BAY BROTHERS
AUTOMOTIVE

VIP Membership

TERMS AND CONDITIONS

1. Membership Price and Term

The VIP Membership costs **$247** and is valid for **one year from the enrollment date**. Membership benefits expire at the end of that year unless the membership is renewed.

2. Included Benefits

During each membership year, members receive:
• Two oil changes
• Two tire rotations
• Two multipoint inspections
• Two free tows
• A 10% discount on repairs, subject to the limit below
• Enhanced repair warranty coverage while membership remains active, as described below

3. Repair Discount

Members receive **10% off repairs, capped at $200 in savings per visit**. The $200 maximum applies to the combined repair discount for that visit, regardless of the number of repairs performed. This is a per-visit limit, not an annual savings limit.

4. Coupons and Benefit Tracking

Coupons for oil changes and other included services are issued upon enrollment. Coupons track the benefits available and those already redeemed. Each coupon may be redeemed only for its stated benefit and must be used before its expiration date and while the membership is active.

Members should download the **Bay Brothers Automotive app for Apple or Android** to keep track of membership coupons and benefits. Contact our team for assistance accessing or redeeming coupons.

Warranty & Renewal

VIP MEMBERSHIP TERMS AND CONDITIONS - CONTINUED

5. Member Repair Warranty

Eligible repairs completed during an active VIP Membership receive warranty coverage for **3 years or 36,000 miles, whichever occurs first**, provided the membership remains continuously active through renewal.

Warranty time and mileage are measured from the **original repair completion date and the vehicle's mileage at that time**. Membership renewal does not restart or extend those original time and mileage limits.

If membership expires, lapses, or otherwise ends, warranty coverage reverts to the standard 2-year/24,000-mile warranty, whichever occurs first, measured from the same original repair date and mileage. It does not begin a new warranty period.

If the original repair is already beyond either 2 years or 24,000 miles when membership ends, the standard warranty has expired and no remaining coverage applies under this membership warranty.

Warranty coverage applies to eligible repairs and remains subject to the coverage, exclusions, and claim procedures stated in the applicable written repair warranty. Contact Bay Brothers Automotive promptly about a suspected warranty issue.

6. Expiration and Renewal

Included services, unused membership coupons, towing benefits, and repair discounts expire when the membership ends. They do not carry over into a new membership year. Renewal is required to continue membership benefits and maintain the enhanced warranty described above.

7. Questions and Assistance

For membership questions, coupon assistance, renewal, or warranty service, contact:

Bay Brothers Automotive
813-421-3673
baybrothersauto.com