



VOLUNTEER

HANDBOOK

WELCOME!



Thank you for your interest in getting involved with
Greater Rochester Habitat for Humanity!

Volunteers are at the heart of our organization. Through volunteer efforts, we are able to serve our mission and create change in the lives of families in the Great Rochester community.

This handbook serves as an overview of all things Habitat, for our affiliate, and for Habitats around the globe.



**EQUAL HOUSING
OPPORTUNITY**

Our Mission
Building strength,
stability, and self-
reliance through
shelter

OUR AFFILIATE

1984

Flower City Habitat for Humanity was founded in Monroe County

1988

Wayne County Habitat for Humanity founded

1990

Ontario County Habitat for Humanity founded

1991

Women Build Built their first house

2002

The Cabinet Shop was created

2006

The First Restore opens in Monroe County

2010

Canandaigua Restore Opens

2016

Henrietta Restore Opens

2018

Kitchen Deconstruction (KTO) program began

2023

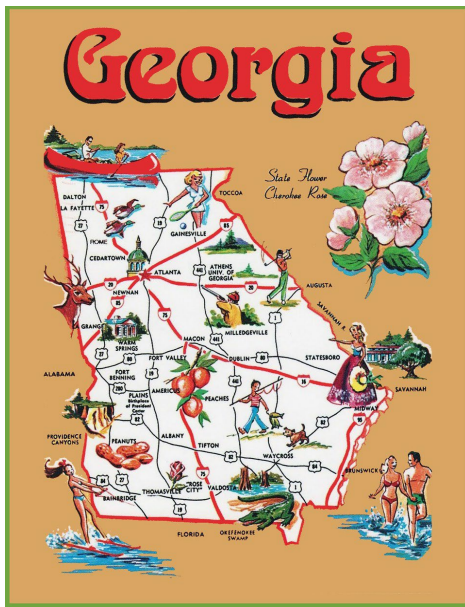
Greater Rochester Habitat for Humanity was formed, with the merger of Monroe, Ontario, and Wayne Affiliates

2025

200th Critical Home Repair

2026

350th House Built!



The idea that became Habitat for Humanity first grew from the fertile soil of Koinonia Farm, a community farm outside of Americus, Georgia, founded by farmer and biblical scholar Clarence Jordan.

There Jordan and the eventual founders, Millard and Linda Fuller, developed the concept of partnership housing. Houses would be built at no profit through volunteer labor. New homeowner's no-interest home payments would be combined with money raised in the community to create a "Fund for Humanity" that would be put towards building more homes for those in need of adequate shelter.

"The theology of the hammer embraces wholeheartedly the idea that the love of God and love of man must be blended. The word and the deed must come together. One without the other is devoid of meaning...as the deed gets closer to the word, God gets closer to us. The results are always wonderful...and sometimes spectacular!"

-Millard Fuller

THE HABITAT MODEL

Habitat Homeowner
selection is
primarily based on



Need for
Adequate
housing



Willingness
to partner
with Habitat



Ability to pay
an affordable
mortgage

Every affiliate follows a nondiscriminatory policy of family selection. Neither race nor religion is a factor in choosing the families who partner with Habitat. As part of their willingness to partner, homeowners invest hundreds of hours of their own labor into their home and the homes of other Habitat homebuyers.

VOLUNTEERS ARE.....

All Who Wish To Serve!

While Habitat is a Christian housing ministry, we serve homebuyers from all walks of life and belief systems. We also welcome volunteers of all backgrounds!

We are proud to have a mission that is mobilized by members of our community who may share vastly different mindsets, religions, political views, and personal beliefs.

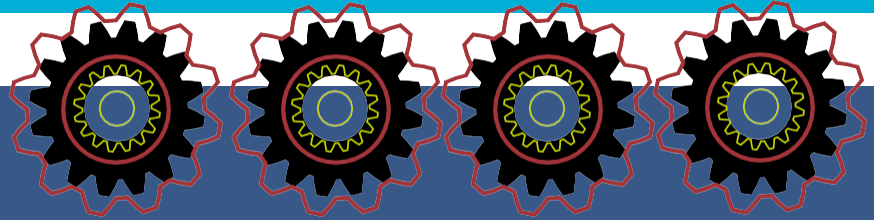
In a world that is often polarized, we seek to empower individuals to set aside differences and unite under the concept that everyone should have a safe, decent, affordable place to live!

