



MemberPerks Sign Up Guide and FAQ

HOW TO SIGN UP

1 ACTIVATE YOUR ACCOUNT

Scan the QR code or visit cphralberta.venngo.com

2 SIGN UP

Add your information.

3 SET YOUR LOCATION

See perks near you and start saving!

Save money when you shop!

MemberPerks is a premium perk platform offered to you by CPHR Alberta, designed to help you save while you shop.

Get started today!

POPULAR PERKS FOR YOU INSTORE AND ONLINE:



AND SO MUCH MORE ON THE PLATFORM



Need help? Visit: <https://helpcentre.venngo.com/en>

Web and mobile:
cphralberta.venngo.com

MemberPerks is available as "Venngo" in the App Store or Playstore





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What is MemberPerks?

As part of your benefits package, CPHR Alberta is offering MemberPerks to you and your family, a premium perk program with categories such as automobiles, electronics, entertainment, fashion, food & drink, health, home & living, pets, sports & recreations, and travel essentials across North America.

How can I use MemberPerks?

You can use MemberPerks on your personal desktop or mobile app. MemberPerks is intuitive, you can make it your own by saving addresses that matter to you, so that when you are on the move, you can see what perks are available where you are. You can mark your favourite brands, so when perks are available, you'll be the first to know. Additionally, you can share the perks with up to five family members by inviting them on the app. To redeem perks, make sure you look at the redemption methods. We currently have four main types of redemption methods: by email, by phone, in-store and online.

Why use MemberPerks?

You have access to a large number of locations from big brands to local shops across all of Canada, offering real discounts. MemberPerks offers frequent short-term promotions to help you save even more. Perks are highlighted on the app during festive seasons to make sure you don't miss any hot deals! New perks are added on a regular basis. The support team is readily available for all your questions and issues.

How does the Venngo Browser Extension work?

When installed, the browser will automatically detect when perks are available, and you can simply click on the notifications to use the perk. Follow the browser extension instructions to help you set up the browser extension.

Need help? Have questions?

Contact our [help centre](#) from Mon-Fri 9:00am-5:00pm EST



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I forgot my password.

You can request to have your password reset.

1. Visit cphralberta.venngo.com by typing the address into your browser.
2. Click the “Need help signing in?” link located in the sign in pod at the top of the page.
3. In the “forgot your password” pod enter your MemberPerks® account email address in the “Enter your email address” field.
4. An email will be sent to you with the instructions and a link to create a new password for your account.

I forgot my username.

To request your account name:

1. Visit cphralberta.venngo.com by typing the address into your browser.
2. Click the “Need help signing in?” link located in the sign in pod at the top of the page.
3. In the “forgot your username?” pod enter your MemberPerks® account email address in the “Enter your email address” field.
4. An email will be sent to you with your account information.

I forgot my username and password, how can I log in?

You can reach out to your HR representative or simply go your site and click “need help signing in?” and fill in the information required. You can also contact us via the [help centre](#), if the above steps don't work.

Please sign in

Welcome! Please enter your details.

Username or Email

Username or Email

Password

Password

Need help signing in?

Sign in

Don't have an account? [Sign up](#)

Français

memberperks for CPHR

Forgot your password?

To reset your password please provide us with the email address associated with your WorkPerks® account.

Submit

Forgot your username?

To retrieve your username, please provide us with the email address associated with your WorkPerks® account.

Submit

Need your activation code?

To have your activation code resent, please provide us with the email address associated with your WorkPerks® account.

Submit

We're here to help. Please [contact our support team](#)