

# Quality Matters



- 24 Hour Emergency Service
- Automatic Delivery
- Fixed Price Programs
- Budget Plans
- Senior Programs
- Free Estimates
- A/C Service



## Propane Heating System POLICY BROCHURE

**508-231-1400**

**Green-r-fuel**

"Cleaner than it has to be"



## General Conditions:

*The agreement described herein are subject to the following conditions*

If you choose either the Value or Deluxe agreement and are without heat during the heating season, we will provide service for covered items. There may be a surcharge based upon time and materials for "after-hours" non-emergency calls when the burner is capable of supplying heat until normal business hours.

This agreement applies to residential installations, and is subject to the acceptance and/or inspection by Jamie Oil.

Jamie Oil will not be held liable for and will be held harmless from any claims, losses, charges, and damages for personal injuries and/or property damage, including but not limited to freezing of pipes, resulting from delays and or failure to perform, failure to secure obsolete parts, and failure to secure any parts or materials from suppliers. The company will not be held liable for Acts of God, government, acts of enemies, strikes, riots, labor difficulties, fires, floods or any cause beyond the company's control. Nor shall the company in any event be liable to the customer for any personal injury or property damage arising out of or in any way connected with or relating to the performance of this agreement or failure to supply oil (run out) or when the customer fails to make payment for fuel oil and/or service terms. The buyer is responsible for any charges set by Federal, State or City/Local government. This agreement specifically does not cover calls for service when the burner is off due to low water in the boiler, when electrical service is not available, power surges, thermostat set improperly or batteries need to be replaced, blown or loose fuses, circuit breakers or switches off, restricted or plugged chimney, false alarms or parts not listed in this agreement. It does not cover vacant or unattended homes. Jamie Oil will not be responsible for charges for labor or parts unless the work is wholly performed by one of its authorized agents.

This agreement is subject to the acceptance of Jamie Oil who reserves the right to decline, alter or cancel it at any time. Tampering with the heating system renders the agreement null and void. It is made available to Jamie Oil customers only and cancellation of automatic oil deliveries or failure to purchase entire fuel requirements from Jamie Oil automatically cancels the agreement without rebate. Further, the agreement becomes void if any invoice rendered by Jamie Oil to the customer is not paid within 30 days of billing date. Failure to comply with oil pricing agreements between the buyer and Jamie Oil may be cause for cancellation. Cancellations during the agreement period will be subject to prior service charges based on a time and materials basis.

In the event that Jamie Oil replaces any part or component of the heating system because it does not meet the requirements of any current law, regulation, or code, Jamie Oil shall be entitled to payment for, and the customer shall pay to Jamie Oil, a fee for all labor and replacement parts necessitated by such laws, regulations or codes at Jamie Oil's standard hourly rates in effect at that time. It is the customer's responsibility to schedule annual cleaning within policy renewal dates and payment for policy indicates acceptance of all terms and conditions.

This agreement cancels and supersedes all prior agreements between the parties for burner service, and will be automatically renewed for a like term. Such renewal shall be subject to any price changes prevailing at time of renewal. This agreement cannot be assigned and no refund will be made if cancelled prior to normal expiration date.



**A Full Service Heating and  
Air Conditioning Company since 1989**



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Please read this pamphlet carefully to assure that you fully understand our updated propane heating system policies.

If you have any questions, please feel free to call and we will be glad to help you.

Each plan includes an annual tune-up (to be scheduled by customer)

\*All new Propane Heating System Plans are subject to an inspection from Jamie Oil.



Includes Tune-up Plan

## Value Policy

First hour of all service calls related to the covered parts list below and 50% off of all parts listed under the Covered Parts List.

Includes Tune-up Plan

## Deluxe Policy

All labor on all service calls related to the covered parts list below and 75% off of all parts listed under the Covered Parts List.

## Tune-Up Plan

This plan covers one annual tune-up per year including parts and labor as listed below.\*

\*Additional parts and labor will be charged on a time and materials basis.

- 👉 Clean and check combustion chamber
- 👉 Clean heat exchanger
- 👉 Clean or replace gauge glass
- 👉 Complete efficiency test
- 👉 Flush low water cutoff
- 👉 Inspect ignitor and flame rod
- 👉 Inspect and clean condensate trap
- 👉 Inspect and clean condensate pump
- 👉 Inspect condensate media
- 👉 Lubricate motor, burner, and circulator
- 👉 Test safety lock out

### Covered Parts List

👉 Aquastats	👉 Control Board	👉 Ignitor
👉 Boiler backflow preventer	👉 Dirt pocket cap	👉 Pressuretrol
👉 Boiler pressure reducing valve	👉 Econogauge	👉 Purging of air system (1 per year)
👉 Boiler relief valve	👉 Expansion tank	👉 Single zone switching relay (1 zone per policy year)
👉 Blower Assembly	👉 Fan and limit switch	👉 Thermostat (1 zone per policy year up to \$100 value)
👉 Blower fan belt	👉 Firomatic switch	👉 Toggle switch
👉 Blower motor	👉 Flame Rod	👉 Zone valve (1 zone per policy year)
👉 Circulator (1 per policy year)	👉 Float vent (maximum 3)	
👉 Coin vent (maximum 3)	👉 Flowswitch	
👉 Condensate Pump	👉 Hot water mixing valve	

**Jamie Propane plans do not cover any problems related to:**

- 👉 Air handlers and all air filters
- 👉 Domestic water tanks
- 👉 Freezing of any heating system components
- 👉 Heating Unit
- 👉 Obsolete parts or upgrades

- 👉 Powerventers and direct vents
- 👉 Pre-existing conditions
- 👉 Smoke pipe and chimneys
- 👉 Water damage of any kind