No Prior Experience Needed!

Volunteers of all skill levels are welcomed! All that is required to serve is an open mind and a willing heart. Our staff will guide you through anything else that may come your way.



VOLUNTEER GROUPS



Both groups and individuals contribute to the success of our affiliate. Working on a Habitat project is a great way for groups from local churches, businesses, sports teams, and individuals alike to come together and build something positive.

For group scheduling, you can complete the form on our website www.grhabitat.org or call the corporate office 585.546.1470 and speak to the Volunteer Manager.



OPPORTUNITIES



BUILD

Home Build Programs include projects such as the Corporate Build Days, Women Build, Greater Rochester Interfaith Builders, and Leaders Build. Activities may include foundations, framing walls, installing insulation, hanging drywall, painting, window installation, landscaping, and more.

Construction workdays are available Monday, Wednesday, Thursday, Friday, and Saturday from 9:00 A.M. to 3:30 P.M. We provide all tools and supplies necessary!

RESTORE

The ReStore sells donated supplies, furniture, and appliances at discounted prices. Proceeds from our ReStore help to fund our build projects and provide our construction team with necessary tools and equipment.



Volunteers may sign up for shifts at any of our three Restores (Canandaigua, Webster-Baytowne Plaza, Henrietta) on our website Grhabitat.org. Duties include cashier/customer service, merchandising, repair/ maintenance, sorting, receiving, stocking, and cleaning.

GET INVOLVED

REQUIREMENTS



1

Volunteers must be 16 years of age or older to participate. Those under 18 must have their legal guardian sign our volunteer waiver.

2

All construction and Restore volunteers must create a profile in VolunteerHub and sign the volunteer waiver form electronically prior to engaging in any volunteer activity.

3

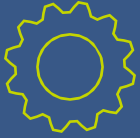
Community Service volunteers are only accepted at our ReStore locations. They will follow the same registration process as other volunteers but will need to speak to the Volunteer Coordinator before they can sign up.

EXPECTATIONS

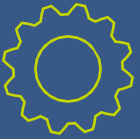


1. Sign-up for desired volunteer shift in VolunteerHub, a minimum of five days in advance. Shifts can be registered 60 days in advance.
2. If you cannot make your shifts cancel in VolunteerHub 24 hours in advance or contact the GRHFH Volunteer Department.
3. Arrive for your shift on time.
4. Be prepared to work the entire shift.
5. Treat your duties while volunteering with the same respect you would at your own workplace.
6. The following are strictly prohibited and may result in disciplinary action, up to and including suspension or immediate termination of volunteer activity.
 - a. Theft or unlawful removal of GRHFH property.
 - b. Volunteering under the influence of alcohol or illegal drugs while volunteering or operating GRHFH owned vehicles or equipment
 - c. Violence or threats of violence, either physical or verbal.
 - d. Negligence or improper conduct leading to damage of GRHFH or another person's property.
 - e. Lack of respect or/ refusal to heed instructions from GRHFH staff
 - f. Violation of safety or health rules or ordinances
 - g. Smoking on any GRHFH build site, building or in a GRHFH owned vehicles.
 - h. Possession of any dangerous weapons or firearms.
7. Wear appropriate activity clothing. Closed-toed shoes are required at build sites and ReStores, clothing with political statements or bad language is not allowed.

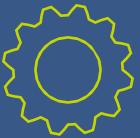
REGISTRATION



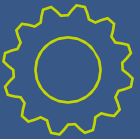
Visit grhabitat.org



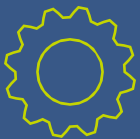
Click on “Volunteer”



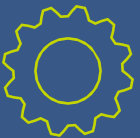
Select the type of volunteering you are interested in, construction, ReStore, or group to learn more or click “Sign Up to Volunteer”



Create a user name and Password



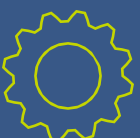
If you have a user code, enter the code. If not, click “Next”



Complete the registration form



Select the shifts you would like to work



Construction volunteers will receive their assignments the Tuesday before the date they are registered to volunteer

THANK YOU!

Thank you,

Habitat volunteers!

You are helping
build strong, stable
communities.



We build home, community, and hope through
shelter.

For any additional questions, please feel free to reach
out the Volunteer Department at
volunteering@grhabitat.org



Greater Rochester

Habitat
for Humanity®