

Scratch It Lucky Promotion Terms & Conditions ("Conditions of Entry")

Schedule											
Promotion:	Scratch It Lucky Promotion										
Promoter:	Region RE Limited RE ABN 47 158 809 851, Level 5, 50 Pitt Street, Sydney, NSW 2000, Australia. Ph: (02) 8243 4900. For any enquiries regarding this Promotion, please contact the Promoter via kimberley.hogg@au.knightfrank.com or (02) 8243 4900										
Participating Shopping Centres:	Mount Gambier Marketplace Murray Bridge Marketplace Delacombe Town Centre Kallo Town Centre Langwarrin Plaza Bentons Square The Gateway Glenorchy Central New Town Plaza Shoreline Plaza Oxenford Village West End MarketPlace Raymond Terrace Auburn Central Treendale Shopping Centre Warnbro Centre										
Promotional Period:	Start date: The Promotion starts in each Participating Shopping Centre on the start date/time specified on promotional advertising in centre, which shall be no earlier than 26/08/25. End date: The Promotion ends in each Participating Shopping Centre on the end date specified on promotional advertising in centre, which shall be no later than 11/10/25.										
Eligible entrants:	Entry is only open to NSW, QLD, SA, TAS, VIC and WA residents who are 18 years of age or over.										
How to Enter:	<p>To enter the Promotion, the entrant must complete the following steps during the Promotional Period:</p> <ul style="list-style-type: none">a) visit the promotional activation area in one of the Participating Shopping Centres listed above and collect a game card (while stocks last);b) scratch the game card to reveal whether or not they have won a prize. Instant win prizes available to be won are listed below; andc) enter the prize draw by scanning the QR code on the game card and following the prompts to fully complete and submit the online entry form with their personal details (first name, last name, date of birth, email address, mobile number and postcode). <p>Each Participating Shopping Centre will be provided with one (1) kit. Each kit will contain 1,250 game cards (includes 260 winning game cards). The total number of kits in each of SA and nationally are listed below:</p> <table><tr><td></td><td>Total Number of kits</td><td>Total Prize Pool (with draw prize)</td></tr><tr><td>SA</td><td>2</td><td>AU\$10,600</td></tr><tr><td>Nationally</td><td>14</td><td>AU\$74,200</td></tr></table>			Total Number of kits	Total Prize Pool (with draw prize)	SA	2	AU\$10,600	Nationally	14	AU\$74,200
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	Total prize pool per Participating Shopping Centre: \$5,300 (across instant win prizes and draw prize).																	
Entries permitted:	Multiple entries permitted subject to the following: <ul style="list-style-type: none">• limit one (1) entry permitted per person per day; and• each entry must be completed separately and in accordance with the entry instructions above.																	
Winner Determination:	<p><u>Instant Win:</u></p> <ul style="list-style-type: none">• The probability of winning an instant win prize is approximately 1 out of 5.• To redeem the prize, the winner must surrender their winning card to staff at the Participating Shopping Centre Retailer within four (4) weeks of the Promotion end date.• Printing and other quality control errors will not invalidate an otherwise valid prize claim.• Unless otherwise due to fraud or ineligibility under these Terms and Conditions, all prize claims in excess of the advertised prize pool will be honoured.• Instant win game materials void if stolen, forged, mutilated or tampered with in any way.• The maximum number of promotional game cards that will be distributed during the Promotion is 20,000 (1,250 cards per Participating Shopping Centre). <p><u>Draw:</u></p> <ul style="list-style-type: none">• A draw will take place at the Promoter’s office, Level 5, 50 Pitt Street, Sydney, NSW 2000, Australia, at 12pm AEST on the date advertised in the Participating Shopping Centre using computerised random selection.• The first valid entry drawn will be the winner of the draw prize specified below.• The draw conductor may select additional reserve entries in case an invalid entry or entrant is drawn.• If a draw is scheduled on the weekend or a public holiday, the draw will be conducted at the same time and location on the following business day. The Promoter will ensure each draw is open for public scrutiny and anyone may witness the draw on request. The winner of a drawn prize is determined by chance.																	
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Further Prize Details:	Any ancillary costs associated with redeeming any gift card/voucher are not included. Any unused balance of any gift card/voucher will not be awarded as cash. Redemption of the gift card/voucher is subject to any terms and conditions of the issuer including those specified on the gift card/voucher.																	
Winner Publication:	The draw winner will be contacted in writing and published on the Participating Shopping Centre’s website within seven (7) days of the draw.																	
Unclaimed Prizes:	Draw prize must be claimed within one (1) month of the draw (‘Claim Date’). In the event of any unclaimed draw prize, an unclaimed prize draw will take place at the same time and place as the original draw on the business day following the Claim Date. The winner of the unclaimed prize draw will be																	

