



2025

IMPACT REPORT



MISSION

To provide opportunities that encourage, educate, and empower the families of our westside community.

VALUES

Dignity
Accompaniment
Respect

HISTORY

House of Neighborly Service began as a mission in 1917, dedicated to supporting the local community. Today, we remain deeply committed to serving the Westside, adapting to the evolving needs of our neighbors. Our culture is the heart of our organization, keeping us rooted in the community we call home. Located in one of San Antonio's most economically-challenged areas, we provide a welcoming space where neighbors feel comfortable seeking assistance when they need it most. With over a century of service, we continue to build better todays and brighter tomorrows for the Westside. Our impact is multigenerational, creating opportunities for those we serve and the generations to come.



Dear Neighbors,

From the bottom of our hearts, thank you for helping House of Neighborly Service put down deep roots in the Westside community. Because of your generosity, neighbors are healthier, seniors feel connected, and families have the support they need to stand strong. The impact you made is real and lasting, and we are honored to share it with you in our Impact Report.

Your support doesn't just meet today's needs; it strengthens the foundation for what comes next. In February 2026, Phase 2 of our construction project will begin, allowing us to grow spaces where connection, care, and opportunity can continue to take root for generations to come.

We are profoundly grateful for your partnership. Because of you, our roots run deeper, our community grows stronger, and the Westside continues to flourish. Thank you for standing with our neighbors and helping nurture a future grounded in care and dignity.

With heartfelt appreciation,

Sandra A. Morales
Executive Director

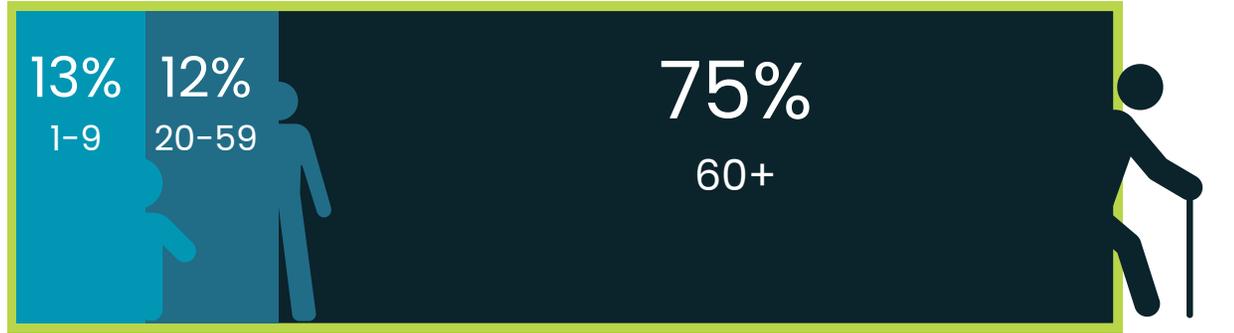
WHO WE SERVED IN 2025

In 2025, HNS served 448 unique individuals through older adult wellness, play therapy, early childhood development, and case management.

