

The JELD-WEN logo is displayed in a white, serif font. The 'J' and 'W' are larger and more prominent, with the 'E' and 'L' being smaller and positioned between them. A registered trademark symbol (®) is located at the end of the word 'WEN'.

JELD-WEN®

WOOD  
INTERIOR DOORS

KARONA™ | MODA® | AUTHENTIC WOOD





# ABOUT JELD-WEN

Since 1960, JELD-WEN has been dedicated to crafting building products that enhance the beauty and functionality of every home. Today, our offering is one of the broadest in the industry: a comprehensive line of whole home solutions, including windows, exterior and interior doors, patio doors, and wall systems that meet virtually any design and performance requirement. Innovative JELD-WEN products are built with reliability, strength, and security in mind, so you can enjoy them for years to come.



1011 AUTHENTIC WOOD 1-PANEL SHAKER,  
SHOWN IN CUSTOM PAINT





FRONT COVER: K8000 KARONA™ RIFT CUT WHITE OAK  
STACKED RAILS, SHOWN IN CLEAR FINISH



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*JELD-WEN is not responsible for naturally occurring variations including but not limited to those resulting from lighting and manufacturing variations in density, texture, and stain.*



# THE LIVABLE LUXURY OF WOOD



Many doors attempt to look like wood, and some succeed. But there's no substitute for the warm character, the hardy feel, the reassuring knock, and the authentic charm of real wood. Wood veneered doors embody a lived-in luxury that can be seen and felt, whether they separate high-traffic rooms or simply conceal a utility space. Their premium materials and substantive construction reduce sound transmission between rooms, helping to keep spaces quiet enough for conversation.

Wood is a living organism that expands and contracts based on changes in temperature and humidity. JELD-WEN® wood interior doors are designed with this in mind — constructed with an expertly engineered core that anticipates environmental shifts, and crafted with real wood veneers that provide warm, natural beauty and luxurious texture.





**K5810 KARONA™** WALNUT 8-PANEL RAISED,  
SHOWN IN CLEAR FINISH





# MAKE AN ENTRANCE, IN ANY ROOM

JELD-WEN offers a comprehensive selection of wood interior doors, with design options to match any aesthetic and sturdy construction that stands up to frequent use. Our broad offering can help you create the elevated appearance you desire while achieving the performance you need — from reducing sound transfer between rooms to meeting fire ratings to balancing light flow and privacy.



## AUTHENTIC WOOD

CLASSIC DESIGNS,  
ENGINEERED TO LAST



**1515** AUTHENTIC WOOD  
15-LITE WITH CLEAR GLASS, SHOWN IN WHITE



**KARONA™**

CUSTOM FLEXIBILITY,  
WHEN DETAILS MATTER MOST

**AA4010** KARONA™ MAPLE 2-PANEL DOUBLE ARCH TOP  
WITH CUSTOM MOLDING, SHOWN IN JET BLACK STAIN

**MODA®**

CONTEMPORARY SOLUTIONS  
FOR EVERY SPACE

**1035** MODA® RUSTIC KNOTTY WHITE CEDAR  
3-PANEL, SHOWN IN CLEAR FINISH



# KARONA™

Expertly crafted for high-end homes and commercial spaces, Karona™ interior doors are distinctive and beautiful, capturing the substantial feel and warm appearance of real wood. Choose from dozens of timeless door designs or create your own custom solution. Karona doors present a wealth of options for creating an elevated look and getting the finest of details right — including more than 20 wood species, decorative glass choices, and more.

## TRADITION MEETS TECHNOLOGY

Karona™ doors blend precise stile & rail production technology with skillful team craftsmanship to produce a stunning appearance and lasting performance.

## STABILITY IS BUILT IN

Karona's solid core material resists expansion, contraction, and cracking, and its premium wood veneers meet or exceed industry standards.

## CUSTOM CAPABILITIES

Create the door you want from a broad array of choices, including panel design and sticking, wood species, clear and decorative glass, finish options, and more.







K5300 KARONA™ MAPLE 3-LITE DOUBLE DOORS WITH REEDED GLASS AND CUSTOM LOCK BLOCK, SHOWN IN JET BLACK STAIN



**KARONA™**

## DISTINCTIVE DESIGN COLLECTION

This ever-evolving collection reflects emerging interior design trends, offering doors that make bold architectural statements for today's homes. With trending wood species and glass options, design details such as narrow stiles and rails and v-groove panels, and custom moldings and jambs, this collection lets you create the extraordinary spaces you envision.

