

CAPABILITIES STATEMENT

Sierra Public Safety Group is a certified minority business enterprise (MBE) and trusted IT support and consulting firm built on over 20 years of proven industry expertise. Led by seasoned professionals, the firm is recognized for delivering pragmatic solutions, innovative thinking, and exceptional services tailored to the unique challenges of today's public safety technology landscape.

CORE COMPETENCY

SPSG is transforming the IT and public safety industry with a highly unique proposition namely 24/7 end-to-end technology services for 100% peace of mind.

COMMITTED EXPERTS & PRACTITIONERS

SPSG portfolio encompasses an array of seasoned technology and security experts, catering to IT managed and public safety IT services.

BREADTH & DEPTH OF SERVICES

SPSG scope of services span the domains of systems integrations, network orchestration, the installation and management of security systems including access control and mobile surveillance trailers with intelligent video capabilities.

NAICS CODES

541512 — Computer System Design Services
541512 — Computer Hardware Consulting Services
541512 — Computer Systems Integrator Services
541512 — Information Management Computer Systems Integration Services
541618 — Telecom Management Consulting Services

RECENT PROJECTS

Motorola

- Providing AV Support
- NG911 IT Support Services
- Camera Maintenance Support

Chicago Fire Department

- Executing Firehouse Network Migration

Chicago Public Safety Facility

- Provide IT Managed Services to all Police/Fire and 911 Operations

Office of Emergency Management and Communications (OEMC)

- Network Management Center – Upgrade and dedicated 24/7/365 support for the public safety departments
- Comprehensive refresh and maintenance of AV video wall infrastructure for the: Operations Center (OC), City Incident Center (CIC) Emergency Operation Centers (EOC) and the 911 Operations Center

Chicago Police Department

- Implementing AV upgrades and facilitating Polycom integration

Department of Water

- Spearheading network initiatives
- Provide seamless system integration for CPS new camera initiatives

Chicago Public Schools

- Overseeing WAN/LAN and E-rate Projects
- Support customer Information / Utility Billing system with dedicated resources



EXCELLENCE IN QUALITY

DUNS: 04-118-5996

SET-ASIDE PROGRAMS

- » Minority-Owned Business
- » Small Business

CERTIFICATIONS

- » MBE (City of Chicago)
- » Avetta

AFFILIATIONS

- » Genetec Services
- » DELL
- » IBM
- » Ingram Micro
- » Cisco
- » ADI
- » Fortinet
- » Arista



TECHNOLOGY SERVICES & CAPABILITIES



SECURITY SYSTEMS INTEGRATION

Video Management Systems
Camera Surveillance Systems
Access Control Systems
Video Analytics
Video Storage Implementation
Facial Recognition Software
License Plate and Vehicle Recognition
Cloud Based Video Management
Mobile Camera Towers
Situational Awareness for Public Safety
Body Worn Camera
Drone Video Software
CAD Systems
Next Gen – 911 Integrator
Facility Vulnerability Assessments

WORKFORCE MANAGEMENT SOLUTIONS

IT Staffing
Program Manager Solutions
Project Manager Solutions
Specialized IT Discipline Services
Software Developers
System Engineers
IT Consultants
Web Design and Management
Cloud Based Engineers
24/7 Support Staff
Electrical Engineer
Electrical (non-union)

NETWORK INTEGRATION

Network Design Services
Remote Monitoring and Management
Remote Access
Network Discovery
Patch Management
LAN/ WAN Management
Network Switches
Server Configuration and Builds
Multi Cloud Data Services
Fully Managed Cloud Services
Relocation Services

TELECOM MANAGEMENT SERVICE

Preliminary Consultation
Telecom Infrastructure Design and Deployment
Billing and Cost Management
Carrier and Vendor Management
Security and Compliance
Mobile Device Management (MDM)
Unified Communications (UC) Solutions
Service Quality and Assurance
Disaster Recovery and Business Continuity
Training and Support
Network Optimization
Inventory and Asset Management
Cost Effective Scalability
Reporting and Analytics
Sustainability Initiatives

TECHNICAL SYSTEM INTEGRATION SERVICES

Preliminary Consultation
Custom Integration Solutions
Unified Interface Development
Data Integration
Infrastructure Integration
Security and Compliance
Scalability and Flexibility
Optimized Performance
Continuous Improvement
Fully Managed Cloud Services
Relocation Services

AUDIO VISUAL

Command and Control Room Design
Video Wall Solutions
Conference Room Solutions
Sound and Video Distribution
Multi-Purpose Room
Crestron Programming
AV Technicians Onsite Services
24/7 Help Desk Solutions
Microsoft Teams and Zoom Software
Projection Systems
Digital Signage Installation Services
PA Systems
Interrogation Rooms – Police Dept.
Auditorium Sound Systems



FOR MORE INFORMATION, CONTACT
www.sierrapublicsafetygroup.com

