



MAY

May 10th
Mother's Day

May 18th
Victoria Day

May 19th
PSW Day

PSW DAY

We celebrate PSW Day every year on May 19th. This is a special time to express gratitude & appreciation for the compassionate assistance PSWs provide for OSCR clients. We are grateful for the high-quality care they offer each and every day. Happy PSW Day to all Personal Support Workers!



**Our new Reception hours are:
Monday to Friday
9:00 am - 5:00 pm**

Staffing Role Changes

Please be advised of the following changes to staffing roles at OSCR:

Annum- Human Resources & Labour Relations Manager

Shanna- Client Services Manager

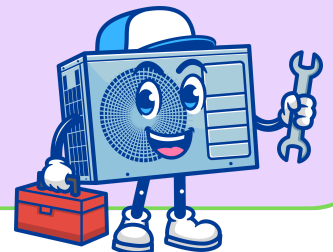
Silvia- Assistant Client Services Manager

Heather- Property Management Coordinator

Palak- Receptionist

Reminder!

Please complete the Air Conditioner Agreement & return it to the reception desk by May 5th if you want to have your air conditioner installed. Installation may only be done by our licensed contractor.



OSR Pharmacy

OSR Guardian Pharmacy is an independently owned pharmacy which serves OSCR clients & tenants, as well as customers in the community. They offer friendly service, blister packaging, free delivery to your suite, a variety of over-the-counter products, and competitive prices. OSR Pharmacy is conveniently located on the main floor of OSCR.



Happy Birthday To You!



- | | |
|-------------------|-----------------|
| Iovent R. | Edith C. |
| Maxine C. | Frank T. |
| Thea L. | Marg H. |
| Shirley M. | Jim S. |
| Jenny C. | Ann A. |
| Angelo G. | Shawn H. |

Staff Spotlight



This month our Staff Spotlight shines on Leilanie, who is a Personal Support Worker. Leilanie began her career as a PSW at OSCR in 2008. We appreciate her 18 years of care and dedication to OSCR clients. Say hello to Leilanie the next time you see her around OSCR!



Emergency Preparedness Week

Emergencies can happen at any time, and often without advanced notice (e.g. water main breaks, storms causing power outages, etc.) This year, Emergency Preparedness Week is May 3rd to May 9th, and is an opportunity for people to ensure they are prepared to protect themselves during an emergency.

OSCR has plans in place to cover various emergencies, however, we recommend that clients educate themselves about how to personally prepare for any emergency. Client's who manage their own medications should keep a minimum 3-day supply of their prescription medications on hand, as well as a flashlight and extra batteries in their suite.

Resident Guide **Good** *Recap:* **Neighbours**

There are many ways that you can contribute to the sense of community and neighbourliness at OSCR.

For example:

- Keeping the communal lounge on your floor tidy and clean after using it
- Getting to know the neighbours on your floor, and keeping an eye out for anything unusual
- Taking the time to welcome new clients
- Joining in the Healthy Living Programs, where you will meet others with similar interests



**Original.
Social.
Creative.
Recreation!**