*See additional door designs at [jeld-wen.com](http://jeld-wen.com). Stain and paint colors shown are examples only; Karona doors are available with the stain finish of your choice.*



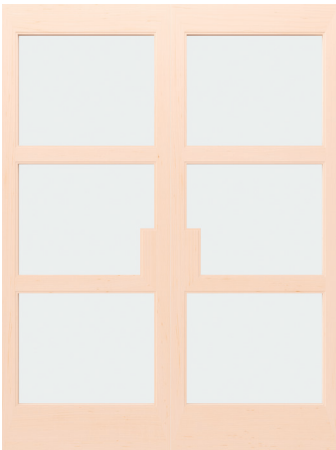
**A**



**B**



**C**



**D**



**E**



**F**



**G**

**A. AA4010** Maple 2-Panel Double Arch Top with Custom Molding, shown in Jet Black Stain **B. RR6000** Rift Cut White Oak 1-Panel Flat V-groove Radius Top **C. K8000** Rift Cut White Oak Stacked Rails **D. K5300** Maple 3-Lite Double Door with Reeded Glass and Custom Lock Block **E. K6040** Rift Cut White Oak 4-Lite with Clear Glass **F. K6000** Knotty Alder 1-Panel with V-groove **G. K4010** Knotty Alder 2-Panel with V-groove





KARONA™ CUSTOM WHITE OAK PLANK  
RADIUS TOP, SHOWN IN CLEAR FINISH





LEFT:  
**K6000** KARONA™ RIFT CUT WHITE OAK  
1-PANEL SHAKER, SHOWN IN CLEAR FINISH

RIGHT:  
**K6040** KARONA™ RIFT CUT WHITE OAK 4-LITE  
WITH CLEAR GLASS, SHOWN IN CLEAR FINISH



**KARONA™**

## CRAFTSMAN COLLECTION

These flat panel doors feature smooth surfaces, clean lines, and square sticking detail that keeps designs streamlined. Multiple designs hearken back to the stylish simplicity of classic American Craftsman and Shaker creations. Karona™ flat panel doors include trend-right choices for modern, coastal, and farmhouse style homes and venues.

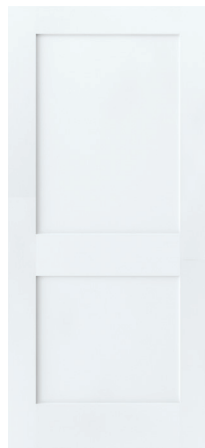
*See additional door designs at [jeld-wen.com](http://jeld-wen.com). Stain and paint colors shown are examples only; Karona doors are available with the stain finish of your choice*



**A**



**B**



**C**



**D**



**E**



**F**

**A. K6000** Rift Cut White Oak 1-Panel Shaker **B. K6000** MDF 1-Panel Shaker **C. K4010** MDF 2-Panel Shaker  
**D. K5320** MDF 3-Panel Craftsman **E. K5300** White Birch 3-Panel Shaker **F. K3050** Poplar 5-Panel Shaker





## KARONA™ CLASSIC COLLECTION

A hallmark of fine homes for hundreds of years, raised panel interior doors are beautifully realized today in our Karona™ line. Choose from dozens of designs and wood species that enhance traditional or historical spaces with ageless elegance, architectural interest, and lasting performance. Sticking profiles can be chosen to match your millwork style preference.

*See additional door designs at [jeld-wen.com](http://jeld-wen.com). Stain and paint colors shown are examples only; Karona doors are available with the stain finish of your choice.*

**K5300** KARONA™ MDF 3-PANEL RAISED,  
SHOWN IN CUSTOM PAINT





**A**



**B**



**C**



**D**



**E**



**F**



**G**



**H**



**I**



**J**



**K**



**L**



**M**



**N**



**O**

**A. K6000** Maple 1-Panel Raised **B. K4010** Poplar 2-Panel Raised **C. K5300** Knotty Alder 3-Panel Raised **D. K5300** MDF 3-Panel Raised, in Custom Paint **E. K5310** Walnut 3-Panel Raised **F. K1081** Alder 3-Panel Raised **G. K5400** Knotty Alder 4-Panel Raised **H. K5410** Quarter Sawn African Mahogany 4-Panel Raised **I. K3040** Poplar 4-Panel Raised **J. K3060** Walnut 6-Panel Raised **K. K5610** Alder 6-Panel Raised **L. K5660** Alder 6-Panel Raised **M. K3080** Alder 8-Panel Raised **N. K5810** Walnut 8-Panel Raised **O. K3180** Walnut 18-Panel Raised



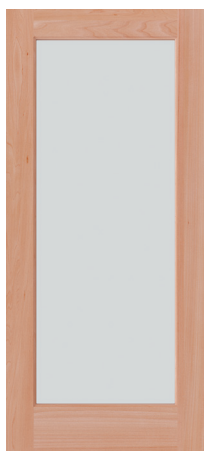


## KARONA™ FRENCH DOORS

Add practical elegance to a living area or home office with beautifully crafted French doors. The Karona™ line includes full-lite, multi-lite, and paneled designs. Add clear glass for visibility or ensure privacy with your choice of decorative glass.

