

Serving you is our passion.



WE'LL BE THERE FOR YOU 24 HOURS A DAY, 7 DAYS A WEEK, 365 DAYS A YEAR!

## WE TRAIN FOR YOUR TIMES OF NEED

- Technical excellence is critical to superior service, but the knowledge and professionalism of the person answering your call is even more important when you need help or service.
- You can rest assured that service professionals will respond courteously and completely.
- Our monitoring professionals receive weeks of intensive training which involves three levels of testing and certification before they can begin responding to alarm signals.

## YOUR CALL FOR HELP IS OUR CENTRAL FOCUS

All three of our monitoring centers are UL Listed for burglary and fire protective signaling. These centers are located across the United States but networked together to quickly route alarm traffic during adverse conditions—like bad weather. This allows us to balance calls so each of our three centers can operate at its full potential, providing you with reliable, quick and accurate response to your alarms—no matter what nature throws at us.

We employ the latest in telephone technology and our Quality Assurance Teams monitor calls to insure quick, accurate and professional service—you are the most important person we serve! Call us first, for monitoring you can count on!





## **DID YOU KNOW?**

A residential burglary occurs every 21.3 seconds.\*