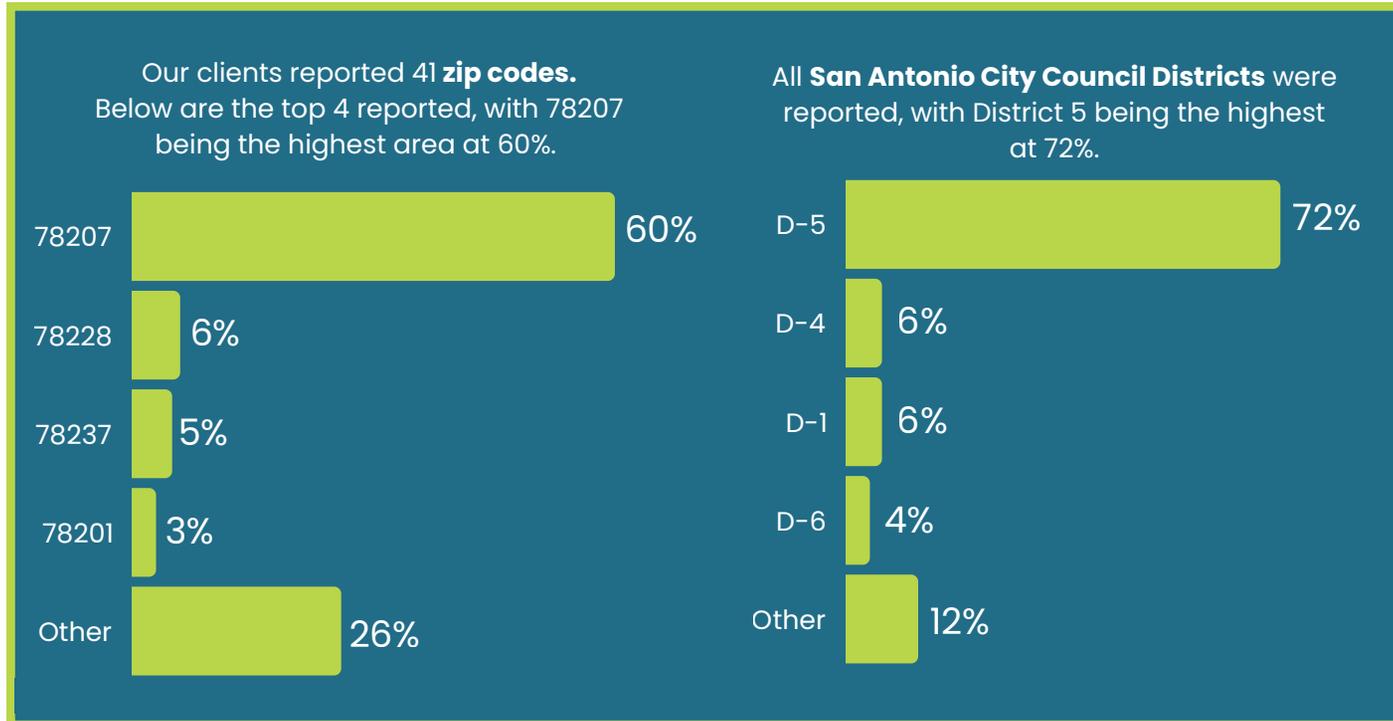
Gender



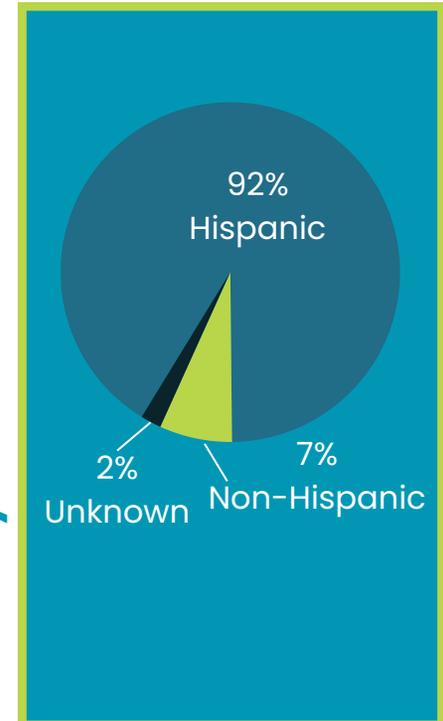
Age



Geography



Ethnicity



OLDER ADULT WELLNESS

Our Older Adult Wellness Program provides older adults with food security, education, resources, and case management to empower them to age gracefully with dignity.

❖ MILESTONES ❖

A new blood pressure machine, donated by the American Heart Association and Molina Health Care, now helps neighbors track their health close to home in our center.

Through a partnership with Gonzaba and River City Produce, we provided seniors with 1180 produce boxes.

We added a 4th route to our meal delivery, increasing the number of warm meals provided to our older neighbors.

"My quality of life has improved quite a bit, and [HNS] has helped me with a lot. HNS will not leave you out; everyone is friendly and courteous."

-Charles, Program Participant

367

older adults enrolled in the program.



30,934

warm culturally appropriate meals were distributed.



1,799

food boxes were distributed to older adults.



100%

reported satisfaction with the program and staff.

BIENESTAR JUNTOS

We provide children ages 3 to 10 and their families with individual play therapy, parent support, and preventative social-emotional education to help both children and families thrive.

» MILESTONES »

Partnered with SA Hope Center, Madonna Center, and Salado Elementary through Communities in Schools – San Antonio to provide satellite play therapy services and social-emotional learning activities.

Presented at Communities in Schools' Whole Child, Whole Community Conference

"[I like] that my child has someone to talk to in case they don't want to open up with a family member."

"[I like] that [the therapy] is helping my child express his emotions."
-Parent

43

children received play therapy services.



525

hours of CCPT were provided.



75

hours of classroom support were provided.



100%

of families expressed satisfaction with the overall program.

KID'S PLACE PRESCHOOL

Our classrooms nurture the social-emotional, physical, and intellectual growth of children ages 18 months to 5 years. Together, we're giving children the best possible start in life while supporting the families who love them.

MILESTONES

We received a 4-Star rating from Texas Rising Star, the highest quality standard.

Thanks to a grant from the Texas Cavaliers, we have a new curriculum, Frogstreet, that caters to both English- and Spanish-speaking students in the classroom.

All teachers have completed professional development training hours.