*See additional door designs at [jeld-wen.com](http://jeld-wen.com). Stain and paint colors shown are examples only; Karona doors are available with the stain finish of your choice.*





**A**



**B**



**C**



**D**



**E**



**F**



**G**



**H**

**A. K6010** Alder 1-Lite with Clear Glass **B. K6090** Walnut 9-Lite with Clear Glass **C. K6020** MDF 4-Lite with Clear Glass **D. K3820** Quarter Sawn African Mahogany 9-Lite over 2-Panel with Clear Glass **E. K6020** Knotty Alder 8-Lite with Clear Glass **F. K6080** MDF 15-Lite with Clear Glass **G. K5380** Maple 8-Lite over 1-Panel with Clear Glass **H. K4010T4G** Maple 1-Lite over Panel Double Door with Clear Glass







**KARONA™**

## LOUVER DOORS

Karona™ interior doors are available with a full or partial louver design in any of our wood species. Functional and well made, these doors bring continuous ventilation to spaces that need it, such as linen and clothes closets, pantries, enclosed laundry areas, and small bathrooms.

*See additional door designs at [jeld-wen.com](http://jeld-wen.com). Stain and paint colors shown are examples only; Karona doors are available with the stain finish of your choice.*



**A. K7330** Walnut Full Louver **B. K7300** White Birch Louver/Louver **C. K7320** MDF Louver/Panel **D. K7300** MDF Plantation Louver/Louver **E. K7302** MDF Plantation Louver/Louver Bifold



KARONA™

## AESTHETIC & PERFORMANCE OPTIONS

### SPECIES



Primed MDF



Pine



Knotty Pine



White Poplar



Poplar



White Ash



Paint Grade  
Poplar



Maple



Rustic Maple



White Birch



Natural Birch



White Oak



Red Oak



Rustic White  
Oak



Quarter Sawn  
Red Oak



Quarter Sawn  
White Oak



Rift Cut Red Oak



Rift Cut White Oak



Hickory



Alder



Knotty Alder



Cherry



Quarter Sawn  
African Mahogany



Rustic Walnut



Walnut

*More species available upon request.*

### GLASS



Clear



Beveled



Bronze Tint



Antique



V-Groove



Flemish



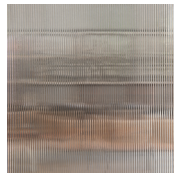
Glacier



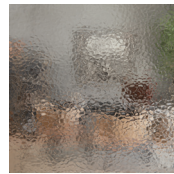
Minster



Reeded



Thin  
Reeded



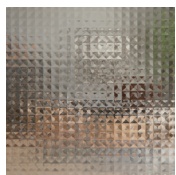
Yacare



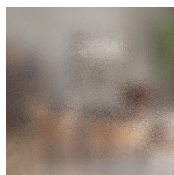
Glue Chip



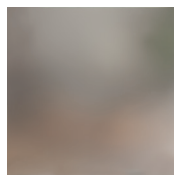
Rain



Austral Cross  
Reeded



Obscure



Velour



White Hue  
Opaque



Mirror

*More glass options available upon request.*

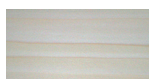


## FULL CUSTOMIZATION CAPABILITIES

Karona designers and engineers can build any door you want. We will turn your concepts into a design, develop construction and aesthetic details, and present you with drawings for approval. From wood species, sticking, and custom stains to glass and more, choose from a vast array of standard options or let us match or create the colors and details you need.

## STAIN FINISHES

### SHOWN ON POPLAR



Clear



Brown Sugar



Chestnut



Spice



Chocolate



Khaki



Suntan

*This is a sampling of our standard stain offerings. Others include Earl Grey, Warm Toffee, Jet Black, Maritime Blue, and Coastal Cool. Stain results will differ based on the wood species used.*



Karona can stain match any color upon request.

## STICKING



Square



Mission



Ogee



Ovolo



*More sticking options available upon request.*

## FIRE RATING



Doors that meet 20-, 45-, 60-, and 90-minute fire ratings available.



# MODA®

MODA® Collection interior doors offer a sophisticated appearance with unique design flexibility. Choose from 21 designs, available with primed MDF or natural rustic white cedar construction. Then choose your door panels: solid, translucent glass, clear glass, or mirror. MODA's brilliant simplicity lets you create the door you need, or use the same door design throughout a home or commercial space, incorporating solid panels where you require privacy and glass panels where you want light flow or visibility.

*See additional door designs at [jeld-wen.com](http://jeld-wen.com).*

## UNIFORM LOOK, VERSATILE USE

Create comfortable spaces with visual consistency: using one door design, add solid panels for a bedroom, clear glass for a home office, translucent glass for a pantry.

## PRIMED OR RUSTIC — ALWAYS CONTEMPORARY

Clean lines and symmetrical design add a contemporary feel, whether the door features primed smooth MDF or smooth, unfinished hardwood.







1044 MODA® 4-LITE WITH TRANSLUCENT GLASS,  
SHOWN IN CUSTOM PAINT



MODA®

## PRIMED

MODA® primed interior doors marry simple design with durable, engineered MDF stile & rail construction. They feature a thick, smooth primed surface that delivers a contemporary feel.