	<p>contacted in writing and published on the Participating Shopping Centre within seven (7) days. The draw conductor may select additional reserve entries in case an invalid entry or entrant is drawn.</p> <p>If there are no prize winner(s) or winner(s) for this Promotion cannot be found, this information will be published at the Participating Shopping Centre.</p>
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1. The entrant agrees and acknowledges that they have read these Conditions of Entry (and the Schedule) and that entry into the Promotion is deemed to be acceptance of these Conditions of Entry (and the Schedule). Any capitalised terms used in these Conditions of Entry have the meaning given in the Schedule, unless stated otherwise.
2. The Promotion runs on the dates advertised in each Participating Shopping Centre ("Promotional Period"). Where applicable, entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the entrant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.
3. Valid and eligible entries will be accepted during the Promotional Period.
4. Employees (and their immediate family members) of agencies/companies directly associated with the conduct of this Promotion, the Participating Shopping Centres, the Promoter, their tenants, businesses involved in determination of winner/s for the Promotion, businesses involved in the management of the Promotion, any organisation benefiting from the Promotion, the Promoter's distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to enter. "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
5. All reasonable attempts will be made to contact each draw winner.
6. If any winner chooses not to take their prize (or is unable to), or does not take or claim a prize within a reasonable time, as specified by the Promoter, they forfeit the prize and the Promoter is not obliged to offer a substitute prize.
7. No part of a prize is exchangeable, redeemable for cash or any other prize or transferable, unless otherwise specified in writing by the Promoter.
8. If a prize (or portion of a prize) is unavailable the Promoter reserves the right to substitute the prize (or that portion of the prize) to a prize of equal or greater value and specification, subject to any written directions of a regulatory authority.
9. No entry fee is charged by the Promoter to enter the Promotion. Where entry is allowed online, there is no additional cost to enter the Promotion other than any cost paid by the entrant to access the website or social media platform of entry via their Internet service provider.
10. Each prize will be awarded to the person named in the entry and any entry that is made on behalf of an entrant or by a third party will be invalid. If there is a dispute as to the identity of an entrant or winner, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant or winner.
11. Entrants' personal information will be collected by the Promoter directly or through the Promoter's agents or contractors. Personal information will be stored on the Promoter's database. By entering and opting into the Promoter's database, entrants consent to the Promoter using this information for future marketing purposes regarding its products, including contacting entrants electronically. The Promoter collects personal information about entrants to run this Promotion and may disclose entrants' personal information to its related entities and to third parties including its contractors and agents, prize suppliers and service providers to assist in conducting this Promotion. The Promoter may also disclose entrants' personal information to the State and Territory lottery departments as required under the relevant lottery legislation. By entering, entrants consent to receive email or SMS messages from the Promoter without any functional unsubscribe facility if they relate primarily to the conduct of this Promotion. If the entrant does not provide their personal information as requested, they may be ineligible to enter or claim a prize in the Promotion. The Promoter's Privacy Policy (see regiongroup.au/wp-content/uploads/2023/07/Privacy-Policy_July-2023.pdf) includes information about: (a) how an entrant can seek access to the personal information the Promoter holds about them and seek correction of the information; and (b) how to complain about a privacy breach and how the Promoter will deal with such a complaint.

12. For the purposes of public statements and advertisements, the Promoter may only publish the winner's surname, initial and postcode of residence.
13. It is a condition of accepting the prize that a winner may be required to sign a legal release as determined by the Promoter in its absolute discretion, prior to receiving a prize.
14. If a prize is provided to the Promoter by a third party, the prize is subject to the terms and conditions of the third party prize supplier. The terms and conditions which apply to the prize at the time it is issued to the winner will prevail over these Conditions of Entry in the event of any inconsistency. To the extent permitted by law the Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the prize, any delay or failure relating to the prize its elf or failure by the third party to meet any of its obligations in these Conditions of Entry or otherwise.
15. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Entry restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
16. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.
17. The Promoter reserves the right, at any time, to validate and check the authenticity of entries and entrant's details (including an entrant's identity, age and place of residence). If a winner cannot provide suitable proof as required by the Promoter to validate their entry, the winner will forfeit the prize in whole and no substitute will be offered. Incomplete, indecipherable, inaudible, incorrect and illegible entries, as applicable, will at the Promoter's discretion be deemed invalid and not eligible to win. Entries containing offensive or defamatory comments, or which breach any law or infringe any third party rights, including intellectual property rights, are not eligible to win. The use of any automated entry software or any other mechanical or electronic means that allows an individual to automatically enter repeatedly is prohibited and may render all entries submitted by that individual invalid.
18. The Promoter reserves the right to disqualify entries and entrants in the event of non-compliance with these Conditions of Entry or where the Promoter has reason to believe that the entrant has engaged in unlawful or other improper conduct calculated to jeopardize the fair and proper conduct of the Promotion. If there is a dispute concerning the conduct of the Promotion or claiming a prize, the Promoter will resolve the dispute in direct consultation with the complainant/entrant/winner. If the dispute cannot be resolved the Promoter's decision, acting reasonably, will be final.
19. The Promoter, the Participating Shopping Centres' owner/s and their associated agencies, related companies, officers, employees and contractors will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence or willful misconduct) in connection with this Promotion or accepting or using any prize (or recommendation). For the sake of clarity, this clause shall not apply where the Promoter has contributed to or caused such loss, expense, damage, personal injury or death and shall not apply to any liability which cannot be excluded by law (in each case the Promoter's liability is limited to the minimum allowable by law).
20. The winners will participate in and co-operate as required with all reasonable marketing and editorial activities relating to the Promotion, including (but not limited to) being recorded, photographed, filmed or interviewed and acknowledges that the Promoter and Participating Shopping Centres may use any such marketing and editorial material without further reference or compensation to them.
21. The Promoter accepts no responsibility for any tax implications and the entrant must seek their own independent financial advice in regards to the tax implications relating to the prize or acceptance of the prize.
22. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.
23. Authorised under: SA Permit No. XXXX