"From the moment we stepped into House of Neighborly Service, we were greeted with a warmth that instantly put us at ease. As parents of both a toddler and a preschooler, we've seen firsthand how this nurturing environment helps children thrive. The teachers are incredibly attentive, and kind-it's clear everyone at HNS is passionate about what they do."
-Mercedes, Parent

40

students enrolled at
Kid's Place.

40

students received
free speech therapy
services.

96%

of students met their Ages
and Stages Questionnaire
Milestones.



Having met the Texas Rising Star
High Quality Child Care Standards,

House of Neighborly Service

Is hereby a

Four-Star certified program.

IN COMMUNITY WITH OUR NEIGHBORS



MENTAL HEALTH
RESOURCE FAIR



SENIOR RESOURCE FAIR



ROOTS OF LEGACY
LUNCHEON



VIVA FIESTA!



BOO BASH



LA CASITA DEL
BARRIO 5K



BACK TO SCHOOL FAIR



PANCHO CLAUS

THANK YOU TO OUR COMMUNITY

▶ HIGHLIGHTS ▶

In partnership with DreamOn Group, AT&T provided laptops to bring access to technology to the community.

HNS was recognized by Community First Health Plans for 30+ years of service alongside 29 other amazing organizations.

1,319
Volunteer Hours

1,118
Referrals made to
community partners.



THANK YOU TO OUR PARTNERS AND SUPPORTERS!

- | | | |
|---|----------------------------------|--|
| AARP | Head Start | San Antonio Area Foundation |
| Bank of Texas | H-E-B | San Antonio Food Bank |
| Baptist Health Foundation | Humana | San Antonio Hispanic Chamber of Commerce |
| Betty Stieren Kelso Foundation | IBC Bank | San Antonio Legal Services Association |
| Bexar County | James Avery | Sol, Schwartz & Associates |
| Blue Cross Blue Shield of Texas | Jefferson Bank | Spurs Sports & Entertainment |
| Broadway Bank | King's Compassion | St. Luke's Lutheran Health Ministries |
| Care Access | Kiobassa- Links of Love | Systems Engaged |
| Carl C. Anderson Sr. and Marie Jo Anderson Foundation | Madonna Center | Texas Cavaliers |
| Chicken N Pickle | Maya's Love | The Herrera Law Firm |
| City of San Antonio | Methodist Healthcare Ministries | The Najim Charitable Foundation |
| Communities in School- San Antonio | Our Lady of the Lake University | The Nonprofit Council |
| Community First Health Plans | Palo Alto College | Truist |
| Divine Redeemer Presbyterian Church | RBFCU | Union Pacific |
| DreamOn Group | RHC Rivera Hernandez Campos PLLC | University Presbyterian Church |
| Frost Bank | SA Hope Center | Valero |
| Gonzaba Foundation | SA Life Academy | Vantage Bank |
| Grow America | SADE Contractors | Webhead |
| H.E. Butt Foundation | Salado Elementary School | WellMed Charitable Foundation |
| | | + more! |



Administrative Team

Sandra A. Morales, Executive Director
Robert Briseno, Administrative Assistant
Mario Garcia, Human Resources Specialist
Alexis Lara, Director of Donor Relations
Dixie Maddox, Director of Development
Josh Mireles, Director of Programs
Nicole Alonso, Volunteer Coordinator, CHW
Olivia Tober, Chief Financial Officer

Board of Directors

Olivia Valdez, President
Adela Garcia, Secretary
Lenna Baxter
Laura Salinas-Martinez
Eddie Heinenmeier
Gilbert Costello
Gabriela Ibarra Noriega
Marina Flores
Alfredo Frausto
Chris Garcia
Freddie Cuellar, Jr.
Verónica Flores Malagón, M.Ed
Kevin Pena

Older Adult Wellness Team

Jillian M. Barrios, Senior Program Coordinator, CHW
Janet Garcia, Community Health Worker
Elsa Sixtos, Senior Program Coordinator, CHW

Bienestar Juntos

Analisa Arizpe, Clinical Director, LCSW-S
Kris Gaytán, Clinical Child and Family Specialist, LMSW
Jacqueline Garcia Tello, Clinical Child & Family Specialist, LMSW

Kid's Place Team

Vivian Stoeckert, Child Development Program Director
Cynthia Ramirez, Assistant Director and Teacher
Savannah Barrios, Teacher
Rosanna Cervantes, Teacher
Adanary Menchaca, Teacher

Operations Team

Freddie Castro, Maintenance Supervisor
Charles McCabe, Maintenance Assistant
Veronica Gonzales, Kitchen Manager
Noemi Aguilar, Kitchen Cook
Martha de Mejia Vazquez, Kitchen Cook



Better Today,
Brighter Tomorrows.

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