*Mirror panel option is only available with PMP1011 design.  
See additional door designs on [jeld-wen.com](http://jeld-wen.com).*







PMP1011



PMP1023



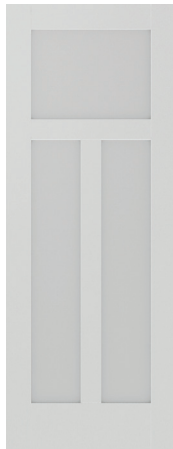
PMP1024



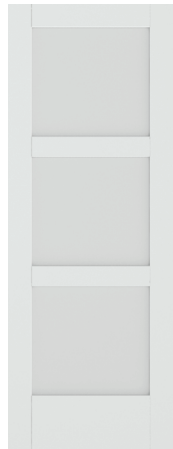
PMP1031



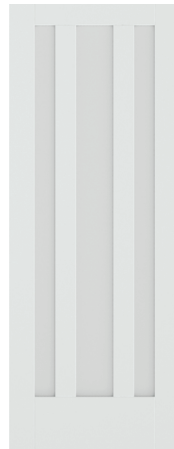
PMP1032



PMP1033



PMP1035



PMP1036



PMP1044



PMP1055



PMP1066



PMP1071



PMP1072



## MODA® RUSTIC

MODA® Rustic interior doors combine the natural characteristics of knotty white cedar with a contemporary, flat-panel simplicity that adds visual interest to a variety of design spaces. MODA Rustic doors are available with your choice of solid wood or translucent glass panels.

*See additional door designs at [jeld-wen.com](http://jeld-wen.com).*

**1035** MODA® RUSTIC KNOTTY WHITE  
CEDAR 3-PANEL, SHOWN IN CLEAR FINISH





RMP1011



RMP1023



RMP1024



RMP1031



RMP1032



RMP1033



RMP1035



RMP1036



RMP1044



RMP1055



RMP1066



RMP1071



RMP1072



## BEAUTIFULLY VERSATILE

MODA® doors give you true flexibility. Create a coordinated look throughout your space, with clear or translucent glass panels where you want light to flow through and solid panels where you don't. Add a full-panel mirror to one side of a door (with any design on the reverse) for specialty applications such as bathrooms and closets. Every MODA door arrives ready to paint or stain to achieve the look you want.

*See additional door designs at [jeld-wen.com](http://jeld-wen.com).*







RMT1044 MODA® RUSTIC KNOTTY WHITE CEDAR 4-LITE WITH TRANSLUCENT GLASS, SHOWN WITH CLEAR FINISH, AND WITH DESIGNSLIDE™ BARN DOOR HARDWARE IN MATTE BLACK





1515 AUTHENTIC WOOD OAK 15-LITE  
WITH CLEAR GLASS, SHOWN IN CUSTOM STAIN





# AUTHENTIC WOOD

Authentic Wood stile & rail doors are crafted with beauty in mind and lasting performance at heart. Expertly designed with engineered cores and veneers made from premium wood, these doors stand up to environmental changes with a warm appearance and exceptional craftsmanship. A variety of classic designs and curated aesthetic options let you choose doors that enliven a space with authentic character and effortless functionality.

## ENGINEERED TO RESIST WARPING

Doors stand up to indoor temperature and humidity shifts by design, with glue and dowel construction; a strong, engineered core; and beautiful wood veneers.

## ELEGANT, EVEN APPEARANCE

Matching solid wood sticking and edge bands take stain evenly, creating a superior finished look across the entire door.



## AUTHENTIC WOOD SHAKER

Inspired by the beloved design philosophy, our Shaker style flat panel interior doors look equally striking in traditional and contemporary spaces. Their clean lines, smooth surfaces, and simple, symmetrical design complement a wide range of interior design preferences.

*See additional door designs at [jeld-wen.com](http://jeld-wen.com). Stain and paint colors shown are examples only.*

1022 AUTHENTIC WOOD 2-PANEL SHAKER,  
SHOWN IN CUSTOM PAINT





A



B



C



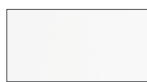
D



E

**A. 1011** Primed 1-Panel Shaker **B. 1022** Primed 2-Panel Shaker **C. 1035** Primed 3-Panel Shaker **D. 1033** Oak 3-Panel Craftsman Shaker **E. 1055** Primed 5-Panel Shaker

## SPECIES



Primed

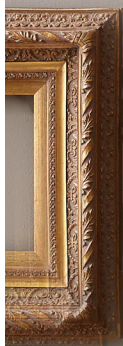


Pine



Oak





**0028V** AUTHENTIC WOOD KNOTTY ALDER 2-PANEL  
ARCH TOP V-GROOVE, SHOWN IN CUSTOM STAIN





# AUTHENTIC WOOD

## RAISED PANEL

Thoughtfully shaped and beautifully crafted, our Authentic Wood raised panel interior doors are architectural elements within a home. Your choice of wood species and door design can create a distinctive look, from rustic charm to traditional elegance.

