for the third time. BRHPC is committed to developing and providing health and human service innovations at the national, state and local level through planning, direct services, evaluation and capacity building. Organizations pursue accreditation to demonstrate the implementation of best practice standards in the field of human services. COA Accreditation evaluated all aspects of BRHPC's programs, services, management, and administration.

COA Accreditation, a service of Social Current, is an objective, independent, and reliable validation of an agency's performance. The accreditation process involves a detailed review and analysis of an organization's administration, management, and service delivery functions against international standards of best practice. The standards driving accreditation ensure that services are well-coordinated, culturally competent, evidence-based, outcomes-oriented, and provided by a skilled and supported workforce. COA Accreditation demonstrates accountability in the management of resources, sets standardized best practice thresholds for service and administration, and increases organizational capacity and accountability by creating a framework for ongoing quality improvement.

To achieve accreditation, BRHPC first provided written evidence of compliance with the COA Accreditation standards. Thereafter, a group of specially trained volunteer Peer Reviewers confirmed adherence to these standards during a series of on-site interviews with trustees, staff and clients.

Based on their findings, COA Accreditation's volunteer-based Accreditation Commission voted that BRHPC had successfully met the criteria for accreditation.

COA Accreditation, a service of Social Current, is an independent, not-for-profit accreditor of the full continuum of community-based behavioral health care and social service organizations in the United States and Canada. Over 2,000 organizations — voluntary, public, and proprietary; local and statewide; large and small — have either successfully achieved accreditation or are currently engaged in the process. To learn more about COA Accreditation, please visit www.social-current.org.

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