*See additional door designs at [jeld-wen.com](http://jeld-wen.com). Stain and paint colors shown are examples only.*



A



B



C



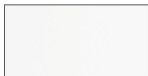
D



E

**A. 0028** Knotty Alder 2-Panel Arch Top **B. 0028V** Knotty Pine 2-Panel Arch Top V-groove **C. 0022** Knotty Alder 2-Panel Square Top **D. 0066** Pine 6-Panel **E. 0066** Knotty Pine 6-Panel

## SPECIES



Primed



Pine



Knotty Pine



Knotty Alder



Oak





**1515** AUTHENTIC WOOD  
15-LITE WITH CLEAR GLASS,  
SHOWN IN CUSTOM PAINT



## AUTHENTIC WOOD FRENCH DOORS

Variety of design is a hallmark of Authentic Wood French doors. Door designs include classic multi-lite options, contemporary stile & rail combinations, full-lite styles, and more.

*See additional door designs at [jeld-wen.com](http://jeld-wen.com). Stain and paint colors shown are examples only.*



A



B



C



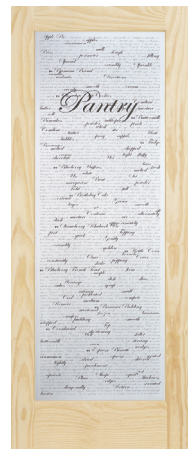
D



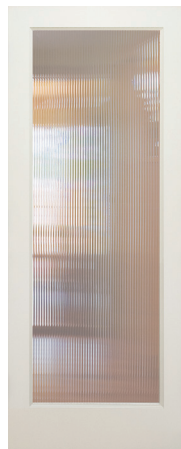
E



F

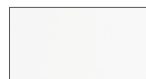


G



H

## SPECIES



Primed



Pine



Oak

- A. 1501** Pine 1-Lite with Clear Glass **B. 1501** Primed 1-Lite with Clear Glass **C. 1509** Pine 9-Lite with Clear Glass  
**D. 1510** Oak 10-Lite with Clear Glass **E. 1515** Primed 15-Lite with Clear Glass **F. 1512** Pine 12-Lite with Clear Glass  
**G. 1501** Pine 1-Lite with Recipe Pantry™ Screen Printed Glass **H. 1501** Primed 1-Lite with Reeded Glass

*All designs not available in all woodgrain species or surface options.*





**0730P** AUTHENTIC WOOD PLANTATION LOUVER/LOUVER,  
SHOWN IN CUSTOM PAINT



## AUTHENTIC WOOD LOUVER DOORS

Authentic Wood interior doors with a full or partial louver design can be helpful anywhere additional air flow is needed: enclosed laundry and pantry areas, small bathrooms, or closets that feel stale without circulating air. Louver doors are available as standard and bifold designs.

*See additional door designs at [jeld-wen.com](http://jeld-wen.com). Stain and paint colors shown are examples only.*



**A. 0732P** Primed Plantation Louver/Panel **B. 0730** Pine Louver/Louver **C. 0730** Primed Louver/Louver  
**D. 0730P** Primed Plantation Louver/Louver **E. 0730P** Primed Plantation Louver/Louver Bifold

## SPECIES



Primed



Pine



# JELD-WEN® INTERIOR AND EXTERIOR DOOR SLAB AND SYSTEM LIMITED WARRANTY

## OUR WARRANTY TO YOU...

JELD-WEN® Products<sup>1</sup> are designed to create lasting value for your home. This warranty is effective for JELD-WEN products manufactured on or after **June 1, 2019** for use in the United States and Canada. Any previous warranties will continue to apply to door products manufactured by JELD-WEN prior to this date. For additional information, including care and maintenance information, refer to [www.jeld-wen.com](http://www.jeld-wen.com) or [www.jeld-wen.ca](http://www.jeld-wen.ca).

### WHAT THIS WARRANTY COVERS

We warrant to the original owner<sup>2</sup> if your JELD-WEN Product exhibits a defect in material or workmanship within the time periods from the date of purchase as specified below, we will, at our option, repair, replace or refund the purchase price of the Product or component part. Skilled labor<sup>3</sup> (where deemed necessary by us) to repair or replace any component is provided for **one (1)** year from the date of purchase.

### Owner-Occupied Single-Family Residence Limited Warranty

**Door Slabs:** Except as set forth below, we warrant our door slabs, including any glass inserts, miscellaneous hardware, and accessories provided and installed by us, as follows:

Door Slab	Coverage
Fiberglass Exterior Doors	As long as you own and occupy your residence
Steel Exterior Doors	Ten (10) years
Wood Exterior Doors	Five (5) years
Interior MDF Doors	Ten (10) years
All Other Interior Doors	Five (5) years

**Factory Prefinish:** We warrant the factory-applied prefinish on our doors against peeling, checking, or cracking for periods listed below. Should the factory prefinish be proven defective, we will at our option, replace or refinish the door or pay up to the credit indicated per opening to the current owner. (Note: this coverage applies to factory-applied finish coat options only; standard factory-applied primer is not a finish coat.)

Product	Coverage	Refinish Credit
Aurora® Fiberglass Doors	10 years	\$350 per opening
Other Fiberglass and Steel Doors	10 years	\$100 per opening
Custom Exterior Wood Doors	1 year	\$250 per opening
Custom Interior Wood Doors	1 year	\$150 per opening
All Other Doors	1 year	\$100 per opening

**Door Frames:** We warrant our door frames for **one (1)** year from the date of purchase.

**AuraLast® Protection for Door Slabs and Frames:** Our AuraLast pine wood door slabs will be free from wood decay and/or termite damage for **twenty (20)** years from the date of initial purchase. Our AuraLast pine door frame components will be free from wood decay and/or termite damage **for as long as the original consumer owns the home** in which the AuraLast wood frames are originally installed. Warranty coverage outside Canada, the contiguous 48 states and Alaska is contingent upon approval from the JELD-WEN Customer Care Department. Please contact us.

**Severe Weather® Glass:** We warrant each Severe Weather glass unit for **ten (10)** years.

**Retractable Screens:** We warrant retractable roll screens for **five (5)** years.

**Stress Cracks:** Applies to sealed glass units installed in exterior doors. Laminated glass and special glazings are excluded. Coverage for **one (1)** year includes replacement glass and skilled labor<sup>3</sup> necessary

to replace the glass. Stress cracks occur when, in the first year after manufacture, the glass develops a crack without sign of impact.

### Commercial Limited Warranty (Other than Owner-Occupied Single-Family Residence)

**All Door Slabs, Components, Prefinishes, and Options:** Warranty coverage is the lesser of five (5) years from the date of purchase or the period indicated above for Owner-Occupied Single-Family Residences.

### Transferability

This warranty is not transferable.

### HOW TO GET ASSISTANCE

If you have a problem with your JELD-WEN Door, immediately upon discovery, contact the distributor or dealer from whom you purchased our product or contact us directly:

#### In the United States:

Mail: JELD-WEN Customer Care  
Attn: Door Warranty Claims  
P.O. Box 1329, Klamath Falls, OR 97601  
Phone: 800-JELD-WEN (800-535-3936)  
Fax: 800-436-5954  
Email: [CustomerServiceAgents@jeld-wen.com](mailto:CustomerServiceAgents@jeld-wen.com)  
Web: [www.jeld-wen.com/contact-us](http://www.jeld-wen.com/contact-us)

#### In Eastern Canada:

Mail: JELD-WEN Service Department  
90, rue Industrielle  
Saint-Appollinaire, Quebec, Canada G0S 2E0  
Phone: 800-463-1930  
Fax: 888-998-1599

#### In Western Canada:

Mail: JELD-WEN Service Department  
550 Munroe Avenue  
Winnipeg, Manitoba, Canada R2K 4H3  
Phone: 888-945-5627  
204-668-8230  
Fax: 204-663-1072  
Email: [wpgservice@jeld-wen.com](mailto:wpgservice@jeld-wen.com)

We can respond quickly and efficiently if you provide the following: a) date and location of purchase, or product identification from the tag on the top edge of the slab, b) how to contact you, c) the address where the product can be inspected, and d) a description of the apparent problem and the product (photographs are helpful).

### What We Will Do

Upon receiving your notification, we will send out an acknowledgment within three business days to the contact, which you have provided. We will investigate your claim and will begin to take appropriate action within 30 days after receipt of notification. If your warranty claim is denied, we may charge an inspection fee for an onsite inspection that is required or requested by you.

If your claim is approved, and we choose to repair or replace the product or a component of the product, the replacement product/component will be provided in the same specification as the original product or its nearest equivalent current product. Replacement products, components and services are warranted for the balance of the original product or service warranty, or 90 days, whichever is longer.

If the claimed nonconformity is warp of a door slab, we may defer repairing or replacing the door slab for a period up to 12 months from the date of claim. It is not uncommon for a temporary warp condition to occur as the door slab adjusts to local humidity and temperature conditions. This deferral will not be counted against the warranty period.

Continued on next page



## WHAT THIS WARRANTY DOES NOT COVER

JELD-WEN manufactures and sells both individual door slabs and complete door systems. This warranty does not cover parts or components (e.g., locksets, handles, etc.) not sold by JELD-WEN to the original owner. See your distributor or dealer regarding the warranty on the entire door system and/or these other components.

JELD-WEN is not liable for damage, product failure or poor product performance due to:

- Normal wear and tear, including normal wear and tear of weatherstrip; and natural weathering of surfaces. Variations in the color or texture of wood or finish; surface cracks that are less than 1/32" in width and/or 2" in length; for knotty alder and juniper: surface checks that are less than 1/8" in width and/or 5" in length, and knot placement, quantity, or size.
- Normal wear and tear to hardware and naturally occurring changes to hardware finishes (e.g., corrosion or tarnishing).
- Misuse or abuse; failure to follow the care and maintenance instructions.
- Alteration or modification of the Product (e.g. customer applied peepholes, mail slots, security systems).
- Any cause beyond our reasonable control (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of our control).
- Failure to provide an adequate overhang for exterior doors; damage caused by extreme temperature buildup where storm doors are present. For general guidelines, see our "Appropriate Protection for Exterior Doors" in our product literature or at [www.jeld-wen.com/resources](http://www.jeld-wen.com/resources); for specific information pertaining to your structure, consult your contractor or other building professional.
- Improper installation not in conformance with JELD-WEN installation instructions (note: see [www.jeld-wen.com](http://www.jeld-wen.com) for current installation instructions); operational problems and problems related to water and/or air infiltration/leaking as a result of improper installation or flaws in building design or construction.
- Installation into a condition that exceeds product design standards and/or certified performance specifications and/or is not in compliance with building codes.
- Improper field finishing of all surfaces (front and back) and edges (top, bottom, and sides) of the door slab and frame (See our Finishing Instructions at [www.jeld-wen.com/resources](http://www.jeld-wen.com/resources)); variation or unsatisfactory results in sheen or texture resulting from the field application of paint or any other finishing material.
- Bow or misalignment in the frame or jamb in which the door slab is hung (if such is purchased from JELD-WEN unmachined and not prehung).
- Wood decay for wood components other than of AuraLast pine; and wood decay for any wood components (including pine) that come in direct contact with soil. Note: superficial mold/mildew does not indicate wood decay.
- Structural integrity issues or other problems caused by improper field fitting of the hardware, improper sizing of the door slab, or other assembly problems.
- Hardware, accessories or inserts that are not provided by us.
- Condensation or damage as a result of condensation (Note: unless due to insulating glass failure, most condensation problems are related to excessive humidity levels in a structure; contact a heating/air conditioning specialist for help).

JELD-WEN is also not liable for:

- Warp for any 3'6" wide by 8' 0" high by 1 3/4", or smaller door slab, which does not exceed 1/4" in the plane of the door slab itself; door slabs wider and/or higher are not guaranteed for warp.
- Slight expansion or contraction due to varying environmental conditions; slab movement (shrinkage or swelling) of 1/4" or less due to temperature and humidity, consult our Care & Maintenance documents on how to work with this natural movement.
- Screen damage due to normal wear and tear, misuse, abuse, or insect or animal activity.
- Discoloration or rusting of decorative metal accent options, such as grilles, clavos, straps, etc.; discoloration of wood sills provided by us.
- Slight imperfections or wavy distortions in the glass that don't impair structural integrity. Note: wavy distortions in the glass (e.g. related to laminate interlayer or heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect.

- Labor and materials for repainting or refinishing activities or the removal or disposal of defective product(s); labor exceeding the time periods specified above.
- Incidental or consequential damage. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so this may not apply to you.

### Important Legal Information -- Please read this carefully. It affects your rights.

This Limited Warranty document sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the Product, except as expressly contained herein. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein. This Limited Warranty document gives you specific legal rights, and you may have other rights that vary from state/province to state/province.

Any dispute, controversy or claim arising out of or relating to this warranty, any alleged breach thereof, or the use or sale of the products to which this warranty applies shall be resolved by mandatory and binding arbitration administered by the American Arbitration Association in accordance with its commercial arbitration rules. Any ensuing arbitration will be venue in Charlotte, North Carolina. Original purchaser agrees that they may assert claims against JELD-WEN in their individual capacity only, and not as a plaintiff or class member in any purported class action proceeding. This warranty shall be interpreted in accordance with the laws of North Carolina (excluding North Carolina's conflict of laws principles). This warranty shall be interpreted in accordance with the laws of Oregon (excluding Oregon's conflict of laws principles). If any provision of this warranty is deemed illegal or unenforceable in a judicial proceeding, that provision shall be severed and excluded, and the remainder of this warranty shall continue in force. Rejection of these dispute resolution provisions must be sent to JELD-WEN at the address provided herein within thirty (30) days of original purchaser's receipt of the Products to which this warranty applies.

No distributor, dealer or representative of JELD-WEN has the authority to change, modify or expand this warranty. The original purchaser of this Product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the Product is installed.

<sup>1</sup>"JELD-WEN Products" shall refer to interior and exterior door slabs and systems marketed under the JELD-WEN brand name for use in the United States and Canada. See our separate Export Warranty for applicable coverage on products used outside the United States and Canada.

<sup>2</sup>This warranty extends to the original owner (original owner means the contractor/dealer/distributor/purchaser and the initial owner of the structure where the product is initially installed) and is not transferable. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the product is installed. Should state or provincial law preclude no transferability, then the warranty period is effective as applicable up to **five (5)** years from the date of initial purchase for door slabs and systems and **one (1)** year from the date of manufacture for the factory prefinish.

<sup>3</sup>"Skilled labor" refers to tasks where specialized technical knowledge, experience, methods or tools are required to properly identify, diagnose and/or correct product-related problems.

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## WARRANTY COVERAGE

All doors manufactured by Karona, Inc. ("Karona") (except those doors specifically excluded below from the warranty) are warranted by Karona to the Original Purchaser to be free from defects that would render those doors unserviceable or unfit for the ordinary purposes for which doors of that kind are recommended. The term "Original Purchaser" as used in this warranty means the individual or entity that purchases the door from Karona or the owner(s) of the residential dwelling or commercial structure in which the door was originally installed.

### LIMITED LIFETIME COVERAGE.

Commercial and residential interior doors are covered under this limited warranty beginning on the date that the doors are originally purchased and continuing for as long as the doors remain in use at the residential dwelling or commercial structure where, and as, originally installed.

### CLAIM PROCEDURES

Since Karona cannot control the handling or exposure of doors after shipment, the Original Purchaser must inspect the doors when received. If, at the time a door shipment is received, a door has a defect that can be reasonably discovered by inspection of that door, the Original Purchaser must, prior to hanging or fitting the door and within 30 days of the date shipment is received, send written notice of the defect to Karona, Inc. P.O. Box 888410, Grand Rapids, Michigan 49588-8410.

If a defect is discovered or occurs after a door is hung, written notice of the defect must be sent by the Original Purchaser to Karona, at the address listed above, within 30 days of discovery of the defect. The Original Purchaser shall not return any goods to Karona until Karona has been provided a reasonable opportunity to inspect the goods at the Original Purchaser's premises to determine whether a defect exists. Karona shall not be liable for any doors repaired, returned, or replaced without its written consent.

### EXCLUSIVE REMEDY

If warranted doors contain defects covered under this limited warranty, Karona's obligation shall be limited to repairing or replacing the doors (not including labor costs to re-finish or re-hang the doors) or to refunding the purchase price Karona received for the doors to the Original Purchaser at Karona's option. THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE REMEDY OF ANY PURCHASER AGAINST KARONA, INC.

### EXCLUSIONS FROM COVERAGE

This limited warranty does not apply to any of the following:

- A. Any condition or appearance caused by a failure to follow Karona's written Handling, Installation and Finishing Instructions.
- B. Any exterior door in a non-single family dwelling.
- C. Any interior door used as an exterior door.
- D. Natural variations in the color or texture of wood.
- E. Warp which does not exceed 1/4 inch in the plane of the door. Warp is any distortion in the door itself and does not refer to the relationship of the door to the frame or jamb in which it is hung. The term "warp" shall include bow, cup, and twist. In measuring the amount of warp in a door, the following method shall be used: Bow, cup, and twist shall be measured by placing a straightedge on the suspected concave face of the door at any angle (i.e.,




- A. Horizontally, vertically, or diagonally) with the door in its installed position. The measurement of bow, cup, and twist shall be made at the point of maximum distance between the bottom of the straightedge and the face of the door.
- . If the claimed defect is warp, Karona may defer repairing or replacing the door for a period of up to twelve (12) months from the date of claim or the date when the door was installed, in order to permit conditioning and equalizing to humidity and temperature conditions.
- B. Small checks and surface imperfections that may appear over time. Karona's products are produced with hardwood veneers. However, because of the nature of wood, small checks and surface imperfections may appear over time, especially those subjected to severe climatic conditions such as exposure to sunlight or extreme variations in moisture, humidity, and dryness. These small checks and surface imperfections as well as the shrinking or swelling of the wood surfaces are not considered defects. They are part of the natural weathering process of wood. These occurrences may best be minimized by proper finishing and adequate climatic conditions. (See Karona's Handling, Installation and Finishing Instructions for more detail).
- C. Any condition arising from any purchaser's neglect or failure to properly maintain the door.
- D. Any leakage around a glazed portion of a door that has been glazed by someone other than Karona.
- E. The appearance of any field-finished door (except for specific manufacturing defects). Certain species of wood, particularly oak, contain chemicals that react unfavorably with certain finishes. Where possible, the surface should be tested for such an unfavorable reaction.
- F. All doors 1-1/4" and under in thickness
- G. All doors that are wider than 3'0", higher than 8'0", or thicker than 1-3/4"

- H. All doors with face veneers of different species. (E.g., oak interior / maple exterior).
- I. Doors pre-finished at the factory and meeting the criteria of the approved finish sample prior to hanging. Installation of prefinished doors shall constitute acceptance of finishing (including color and feel) of the door.
- J. Normal wear and tear or deterioration for reasons other than material and workmanship of the door.
- K. Incompatibility of hardware with a particular door construction.
- L. Any condition or work completed on the door that results in the stripping of hinge screws.
- M. Trimming of cross rails by more than twenty percent (20%) of their width. Pre-fitting width of Designer Series doors by more than 3/16" width. Pre-fitting width of Builders series doors by more than 1/16" width.
- N. Any field modification of a door (removal of panels, glass, etc.).

**NOTWITHSTANDING ANY OTHER PROVISION IN THIS LIMITED WARRANTY, KARONA, INC. EXPRESSLY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND ALSO DISCLAIMS AND EXCLUDES ALL LIABILITY FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, OR ANY OTHER SPECIAL DAMAGES OF ANY PURCHASER, INCLUDING LOST PROFITS, FOR BREACH OF WARRANTY OR OF CONTRACT OR OTHERWISE.**

**NOTE:** SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. SOME STATES ALSO DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. IN CALIFORNIA, FOR EXAMPLE, BUYERS OF DOORS USED PRIMARILY FOR PERSONAL, FAMILY, OR HOUSEHOLD PURPOSES HAVE SPECIFIC RIGHTS TO RETURN DEFECTIVE DOORS TO THEIR SELLER.



For more information, contact your  
JELD-WEN sales representative.



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